ABM INDUSTRIES INC /DE/ Form 10-Q March 06, 2012 Table of Contents

## **UNITED STATES**

# SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# **FORM 10-Q**

 x QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended January 31, 2012

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from to

Commission file number: <u>1-8929</u>

# **ABM INDUSTRIES INCORPORATED**

#### (Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization) 94-1369354 (I.R.S. Employer Identification No.)

551 Fifth Avenue, Suite 300, New York,

New York (Address of principal executive offices) 10176 (Zip Code)

#### <u>212/297-0200</u>

(Registrant s telephone number, including area code)

None

#### (Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (\$232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No<sup>--</sup>

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer	X	Accelerated filer	•
Non-accelerated filer	" (Do not check if a smaller reporting company)	Smaller reporting company	
Indicate by check mark wh	ether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange	Act). Yes "No x	

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

<u>Class</u> Common Stock, \$0.01 par value per share Outstanding at February 29, 2012 53,731,357 shares

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## FORM 10-Q

For the quarterly period ended January 31, 2012

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## PART I. FINANCIAL INFORMATION

## **Item 1. Financial Statements**

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## CONDENSED CONSOLIDATED BALANCE SHEETS

(in thousands, except share amounts)		September 30, January 31, 2012 (Unaudited)		ptember 30, october 31, 2011
ASSETS				
Current assets				
Cash and cash equivalents	\$	17.650	\$	26,467
Trade accounts receivable, net of allowances of \$11,661 and \$13,485 at January 31, 2012 and	Ŷ	17,000	Ψ	20,107
October 31, 2011, respectively		573,767		552,098
Prepaid income taxes		3,471		7,205
Current assets of discontinued operations		1,821		1,992
Prepaid expenses		50,764		41,823
Notes receivable and other		51,464		52,756
Deferred income taxes, net		35,083		40,565
Insurance recoverables		10,851		10,851
Total current assets		744,871		733,757
Insurance deposits		31,720		35,974
Other investments and long-term receivables		5,989		5,798
Deferred income taxes, net		32,476		30,948
Insurance recoverables		59,802		59,759
Other assets		40,783		43,394
Investments in auction rate securities		18,147		15,670
Investment in unconsolidated affiliates, net		14,555		14,423
Property, plant and equipment, net of accumulated depreciation of \$104,753 and \$97,819 at January 31,				
2012 and October 31, 2011, respectively		64,282		60,009
Other intangible assets, net of accumulated amortization of \$84,355 and \$78,669 at January 31, 2012				
and October 31, 2011, respectively		123,307		128,994
Goodwill		750,868		750,872
	<b>.</b>	1 00 4 00 5	<b>.</b>	
Total assets	\$	1,886,800	\$	1,879,598

See accompanying notes to the condensed consolidated financial statements.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## CONDENSED CONSOLIDATED BALANCE SHEETS

(Continued)

(in thousands, except share amounts)	September 30, January 31, 2012 (Unaudited)	September 30, October 31, 2011
LIABILITIES AND STOCKHOLDERS EQUITY		
Current liabilities		
Trade accounts payable	\$ 130,156	\$ 130,464
Accrued liabilities		
Compensation	105,023	112,233
Taxes other than income	27,753	19,144
Insurance claims	83,528	78,828
Other	102,836	102,220
Income taxes payable	367	307
Total current liabilities	449,663	443,196
Income taxes payable	37,805	38,236
Line of credit	293,000	300,000
Retirement plans and other	39,794	39,707
Insurance claims	261,379	262,573
Total liabilities	1,081,641	1,083,712
Commitments and contingencies		

Stockholders equity			
Preferred stock, \$0.01 par value; 500,000 shares authorized; none issued			
Common stock, \$0.01 par value; 100,000,000 shares authorized; 53,704,635 and 53,333,071 shares			
issued at January 31, 2012 and October 31, 2011, respectively	537	533	
Additional paid-in capital	216,558	211,389	
Accumulated other comprehensive loss, net of taxes	(1,302)	(2,661)	
Retained earnings	589,366	586,625	
Total stockholders equity	805,159	795,886	
Total liabilities and stockholders equity	\$ 1,886,800	\$ 1,879,598	
		, ,	

See accompanying notes to the condensed consolidated financial statements.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(in thousands, except per share data)	Se	eptember 30, Three Mor Janua 2012	ths En	tember 30, ded 2011
		(Unau	dited)	
Revenues	\$	1,073,785	\$	1,029,169
Expenses				
Operating		966,420		924,305
Selling, general and administrative		84,020		82,655
Amortization of intangible assets		5,549		5,293
Amontalition of intulgible ussets		5,517		5,275
Total expenses		1,055,989		1,012,253
Operating profit		17,796		16,916
Income from unconsolidated affiliates, net		3,132		787
Interest expense		(2,834)		(4,046)
Income from continuing operations before income taxes		18,094		13,657
Provision for income taxes		(7,454)		(5,252)
Income from continuing operations		10,640		8,405
Loss from discontinued operations, net of taxes		(10)		(15)
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Net income	\$	10,630	\$	8,390
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Net income per common share Basic				
Income from continuing operations	\$	0.20	\$	0.16
Loss from discontinued operations, net of taxes				
Net Income	\$	0.20	\$	0.16
N. 4 Second and the Dill 4. 1				
Net income per common share Diluted	¢	0.00	¢	0.16
Income from continuing operations Loss from discontinued operations, net of taxes	\$	0.20	\$	0.16
Loss from discontinued operations, net of taxes				
	¢	0.20	¢	0.16
Net Income	\$	0.20	\$	0.16
Weighted-average common and common equivalent shares outstanding				
Basic		53,499		52,839
Diluted		54,493		53,893
Dividends declared per common share	\$	0.145	\$	0.140
See accompanying notes to the condensed consolidated financial statem	ents.			

See accompanying notes to the condensed consolidated financial statements.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

	Ser	ptember 30, Three Moi Janua		ptember 30, nded
(in thousands)		2012	dited)	2011
Cash flows from operating activities:		(Unau	(antea)	
Net income	\$	10,630	\$	8,390
Loss from discontinued operations, net of taxes		(10)		(15)
Income from continuing operations		10,640		8,405
Adjustments to reconcile income from continuing operations to net cash provided by continuing operating activities:				
Depreciation and amortization of intangible assets		12,974		12,674
Deferred income taxes		2,940		2,092
Share-based compensation expense		2,940		2,092
Provision for bad debt		2,789		2,174 875
Discount accretion on insurance claims		180		220
Gain on sale of assets		(455)		220
Income from unconsolidated affiliates, net		(3,132)		(787)
Distributions from unconsolidated affiliates		2,963		157
Changes in operating assets and liabilities, net of effects of acquisitions		2,905		157
Trade accounts receivable		(22,173)		(37,109)
Prepaid expenses and other current assets		(7,649)		(6,860)
Insurance recoverables		(43)		(0,000)
Other assets and long-term receivables		6,725		1,823
Income taxes payable		3,363		1,823
Retirement plans and other non-current liabilities		83		(998)
Insurance claims		3,326		(3,887)
Trade accounts payable and other accrued liabilities		(1,346)		19,914
Total adjustments		1,149		(8,147)
Net cash provided by continuing operating activities		11,789		258
Net cash provided by discontinued operating activities		202		1,039
				-,
Net cash provided by operating activities		11,991		1,297
Cash flows from investing activities:				
Additions to property, plant and equipment		(11,926)		(5,213)
Proceeds from sale of assets and other		682		34
Purchase of businesses, net of cash acquired				(292,178)
Investments in unconsolidated affiliates				(630)
Net cash used in investing activities		(11,244)		(297,987)
Cash flows from financing activities:				
Proceeds from exercises of stock options (including income tax benefit)		2,241		5,731
Dividends paid		(7,746)		(7,398)
Deferred financing costs paid		(14)		(4,991)
Borrowings from line of credit		212,000		430,500

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Repayment of borrowings from line of credit	(219,000)	(141,000)
Changes in book cash overdrafts	2,955	5,767
Net cash (used in) provided by financing activities	(9,564)	288,609
Net decrease in cash and cash equivalents	(8,817)	(8,081)
Cash and cash equivalents at beginning of period	26,467	39,446
Cash and cash equivalents at end of period	\$ 17,650	\$ 31,365

See accompanying notes to the condensed consolidated financial statements.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Continued)

(in thousands)	2012	 2011
Supplemental Data:		
Cash paid for income taxes, net of refunds received	\$ 1,098	\$ 688
Tax effect from exercise of options		971
Cash received from exercise of options	2,241	4,760
Interest paid on line of credit	\$ 1,592	\$ 2,881

See accompanying notes to the condensed consolidated financial statements.

## ABM INDUSTRIES INCORPORATED AND SUBSIDIARIES

#### NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### (UNAUDITED)

## 1. Basis of Presentation

The accompanying condensed consolidated financial statements of ABM Industries Incorporated (ABM) represent the accounts of ABM and its subsidiaries (collectively, the Company). The financial statements contained in this report are unaudited and should be read in conjunction with the consolidated financial statements and accompanying notes filed with the U.S. Securities and Exchange Commission (SEC) in ABM s Annual Report on Form 10-K for the fiscal year ended October 31, 2011. Unless otherwise noted, all references to years are to the Company's fiscal year, which ends on October 31.

The accompanying condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America (GAAP). The preparation of financial statements in accordance with GAAP requires management to make estimates and assumptions that affect the amounts reported in ABM s condensed consolidated financial statements and the accompanying notes. These estimates are based on information available as of the date of these financial statements. As future events and their effects cannot be determined with precision, actual results could differ significantly from these estimates. Changes in those estimates resulting from continuing changes in the economic environment will be reflected in the financial statements in future periods. In the opinion of management, the accompanying condensed consolidated financial statements reflect all normal and recurring adjustments necessary to fairly state the information for each period contained therein. In preparing the accompanying condensed consolidated financial statements, the Company has evaluated subsequent events and transactions for potential recognition or disclosure through the date of filing with the SEC, which is the date the accompanying condensed consolidated financial statements were issued. The results of operations for the three months ended January 31, 2012 are not necessarily indicative of the operating results that might be expected for the full fiscal year or any future periods.

#### Parking Revenue Presentation

The Company s Parking segment reports both revenues and expenses, in equal amounts, for costs directly reimbursed from its managed parking lot clients. Parking revenues related solely to the reimbursement of expenses totaled \$77.8 million and \$73.4 million for the three months ended January 31, 2012 and 2011, respectively.

#### 2. Acquisitions

On December 1, 2010, the Company acquired all of the outstanding limited liability company interests of The Linc Group, LLC (Linc) for an aggregate purchase price of \$298.7 million in cash. Linc provides end-to-end integrated facilities management services, military base operation services, and translation and other services in support of U.S. military operations. Linc s clients include state and federal governments, commercial entities and residential customers, throughout the United States and in select international locations. Some of these services are performed through franchisees and other affiliated entities. The operations of Linc are included in the Facility Solutions segment (previously referred to as the Engineering segment) as of the acquisition date. See Note 12, Segment Information, for further information regarding the segment name change. Pro forma financial information for this acquisition has not been provided, as such information is not material to the Company's financial results.

This acquisition was accounted for under the acquisition method of accounting. The Company has completed the allocation of the purchase price to the underlying assets acquired and liabilities assumed based on their estimated fair values as of the acquisition date, with any excess of the purchase price allocated to goodwill.

The final purchase price and related allocations are summarized as follows:

	Sep	tember 30,
(in thousands)		
Purchase price:		
Total cash consideration	\$	298,720
Allocated to:		
Cash and cash equivalents	\$	8,467
Trade accounts receivable		86,277
Prepaid expenses and other current assets		7,494
Investments in unconsolidated affiliates		12,645
Property, plant and equipment		9,462
Other identifiable intangible assets		87,000
Other assets		24,837
Accounts payable		(38,541)
Insurance claims		(4,161)
Accrued expenses and other current liabilities		(25,888)
Non-current liabilities		(25,013)
Goodwill		156,141
Net assets acquired	\$	298,720

The acquired intangible assets are being amortized using the sum-of-the-years -digits method or, where appropriate, the straight-line method. The weighted-average amortization period for the acquired intangible assets are: 14 years for customer contracts, 10 years for the increase in the investment in unconsolidated affiliates carrying values, and 4 years for trademarks, which is consistent with the estimated useful life considerations used in the determination of their fair values. The amount allocated to goodwill is reflective of the Company s identification of buyer-specific synergies that the Company anticipates will be realized by, among other things, reducing duplicative positions and back office functions, consolidating facilities, and reducing professional fees and other services.

## 3. Fair Value Measurements

As required by ASC 820, fair value is determined based on inputs or assumptions that market participants would use in pricing an asset or a liability. These assumptions consist of (1) observable inputs market data obtained from independent sources, or (2) unobservable inputs market data determined using the Company s own assumptions about valuation. ASC 820 establishes a hierarchy to prioritize the inputs to valuation techniques, with the highest priority being given to Level 1 inputs and the lowest priority to Level 3 inputs, as described below:

Level 1 Quoted prices for identical instruments in active markets;

Level 2 Quoted prices for similar instruments in active markets; quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations in which all significant inputs or significant value-drivers are observable in active markets; and

Level 3 Unobservable inputs.

The following tables present the Company s hierarchy for financial assets and liabilities measured at fair value on a recurring basis as of January 31, 2012 and October 31, 2011:

(in thousands)	Fair	tember 30, Value at ry 31, 2012	September 30, September 30, Fair Value Measurements Using Inputs Considered as Level 1 Level 2			5	eptember 30, Level 3
Assets							
Assets held in funded deferred compensation plan	\$	4,807	\$ 4,807	\$		\$	
Investments in auction rate securities		18,147					18,147
Total assets	\$	22,954	\$ 4,807	\$		\$	18,147
Liabilities							
Interest rate swap	\$	281	\$	\$	281	\$	
Total liabilities	\$	281	\$	\$	281	\$	

	Fair Value at October 31,				Fair Value Measurements Using Inputs Considered as					
(in thousands)		2011	]	Level 1		Level 2		Level 3		
Assets										
Assets held in funded deferred compensation plan	\$	4,717	\$	4,717	\$		\$			
Investments in auction rate securities		15,670						15,670		
Total assets	\$	20,387	\$	4,717	\$		\$	15,670		
Liabilities										
Interest rate swaps	\$	253	\$		\$	253	\$			
Total liabilities	\$	253	\$		\$	253	\$			

The fair value of the assets held in the funded deferred compensation plan is based on quoted market prices. The assets are included in Other assets on the accompanying consolidated balance sheet.

For investments in auction rate securities that had no market activity indicative of fair market value, the fair value is based on discounted cash flow valuation models, primarily utilizing unobservable inputs. During the three months ended January 31, 2012, the Company had no transfers of assets or liabilities between any of the above hierarchy levels. See Note 4, Auction Rate Securities, for the roll-forwards of assets measured at fair value using significant unobservable Level 3 inputs.

The fair value of the interest rate swaps is estimated based on the present value of the difference between expected cash flows calculated at the contracted interest rates and the expected cash flows at current market interest rates using observable benchmarks for London Interbank Offered Rate forward rates at the end of the period. The fair value is then compared to a valuation received from an independent third-party. See Note 7, Line of Credit Facility.

Other Financial Assets and Liabilities

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Due to the short-term maturities of the Company s cash, cash equivalents, receivables, payables, and current assets of discontinued operations, the carrying value of these financial instruments is estimated to approximate their fair market values. Due to variable interest rates, the fair value of outstanding borrowings under the Company s line of credit approximates its carrying value of \$293.0 million. The carrying value of the insurance deposits related to self-insurance claims of \$31.7 million approximates fair market value.

## 4. Auction Rate Securities

As of January 31, 2012, the Company holds investments in auction rate securities from four different issuers having an original principal amount of \$5.0 million each (aggregating \$20.0 million). These auction rate securities are debt instruments with stated maturities ranging from 2025 to 2050, for which the interest rate is designed to be reset through Dutch auctions approximately every 30 days. Auctions for these securities have not occurred since August 2007. At January 31, 2012 and October 31, 2011, the estimated fair value of these securities, in total, was approximately \$18.1 million and \$15.7 million, respectively.

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The Company estimates the fair values utilizing a discounted cash flow model, which considers, among other factors, assumptions about: (1) the underlying collateral; (2) credit risks associated with the issuer; (3) contractual maturity; (4) credit enhancements associated with financial insurance guarantees, if any; and (5) assumptions about when, if ever, the security might be re-financed by the issuer or have a successful auction. Since there can be no assurance that auctions for these securities will be successful in the near future, the Company has classified its auction rate securities as long-term investments.

The following table presents the significant assumptions used to determine the fair value of the Company s auction rate securities at January 31, 2012 and October 31, 2011:

Assumption	January 31, 2012	October 31, 2011
Discount rates	L + 0.78% - L + 7.64%	L + 3.21% - L + 17.50%
Yields	L + 2.0% - L + 3.5%	L + 2.0% - L + 3.5%
Average expected lives	4 - 10 years	4 - 10 years

## L - London Interbank Offered Rate

The Company s determination of whether its auction rate securities are other-than-temporarily impaired is based on an evaluation of several factors, circumstances, and known or reasonably supportable trends including, but not limited to: (1) the Company s intent not to sell the securities; (2) the Company s assessment that it is not more likely than not that the Company will be required to sell the securities before recovering its cost basis; (3) expected defaults; (4) available ratings for the securities or the underlying collateral; (5) the rating of the associated guarantor (where applicable); (6) the nature and value of the underlying collateral expected to service the investment; (7) actual historical performance of the security in servicing its obligations; and (8) actuarial experience of the underlying re-insurance arrangement (where applicable), which in certain circumstances may have preferential rights to the underlying collateral.

The Company s determination of whether an other-than-temporary impairment represents a credit loss is based upon the difference between the present value of the expected cash flows to be collected and the amortized cost basis of the security. Significant assumptions used in estimating the credit loss include: (1) default rates for the security and the mono-line insurer, if any (which are based on published historical default rates of similar securities and consideration of current market trends); and (2) the expected life of the security (which represents the Company s view of when market efficiencies for securities may be restored). Adverse changes in any of these factors could result in additional declines in fair value and further other-than-temporary impairments in the future. There were no other-than-temporary impairments identified during the three months ended January 31, 2012.

The following table presents the changes in the cost basis and fair value of the Company s auction rate securities for the three months ended January 31, 2012:

(in thousands)	September 30, Cost Basis	1	eptember 30, Fair Value (Level 3)
Balance at beginning of year	\$ 18,307	\$	15,670
Unrealized gains			2,477
Balance at January 31, 2012	\$ 18,307	\$	18,147

At January 31, 2012 and October 31, 2011, unrealized losses of \$0.2 million (\$0.1 million net of taxes) and \$2.6 million (\$1.6 million net of taxes) were recorded in accumulated other comprehensive loss, respectively.

## 5. Net Income per Common Share

Basic net income per common share is net income divided by the weighted average number of shares outstanding during the period. Diluted net income per common share is based on the weighted average number of shares outstanding during the period, adjusted to include the assumed exercise and conversion of certain stock options, restricted stock units, and performance shares. The calculation of basic and diluted net income per common share is as follows:

(in thousands, except per share data)	Three Months Ended January 31,			
Income from continuing operations	\$	10,640	\$	8,405
Loss from discontinued operations, net of taxes		(10)		(15)
Net income	\$	10,630	\$	8,390
Weighted-average common shares outstanding Basic Effect of dilutive securities:		53,499		52,839
Stock options		315		511
Restricted stock units		381		372
Performance shares		298		171
Weighted-average common shares outstanding Diluted		54,493		53,893

Net income per common share				
Basic	\$	0.20	\$	0.16
Diluted	\$	0.20	\$	0.16
The diluted net income per common share excludes certain stock ontions, restricted stock units	and performan	ice shares	since	the effect of

The diluted net income per common share excludes certain stock options, restricted stock units, and performance shares since the effect of including these awards would have been anti-dilutive, as follows:

	September 30, Sept Three Months Enc January 31,	ember 30, ded
(in thousands)	2012	2011
Stock options	1,359	90
Restricted stock units	104	573
Performance shares		68
6 Solf Ingurance		

6. Self-Insurance

The Company evaluates the adequacy of its workers compensation, general liability, automotive and property damage self-insurance reserves in conjunction with rates considering most recently completed actuarial reports and subsequent experience. Effective January 1, 2012, the Company is also self-insured for certain employee medical and dental programs. Actuarial reports are expected to be completed for the Company s significant programs using recent claims data and may result in adjustments to earnings during the third and fourth quarters of 2012.

At January 31, 2012, the Company had \$96.7 million in standby letters of credit (primarily related to its workers compensation, general liability, automobile, and property damage programs), \$31.7 million in restricted insurance deposits, and \$218.7 million in surety bonds (of which \$35.9 million supported insurance claim liabilities). At October 31, 2011, the Company had \$96.8 million in standby letters of credit, \$36.0 million in restricted insurance deposits, and \$218.7 million in standby letters of credit, \$36.0 million in restricted insurance deposits, and \$218.7 million in standby letters of credit, \$36.0 million in restricted insurance deposits, and \$218.7 million in standby letters of credit, \$36.0 million in restricted insurance deposits, and \$231.5 million in surety bonds (of which \$30.9 million supported insurance claim liabilities).

## 7. Line of Credit Facility

The Company holds a \$650.0 million five-year syndicated line of credit that is scheduled to expire on September 8, 2016 (the Facility ). The Company has the option to increase the size of the Facility to \$850.0 million at any time prior to the expiration (subject to receipt of commitments for the increased amount from existing and new lenders). The Facility is available for working capital, the issuance of standby letters of credit, the financing of capital expenditures, and other general corporate purposes, including acquisitions.

The Facility includes covenants limiting liens, dispositions, fundamental changes, investments, indebtedness and certain transactions and payments. In addition, the Facility also requires that the Company maintain the following three financial covenants which are described in Note 9, Line of Credit Facility, to the Consolidated Financial Statements set forth in the Company s Annual Report on Form 10-K for 2011: (1) a fixed charge coverage ratio; (2) a leverage ratio; and (3) a combined net worth test. The Company was in compliance with all covenants as of January 31, 2012.

As of January 31, 2012, the total outstanding amount under the Facility in the form of cash borrowings was \$293.0 million. Available credit under the line of credit was up to \$260.3 million at January 31, 2012. The Company s ability to draw down available amounts under its line of credit is subject to compliance with the covenants described above.

#### Interest Rate Swaps

On October 19, 2010, the Company entered into a three-year forward starting interest rate swap agreement with an underlying notional amount of \$25.0 million, pursuant to which the Company receives variable interest payments based on LIBOR and pays fixed interest at a rate of 0.89%. The effective date of this hedge was February 24, 2011. This swap is intended to hedge the interest risk associated with the Company s forecasted floating-rate, LIBOR-based debt.

As of January 31, 2012, the fair value of the interest rate swap was a \$0.3 million liability, which was included in retirement plans and other on the accompanying consolidated balance sheet. The effective portion of this cash flow hedge is recorded within accumulated other comprehensive loss and reclassified into interest expense in the same period during which the hedged transactions affect earnings. The amount included in accumulated other comprehensive loss is \$0.3 million (\$0.2 million, net of taxes) at January 31, 2012.

#### 8. Benefit Plans

The components of net periodic benefit cost of the Company s defined benefit plans and post-retirement benefit plans attributable to participants associated with continuing operations for the three months ended January 31, 2012 and 2011 were as follows:

	·	September 30, September 30 Three Months Ended January 31,		
(in thousands)	2	2012		2011
Defined Benefit Plans				
Service cost	\$	12	\$	12
Interest		124		142
Expected return on plan assets		(122)		(93)
Amortization of actuarial loss		24		28
Net expense	\$	38	\$	89
Post-Retirement Benefit Plans				
Service cost	\$	3	\$	3
Interest		62		64
Net expense	\$	65	\$	67

#### 9. Contingencies

The Company has been named a defendant in certain proceedings arising in the ordinary course of business, including class actions and purported class actions. Litigation outcomes are difficult to predict and are often resolved over long periods of time. Estimating probable losses requires the analysis of multiple possible outcomes that often depend on judgments about potential actions by third parties. In accordance with Accounting Standards Codification 450-20, *Loss Contingencies*, the Company accrues for loss contingencies when losses become probable and are reasonably estimable. If the reasonable estimate of the loss is a range and no amount within the range is a better estimate, the minimum amount of the range is recorded as a liability. Legal costs associated with loss contingencies are expensed as incurred. At January 31, 2012, the total amount accrued for all probable litigation losses where a reasonable estimate of the loss could be made was \$5.4 million.

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The Company does not accrue for contingent losses that, in the judgment of the Company, are considered to be reasonably possible but not probable. Management currently estimates that the potential exposure for all probable and reasonably possible cases for which an estimate of loss can be made totals up to \$13.2 million. Factors underlying this estimate will change from time to time, and actual results may vary significantly from this estimate. Those matters for which the Company cannot reasonably estimate potential losses are not included within this estimated amount and, therefore, this estimated amount does not represent the Company s maximum potential loss exposure. The ultimate resolution of such matters is always uncertain and any such proceeding brought against the Company could have a material adverse impact on its financial condition and results of operations.

There have been no significant changes to the proceedings disclosed in the Company s Annual Report on Form 10-K for the year ended October 31, 2011 during the quarter ended January 31, 2012, except as described below.

The Company is a defendant in the previously reported consolidated cases of Augustus, Hall and Davis v. American Commercial Security Services filed on July 12, 2005 in the Superior Court of California, Los Angeles County (the Augustus case). The Augustus case is a class action involving allegations that the Company violated certain state laws relating to meal and rest breaks. On January 8, 2009, the Augustus case was certified as a class action by the Superior Court of California, Los Angeles County. On October 6, 2010, the Company moved to decertify the class and for summary judgment. Plaintiffs also moved for summary judgment on the rest break claim. On December 28, 2010, the Superior Court de-certified the portion of the class related to the meal break claims and granted summary judgment for the plaintiffs with respect to the rest break issue. On July 11, 2011, the Court closed the class period as of July 1, 2011 and vacated the previously scheduled trial date of September 12, 2011. On February 8, 2012, the plaintiffs filed a motion for summary judgment on the rest break claim which seeks damages in the amount of \$103.0 million. On February 8, 2012 the Company filed a motion for decertification of the class. Both motions are scheduled to be heard on April 23, 2012. The Company continues to believe it has strong defenses against this lawsuit and is vigorously defending it. No trial date has been scheduled. An estimate of the potential exposure, if any, cannot be made at this time.

The Company is a defendant in the previously reported consolidated cases of Diaz/Morales/Reyes v. Ampco System Parking filed on December 5, 2006 in L.A. Superior Curt (the Diaz case ). On June 22, 2011, the parties accepted a mediator s proposal which involves settling all the claims made in the first amended complaint for the period of October 1, 2002 to the date on which the Court grants preliminary approval of the settlement. The Court granted its preliminary approval of the settlement on December 13, 2011. On January 27, 2012, the notice to the class of the settlement was mailed. The hearing for final approval of the settlement is scheduled for May 21, 2012. Under the proposed settlement, the maximum amount which could be paid to claimants is \$4.7 million. The anticipated payment under the terms of the mediator s proposal is approximately \$2.9 million. The Company has accrued \$2.9 million with respect to this matter, which is included in the total amount accrued for all litigation matters described above.

The Company is a defendant in the previously reported case of Simpson v. ABM Janitorial Services-Northwest and ABM Industries Incorporated filed on September 24, 2010 in the Superior Court for the State of Washington in and for King County (the Simpson case ). The Simpson case involves allegations relating to unpaid overtime, off-the-clock work, and failure to provide meal and rest periods under Washington state law. The plaintiffs motion for class certification is due June 15, 2012, and the trial date is currently scheduled for February 11, 2013.

The Company is a defendant in the previously reported case of Khadera v. American Building Maintenance Co.- West and ABM Industries filed on March 24, 2008 in the U.S. District Court of Washington, Western District (the Khadera case ). The Khadera case is a collective action and involves allegations relating to unpaid overtime and meal and rest claims. It is an opt-in class under the Fair Labor Standards Act and 343 plaintiffs are in the class. On December 1, 2011, the Court denied the Company s motion for decertification, so the case will proceed to trial as a collective action. Class certification was granted only with respect to certain overtime claims under federal law. Trial is currently set for April 2, 2012.

## Environmental Matter

During 2011, a proceeding was commenced by the State of Texas against a subsidiary of the Company alleging that the subsidiary discharged industrial waste in violation of applicable law. The subsidiary has reached an agreement with the State for Pretrial Diversion of the charge against it and has paid \$0.1 million restitution to the State. Once all requirements of the Pretrial Diversion are met and the other defendants cases have been adjudicated, the charge against the subsidiary will be dismissed.

## Other

During October 2011, the Company began an internal investigation into matters relating to compliance with the U.S. Foreign Corrupt Practices Act and the Company s internal policies in connection with services provided by a foreign entity affiliated with a Linc joint venture partner. Such

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services commenced prior to the Company s acquisition of Linc. As a result of the investigation, the Company has caused Linc to terminate its association with the arrangement. In December 2011, the Company contacted the U.S. Department of Justice and the Securities and Exchange Commission to voluntarily disclose the results of its internal investigation to date. The Company cannot reasonably estimate the potential liability, if any, related to these matters. However, based on the facts currently known, the Company does not believe that these matters will have a material adverse effect on its business, financial condition, results of operations or cash flows. There have been no significant changes to this contingency during the quarter ended January 31, 2012.

## **10.** Comprehensive Income

The following table presents the components of comprehensive income for the three months ended January 31, 2012:

(in thousands)	Se	ptember 30, Three Mor Janua 2012	nths E	
Net income	\$	10,630	\$	8,390
Other comprehensive income:				
Unrealized gains on auction rate securities		2,477		739
Unrealized (losses) gains on interest rate swap agreements		(28)		624
Foreign currency translation		(101)		148
Actuarial gains adjustments to pension and other post-retirement plans		24		17
Income tax expense related to other comprehensive income		(1,013)		(562)
Comprehensive income	\$	11,989	\$	9,356

## 11. Income Taxes

The effective tax rate on income from continuing operations for the three months ended January 31, 2012 and 2011 were 41.2% and 38.5%, respectively. The effective tax rate for the quarter ended January 31, 2012 increased over the quarter ended January 31, 2011 primarily due to the expiration of employment based tax credits. At January 31, 2012, the Company had unrecognized tax benefits of \$96.1 million, all of which, if recognized in the future, would affect its effective tax rate. Approximately \$0.6 million of the Company s unrecognized tax benefits has been recognized as a current liability. The Company includes interest and penalties related to unrecognized tax benefits in income tax expense. As of January 31, 2012, the Company had accrued interest related to uncertain tax positions of \$1.0 million.

The Company s major tax jurisdiction is the United States. ABM, OneSource Services, Inc. and the Linc C Corporation s U.S. federal income tax returns remain open for examination for the periods ending October 31, 2006 through October 31, 2010, March 31, 2000 through November 14, 2007 and December 31, 2007 through December 31, 2010, respectively. ABM is currently being examined by the Internal Revenue Service (IRS) for the tax years 2006 2008. The Company does business in all 50 states, significantly in California, Texas, and New York, as well as in various foreign jurisdictions. In major state jurisdictions, the tax years 2006 2010 remain open and subject to examination by the appropriate tax authorities. The Company is currently being examined by Illinois, Michigan, Utah, New Jersey, Massachusetts, New York, California, Texas, and Puerto Rico.

### 12. Segment Information

During the three months ended January 31, 2012, the Company changed the name of its Engineering segment to Facility Solutions to better reflect the variety of end-to-end integrated facility services, building operation and maintenance, and bundled energy solution services provided to its clients. The Company is organized into four reportable operating segments, Janitorial, Facility Solutions, Parking and Security, which are summarized as follows:

	Se	September 30, Septembe Three Months Ended January 31,		
(in thousands)		2012		2011
Revenues				
Janitorial	\$	594,340	\$	594,606
Facility Solutions		233,773		192,648
Parking		153,450		152,866
Security		91,982		88,756
Corporate		240		293
	\$	1,073,785	\$	1,029,169
Operating profit				
Janitorial	\$	30,508	\$	29,864
Facility Solutions	÷	6,365	Ŷ	7,450
Parking		4,750		4,734
Security		845		1,301
Corporate		(24,672)		(26,433)
Operating profit		17,796		16,916
Income from unconsolidated affiliates, net		3,132		787
Interest expense		(2,834)		(4,046)
Income from continuing operations before income taxes	\$	18,094	\$	13,657

Most Corporate expenses are not allocated. Such expenses include current actuarial developments of self-insurance reserves relating to claims incurred in prior years, certain legal costs and settlements, certain information technology costs, share-based compensation costs, branding initiative costs, direct acquisition costs, severance costs associated with acquisitions, and certain chief executive officer and other finance and human resource department costs.

#### Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

The following discussion should be read in conjunction with the accompanying unaudited condensed consolidated financial statements of ABM Industries Incorporated (ABM) and its subsidiaries (collectively the Company) included in this Quarterly Report on Form 10-Q, with the consolidated financial statements and accompanying notes thereto, and with Management s Discussion and Analysis of Financial Condition and Results of Operations included in the Company s Annual Report on Form 10-K for the fiscal year ended October 31, 2011. In addition, the following discussion and other statements in this Quarterly Report on Form 10-Q should be read in conjunction with the description under the caption Forward-Looking Statements on page 22 of the risks and uncertainties that could cause actual results to differ materially from those discussed in this Quarterly Report on Form 10-Q. Unless otherwise noted, all information in the discussion and references to years are based on the Company s fiscal year, which ends on October 31.

## Overview

The Company is a leading provider of end-to-end integrated facilities management services to thousands of commercial, governmental, industrial, institutional, residential, and retail client facilities in hundreds of cities, primarily throughout the United States. The Company s business is impacted by, among other things, commercial and government office building occupancy and rental rates, government spending for outsourced services, industrial activity, air travel levels, tourism, and transportation needs at colleges, universities, and health care service facilities.

#### Summary of Key Financial Performance Indicators

Total revenues increased \$44.6 million in the three months ended January 31, 2012, as compared to the three months ended January 31, 2011. This increase was primarily related to revenues associated with the acquisition of The Linc Group, LLC (Linc), which was acquired on December 1, 2010, and additional revenues from new business. The period-over-period increase in revenues attributable to Linc was approximately \$36.1 million.

Operating profit increased \$0.9 million to \$17.8 million in the three months ended January 31, 2012 from \$16.9 million in the three months ended January 31, 2011. See the Results of Operations section below for additional information.

During the second half of 2011, the U.S. economy was weaker than originally anticipated resulting in price compression from the Company s clients, particularly in the Janitorial business. Further, a significant portion of Facility Solutions (previously referred to as the Engineering segment) revenues are generated from contracts with the U.S. Government. The Company is continually assessing the potential impact that the size, composition and timing of congressional approval of the annual Federal Budget will have on its government clients. In addition, the Company monitors and assesses the potential impact of U.S. Government policy and strategy changes on its government clients. While the volume of bid activity and request for proposals for future awards remains active, the Company s government business has experienced and may continue to experience delays in new contract awards and in the start dates of currently awarded contracts. Taken together, along with higher unemployment insurance expense, the Company s operating results were negatively impacted.

In addition to revenues and operating profit, the Company s management views operating cash flows as a good indicator of financial performance, as strong operating cash flows provide opportunities for growth both organically and through acquisitions. Operating cash flows primarily depend on: revenue levels; the quality and timing of collections of accounts receivable and payments to suppliers and other vendors; the timing and amount of income tax payments; and the timing and amount of payments on self-insured claims. Operating cash flows are also impacted by receivables relating to government contracts, as these receivables generally have longer collection periods. The Company s net cash provided by continuing operating activities was \$11.8 million for the three months ended January 31, 2012.

#### Strategy and Outlook

The Company believes that achieving desired levels of revenues and profitability in the future will depend upon, among other things, its ability to make successful acquisitions (while maintaining a target leverage ratio), attract and retain clients at desirable profit margins, and keep overall costs low. Additionally, the Company continues to assess the impact that the annual Federal Budget and U.S. Government policy and strategy changes will have on its government clients. The Company plans to remain competitive by, among other things, expanding its presence in key vertical markets where it has built technical expertise know-how and client relationships, as well as differentiating services by leveraging investments made in technology and infrastructure. The Company expects to continue to grow organically and through further domestic and international acquisitions in response to the perceived growing client demand for a global integrated facility service provider.

## Liquidity and Capital Resources

	Sep	September 30,		September 30,		eptember 30,
	Ja	nuary 31,	0	ctober 31,		
(in thousands)		2012		2011		Change
Cash and cash equivalents	\$	17,650	\$	26,467	\$	(8,817)
Working capital	\$	295,208	\$	290,561	\$	4,647

	Three Months Ended January 31,					
(in thousands)		2012 2011				Change
Net cash provided by operating activities	\$	11,991	\$	1,297	\$	10,694
Net cash used in investing activities	\$	(11,244)	\$	(297,987)	\$	286,743
Net cash (used in) provided by financing activities	\$	(9,564)	\$	288,609	\$	(298,173)

The Company believes that the cash generated from operations and amounts available under the Facility will be sufficient to fund the Company s operations and cash requirements in the foreseeable future. As of January 31, 2012, the total outstanding amounts under the Company s line of credit in the form of cash borrowings and standby letters of credit were \$293.0 million and \$96.7 million, respectively. As of January 31, 2012, the total available credit under the line of credit was \$260.3 million. The Company s ability to draw down available amounts under the Facility is subject to compliance with certain financial covenants, including covenants relating to a fixed charge coverage ratio, a leverage ratio, and consolidated net worth. In addition, other covenants under the line of credit include limitations on liens, dispositions, fundamental changes, investments, and certain transactions and payments. As of January 31, 2012, the Company was in compliance with all financial covenants and expects to be in compliance in the foreseeable future.

**Working Capital.** Working capital increased by \$4.6 million to \$295.2 million at January 31, 2012 from \$290.6 million at October 31, 2011. Excluding the effects of discontinued operations, working capital increased by \$4.8 million to \$293.4 million at January 31, 2012 from \$288.6 million at October 31, 2011. The increase in working capital was primarily driven by the timing of collections received from clients and payments made for prepaid expenses, partially offset by a use of cash to pay down a portion of the outstanding borrowings under the Facility.

**Cash Flows from Operating Activities.** Net cash provided by operating activities increased by \$10.7 million to \$12.0 million at January 31, 2012 from \$1.3 million at January 31, 2011. The \$10.7 million increase was primarily related to the timing of collections received from clients (which includes longer collection periods pertaining to the Company s government clients).

**Cash Flows from Investing Activities.** Net cash used in investing activities decreased by \$286.7 million to \$11.2 million at January 31, 2012 from \$298.0 million at January 31, 2011.

In the three months ended January 31, 2011, the Company paid \$290.3 million for the Linc acquisition, net of cash acquired, and \$0.7 million of additional consideration for achievement of certain financial performance targets in connection with prior years acquisitions.

**Cash Flows from Financing Activities.** Net cash used in financing activities was \$9.6 million at January 31, 2012, compared to net cash provided of \$288.6 million at January 31, 2011. The \$298.2 million decrease in cash flows from financing activities was primarily related to \$306.8 million of cash borrowed to finance the Linc acquisition on December 1, 2010, which was partially offset by net repayments made on the Company s line of credit.

## **Results of Operations**

Three Months Ended January 31, 2012 vs. Three Months Ended January 31, 2011

(\$ in thousands)	Th	ptember 30, ree Months Ended uary 31, 2012	September 30, Three Months Ended January 31, 2011		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended		Three Months Ended January 31, 201		Three Months Ended		Three Months Ended		eptember 30, Increase (Decrease) \$	September 30, Increase (Decrease) %
Revenues	\$	1,073,785	\$	1,029,169	\$ 44,616	4.3%																										
Expenses																																
Operating		966,420		924,305	42,115	4.6%																										
Selling, general and administrative		84,020		82,655	1,365	1.7%																										
Amortization of intangible assets		5,549		5,293	256	4.8%																										
Total expenses		1,055,989		1,012,253	43,736	4.3%																										
Operating profit		17,796		16,916	880	5.2%																										
Income from unconsolidated affiliates, net		3,132		787	2,345	298.0%																										
Interest expense		(2,834)		(4,046)	(1,212)	(30.0)%																										
Income from continuing operations before income taxes		18,094		13,657	4,437	32.5%																										
Provision for income taxes		(7,454)		(5,252)	2,202	41.9%																										
Income from continuing operations		10,640		8,405	2,235	26.6%																										
Loss from discontinued operations, net of taxes		(10)		(15)	(5)	NM*																										
Net income	\$	10,630	\$	8,390	\$ 2,240	26.7%																										

## \* Not Meaningful

**Net Income.** Net income in the three months ended January 31, 2012 increased by \$2.2 million, or 26.7%, to \$10.6 million (\$0.20 per diluted share) from \$8.4 million (\$0.16 per diluted share) in the three months ended January 31, 2011.

**Income from Continuing Operations.** Income from continuing operations in the three months ended January 31, 2012 increased by \$2.2 million, or 26.6%, to \$10.6 million (\$0.20 per diluted share) from \$8.4 million (\$0.16 per diluted share) in the three months ended January 31, 2011.

The increase in income from continuing operations was primarily related to:

a \$4.1 million decrease in transaction costs associated with the Linc acquisition, which was acquired on December 1, 2010;

a \$2.7 million sales allowance reserve reduction primarily driven by sustained improvements in historical and expected credits on client receivables which the Company attributes, in part, to its recently enhanced billing systems and related processes;

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a \$2.3 million increase in income from unconsolidated affiliates primarily related to the Company s share of a gain associated with property sales completed by one of its investments in a low income housing partnership; and

a \$1.2 million decrease in interest expense due to a decrease in average borrowings and average interest rates under the \$650.0 million line of credit; partially offset by:

a \$2.9 million increase in payroll related expenses associated with higher federal and state unemployment insurance rates;

a \$2.2 million increase in income taxes, primarily related to the increase in income from continuing operations before income taxes;

\$1.9 million of legal fees and other costs associated with an internal investigation into a foreign entity affiliated with a joint venture; and

\$0.7 million of costs associated with the Company s branding initiative.

**Revenues.** Revenues increased \$44.6 million, or 4.3%, in the three months ended January 31, 2012, as compared to the three months ended January 31, 2011. The Company s growth in revenues was primarily related to revenues associated with the acquisition of Linc, which was acquired on December 1, 2010. The period-over-period increase in revenues attributable to Linc was approximately \$36.1 million.

**Operating Expenses.** As a percentage of revenues, gross margin remained relatively flat at 10.0% and 10.2% in the three months ended January 31, 2012 and 2011, respectively.

Selling, General and Administrative Expenses. Selling, general and administrative expenses increased \$1.4 million, or 1.7%, in the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The increase was primarily related to a period-over-period increase in selling, general and administrative expenses associated with Linc, which was acquired on December 1, 2010.

**Interest Expense.** Interest expense in the three months ended January 31, 2012 decreased \$1.2 million, or 30.0%, to \$2.8 million from \$4.0 million in the three months ended January 31, 2011. The decrease was primarily related to a decrease in average borrowings and average interest rates under the line of credit due to the financing the Linc acquisition in the three months ended January 31, 2010. The average outstanding balances under the Company s line of credit were \$312.1 million and \$337.0 million in the three months ended January 31, 2012 and 2011, respectively.

**Amortization of Intangible Assets.** Amortization of intangible assets in the three months ended January 31, 2012 increased \$0.3 million, or 4.8%, to \$5.5 million from \$5.3 million in the three months ended January 31, 2011. The increase was primarily related to a period-over-period increase in amortization of intangible assets associated with Linc, which was acquired on December 1, 2010.

**Provision for Income Taxes.** The effective tax rate on income from continuing operations for the three months ended January 31, 2012 and 2011 was 41.2% and 38.5%, respectively. The increase in the effective tax rate was primarily due to the expiration of certain employment based tax credits during the three months ended January 31, 2012.

**Segment Information.** During the three months ended January 31, 2012, the Company changed the name of its Engineering segment to Facility Solutions to better reflect the variety of end-to-end integrated facility services, building operation and maintenance, and bundled energy solution services provided to its clients. The revenues and operating profits for the Company s reportable segments (Janitorial, Facility Solutions, Parking, and Security) were as follows:

(\$ in thousands)	September 30, Three Months Ended January 31, 2012		September 30, Three Months Ended January 31, 2011		September 30, Increase (Decrease) \$		September 30, Increase (Decrease) %
Revenues							
Janitorial	\$	594,340	\$	594,606	\$	(266)	(0.0)%
Facility Solutions		233,773		192,648		41,125	21.3%
Parking		153,450		152,866		584	0.4%
Security		91,982		88,756		3,226	3.6%
Corporate		240		293		(53)	(18.1)%
	\$	1,073,785	\$	1,029,169	\$	44,616	4.3%
Operating profit							
Janitorial	\$	30,508	\$	29,864	\$	644	2.2%
Facility Solutions		6,365		7,450		(1,085)	(14.6)%
Parking		4,750		4,734		16	0.3%
Security		845		1,301		(456)	(35.0)%
Corporate		(24,672)		(26,433)		1,761	6.7%
Operating profit		17,796		16,916		880	5.2%
Income from unconsolidated affiliates, net		3,132		787		2,345	298.0%
Interest expense		(2,834)		(4,046)		(1,212)	(30.0)%
Income from continuing operations before income taxes	\$	18,094	\$	13,657	\$	4,437	32.5%

**Janitorial.** Janitorial revenues remained relatively flat during the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The continuing impact of lost business and contract price compression experienced in fiscal 2011 was partially offset by a sales allowance reserve reduction primarily driven by sustained improvements in historical and expected credits on client receivables which the Company attributes, in part, to its recently enhanced billing systems and related processes.

Operating profit increased \$0.6 million, or 2.2%, during the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The increase was primarily related to the impact of lower credits on client receivables noted above and cost control measures, partially offset by increases in payroll related expenses associated with higher federal and state unemployment insurance rates.

**Facility Solutions.** Facility Solutions revenues increased \$41.1 million, or 21.3%, during the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The increase was primarily related to revenues associated with the acquisition of Linc on December 1, 2010. The period-over-period increase in revenues attributable to Linc was approximately \$36.1 million.

Operating profit decreased by \$1.1 million, or 14.6%, in the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The decrease was primarily related to the comparative mix and timing of certain completed government projects.

**Parking.** Parking revenues and operating profit remained relatively flat during the three months ended January 31, 2012 compared to the three months ended January 31, 2011.

**Security.** Security revenues increased \$3.2 million, or 3.6%, during the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The increase was primarily related to additional revenues from new business.

Operating profit decreased \$0.5 million, or 35.0%, during the three months ended January 31, 2012 compared to the three months ended January 31, 2011. The decrease was primarily related to an increase in payroll related expenses associated with higher federal and state unemployment insurance rates.

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**Corporate.** Corporate expense decreased \$1.8 million, or 6.7%, in the three months ended January 31, 2012 compared to the three months ended January 31, 2011.

The decrease in Corporate expense was primarily related to: