

Support.com, Inc.
Form 8-K
July 29, 2016

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, DC 20549

FORM 8-K
CURRENT REPORT

Pursuant to Section 13 or 15(d) of the
Securities Exchange Act of 1934

July 26, 2016
Date of report (Date of earliest event reported)

SUPPORT.COM, INC.

(Exact Name of Registrant as Specified in Charter)

Delaware

(State or Other 000-30901

Jurisdiction (Commission File No.)

of Incorporation)

94-3282005

(I.R.S. Employer Identification
No.)

900 Chesapeake Dr., Second Floor, Redwood City, CA 94063

(Address of Principal Executive Offices) (Zip Code)

(650) 556-9440

(Registrant's telephone number, including area code)

N/A

(Former Name or Former Address, if Changed Since Last
Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

☐ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 1.01. Entry into a Material Definitive Agreement

Previously, Support.com, Inc. (the "Company") and Comcast Cable Communications Management, LLC ("Comcast") entered into a Master Services Agreement, Call Handling Services, effective October 1, 2013 (the "Agreement"), attached to which is Statement of Work #3, effective March 21, 2014 ("SOW#3"), covering the Company's provision of certain sales and customer support services for Comcast's home security and control offerings to actual and prospective Comcast customers. On June 2, 2016, the Company received a fully executed copy of a change management form ("CMF") entitled "Change Management Form Number 8 to SOW #3" ("CMF#8"), between the Company and Comcast, under which Company would receive additional fees for referring customers that purchase, install and connect certain products and features of Comcast's home security and control offerings provided during a limited duration program.

The foregoing descriptions and references to the Agreement, SOW#3 and CMF#8 are qualified in their entirety by reference to the previously disclosed documents, which are incorporated by reference herein.

On July 26, 2016, the Company received a fully executed copy of "Change Management Form Number 9 to SOW #3" ("CMF#9") between the Company and Comcast, which extends the duration of the program for an additional period of time.

The foregoing descriptions and reference to CMF#9 are qualified in their entirety by reference to the actual document, which is attached as an exhibit hereto and is incorporated by reference herein.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

10.1 Change Management Form Number 9 to SOW #3 between Comcast and Company, signed July 26, 2016.*

*Portions of the Exhibit have been omitted pursuant to a request for confidential treatment pursuant to Rule 24b-2 of the Securities Exchange Act of 1934, as amended.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: July 29, 2016

SUPPORT.COM, INC.

By: /s/ Michelle Johnson

Name: Michelle Johnson

VP, General Counsel & Secretary

Title:

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EXHIBIT INDEX

Exhibit Number	Description
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10.1	Change Management Form #9 to Statement of Work #3, between Comcast and Company, signed July 13, 2016.*
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*Portions of the Exhibit have been omitted pursuant to a request for confidential treatment pursuant to Rule 24b-2 of the Securities Exchange Act of 1934, as amended.

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