CREDIT ACCEPTANCE CORP
Form 10-Q
July 30, 2014
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
FORM 10-Q
(Mark One)

þ	QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2014
OR

o	TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number 000-20202
CREDIT ACCEPTANCE CORPORATION
(Exact name of registrant as specified in its charter)

MICHIGAN (State or other jurisdiction of incorporation or organization)	38-1999511 (I.R.S. Employer Identification No.)
25505 WEST TWELVE MILE ROAD SOUTHFIELD, MICHIGAN (Address of principal executive offices)	48034-8339 (Zip Code)

Registrant’s telephone number, including area code: 248-353-2700

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes þ No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes þ No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of “large accelerated filer,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer þ	Accelerated filer o	Non-accelerated filer o (Do not check if a smaller reporting company)	Smaller reporting company o

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No þ

The number of shares of Common Stock, par value $0.01, outstanding on July 18, 2014 was 21,593,612.

Table of Contents

TABLE OF CONTENTS

PART I. — FINANCIAL INFORMATION

ITEM 1. CONSOLIDATED FINANCIAL STATEMENTS

Consolidated Balance Sheets - As of June 30, 2014 and December 31, 2013	1
Consolidated Statements of Income - Three and six months ended June 30, 2014 and 2013	2
Consolidated Statements of Comprehensive Income - Three and six months ended June 30, 2014 and 2013	3
Consolidated Statements of Cash Flows - Six months ended June 30, 2014 and 2013	4
Notes to Consolidated Financial Statements	5
ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS	31
ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK	45
ITEM 4. CONTROLS AND PROCEDURES	46

PART II. — OTHER INFORMATION

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS	47
ITEM 6. EXHIBITS	47
SIGNATURE	48

Table of Contents

PART I. - FINANCIAL INFORMATION

ITEM 1. CONSOLIDATED FINANCIAL STATEMENTS

CREDIT ACCEPTANCE CORPORATION
CONSOLIDATED BALANCE SHEETS

(In millions, except share and per share data)	As of	
	June 30, 2014	December 31, 2013
	(Unaudited)	
ASSETS:		
Cash and cash equivalents	$6.7	$4.2
Restricted cash and cash equivalents	156.6	111.3
Restricted securities available for sale	54.6	53.6
Loans receivable (including $8.0 and $7.5 from affiliates as of June 30, 2014 and December 31, 2013, respectively)	2,562.8	2,408.2
Allowance for credit losses	(204.8)	(195.4)
Loans receivable, net	2,358.0	2,212.8
Property and equipment, net	23.0	22.3
Income taxes receivable	1.6	1.1
Other assets	27.1	28.1
Total Assets	$2,627.6	$2,433.4
LIABILITIES AND SHAREHOLDERS' EQUITY:		
Liabilities:		
Accounts payable and accrued liabilities	$110.1	$113.8
Revolving secured line of credit	106.2	102.8
Secured financing	1,248.5	935.6
Mortgage note	—	3.8
Senior notes	300.0	350.2
Deferred income taxes, net	187.3	157.2
Income taxes payable	2.7	19.9
Total Liabilities	1,954.8	1,683.3
Commitments and Contingencies - See Note 14		
Shareholders' Equity:		
Preferred stock, $.01 par value, 1,000,000 shares authorized, none issued	—	—
Common stock, $.01 par value, 80,000,000 shares authorized, 21,593,828 and 22,943,078 shares issued and outstanding as of June 30, 2014 and December 31, 2013, respectively	0.2	0.2
Paid-in capital	81.1	63.2
Retained earnings	591.5	686.9
Accumulated other comprehensive loss	—	(0.2)
Total Shareholders' Equity	672.8	750.1
Total Liabilities and Shareholders' Equity	$2,627.6	$2,433.4

See accompanying notes to consolidated financial statements.

1

Table of Contents

CREDIT ACCEPTANCE CORPORATION
CONSOLIDATED STATEMENTS OF INCOME
(UNAUDITED)

(In millions, except share and per share data)	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Revenue:				
Finance charges	$157.9	$147.5	$310.7	$290.4
Premiums earned	13.6	12.9	26.8	24.9
Other income	8.3	9.0	19.2	18.8
Total revenue	179.8	169.4	356.7	334.1
Costs and expenses:				
Salaries and wages	24.4	23.1	50.0	45.0
General and administrative	8.5	8.3	16.7	16.2
Sales and marketing	8.8	8.5	18.4	17.5
Provision for credit losses	4.6	5.4	9.3	11.2
Interest	13.3	16.2	29.3	32.2
Provision for claims	11.0	10.5	22.0	19.5
Loss on extinguishment of debt	—	—	21.8	—
Total costs and expenses	70.6	72.0	167.5	141.6
Income before provision for income taxes	109.2	97.4	189.2	192.5
Provision for income taxes	39.8	35.9	70.0	70.4
Net income	$69.4	$61.5	$119.2	$122.1
Net income per share:				
Basic	$3.06	$2.57	$5.16	$5.06
Diluted	$3.06	$2.56	$5.15	$5.04
Weighted average shares outstanding:				
Basic	22,653,393	23,974,099	23,122,288	24,151,080
Diluted	22,658,891	24,017,273	23,157,289	24,220,403

See accompanying notes to consolidated financial statements.

Table of Contents

CREDIT ACCEPTANCE CORPORATION
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
(UNAUDITED)

(In millions)	For the Three Months Ended June 30,	
	2014	2013
Net income	$69.4	$61.5
Other comprehensive income (loss), net of tax:		
Unrealized gain (loss) on securities, net of tax of $0.0 and $0.1 for 2014 and 2013, respectively	0.1	(0.2)
Other comprehensive income (loss)	0.1	(0.2)
Comprehensive income	$69.5	$61.3

(In millions)	For the Six Months Ended June 30,	
	2014	2013
Net income	$119.2	$122.1
Other comprehensive income (loss), net of tax:		
Unrealized gain (loss) on securities, net of tax of $0.0 for 2014 and 2013	0.2	(0.1)
Other comprehensive income (loss)	0.2	(0.1)
Comprehensive income	$119.4	$122.0

See accompanying notes to consolidated financial statements.

Table of Contents

CREDIT ACCEPTANCE CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS
(UNAUDITED)

(In millions)	For the Six Months Ended June 30, 2014	
	2014	2013
Cash Flows From Operating Activities:		
Net income	$119.2	$122.1
Adjustments to reconcile cash provided by operating activities:		
Provision for credit losses	9.3	11.2
Depreciation	2.5	2.7
Amortization	3.7	3.6
Loss on retirement of property and equipment	0.1	0.1
Provision (benefit) for deferred income taxes	30.1	(7.1)
Loss on extinguishment of debt	21.8	—
Stock-based compensation	7.8	4.7
Change in operating assets and liabilities:		
(Decrease) increase in accounts payable and accrued liabilities	(3.7)	6.5
(Increase) decrease in income taxes receivable	(0.5)	0.3
Decrease in income taxes payable	(17.2)	(5.7)
Decrease in other assets	1.2	2.3
Net cash provided by operating activities	174.3	140.7
Cash Flows From Investing Activities:		
Increase in restricted cash and cash equivalents	(45.3)	(24.5)
Purchases of restricted securities available for sale	(47.1)	(49.9)
Proceeds from sale of restricted securities available for sale	9.0	7.2
Maturities of restricted securities available for sale	37.2	41.0
Principal collected on Loans receivable	790.4	677.9
Advances to Dealers	(760.7)	(712.7)
Purchases of Consumer Loans	(94.0)	(56.3)
Accelerated payments of Dealer Holdback	(21.9)	(20.4)
Payments of Dealer Holdback	(67.8)	(58.5)
Net increase in other loans	(0.5)	(0.4)
Purchases of property and equipment	(3.3)	(3.0)
Net cash used in investing activities	(204.0)	(199.6)
Cash Flows From Financing Activities:		
Borrowings under revolving secured line of credit	1,347.0	1,559.8
Repayments under revolving secured line of credit	(1,343.6)	(1,452.5)
Proceeds from secured financing	921.6	646.5
Repayments of secured financing	(608.7)	(597.2)
Proceeds from issuance of senior notes	300.0	—
Repayment of senior notes	(350.0)	—
Principal payments under mortgage note	(3.8)	(0.1)
Payments of debt issuance and debt extinguishment costs	(25.8)	(2.9)
Repurchase of common stock	(218.7)	(95.9)
Proceeds from stock options exercised	0.6	0.3
Tax benefits from stock-based compensation plans	13.6	0.9

Net cash provided by financing activities	32.2	58.9
Net increase in cash and cash equivalents	2.5	—
Cash and cash equivalents, beginning of period	4.2	9.0
Cash and cash equivalents, end of period	$6.7	$9.0
Supplemental Disclosure of Cash Flow Information:		
Cash paid during the period for interest	$30.8	$28.9
Cash paid during the period for income taxes	$43.5	$81.2

See accompanying notes to consolidated financial statements.

4

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(UNAUDITED)

1. BASIS OF PRESENTATION

The accompanying unaudited consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("generally accepted accounting principles" or "GAAP") for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. The results of operations for interim periods are not necessarily indicative of actual results achieved for full fiscal years. The consolidated balance sheet as of December 31, 2013 has been derived from the audited financial statements at that date but does not include all the information and footnotes required by GAAP for complete financial statements. For further information, refer to the consolidated financial statements and footnotes thereto included in the Annual Report on Form 10-K for the year ended December 31, 2013 for Credit Acceptance Corporation (the "Company", "Credit Acceptance", "we", "our" or "us").

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

We have evaluated events and transactions occurring subsequent to the consolidated balance sheet date of June 30, 2014 for items that could potentially be recognized or disclosed in these financial statements. For additional information regarding subsequent events, see Note 15 of these consolidated financial statements.

2. DESCRIPTION OF BUSINESS

Since 1972, Credit Acceptance has offered automobile dealers financing programs that enable them to sell vehicles to consumers, regardless of their credit history. Our financing programs are offered through a nationwide network of automobile dealers who benefit from sales of vehicles to consumers who otherwise could not obtain financing; from repeat and referral sales generated by these same customers; and from sales to customers responding to advertisements for our product, but who actually end up qualifying for traditional financing.

We refer to automobile dealers who participate in our programs and who share our commitment to changing consumers' lives as "Dealers". Upon enrollment in our financing programs, the Dealer enters into a Dealer servicing agreement with us that defines the legal relationship between Credit Acceptance and the Dealer. The Dealer servicing agreement assigns the responsibilities for administering, servicing, and collecting the amounts due on retail installment contracts (referred to as "Consumer Loans") from the Dealers to us. We are an indirect lender from a legal perspective, meaning the Consumer Loan is originated by the Dealer and assigned to us.

We have two programs: the Portfolio Program and the Purchase Program. Under the Portfolio Program, we advance money to Dealers (referred to as a "Dealer Loan") in exchange for the right to service the underlying Consumer Loans. Under the Purchase Program, we buy the Consumer Loans from the Dealers (referred to as a "Purchased Loan") and keep all amounts collected from the consumer. Dealer Loans and Purchased Loans are collectively referred to as "Loans". The following table shows the percentage of Consumer Loans assigned to us based on unit volumes under each of the programs for each of the last six quarters:
Quarter Ended

	Portfolio Program		Purchase Program	
March 31, 2013	94.4	%	5.6	%
June 30, 2013	93.9	%	6.1	%
September 30, 2013	92.9	%	7.1	%
December 31, 2013	92.4	%	7.6	%
March 31, 2014	91.7	%	8.3	%
June 30, 2014	91.4	%	8.6	%

Table of Contents

Portfolio Program

As payment for the vehicle, the Dealer generally receives the following:

- a down payment from the consumer;
- a non-recourse cash payment ("advance") from us; and
- after the advance has been recovered by us, the cash from payments made on the Consumer Loan, net of certain collection costs and our servicing fee ("Dealer Holdback").

We record the amount advanced to the Dealer as a Dealer Loan, which is classified within Loans receivable in our consolidated balance sheets. Cash advanced to the Dealer is automatically assigned to the Dealer's open pool of advances. We generally require Dealers to group advances into pools of at least 100 Consumer Loans. At the Dealer's option, a pool containing at least 100 Consumer Loans can be closed and subsequent advances assigned to a new pool. All advances within a Dealer's pool are secured by the future collections on the related Consumer Loans assigned to the pool. For Dealers with more than one pool, the pools are cross-collateralized so the performance of other pools is considered in determining eligibility for Dealer Holdback. We perfect our security interest in the Dealer Loans by taking possession of the Consumer Loans, which list us as lien holder on the vehicle title.

The Dealer servicing agreement provides that collections received by us during a calendar month on Consumer Loans assigned by a Dealer are applied on a pool-by-pool basis as follows:

- First, to reimburse us for certain collection costs;
- Second, to pay us our servicing fee, which generally equals 20% of collections;
- Third, to reduce the aggregate advance balance and to pay any other amounts due from the Dealer to us; and
- Fourth, to the Dealer as payment of Dealer Holdback.

If the collections on Consumer Loans from a Dealer's pool are not sufficient to repay the advance balance and any other amounts due to us, the Dealer will not receive Dealer Holdback.

Dealers have an opportunity to receive an accelerated Dealer Holdback payment each time 100 Consumer Loans have been assigned to us. The amount paid to the Dealer is calculated using a formula that considers the forecasted collections and the advance balance on the related Consumer Loans.

Since typically the combination of the advance and the consumer's down payment provides the Dealer with a cash profit at the time of sale, the Dealer's risk in the Consumer Loan is limited. We cannot demand repayment of the advance from the Dealer except in the event the Dealer is in default of the Dealer servicing agreement. Advances are made only after the consumer and Dealer have signed a Consumer Loan contract, we have received the original Consumer Loan contract and supporting documentation, and we have approved all of the related stipulations for funding. The Dealer can also opt to repurchase Consumer Loans that have been assigned to us under the Portfolio Program, at their discretion, for a fee.

For accounting purposes, the transactions described under the Portfolio Program are not considered to be loans to consumers. Instead, our accounting reflects that of a lender to the Dealer. The classification as a Dealer Loan for accounting purposes is primarily a result of (1) the Dealer's financial interest in the Consumer Loan and (2) certain elements of our legal relationship with the Dealer.

Table of Contents

Purchase Program

The Purchase Program differs from our Portfolio Program in that the Dealer receives a one-time payment from us at the time of assignment to purchase the Consumer Loan instead of a cash advance at the time of assignment and future Dealer Holdback payments. For accounting purposes, the transactions described under the Purchase Program are considered to be originated by the Dealer and then purchased by us.

Program Enrollment

Dealers may enroll in our program by (1) paying an up-front, one-time fee of $9,850, or (2) agreeing to allow us to retain 50% of their first accelerated Dealer Holdback payment. Dealers are granted access to the Portfolio Program upon enrollment. Access to the Purchase Program is limited and is typically only granted to Dealers that either have received their first accelerated Dealer Holdback payment under the Portfolio Program or are franchise dealerships.

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Business Segment Information

We currently operate in one reportable segment which represents our core business of offering Dealers financing programs and related products and services that enable them to sell vehicles to consumers, regardless of their credit history. The consolidated financial statements reflect the financial results of our one reportable operating segment.

Cash and Cash Equivalents

Cash equivalents consist of readily marketable securities with original maturities at the date of acquisition of three months or less. As of June 30, 2014 and December 31, 2013, we had $6.2 million and $3.6 million, respectively, in cash and cash equivalents that were not insured by the Federal Deposit Insurance Corporation (“FDIC”).

Restricted Cash and Cash Equivalents

Restricted cash and cash equivalents consist of cash pledged as collateral for secured financings and cash held in trusts for future vehicle service contract claims. As of June 30, 2014 and December 31, 2013, we had $154.6 million and $109.5 million, respectively, in restricted cash and cash equivalents that was not insured by the FDIC.

Loans Receivable and Allowance for Credit Losses

Consumer Loan Assignment. For accounting and financial reporting purposes, a Consumer Loan is considered to have been assigned to us after all of the following has occurred:

- the consumer and Dealer have signed a Consumer Loan contract;
- we have received the original Consumer Loan contract and supporting documentation;
- we have approved all of the related stipulations for funding; and
- we have provided funding to the Dealer in the form of either an advance under the Portfolio Program or one-time purchase payment under the Purchase Program.

Portfolio Segments and Classes. We are considered to be a lender to our Dealers for Consumer Loans assigned under our Portfolio Program and a purchaser of Consumer Loans assigned under our Purchase Program. As a result, our Loan portfolio consists of two portfolio segments: Dealer Loans and Purchased Loans. Each portfolio segment is comprised of one class of Consumer Loan assignments, which is Consumer Loans with deteriorated credit quality that were originated by Dealers to finance consumer purchases of vehicles and related ancillary products.

Table of Contents

Dealer Loans. Amounts advanced to Dealers for Consumer Loans assigned under the Portfolio Program are recorded as Dealer Loans and are aggregated by Dealer for purposes of recognizing revenue and evaluating impairment. We account for Dealer Loans in a manner consistent with loans acquired with deteriorated credit quality. The outstanding balance of each Dealer Loan included in Loans receivable is comprised of the following:

- the aggregate amount of all cash advances paid;
- finance charges;
- Dealer Holdback payments;
- accelerated Dealer Holdback payments; and
- recoveries.

Less:
- collections (net of certain collection costs); and
- write-offs.

An allowance for credit losses is maintained at an amount that reduces the net asset value (Dealer Loan balance less the allowance) to the value of forecasted future cash flows discounted at the yield established at the time of assignment. This allowance calculation is completed for each individual Dealer. The discounted value of future cash flows is comprised of estimated future collections on the Consumer Loans, less any estimated Dealer Holdback payments. We write off Dealer Loans once there are no forecasted future cash flows on any of the associated Consumer Loans, which generally occurs 120 months after the last Consumer Loan assignment.

Future collections on Dealer Loans are forecasted based on the historical performance of Consumer Loans with similar characteristics, adjusted for recent trends in payment patterns. Dealer Holdback is forecasted based on the expected future collections and current advance balance of each Dealer Loan. Cash flows from any individual Dealer Loan are often different than estimated cash flows at the time of assignment. If such difference is favorable, the difference is recognized prospectively into income over the remaining life of the Dealer Loan through a yield adjustment. If such difference is unfavorable, a provision for credit losses is recorded immediately as a current period expense and a corresponding allowance for credit losses is established. Because differences between estimated cash flows at the time of assignment and actual cash flows occur often, an allowance is required for a significant portion of our Dealer Loan portfolio. An allowance for credit losses does not necessarily indicate that a Dealer Loan is unprofitable, and seldom are cash flows from a Dealer Loan insufficient to repay the initial amounts advanced to the Dealer.

Purchased Loans. Amounts paid to Dealers for Consumer Loans assigned under the Purchase Program are recorded as Purchased Loans and are aggregated into pools based on the month of purchase for purposes of recognizing revenue and evaluating impairment. We account for Purchased Loans as loans acquired with deteriorated credit quality. The outstanding balance of each Purchased Loan pool included in Loans receivable is comprised of the following:

- the aggregate amount of all amounts paid during the month of purchase to purchase Consumer Loans from Dealers;
- finance charges; and
- recoveries.

Less:
- collections (net of certain collection costs); and
- write-offs.

An allowance for credit losses is maintained at an amount that reduces the net asset value (Purchased Loan pool balance less the allowance) to the value of forecasted future cash flows discounted at the yield established at the time of assignment. This allowance calculation is completed for each individual monthly pool of Purchased Loans. The discounted value of future cash flows is comprised of estimated future collections on the pool of Purchased Loans. We write off pools of Purchased Loans once there are no forecasted future cash flows on any of the Purchased Loans included in the pool, which generally occurs 120 months after the month of purchase.

Future collections on Purchased Loans are forecasted based on the historical performance of Consumer Loans with similar characteristics, adjusted for recent trends in payment patterns. Cash flows from any individual pool of Purchased Loans are often different than estimated cash flows at the time of assignment. If such difference is favorable, the difference is recognized prospectively into income over the remaining life of the pool of Purchased Loans through a yield adjustment. If such difference is unfavorable, a provision for credit losses is recorded immediately as a current period expense and a corresponding allowance for credit losses is established.

Credit Quality. Substantially all of the Consumer Loans assigned to us are made to individuals with impaired or limited credit histories or higher debt-to-income ratios than are permitted by traditional lenders. Consumer Loans made to these individuals generally entail a higher risk of delinquency, default and repossession and higher losses than loans made to consumers with better credit. Since most of our revenue and cash flows are generated from these Consumer Loans, our ability to accurately forecast Consumer Loan performance is critical to our business and financial results. At the time the Consumer Loan is submitted to us for assignment, we forecast future expected cash flows from the Consumer Loan. Based on these forecasts, an advance or one-time purchase payment is made to the related Dealer at a price designed to achieve an acceptable return on capital.

We monitor and evaluate the credit quality of Consumer Loans on a monthly basis by comparing our current forecasted collection rates to our initial expectations. We use a statistical model that considers a number of credit quality indicators to estimate the expected collection rate for each Consumer Loan at the time of assignment. The credit quality indicators considered in our model include attributes contained in the consumer’s credit bureau report, data contained in the consumer’s credit application, the structure of the proposed transaction, vehicle information and other factors. We continue to evaluate the expected collection rate of each Consumer Loan subsequent to assignment primarily through the monitoring of consumer payment behavior. Our evaluation becomes more accurate as the Consumer Loans age, as we use actual performance data in our forecast. Since all known, significant credit quality indicators have already been factored into our forecasts and pricing, we are not able to use any specific credit quality indicators to predict or explain variances in actual performance from our initial expectations. Any variances in performance from our initial expectations are the result of Consumer Loans performing differently than historical Consumer Loans with similar characteristics. We periodically adjust our statistical pricing model for new trends that we identify though our evaluation of these forecasted collection rate variances.

When overall forecasted collection rates underperform our initial expectations, the decline in forecasted collections has a more adverse impact on the profitability of the Purchased Loans than on the profitability of the Dealer Loans. For Purchased Loans, the decline in forecasted collections is absorbed entirely by us. For Dealer Loans, the decline in the forecasted collections is substantially offset by a decline in forecasted payments of Dealer Holdback.

Methodology Changes. During the second quarter of 2013, we enhanced our methodology for forecasting future collections on Loans, which is described more fully in Note 5 to the consolidated financial statements. For the three and six months ended June 30, 2014 and 2013, we did not make any other methodology changes for Loans that had a material impact on our financial results.

Reinsurance

VSC Re Company ("VSC Re"), our wholly-owned subsidiary, is engaged in the business of reinsuring coverage under vehicle service contracts sold to consumers by Dealers on vehicles financed by us. VSC Re currently reinsures vehicle service contracts that are underwritten by one of our third party insurers. Vehicle service contract premiums, which represent the selling price of the vehicle service contract to the consumer, less fees and certain administrative costs, are contributed to trust accounts controlled by VSC Re. These premiums are used to fund claims covered under the vehicle service contracts. VSC Re is a bankruptcy remote entity. As such, our exposure to fund claims is limited to the trust assets controlled by VSC Re and our net investment in VSC Re.

Table of Contents

Premiums from the reinsurance of vehicle service contracts are recognized over the life of the policy in proportion to expected costs of servicing those contracts. Expected costs are determined based on our historical claims experience. Claims are expensed through a provision for claims in the period the claim was incurred. Capitalized acquisition costs are comprised of premium taxes and are amortized as general and administrative expense over the life of the contracts in proportion to premiums earned. A summary of reinsurance activity is as follows:

(In millions)	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Net assumed written premiums	$10.9	$14.1	$25.6	$30.4
Net premiums earned	13.6	12.9	26.8	24.9
Provision for claims	11.0	10.5	22.0	19.5
Amortization of capitalized acquisition costs	0.4	0.3	0.7	0.6

We are considered the primary beneficiary of the trusts and as a result, the trusts have been consolidated on our balance sheet. The trust assets and related reinsurance liabilities are as follows:

(In millions)		As of	
	Balance Sheet location	June 30, 2014	December 31, 2013
Trust assets	Restricted cash and cash equivalents	$0.4	$1.2
Trust assets	Restricted securities available for sale	54.6	53.6
Unearned premium	Accounts payable and accrued liabilities	41.2	42.4
Claims reserve (1)	Accounts payable and accrued liabilities	1.8	1.7

(1) The claims reserve is estimated based on historical claims experience.

Our determination to consolidate the VSC Re trusts was based on the following:

- First, we determined that the trusts qualified as variable interest entities. The trusts have insufficient equity at risk as no parties to the trusts were required to contribute assets that provide them with any ownership interest.
- Next, we determined that we have variable interests in the trusts. We have a residual interest in the assets of the trusts, which is variable in nature, given that it increases or decreases based upon the actual loss experience of the related service contracts. In addition, VSC Re is required to absorb any losses in excess of the trusts' assets.
- Next, we evaluated the purpose and design of the trusts. The primary purpose of the trusts is to provide third party providers ("TPPs") with funds to pay claims on vehicle service contracts and to accumulate and provide us with proceeds from investment income and residual funds.
- Finally, we determined that we are the primary beneficiary of the trusts. We control the amount of premium written and placed in the trusts through Consumer Loan assignments under our Programs, which is the activity that most significantly impacts the economic performance of the trusts. We have the right to receive benefits from the trusts that could potentially be significant. In addition, VSC Re has the obligation to absorb losses of the trusts that could potentially be significant.

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

New Accounting Updates

Revenue from Contracts with Customers. In May 2014, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2014-09 which supersedes the revenue recognition requirements Topic 605 (Revenue Recognition), and most industry-specific guidance. ASU No. 2014-09 is based on the principle that revenue is recognized to depict the transfer of goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. ASU No. 2014-09 also requires additional disclosure about the nature, amount, timing and uncertainty of revenue and cash flows arising from customer contracts, including significant judgments and changes in judgments and assets recognized from costs incurred to obtain or fulfill a contract. ASU No. 2014-09 is effective for fiscal years, and interim periods, beginning after December 15, 2016, with early adoption not permitted. We have not yet determined the effect that ASU No. 2014-09 will have on our consolidated financial statements and related disclosures.

Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists. In July 2013, the FASB issued ASU No. 2013-11 which requires an entity to net its liability for unrecognized tax benefits against a net operating loss carryforward, a similar tax loss or a tax credit carryforward when settlement in this manner is available under the tax law. ASU No. 2013-11 is effective for fiscal years, and interim periods, beginning after December 15, 2013, with early adoption permitted. The adoption of ASU No. 2013-11 on January 1, 2014 did not have a material impact on our consolidated financial statements.

Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income. In February 2013, the FASB issued ASU No. 2013-02 which requires an entity to provide information about the amounts reclassified out of accumulated other comprehensive income by component. The new guidance requires an entity to disaggregate the total change of each component of other comprehensive income either on the face of the income statement or as a separate disclosure in the notes to the financial statements. The amendments in ASU No. 2013-02 do not change the current requirements for reporting net income or other comprehensive income in financial statements. ASU No. 2013-02 is effective for fiscal years beginning after December 15, 2012. The adoption of ASU No. 2013-02 on January 1, 2013 did not have a material impact on our consolidated financial statements.

4. RESTRICTED SECURITIES AVAILABLE FOR SALE

Restricted securities available for sale consist of amounts held in trusts related to VSC Re. We determine the appropriate classification of our investments in debt securities at the time of purchase and reevaluate such determinations at each balance sheet date. Debt securities for which we do not have the intent or ability to hold to maturity are classified as available for sale, and stated at fair value with unrealized gains and losses, net of income taxes included in the determination of comprehensive income and reported as a component of shareholders' equity.

Restricted securities available for sale consist of the following:

(In millions)	As of June 30, 2014			
	Cost	Gross Unrealized Gains	Gross Unrealized Losses	Estimated Fair Value
U.S. Government and agency securities	$30.6	$—	$(0.1)	$30.5
Corporate bonds	11.6	—	—	11.6
Commercial paper	8.4	—	—	8.4
Certificates of deposit	4.1	—	—	4.1

Total restricted securities available for sale	$54.7	$—	$(0.1)	$54.6

(In millions)	As of December 31, 2013			
	Cost	Gross Unrealized Gains	Gross Unrealized Losses	Estimated Fair Value
Commercial paper	$23.9	$—	$—	$23.9
U.S. Government and agency securities	22.3	—	(0.2)	22.1
Certificates of deposit	4.6	—	—	4.6
Corporate bonds	3.1	—	(0.1)	3.0
Total restricted securities available for sale	$53.9	$—	$(0.3)	$53.6

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

The fair value and gross unrealized losses for restricted securities available for sale, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, are as follows:

(In millions)	Securities Available for Sale with Gross Unrealized Losses as of June 30, 2014					
	Less than 12 Months		12 Months or More			
	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Total Estimated Fair Value	Total Gross Unrealized Losses
U.S. Government and agency securities	$7.4	$—	$4.4	$(0.1)	$11.8	$(0.1)
Corporate bonds	5.8	—	3.1	—	8.9	—
Commercial paper	4.3	—	—	—	4.3	—
Total restricted securities available for sale	$17.5	$—	$7.5	$(0.1)	$25.0	$(0.1)

(In millions)	Securities Available for Sale with Gross Unrealized Losses as of December 31, 2013					
	Less than 12 Months		12 Months or More			
	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Total Estimated Fair Value	Total Gross Unrealized Losses
Commercial paper	$10.0	$—	$—	$—	$10.0	$—
U.S. Government and agency securities	11.8	(0.2)	—	—	11.8	(0.2)
Certificates of deposit	1.9	—	—	—	1.9	—
Corporate bonds	2.3	(0.1)	—	—	2.3	(0.1)
Total restricted securities available for sale	$26.0	$(0.3)	$—	$—	$26.0	$(0.3)

The cost and estimated fair values of debt securities by contractual maturity were as follows (securities with multiple maturity dates are classified in the period of final maturity). Expected maturities will differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

(In millions)	As of			
	June 30, 2014		December 31, 2013	
	Cost	Estimated Fair Value	Cost	Estimated Fair Value
Contractual Maturity				
Within one year	$17.8	$17.8	$41.6	$41.6
Over one year to five years	34.6	34.6	7.8	7.8
Over five years to ten years	2.3	2.2	4.5	4.2

Total restricted securities available for sale	$54.7	$54.6	$53.9	$53.6

12

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

5. LOANS RECEIVABLE

Loans receivable consists of the following:

(In millions)	As of June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Loans receivable	$2,279.0	$283.8	$2,562.8
Allowance for credit losses	(195.8)	(9.0)	(204.8)
Loans receivable, net	$2,083.2	$274.8	$2,358.0

(In millions)	As of December 31, 2013		
	Dealer Loans	Purchased Loans	Total
Loans receivable	$2,155.5	$252.7	$2,408.2
Allowance for credit losses	(185.7)	(9.7)	(195.4)
Loans receivable, net	$1,969.8	$243.0	$2,212.8

A summary of changes in Loans receivable is as follows:

(In millions)	For the Three Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$2,247.0	$271.1	$2,518.1
New Consumer Loan assignments (1)	339.4	42.9	382.3
Principal collected on Loans receivable	(345.4)	(36.3)	(381.7)
Accelerated Dealer Holdback payments	10.7	—	10.7
Dealer Holdback payments	33.3	—	33.3
Transfers (2)	(6.1)	6.1	—
Write-offs	(0.4)	—	(0.4)
Recoveries (3)	0.5	—	0.5
Balance, end of period	$2,279.0	$283.8	$2,562.8

(In millions)	For the Three Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$1,973.1	$237.2	$2,210.3
New Consumer Loan assignments (1)	334.1	28.4	362.5
Principal collected on Loans receivable	(300.0)	(32.4)	(332.4)
Accelerated Dealer Holdback payments	10.9	—	10.9
Dealer Holdback payments	28.5	—	28.5
Transfers (2)	(3.9)	3.9	—
Write-offs	(1.9)	(0.1)	(2.0)
Recoveries (3)	0.6	0.1	0.7
Balance, end of period	$2,041.4	$237.1	$2,278.5

13

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

(In millions)	For the Six Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$2,155.5	$252.7	$2,408.2
New Consumer Loan assignments (1)	760.7	94.0	854.7
Principal collected on Loans receivable	(716.1)	(74.3)	(790.4)
Accelerated Dealer Holdback payments	21.9	—	21.9
Dealer Holdback payments	67.8	—	67.8
Transfers (2)	(11.4)	11.4	—
Write-offs	(0.9)	—	(0.9)
Recoveries (3)	1.0	—	1.0
Net change in other loans	0.5	—	0.5
Balance, end of period	$2,279.0	$283.8	$2,562.8

(In millions)	For the Six Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$1,869.4	$240.5	$2,109.9
New Consumer Loan assignments (1)	712.7	56.3	769.0
Principal collected on Loans receivable	(609.3)	(68.6)	(677.9)
Accelerated Dealer Holdback payments	20.4	—	20.4
Dealer Holdback payments	58.5	—	58.5
Transfers (2)	(8.9)	8.9	—
Write-offs	(3.0)	(0.1)	(3.1)
Recoveries (3)	1.2	0.1	1.3
Net change in other loans	0.4	—	0.4
Balance, end of period	$2,041.4	$237.1	$2,278.5

(1) The Dealer Loans amount represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program. The Purchased Loans amount represents one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program.
(2) Under our Portfolio Program, certain events may result in Dealers forfeiting their rights to Dealer Holdback. We transfer the Dealer's outstanding Dealer Loan balance to Purchased Loans in the period this forfeiture occurs.
(3) Represents collections received on previously written off Loans.

Contractual net cash flows are comprised of the contractual repayments of the underlying Consumer Loans for Dealer and Purchased Loans, less the related Dealer Holdback payments for Dealer Loans. The difference between the contractual net cash flows and the expected net cash flows is referred to as the nonaccretable difference. This difference is neither accreted into income nor recorded in our balance sheets. We do not believe that the contractual net cash flows of our Loan portfolio are relevant in assessing our financial position. We are contractually owed repayments on many Consumer Loans, primarily those older than 120 months, where we are not forecasting any future net cash flows.

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

The excess of expected net cash flows over the carrying value of the Loans is referred to as the accretable yield and is recognized on a level-yield basis as finance charge income over the remaining lives of the Loans. A summary of changes in the accretable yield is as follows:

(In millions)	For the Three Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$706.7	$119.7	$826.4
New Consumer Loan assignments (1)	136.7	16.6	153.3
Finance charge income	(138.6)	(19.3)	(157.9)
Forecast changes	6.9	4.2	11.1
Transfers (2)	(2.1)	3.3	1.2
Balance, end of period	$709.6	$124.5	$834.1

(In millions)	For the Three Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$640.0	$114.4	$754.4
New Consumer Loan assignments (1)	135.4	11.6	147.0
Finance charge income	(129.4)	(18.1)	(147.5)
Forecast changes	10.3	0.9	11.2
Transfers (2)	(1.5)	2.5	1.0
Balance, end of period	$654.8	$111.3	$766.1

(In millions)	For the Six Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$667.5	$112.8	$780.3
New Consumer Loan assignments (1)	307.5	36.6	344.1
Finance charge income	(273.1)	(37.6)	(310.7)
Forecast changes	11.7	6.1	17.8
Transfers (2)	(4.0)	6.6	2.6
Balance, end of period	$709.6	$124.5	$834.1

(In millions)	For the Six Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$602.9	$115.2	$718.1
New Consumer Loan assignments (1)	299.0	23.3	322.3
Finance charge income	(253.5)	(36.9)	(290.4)
Forecast changes	10.1	3.9	14.0
Transfers (2)	(3.7)	5.8	2.1
Balance, end of period	$654.8	$111.3	$766.1

(1) The Dealer Loans amount represents the net cash flows expected at the time of assignment on Consumer Loans assigned under our Portfolio Program, less the related advances paid to Dealers. The Purchased Loans amount

represents the net cash flows expected at the time of assignment on Consumer Loans assigned under our Purchase Program, less the related one-time payments made to Dealers.

(2) Under our Portfolio Program, certain events may result in Dealers forfeiting their rights to Dealer Holdback. We transfer the Dealer's outstanding Dealer Loan balance and related expected future net cash flows to Purchased Loans in the period this forfeiture occurs.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

Additional information related to new Consumer Loan assignments is as follows:

(In millions)	For the Three Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Contractual net cash flows at the time of assignment (1)	$517.6	$82.2	$599.8
Expected net cash flows at the time of assignment (2)	476.1	59.5	535.6
Fair value at the time of assignment (3)	339.4	42.9	382.3

(In millions)	For the Three Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Contractual net cash flows at the time of assignment (1)	$510.1	$55.0	$565.1
Expected net cash flows at the time of assignment (2)	469.6	39.9	509.5
Fair value at the time of assignment (3)	334.1	28.4	362.5

(In millions)	For the Six Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Contractual net cash flows at the time of assignment (1)	$1,160.9	$181.2	$1,342.1
Expected net cash flows at the time of assignment (2)	1,068.2	130.6	1,198.8
Fair value at the time of assignment (3)	760.7	94.0	854.7

(In millions)	For the Six Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Contractual net cash flows at the time of assignment (1)	$1,088.7	$109.8	$1,198.5
Expected net cash flows at the time of assignment (2)	1,011.7	79.6	1,091.3
Fair value at the time of assignment (3)	712.7	56.3	769.0

(1) The Dealer Loans amount represents the repayments that we were contractually owed at the time of assignment on Consumer Loans assigned under our Portfolio Program, less the related Dealer Holdback payments that we would be required to make if we collected all of the contractual repayments. The Purchased Loans amount represents the repayments that we were contractually owed at the time of assignment on Consumer Loans assigned under our Purchase Program.

(2) The Dealer Loans amount represents the repayments that we expected to collect at the time of assignment on Consumer Loans assigned under our Portfolio Program, less the related Dealer Holdback payments that we expected to make. The Purchased Loans amount represents the repayments that we expected to collect at the time of assignment on Consumer Loans assigned under our Purchase Program.

(3) The Dealer Loans amount represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program. The Purchased Loans amount represents one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

Credit Quality

We monitor and evaluate the credit quality of Consumer Loans assigned under our Portfolio and Purchase Programs on a monthly basis by comparing our current forecasted collection rates to our initial expectations. For additional information regarding credit quality, see Note 3 to the consolidated financial statements. The following table compares our forecast of Consumer Loan collection rates as of June 30, 2014, with the forecasts as of March 31, 2014, as of December 31, 2013, and at the time of assignment, segmented by year of assignment:

	Forecasted Collection Percentage as of (1)				Variance in Forecasted Collection Percentage from		
Consumer Loan Assignment Year	June 30, 2014	March 31, 2014	December 31, 2013	Initial Forecast	March 31, 2014	December 31, 2013	Initial Forecast
2005	73.7 %	73.7 %	73.7 %	74.0 %	0.0 %	0.0 %	-0.3 %
2006	70.0 %	70.0 %	70.0 %	71.4 %	0.0 %	0.0 %	-1.4 %
2007	68.0 %	68.0 %	67.9 %	70.7 %	0.0 %	0.1 %	-2.7 %
2008	70.3 %	70.2 %	70.1 %	69.7 %	0.1 %	0.2 %	0.6 %
2009	79.3 %	79.3 %	79.2 %	71.9 %	0.0 %	0.1 %	7.4 %
2010	77.2 %	77.1 %	77.0 %	73.6 %	0.1 %	0.2 %	3.6 %
2011	74.1 %	74.1 %	74.1 %	72.5 %	0.0 %	0.0 %	1.6 %
2012	73.4 %	73.4 %	73.5 %	71.4 %	0.0 %	-0.1 %	2.0 %
2013	73.3 %	73.3 %	73.3 %	72.0 %	0.0 %	0.0 %	1.3 %
2014 (2)	72.8 %	71.9 %	—	72.4 %	0.9 %	—	0.4 %

(1) Represents the total forecasted collections we expect to collect on the Consumer Loans as a percentage of the repayments that we were contractually owed on the Consumer Loans at the time of assignment. Contractual repayments include both principal and interest.

(2) The forecasted collection rate for 2014 Consumer Loans as of June 30, 2014 includes both Consumer Loans that were in our portfolio as of March 31, 2014 and Consumer Loans assigned during the most recent quarter. The following table provides forecasted collection rates for each of these segments:

	Forecasted Collection Percentage as of		
2014 Consumer Loan Assignment Period	June 30, 2014	March 31, 2014	Variance
January 1, 2014 through March 31, 2014	73.1 %	71.9 %	1.2 %
April 1, 2014 through June 30, 2014	72.5 %	—	—

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

Advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program are aggregated into pools for purposes of recognizing revenue and evaluating impairment. As a result of this aggregation, we are not able to segment the carrying value of the majority of our Loan portfolio by year of assignment. We are able to segment our Loan portfolio by the performance of the Loan pools. Performance considers both the amount and timing of expected net cash flows and is measured by comparing the balance of the Loan pool to the discounted value of the expected future net cash flows of each Loan pool using the yield established at the time of assignment. The following table segments our Loan portfolio by the performance of the Loan pools:

(In millions)	As of June 30, 2014					
	Loan Pool Performance Meets or Exceeds Initial Estimates			Loan Pool Performance Less than Initial Estimates		
	Dealer Loans	Purchased Loans	Total	Dealer Loans	Purchased Loans	Total
Loans receivable	$715.9	$242.4	$958.3	$1,563.1	$41.4	$1,604.5
Allowance for credit losses	—	—	—	(195.8)	(9.0)	(204.8)
Loans receivable, net	$715.9	$242.4	$958.3	$1,367.3	$32.4	$1,399.7

(In millions)	As of December 31, 2013					
	Loan Pool Performance Meets or Exceeds Initial Estimates			Loan Pool Performance Less than Initial Estimates		
	Dealer Loans	Purchased Loans	Total	Dealer Loans	Purchased Loans	Total
Loans receivable	$681.4	$227.3	$908.7	$1,474.1	$25.4	$1,499.5
Allowance for credit losses	—	—	—	(185.7)	(9.7)	(195.4)
Loans receivable, net	$681.4	$227.3	$908.7	$1,288.4	$15.7	$1,304.1

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

A summary of changes in the allowance for credit losses is as follows:

(In millions)	For the Three Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$190.8	$9.3	$200.1
Provision for credit losses	4.9	(0.3)	4.6
Write-offs	(0.4)	—	(0.4)
Recoveries (1)	0.5	—	0.5
Balance, end of period	$195.8	$9.0	$204.8

(In millions)	For the Three Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$172.9	$8.8	$181.7
Provision for credit losses	3.9	1.5	5.4
Write-offs	(1.9)	(0.1)	(2.0)
Recoveries (1)	0.6	0.1	0.7
Balance, end of period	$175.5	$10.3	$185.8

(In millions)	For the Six Months Ended June 30, 2014		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$185.7	$9.7	$195.4
Provision for credit losses	10.0	(0.7)	9.3
Write-offs	(0.9)	—	(0.9)
Recoveries (1)	1.0	—	1.0
Balance, end of period	$195.8	$9.0	$204.8

(In millions)	For the Six Months Ended June 30, 2013		
	Dealer Loans	Purchased Loans	Total
Balance, beginning of period	$167.4	$9.0	$176.4
Provision for credit losses	9.9	1.3	11.2
Write-offs	(3.0)	(0.1)	(3.1)
Recoveries (1)	1.2	0.1	1.3
Balance, end of period	$175.5	$10.3	$185.8

(1) Represents collections received on previously written off Loans.

During the second quarter of 2013, we enhanced our methodology for forecasting future collections on Loans through the utilization of more recent data, different segmentations and new forecast variables. Implementation of the enhanced forecasting methodology increased the provision for credit losses by $3.0 million for the second quarter of 2013, of which $1.2 million related to Dealer Loans and $1.8 million related to Purchased Loans.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

6. DEBT

We currently utilize the following primary forms of debt financing: (1) a revolving secured line of credit; (2) revolving secured warehouse ("Warehouse") facilities; (3) asset-backed secured financings ("Term ABS") and (4) senior notes. General information for each of our financing transactions in place as of June 30, 2014 is as follows:

(Dollars in millions)

Financings	Wholly-owned Subsidiary	Maturity Date		Financing Amount	Interest Rate as of June 30, 2014
Revolving Secured Line of Credit	n/a	06/23/2017		$235.0	At our option, either LIBOR plus 187.5 basis points or the prime rate plus 87.5 basis points
Warehouse Facility II (1)	CAC Warehouse Funding Corp. II	12/27/2015	(2)	$325.0	Commercial paper rate or LIBOR plus 200 basis points (3)
Warehouse Facility III (1)	CAC Warehouse Funding III, LLC	09/10/2015	(4)	$75.0	LIBOR plus 160 basis points (3)
Warehouse Facility IV (1)	CAC Warehouse Funding LLC IV	04/05/2016	(2)	$75.0	LIBOR plus 200 basis points (3)
Term ABS 2011-1 (1)	Credit Acceptance Funding LLC 2011-1	09/16/2013	(2)	$200.5	Fixed rate
Term ABS 2012-1 (1)	Credit Acceptance Funding LLC 2012-1	03/17/2014	(2)	$201.3	Fixed rate
Term ABS 2012-2 (1)	Credit Acceptance Funding LLC 2012-2	09/15/2014	(2)	$252.0	Fixed rate
Term ABS 2013-1 (1)	Credit Acceptance Funding LLC 2013-1	04/15/2015	(2)	$140.3	Fixed rate
Term ABS 2013-2 (1)	Credit Acceptance Funding LLC 2013-2	10/15/2015	(2)	$197.8	Fixed rate
Term ABS 2014-1 (1)	Credit Acceptance Funding LLC 2014-1	04/15/2016	(2)	$299.0	Fixed rate
2021 Senior Notes	n/a	02/15/2021		$300.0	Fixed rate

(1) Financing made available only to a specified subsidiary of the Company.
(2) Represents the revolving maturity date. The outstanding balance will amortize after the maturity date based on the cash flows of the pledged assets.
(3) Interest rate cap agreements are in place to limit the exposure to increasing interest rates.
(4) Represents the revolving maturity date. The outstanding balance will amortize after the revolving maturity date and any amounts remaining on September 10, 2017 will be due.

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

Additional information related to the amounts outstanding on each facility is as follows:

(In millions)	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Revolving Secured Line of Credit				
Maximum outstanding balance	$201.5	$195.1	$204.7	$195.1
Average outstanding balance	124.6	139.6	102.7	106.6
Warehouse Facility II				
Maximum outstanding balance	$162.6	$162.6	$162.6	$162.6
Average outstanding balance	56.5	48.0	57.5	68.9
Warehouse Facility III				
Maximum outstanding balance	$69.1	$60.0	$75.0	$60.0
Average outstanding balance	11.4	40.0	9.9	20.1
Warehouse Facility IV				
Maximum outstanding balance	$26.5	$37.6	$26.6	$39.6
Average outstanding balance	24.5	9.9	20.2	23.7

(Dollars in millions)	As of			
	June 30, 2014		December 31, 2013	
Revolving Secured Line of Credit				
Balance outstanding	$106.2		$102.8	
Amount available for borrowing (1)	128.8		132.2	
Interest rate	2.03	%	2.04	%
Warehouse Facility II				
Balance outstanding	$154.5		$—	
Amount available for borrowing (1)	170.5		325.0	
Loans pledged as collateral	209.8		—	
Restricted cash and cash equivalents pledged as collateral	3.6		1.2	
Interest rate	2.15	%	2.17	%
Warehouse Facility III				
Balance outstanding	$—		$—	
Amount available for borrowing (1)	75.0		75.0	
Loans pledged as collateral	—		—	
Restricted cash and cash equivalents pledged as collateral	0.2		0.3	
Interest rate	1.76	%	1.77	%
Warehouse Facility IV				
Balance outstanding	$25.0		$—	
Amount available for borrowing (1)	50.0		75.0	
Loans pledged as collateral	45.2		—	
Restricted cash and cash equivalents pledged as collateral	1.4		0.2	
Interest rate	2.15	%	2.17	%
Term ABS 2011-1				
Balance outstanding	$40.2		$144.2	
Loans pledged as collateral	162.0		215.3	
Restricted cash and cash equivalents pledged as collateral	22.2		23.2	

Interest rate	3.96 %	3.01 %

21

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

Term ABS 2012-1				
Balance outstanding	$139.7		$201.3	
Loans pledged as collateral	201.8		240.4	
Restricted cash and cash equivalents pledged as collateral	25.0		23.5	
Interest rate	2.46	%	2.38	%
Term ABS 2012-2				
Balance outstanding	$252.0		$252.0	
Loans pledged as collateral	300.8		303.8	
Restricted cash and cash equivalents pledged as collateral	31.8		27.7	
Interest rate	1.63	%	1.63	%
Term ABS 2013-1				
Balance outstanding	$140.3		$140.3	
Loans pledged as collateral	183.4		184.3	
Restricted cash and cash equivalents pledged as collateral	17.6		15.3	
Interest rate	1.31	%	1.31	%
Term ABS 2013-2				
Balance outstanding	$197.8		$197.8	
Loans pledged as collateral	244.3		250.5	
Restricted cash and cash equivalents pledged as collateral	21.3		18.7	
Interest rate	1.67	%	1.67	%
Term ABS 2014-1				
Balance outstanding	$299.0		$—	
Loans pledged as collateral	445.1		—	
Restricted cash and cash equivalents pledged as collateral	33.1		—	
Interest rate	1.72	%	—	%
2017 Senior Notes				
Balance outstanding (2)	$—		$350.2	
Interest rate	—	%	9.125	%
2021 Senior Notes				
Balance outstanding	$300.0		$—	
Interest rate	6.125	%	—	%

(1) Availability may be limited by the amount of assets pledged as collateral.
(2) As of December 31, 2013, the outstanding balance presented for the 2017 Senior Notes includes a net unamortized debt premium of $0.2 million.

Revolving Secured Line of Credit Facility

We have a $235.0 million revolving secured line of credit facility with a commercial bank syndicate.

During the second quarter of 2014, we extended the maturity of our revolving secured line of credit facility from June 23, 2016 to June 23, 2017. There were no other material changes to the terms of the facility.

Borrowings under the revolving secured line of credit facility, including any letters of credit issued under the facility, are subject to a borrowing-base limitation. This limitation equals 80% of the net book value of Loans, less a hedging reserve (not exceeding $1.0 million), and the amount of other debt secured by the collateral which secures the revolving secured line of credit facility. Borrowings under the revolving secured line of credit facility agreement are

secured by a lien on most of our assets.

Warehouse Facilities

We have three Warehouse facilities with total borrowing capacity of $475.0 million. Each of the facilities are with different institutional investors, and the facility limit is $325.0 million for Warehouse Facility II and $75.0 million for both Warehouse Facility III and IV.

Under each Warehouse facility, we can contribute Loans to our wholly-owned subsidiaries in return for cash and equity in each subsidiary. In turn, each subsidiary pledges the Loans as collateral to institutional investors to secure financing that will fund the cash portion of the purchase price of the Loans. The financing provided to each subsidiary under the applicable facility is limited to the lesser of 80% of the net book value of the contributed Loans plus the cash collected on such Loans or the facility limit.

The financings create indebtedness for which the subsidiaries are liable and which is secured by all the assets of each subsidiary. Such indebtedness is non-recourse to us, even though we are consolidated for financial reporting purposes with the subsidiaries. Because the subsidiaries are organized as legal entities separate from us, their assets (including the contributed Loans) are not available to our creditors.

The subsidiaries pay us a monthly servicing fee equal to 6% of the collections received with respect to the contributed Loans. The fee is paid out of the collections. Except for the servicing fee and holdback payments due to Dealers, if a facility is amortizing, we do not have any rights in any portion of such collections until all outstanding principal, accrued and unpaid interest, fees and other related costs have been paid in full. If a facility is not amortizing, the applicable subsidiary may be entitled to retain a portion of such collections provided that the borrowing base requirements of the facility are satisfied.

Term ABS Financings

Our wholly-owned subsidiaries (the “Funding LLCs”), have completed secured financing transactions with qualified institutional investors. In connection with these transactions, we contributed Loans on an arms-length basis to each Funding LLC for cash and the sole membership interest in that Funding LLC. In turn, each Funding LLC contributed the Loans to a respective trust that issued notes to qualified institutional investors. The Term ABS 2011-1, 2012-1, 2012-2, 2013-1, 2013-2, and 2014-1 transactions each consist of three classes of notes. The Class A and Class B Notes for each Term ABS financing bear interest. The Class C Notes for each Term ABS financing do not bear interest and have been retained by us.

Each financing at the time of issuance has a specified revolving period during which we may be required, and are likely, to contribute additional Loans to each Funding LLC. Each Funding LLC will then contribute the Loans to their respective trust. At the end of the revolving period, the debt outstanding under each financing will begin to amortize.

The financings create indebtedness for which the trusts are liable and which is secured by all the assets of each trust. Such indebtedness is non-recourse to us, even though we are consolidated for financial reporting purposes with the trusts and the Funding LLCs. Because the Funding LLCs are organized as legal entities separate from us, their assets (including the contributed Loans) are not available to our creditors. We receive a monthly servicing fee on each financing equal to 6% of the collections received with respect to the contributed Loans. The fee is paid out of the collections. Except for the servicing fee and Dealer Holdback payments due to Dealers, if a facility is amortizing, we do not have any rights in any portion of such collections until all outstanding principal, accrued and unpaid interest, fees and other related costs have been paid in full. If a facility is not amortizing, the applicable subsidiary may be

entitled to retain a portion of such collections provided that the borrowing base requirements of the facility are satisfied. However, in our capacity as servicer of the Loans, we do have a limited right to exercise a “clean-up call” option to purchase Loans from the Funding LLCs and/or the trusts under certain specified circumstances. Alternatively, when a trust’s underlying indebtedness is paid in full, either through collections or through a prepayment of the indebtedness, the trust is to pay any remaining collections over to its Funding LLC as the sole beneficiary of the trust. The collections will then be available to be distributed to us as the sole member of the respective Funding LLC.

23

Table of Contents

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

The table below sets forth certain additional details regarding the outstanding Term ABS Financings:
(Dollars in millions)

Term ABS Financings	Close Date	Net Book Value of Loans Contributed at Closing	24-month Revolving Period
Term ABS 2011-1	October 6, 2011	$250.8	Through September 16, 2013
Term ABS 2012-1	March 29, 2012	$251.7	Through March 17, 2014
Term ABS 2012-2	September 20, 2012	$315.1	Through September 15, 2014
Term ABS 2013-1	April 25, 2013	$187.8	Through April 15, 2015
Term ABS 2013-2	October 31, 2013	$250.1	Through October 15, 2015
Term ABS 2014-1	April 16, 2014	$374.7	Through April 15, 2016

Senior Notes

On January 22, 2014, we issued $300.0 million aggregate principal amount of 6.125% senior notes due 2021 (the "2021 senior notes"). The 2021 senior notes were issued pursuant to an indenture, dated as of January 22, 2014 (the "Indenture"), among the Company; the Company's subsidiaries Buyers Vehicle Protection Plan, Inc. and Vehicle Remarketing Services, Inc. (collectively, the "Guarantors"); and U.S. Bank National Association, as trustee.

The 2021 senior notes mature on February 15, 2021 and bear interest at a rate of 6.125% per annum, computed on the basis of a 360-day year composed of twelve 30-day months and payable semi-annually on February 15 and August 15 of each year, beginning on August 15, 2014.

The 2021 senior notes are guaranteed on a senior basis by the Guarantors, which are also guarantors of obligations under our revolving secured line of credit facility. Other existing and future subsidiaries of ours may become guarantors of the 2021 senior notes in the future. The Indenture provides for a guarantor of the 2021 senior notes to be released from its obligations under its guarantee of the 2021 senior notes under specified circumstances.

We used the net proceeds from the 2021 senior notes, together with borrowings under our revolving credit facilities, to redeem in full the $350.0 million aggregate principal amount of our 9.125% first priority senior secured notes due 2017 (the "2017 senior notes") on February 21, 2014 (the "Redemption Date"), at a redemption price equal to 104.563% of the principal amount thereof, plus accrued and unpaid interest to but excluding the Redemption Date. During the first quarter of 2014, we recognized a pre-tax loss on extinguishment of debt of $21.8 million related to the redemption of the 2017 senior notes.

Mortgage Note

On June 23, 2014, we repaid in full the $3.6 million mortgage note with borrowings under our revolving credit facilities.

Debt Covenants

As of June 30, 2014, we were in compliance with all our debt covenants relating to the revolving secured line of credit facility, including those that require the maintenance of certain financial ratios and other financial conditions. These covenants require a minimum ratio of our earnings before interest, taxes and non-cash expenses to fixed

charges. These covenants also limit the maximum ratio of our funded debt to tangible net worth. Additionally, we must maintain consolidated net income of not less than $1 for the two most recently ended fiscal quarters. Some of these debt covenants may indirectly limit the repurchase of common stock or payment of dividends on common stock.

Our Warehouse facilities and Term ABS financings also contain covenants that measure the performance of the contributed assets. As of June 30, 2014, we were in compliance with all such covenants. As of the end of the quarter, we were also in compliance with our covenants under the Indenture.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

7. DERIVATIVE AND HEDGING INSTRUMENTS

Interest Rate Caps. We utilize interest rate cap agreements to manage the interest rate risk on our Warehouse facilities. The following tables provide the terms of our interest rate cap agreements that were in effect as of June 30, 2014 and December 31, 2013:

As of June 30, 2014

Facility (in millions)	Facility Name	Purpose	Start	End	Notional (in millions)	Cap Interest Rate (1)	
$325.0	Warehouse Facility II	Cap Floating Rate	06/2013	12/2014	$325.0	5.50	%
75.0	Warehouse Facility III	Cap Floating Rate	06/2012	07/2015	56.3	5.00	%
75.0	Warehouse Facility IV	Cap Floating Rate	08/2011	09/2015	55.1	5.50	%
75.0	Warehouse Facility IV	Cap Floating Rate	03/2014	03/2017	19.9	5.50	%

As of December 31, 2013

Facility (in millions)	Facility Name	Purpose	Start	End	Notional (in millions)	Cap Interest Rate (1)	
$325.0	Warehouse Facility II	Cap Floating Rate	06/2013	12/2014	$325.0	5.50	%
75.0	Warehouse Facility III	Cap Floating Rate	06/2012	07/2015	56.3	5.00	%
75.0	Warehouse Facility IV	Cap Floating Rate	08/2011	09/2015	75.0	5.50	%

(1) Rate excludes the spread over the LIBOR rate or the commercial paper rate, as applicable.

The interest rate caps have not been designated as hedging instruments. As of June 30, 2014 and December 31, 2013, the interest rate caps had a fair value of less than $0.1 million as the capped rates were significantly above market rates.

8. FAIR VALUE OF FINANCIAL INSTRUMENTS

The following methods and assumptions were used to estimate the fair value of each class of financial instruments for which it is practicable to estimate their value.

Cash and Cash Equivalents and Restricted Cash and Cash Equivalents. The carrying amount of cash and cash equivalents and restricted cash and cash equivalents approximate their fair value due to the short maturity of these instruments.

Restricted Securities Available for Sale. Restricted securities consist of amounts held in trusts by TPPs to pay claims on vehicle service contracts. Securities for which we do not have the intent or ability to hold to maturity are classified

as available for sale and stated at fair value. The fair value of restricted securities are generally based on quoted market values in active markets. For commercial paper, we use model-based valuation techniques for which all significant assumptions are observable in the market.

Net Investment in Loans Receivable. Loans receivable, net represents our net investment in Loans. The fair value is determined by calculating the present value of future Loan payment inflows and Dealer Holdback outflows estimated by us utilizing a discount rate comparable with the rate used to calculate our allowance for credit losses.

Liabilities. The fair value of our senior notes is determined using quoted market prices in an active market. The fair value of our Term ABS financings is also determined using quoted market prices, however, these instruments trade in a market with much lower trading volume. For our revolving secured line of credit, our Warehouse facilities and our mortgage note, the fair values are calculated using the estimated value of each debt instrument based on current rates for debt with similar risk profiles and maturities.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

A comparison of the carrying value and estimated fair value of these financial instruments is as follows:
(In millions)

	As of June 30, 2014		As of December 31, 2013	
	Carrying Amount	Estimated Fair Value	Carrying Amount	Estimated Fair Value
Assets				
Cash and cash equivalents	$6.7	$6.7	$4.2	$4.2
Restricted cash and cash equivalents	156.6	156.6	111.3	111.3
Restricted securities available for sale	54.6	54.6	53.6	53.6
Net investment in Loans receivable	2,358.0	2,369.1	2,212.8	2,226.7
Liabilities				
Revolving secured line of credit	$106.2	$106.2	$102.8	$102.8
Secured financing	1,248.5	1,255.1	935.6	938.9
Mortgage note	—	—	3.8	3.8
Senior notes	300.0	315.0	350.2	367.1

Fair value is an exit price, representing the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants. As such, fair value is a market-based measurement that should be determined based on assumptions that market participants would use in pricing an asset or liability. We group assets and liabilities at fair value in three levels, based on the markets in which the assets and liabilities are traded and the reliability of the assumptions used to determine fair value. These levels are:

Level 1	Valuation is based upon quoted prices for identical instruments traded in active markets.
Level 2	Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques for which all significant assumptions are observable in the market.
Level 3	Valuation is generated from model-based techniques that use at least one significant assumption not observable in the market. These unobservable assumptions reflect estimates or assumptions that market participants would use in pricing the asset or liability.

The following table provides the level of measurement used to determine the fair value for each of our financial instruments on a recurring basis, as of June 30, 2014 and December 31, 2013:
(In millions)

	As of June 30, 2014			
	Level 1	Level 2	Level 3	Total Fair Value
Assets				
Cash and cash equivalents	$6.7	$—	$—	$6.7
Restricted cash and cash equivalents	156.6	—	—	156.6
Restricted securities available for sale	42.1	12.5	—	54.6
Net investment in Loans receivable	—	—	2,369.1	2,369.1
Liabilities				
Revolving secured line of credit	$—	$106.2	$—	$106.2
Secured financing	—	1,255.1	—	1,255.1
Senior notes	315.0	—	—	315.0

26

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

(In millions)

	As of December 31, 2013			
	Level 1	Level 2	Level 3	Total Fair Value
Assets				
Cash and cash equivalents	$4.2	$—	$—	$4.2
Restricted cash and cash equivalents	111.3	—	—	111.3
Restricted securities available for sale	25.1	28.5	—	53.6
Net investment in Loans receivable	—	—	2,226.7	2,226.7
Liabilities				
Revolving secured line of credit	$—	$102.8	$—	$102.8
Secured financing	—	938.9	—	938.9
Mortgage note	—	3.8	—	3.8
Senior notes	367.1	—	—	367.1

9. RELATED PARTY TRANSACTIONS

In the normal course of our business, affiliated Dealers assign Consumer Loans to us under the Portfolio and Purchase Programs. Dealer Loans and Purchased Loans with affiliated Dealers are on the same terms as those with non-affiliated Dealers. Affiliated Dealers are comprised of Dealers owned or controlled by: (1) our Chairman and significant shareholder; and (2) a member of the Chairman's immediate family.

Affiliated Dealer Loan balances were $8.0 million and $7.5 million as of June 30, 2014 and December 31, 2013, respectively. As of June 30, 2014 and December 31, 2013, affiliated Dealer Loan balances were 0.4% and 0.3% of total consolidated Dealer Loan balances, respectively. A summary of related party Loan activity is as follows:

(Dollars in millions)	For the Three Months Ended June 30,					
	2014			2013		
	Affiliated Dealer activity	% of consolidated		Affiliated Dealer activity	% of consolidated	
Dealer Loan revenue	$0.4	0.3	%	$0.4	0.3	%
New Consumer Loan assignments (1)	1.0	0.3	%	1.3	0.4	%
Accelerated Dealer Holdback payments	0.1	0.9	%	0.1	0.9	%
Dealer Holdback payments	0.4	1.2	%	0.8	2.8	%

(Dollars in millions)	For the Six Months Ended June 30,					
	2014			2013		
	Affiliated Dealer activity	% of consolidated		Affiliated Dealer activity	% of consolidated	
Dealer Loan revenue	$0.8	0.3	%	$0.7	0.3	%
New Consumer Loan assignments (1)	2.1	0.2	%	2.4	0.3	%
Accelerated Dealer Holdback payments	0.1	0.5	%	0.1	0.5	%
Dealer Holdback payments	0.8	1.2	%	1.4	2.4	%

(1) Represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program.

Our Chairman and significant shareholder has indirect control over entities that, in the past, offered secured lines of credit to automobile dealers, and has the right or obligation to reacquire these entities under certain circumstances until December 31, 2014 or the repayment of the related purchase money note.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

10. INCOME TAXES

A reconciliation of the U.S. federal statutory rate to our effective tax rate is as follows:

	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
U.S. federal statutory rate	35.0 %	35.0 %	35.0 %	35.0 %
State income taxes	1.6 %	2.0 %	2.3 %	1.7 %
Changes in reserve for uncertain tax positions as a result of settlements and lapsed statutes and related interest	-0.4 %	-0.3 %	-0.5 %	-0.2 %
Other	0.2 %	0.2 %	0.2 %	0.1 %
Effective tax rate	36.4 %	36.9 %	37.0 %	36.6 %

The differences between the U.S. federal statutory rate and our effective tax rate are primarily due to state income taxes and reserves for uncertain tax positions and related interest that are included in the provision for income taxes.

The state income taxes for the six months ended June 30, 2014 reflect changes in state tax laws enacted during the first quarter of 2014 that will result in higher future tax liabilities for the Company in a jurisdiction with high Consumer Loan assignment volume. The impact of revaluing deferred taxes based upon the enacted law that will apply when the corresponding temporary differences are expected to be realized was recognized in the first quarter of 2014 and resulted in an increase of 0.7% to the effective tax rate for the six months ended June 30, 2014. The changes in state tax laws are effective beginning in 2015 and are not expected to have a significant impact to our overall effective tax rate.

Our federal income tax return for 2011 is currently under audit by the Internal Revenue Service.

11. NET INCOME PER SHARE

Basic net income per share has been computed by dividing net income by the basic number of weighted average shares outstanding. Diluted net income per share has been computed by dividing net income by the diluted number of weighted average shares outstanding using the treasury stock method. The share effect is as follows:

	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Weighted average shares outstanding:				
Common shares	22,167,771	23,293,173	22,356,299	23,491,872
Vested restricted stock units	485,622	680,926	765,989	659,208
Basic number of weighted average shares outstanding	22,653,393	23,974,099	23,122,288	24,151,080
Dilutive effect of stock options	—	37,814	6,646	38,536
Dilutive effect of restricted stock and restricted stock units	5,498	5,360	28,355	30,787
Dilutive number of weighted average shares outstanding	22,658,891	24,017,273	23,157,289	24,220,403

For the three and six months ended June 30, 2014 and 2013, there were no stock options, restricted stock or restricted stock units that would have been anti-dilutive.

Table of Contents
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)
(UNAUDITED)

12. STOCK REPURCHASES

Our board of directors approved a stock repurchase program which authorizes us to repurchase common shares in the open market or in privately negotiated transactions at price levels we deem attractive. On March 7, 2013, the board of directors authorized the repurchase of up to one million shares of our common stock in addition to the board's prior authorizations. As of June 30, 2014, we had authorization to repurchase 324,456 shares of our common stock.

The following table summarizes our stock repurchases for the three and six months ended June 30, 2014 and 2013:

(Dollars in millions)	For the Three Months Ended June 30,			
	2014		2013	
Stock Repurchases	Number of Shares Repurchased	Cost	Number of Shares Repurchased	Cost
Open Market	—	$—	326,629	$36.2
Tender Offer (1)	915,750	115.1	—	—
Total	915,750	$115.1	326,629	$36.2

(Dollars in millions)	For the Six Months Ended June 30,			
	2014		2013	
Stock Repurchases	Number of Shares Repurchased	Cost	Number of Shares Repurchased	Cost
Open Market	—	$—	857,424	$95.2
Tender Offer (1)	1,553,170	200.3	—	—
Other (2)	137,876	18.4	6,259	0.7
Total	1,691,046	$218.7	863,683	$95.9

(1) Tender Offer Cost amounts include offering costs of $0.1 million and $0.3 million for the three and six months ended June 30, 2014, respectively.

(2) Represents shares of common stock released to us as payment of tax withholdings due to us upon the vesting of restricted stock and restricted stock units.

13. STOCK-BASED COMPENSATION PLANS

Stock-based compensation expense consists of the following:

(In millions)	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Restricted stock	$0.7	$1.0	$1.6	$1.6
Restricted stock units	2.7	2.2	6.2	3.1
Total	$3.4	$3.2	$7.8	$4.7

A summary of the restricted stock unit activity is presented below:

	Number of Restricted Stock Units	Weighted Average Grant-Date Fair Value Per Share

Outstanding as of January 1, 2014	1,099,157	$48.23
Granted	71,900	130.16
Converted	(300,875)	26.53
Forfeited	(7,500)	130.16
Outstanding as of June 30, 2014	862,682	61.91

During the second quarter of 2014, 7,500 restricted stock units were forfeited. There were no restricted stock units granted or converted during the second quarter of 2014.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONCLUDED)
(UNAUDITED)

14. LITIGATION AND CONTINGENT LIABILITIES

In the normal course of business and as a result of the customer-oriented nature of the industry in which we operate, industry participants are frequently subject to various customer claims and litigation seeking damages and statutory penalties. The claims allege, among other theories of liability, violations of state, federal and foreign truth-in-lending, credit availability, credit reporting, customer protection, warranty, debt collection, insurance and other customer-oriented laws and regulations, including claims seeking damages for physical and mental damages relating to our repossession and sale of the customer’s vehicle and other debt collection activities. As the assignee of Consumer Loans originated by Dealers, we may also be named as a co-defendant in lawsuits filed by customers principally against Dealers. We may also have disputes and litigation with Dealers. The claims may allege, among other theories of liability, that we breached our Dealer servicing agreement. Many of these cases are filed as purported class actions and seek damages in large dollar amounts. The following matters include current actions to which we are a party and updates to matters that were disclosed in our Annual Report on Form 10-K for the year ended December 31, 2013.

On June 6, 2014, we received a civil investigative demand from the Federal Trade Commission relating to our various practices regarding consumers. We are cooperating with the inquiry.

On February 1, 2013, six Dealers, who had previously commenced a putative consolidated arbitration proceeding against the Company before the American Arbitration Association ("AAA") that was deemed not properly filed by the AAA on October 9, 2012, filed individual arbitrations against the Company before the AAA in Southfield, Michigan. These arbitration demands seek unspecified money damages for claims relating to the Dealer servicing agreements of these Dealers. The Company intends to vigorously defend itself against these arbitrations.

An adverse ultimate disposition in any action to which we are a party or otherwise subject could have a material adverse impact on our financial position, liquidity and results of operations.

15. SUBSEQUENT EVENTS

On July 18, 2014, we extended the date on which Warehouse Facility II, our $325.0 million revolving secured warehouse facility, will cease to revolve from December 27, 2015 to July 18, 2017. There were no other material changes to the terms of the facility.

Table of Contents

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis should be read in conjunction with the consolidated financial statements and related notes included in Item 8 - Financial Statements and Supplementary Data, of our 2013 Annual Report on Form 10-K, as well as Item 1- Consolidated Financial Statements, of this Form 10-Q, which is incorporated herein by reference.

Overview

We offer automobile dealers financing programs that enable them to sell vehicles to consumers regardless of their credit history. Our financing programs are offered through a nationwide network of automobile dealers who benefit from sales of vehicles to consumers who otherwise could not obtain financing; from repeat and referral sales generated by these same customers; and from sales to customers responding to advertisements for our product, but who actually end up qualifying for traditional financing.

For the three months ended June 30, 2014, consolidated net income was $69.4 million, or $3.06 per diluted share, compared to $61.5 million, or $2.56 per diluted share, for the same period in 2013. The increase in consolidated net income for the three months ended June 30, 2014 was primarily due an increase in the average balance of our Loan portfolio. For the six months ended June 30, 2014, consolidated net income was $119.2 million, or $5.15 per diluted share, compared to $122.1 million, or $5.04 per diluted share, for the same period in 2013. The decrease in consolidated net income for the six months ended June 30, 2014 was primarily due to a loss on extinguishment of debt related to the redemption of senior notes during the first quarter of 2014, partially offset by an increase in the average balance of our Loan portfolio.

Critical Success Factors

Critical success factors include our ability to accurately forecast Consumer Loan performance, access capital on acceptable terms, and maintain or grow Consumer Loan volume at the level and on the terms that we anticipate, with an objective to maximize economic profit. Economic profit is a financial metric we use to evaluate our financial results and determine incentive compensation. Economic profit measures how efficiently we utilize our total capital, both debt and equity, and is a function of the return on capital in excess of the cost of capital and the amount of capital invested in the business.

Consumer Loan Performance

At the time a Consumer Loan is submitted to us for assignment, we forecast future expected cash flows from the Consumer Loan. Based on the amount and timing of these forecasts and expected expense levels, an advance or one-time purchase payment is made to the related Dealer at a price designed to achieve an acceptable return on capital. If Consumer Loan performance equals or exceeds our initial expectation, it is likely our target return on capital will be achieved.

Table of Contents

We use a statistical model to estimate the expected collection rate for each Consumer Loan at the time of assignment. We continue to evaluate the expected collection rate of each Consumer Loan subsequent to assignment. Our evaluation becomes more accurate as the Consumer Loans age, as we use actual performance data in our forecast. By comparing our current expected collection rate for each Consumer Loan with the rate we projected at the time of assignment, we are able to assess the accuracy of our initial forecast. The following table compares our forecast of Consumer Loan collection rates as of June 30, 2014, with the forecasts as of March 31, 2014, as of December 31, 2013, and at the time of assignment, segmented by year of assignment:

	Forecasted Collection Percentage as of (1)				Variance in Forecasted Collection Percentage from		
Consumer Loan Assignment Year	June 30, 2014	March 31, 2014	December 31, 2013	Initial Forecast	March 31, 2014	December 31, 2013	Initial Forecast
2005	73.7 %	73.7 %	73.7 %	74.0 %	0.0 %	0.0 %	-0.3 %
2006	70.0 %	70.0 %	70.0 %	71.4 %	0.0 %	0.0 %	-1.4 %
2007	68.0 %	68.0 %	67.9 %	70.7 %	0.0 %	0.1 %	-2.7 %
2008	70.3 %	70.2 %	70.1 %	69.7 %	0.1 %	0.2 %	0.6 %
2009	79.3 %	79.3 %	79.2 %	71.9 %	0.0 %	0.1 %	7.4 %
2010	77.2 %	77.1 %	77.0 %	73.6 %	0.1 %	0.2 %	3.6 %
2011	74.1 %	74.1 %	74.1 %	72.5 %	0.0 %	0.0 %	1.6 %
2012	73.4 %	73.4 %	73.5 %	71.4 %	0.0 %	-0.1 %	2.0 %
2013	73.3 %	73.3 %	73.3 %	72.0 %	0.0 %	0.0 %	1.3 %
2014 (2)	72.8 %	71.9 %	—	72.4 %	0.9 %	—	0.4 %

(1) Represents the total forecasted collections we expect to collect on the Consumer Loans as a percentage of the repayments that we were contractually owed on the Consumer Loans at the time of assignment. Contractual repayments include both principal and interest.

(2) The forecasted collection rate for 2014 Consumer Loans as of June 30, 2014 includes both Consumer Loans that were in our portfolio as of March 31, 2014 and Consumer Loans assigned during the most recent quarter. The following table provides forecasted collection rates for each of these segments:

	Forecasted Collection Percentage as of		
2014 Consumer Loan Assignment Period	June 30, 2014	March 31, 2014	Variance
January 1, 2014 through March 31, 2014	73.1 %	71.9 %	1.2 %
April 1, 2014 through June 30, 2014	72.5 %	—	—

Consumer Loans assigned in 2009 through 2013 have yielded forecasted collection results materially better than our initial estimates, while Consumer Loans assigned in 2006 and 2007 have yielded forecasted collection results materially worse than our initial estimates. For all other assignment years presented, actual results have been very close to our initial estimates. For the three months ended June 30, 2014, forecasted collection rates improved for Consumer Loans assigned in 2014 and were generally consistent with expectations at the start of the period for all other assignment years presented. For the six months ended June 30, 2014, forecasted collection rates improved for Consumer Loans assigned in 2008, 2010 and 2014, and were generally consistent with expectations at the start of the period for all other assignment years presented.

Forecasting collection rates accurately at Loan inception is difficult. With this in mind, we establish advance rates that are intended to allow us to achieve acceptable levels of profitability, even if collection rates are less than we currently forecast.

Table of Contents

The following table presents forecasted Consumer Loan collection rates, advance rates, the spread (the forecasted collection rate less the advance rate), and the percentage of the forecasted collections that had been realized as of June 30, 2014. All amounts, unless otherwise noted, are presented as a percentage of the initial balance of the Consumer Loan (principal + interest). The table includes both Dealer Loans and Purchased Loans.

	As of June 30, 2014			
Consumer Loan Assignment Year	Forecasted Collection %	Advance % (1)	Spread %	% of Forecast Realized (2)
2005	73.7 %	46.9 %	26.8 %	99.8 %
2006	70.0 %	46.6 %	23.4 %	99.5 %
2007	68.0 %	46.5 %	21.5 %	99.0 %
2008	70.3 %	44.6 %	25.7 %	98.6 %
2009	79.3 %	43.9 %	35.4 %	98.7 %
2010	77.2 %	44.7 %	32.5 %	96.1 %
2011	74.1 %	45.5 %	28.6 %	85.3 %
2012	73.4 %	46.3 %	27.1 %	65.2 %
2013	73.3 %	47.6 %	25.7 %	35.3 %
2014	72.8 %	48.1 %	24.7 %	8.3 %

(1) Represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program as a percentage of the initial balance of the Consumer Loans. Payments of Dealer Holdback and accelerated Dealer Holdback are not included.

(2) Presented as a percentage of total forecasted collections.

The risk of a material change in our forecasted collection rate declines as the Consumer Loans age. For 2010 and prior Consumer Loan assignments, the risk of a material forecast variance is modest, as we have currently realized in excess of 90% of the expected collections. Conversely, the forecasted collection rates for more recent Consumer Loan assignments are less certain as a significant portion of our forecast has not been realized.

The spread between the forecasted collection rate and the advance rate declined during the 2005 through 2007 period as we increased advance rates during this period in response to a more difficult competitive environment. During 2008 and 2009, the spread increased as the competitive environment improved and we reduced advance rates. In addition, during 2009, the spread was positively impacted by better than expected Consumer Loan performance. During the 2010 through 2013 period, the spread decreased as we again increased advance rates in response to the competitive environment. The decline in the spread from 2013 to 2014 is primarily the result of the performance of 2013 Consumer Loans, which has exceeded our initial expectations by a greater margin than 2014 Consumer Loans.

Table of Contents

The following table presents forecasted Consumer Loan collection rates, advance rates, and the spread (the forecasted collection rate less the advance rate) as of June 30, 2014 for Dealer Loans and Purchased Loans separately. All amounts are presented as a percentage of the initial balance of the Consumer Loan (principal + interest).

	Consumer Loan Assignment Year	Forecasted Collection %	Advance % (1)	Spread %
Dealer Loans	2007	67.9 %	45.8 %	22.1 %
	2008	70.7 %	43.3 %	27.4 %
	2009	79.3 %	43.5 %	35.8 %
	2010	77.2 %	44.4 %	32.8 %
	2011	74.0 %	45.2 %	28.8 %
	2012	73.3 %	46.1 %	27.2 %
	2013	73.2 %	47.1 %	26.1 %
	2014	72.8 %	47.7 %	25.1 %
Purchased Loans	2007	68.3 %	49.1 %	19.2 %
	2008	69.5 %	46.7 %	22.8 %
	2009	79.5 %	45.3 %	34.2 %
	2010	77.1 %	46.3 %	30.8 %
	2011	74.4 %	47.7 %	26.7 %
	2012	73.8 %	48.3 %	25.5 %
	2013	74.2 %	50.9 %	23.3 %
	2014	73.4 %	51.9 %	21.5 %

(1) Represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program as a percentage of the initial balance of the Consumer Loans. Payments of Dealer Holdback and accelerated Dealer Holdback are not included.

The advance rates presented for each Consumer Loan assignment year change over time due to the impact of transfers between Dealer and Purchased Loans. Under our Portfolio Program, certain events may result in Dealers forfeiting their rights to Dealer Holdback. We transfer the Dealer's Consumer Loans from the Dealer Loan portfolio to the Purchased Loan portfolio in the period this forfeiture occurs.

Although the advance rate on Purchased Loans is higher as compared to the advance rate on Dealer Loans, Purchased Loans do not require us to pay Dealer Holdback.

Access to Capital

Our strategy for accessing capital on acceptable terms needed to maintain and grow the business is to: (1) maintain consistent financial performance; (2) maintain modest financial leverage; and (3) maintain multiple funding sources. Our funded debt to equity ratio was 2.5:1 as of June 30, 2014. We currently utilize the following primary forms of debt financing: (1) a revolving secured line of credit; (2) Warehouse facilities; (3) Term ABS financings; and (4) senior notes.

Table of Contents

Consumer Loan Volume

The following table summarizes changes in Consumer Loan assignment volume in each of the last six quarters as compared to the same period in the previous year:

	Year over Year Percent Change			
Three Months Ended	Unit Volume		Dollar Volume (1)	
March 31, 2013	-2.9	%	-0.4	%
June 30, 2013	8.4	%	10.5	%
September 30, 2013	11.0	%	15.9	%
December 31, 2013	12.6	%	11.3	%
March 31, 2014	14.3	%	16.2	%
June 30, 2014	4.5	%	5.7	%

(1) Represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program. Payments of Dealer Holdback and accelerated Dealer Holdback are not included.

Consumer Loan assignment volumes depend on a number of factors including (1) the overall demand for our product, (2) the amount of capital available to fund new Loans, and (3) our assessment of the volume that our infrastructure can support. Our pricing strategy is intended to maximize the amount of economic profit we generate, within the confines of capital and infrastructure constraints.

Unit and dollar volumes grew 4.5% and 5.7%, respectively, during the second quarter of 2014 as the number of active Dealers grew 10.6% while average volume per active Dealer declined 5.5%. We believe the decline in volume per Dealer is the result of increased competition.

The following table summarizes the changes in Consumer Loan unit volume and active Dealers:

	For the Three Months Ended June 30,				For the Six Months Ended June 30,			
	2014	2013	% Change		2014	2013	% Change	
Consumer Loan unit volume	50,913	48,706	4.5	%	116,196	105,811	9.8	%
Active Dealers (1)	4,960	4,484	10.6	%	5,830	5,191	12.3	%
Average volume per active Dealer	10.3	10.9	-5.5	%	19.9	20.4	-2.5	%

(1) Active Dealers are Dealers who have received funding for at least one Loan during the period.

The following table provides additional information on the changes in Consumer Loan unit volume and active Dealers:

	For the Three Months Ended June 30,				For the Six Months Ended June 30,					
	2014		2013		% Change	2014		2013		% Change
Consumer Loan unit volume from Dealers active both periods	39,235		41,634		-5.8 %	94,588		94,952		-0.4 %
Dealers active both periods	3,072		3,072		-	3,749		3,749		-
Average volume per Dealers active both periods	12.8		13.6		-5.8 %	25.2		25.3		-0.4 %
Consumer Loan unit volume from new Dealers	2,191		2,649		-17.3 %	8,410		10,093		-16.7 %
New active Dealers (1)	512		615		-16.7 %	1,146		1,293		-11.4 %
Average volume per new active Dealers	4.3		4.3		— %	7.3		7.8		-6.4 %
Attrition (2)	-14.5	%	-13.9	%		-10.3	%	-10.1	%	

(1) New active Dealers are Dealers who enrolled in our program and have received funding for their first Loan from us during the period.

(2) Attrition is measured according to the following formula: decrease in Consumer Loan unit volume from Dealers who have received funding for at least one Loan during the comparable period of the prior year but did not receive funding for any Loans during the current period divided by prior year comparable period Consumer Loan unit volume.

Consumer Loans are assigned to us as either Dealer Loans through our Portfolio Program or Purchased Loans through our Purchase Program. The following table summarizes the portion of our Consumer Loan volume that was assigned to us as Dealer Loans:

	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2014	2013	2014	2013
Dealer Loan unit volume as a percentage of total unit volume	91.4 %	93.9 %	91.6 %	94.2 %
Dealer Loan dollar volume as a percentage of total dollar volume (1)	88.8 %	92.2 %	89.0 %	92.7 %

(1) Represents advances paid to Dealers on Consumer Loans assigned under our Portfolio Program and one-time payments made to Dealers to purchase Consumer Loans assigned under our Purchase Program. Payments of Dealer Holdback and accelerated Dealer Holdback are not included.

As of June 30, 2014 and December 31, 2013, the net Dealer Loans receivable balance was 88.3% and 89.0%, respectively, of the total net Loans receivable balance.

36

Table of Contents

Results of Operations

Three Months Ended June 30, 2014 Compared to Three Months Ended June 30, 2013

The following is a discussion of our results of operations and income statement data on a consolidated basis.

(In millions, except share and per share data)	For the Three Months Ended June 30,			
	2014	2013	% Change	
Revenue:				
Finance charges	$157.9	$147.5	7.1	%
Premiums earned	13.6	12.9	5.4	%
Other income	8.3	9.0	-7.8	%
Total revenue	179.8	169.4	6.1	%
Costs and expenses:				
Salaries and wages	24.4	23.1	5.6	%
General and administrative	8.5	8.3	2.4	%
Sales and marketing	8.8	8.5	3.5	%
Provision for credit losses	4.6	5.4	-14.8	%
Interest	13.3	16.2	-17.9	%
Provision for claims	11.0	10.5	4.8	%
Total costs and expenses	70.6	72.0	-1.9	%
Income before provision for income taxes	109.2	97.4	12.1	%
Provision for income taxes	39.8	35.9	10.9	%
Net income	$69.4	$61.5	12.8	%
Net income per share:				
Basic	$3.06	$2.57	19.1	%
Diluted	$3.06	$2.56	19.5	%
Weighted average shares outstanding:				
Basic	22,653,393	23,974,099	-5.5	%
Diluted	22,658,891	24,017,723	-5.7	%

Table of Contents

The following table highlights changes in net income for the three months ended June 30, 2014, as compared to 2013:

(In millions)	Change
Net income for the three months ended June 30, 2013	$61.5
Increase in finance charges	10.4
Increase in premiums earned	0.7
Decrease in other income	(0.7)
Increase in operating expenses (1)	(1.8)
Decrease in provision for credit losses	0.8
Decrease in interest	2.9
Increase in provision for claims	(0.5)
Increase in provision for income taxes	(3.9)
Net income for the three months ended June 30, 2014	$69.4

(1) Operating expenses consist of salaries and wages, general and administrative, and sales and marketing expenses.

Finance Charges. For the three months ended June 30, 2014, finance charges increased $10.4 million, or 7.1%, as compared to the same period in 2013. The increase was primarily the result of an increase in the average net Loans receivable balance partially offset by a decrease in the average yield on our Loan portfolio, as follows:

(Dollars in millions)	For the Three Months Ended June 30,		
	2014	2013	Change
Average net Loans receivable balance	$2,345.6	$2,067.3	$278.3
Average yield on our Loan portfolio	26.9%	28.5%	-1.6%

The following table summarizes the impact each component had on the overall increase in finance charges for the three months ended June 30, 2014:

(In millions)	Year over Year Change
Impact on finance charges:	For the Three Months Ended June 30, 2014
Due to an increase in the average net Loans receivable balance	$19.9
Due to a decrease in the average yield	(9.5)
Total increase in finance charges	$10.4

The increase in the average net Loans receivable balance was primarily due to the growth in new Consumer Loan assignments in recent years, which resulted in the dollar volume of new Consumer Loan assignments exceeding the principal collected on Loans throughout the last three quarters of 2013 and the first two quarters of 2014. The growth in new Consumer Loan assignments in recent years was the result of an increase in active Dealers, partially offset by a decline in volume per active Dealer. The average yield on our Loan portfolio for the three months ended June 30, 2014 decreased as compared to the same period in 2013 due to lower yields on new Consumer Loan assignments, which was the result of advance rate increases made in recent years in response to the competitive environment, partially offset by improvements in forecasted collection rates throughout the last three quarters of 2013 and the first two quarters of 2014.

Premiums Earned. For the three months ended June 30, 2014, premiums earned increased $0.7 million, or 5.4%, as compared to the same period in 2013. The increase was primarily due to growth in the size of our reinsurance

portfolio, which was the result of premiums written on vehicle service contracts from new Consumer Loan assignments throughout the last three quarters of 2013 and the first two quarters of 2014.

Table of Contents

Other Income. For the three months ended June 30, 2014, other income decreased $0.7 million, or 7.8%, as compared to the same period in 2013. The decrease was primarily a result of a $0.4 million decrease in Global Positioning Systems with Starter Interrupt Devices ("GPS-SID") fee income resulting from a decrease in the number of units purchased by Dealers from third party providers.

Operating Expenses. For the three months ended June 30, 2014, operating expenses increased $1.8 million, or 4.5%, as compared to the same period in 2013. The change in operating expenses was primarily due to an increase in salaries and wages expense of $1.3 million, or 5.6%, related to increases of $0.6 million for our support function, $0.5 million for our servicing function and $0.2 million for our originations function.

Provision for Credit Losses. For the three months ended June 30, 2014, the provision for credit losses decreased $0.8 million, or 14.8%, as compared to the same period in 2013. Under GAAP, when the present value of forecasted future cash flows decline relative to our expectations at the time of assignment, a provision for credit losses is recorded immediately as a current period expense and a corresponding allowance for credit losses is established. For purposes of calculating the required allowance, Dealer Loans are grouped by Dealer and Purchased Loans are grouped by month of purchase. As a result, regardless of the overall performance of the portfolio of Consumer Loans, a provision can be required if any individual Loan pool performs worse than expected. Conversely, a previously recorded provision can be reversed if any previously impaired individual Loan pool experiences an improvement in performance.

During the three months ended June 30, 2014, overall Consumer Loan performance exceeded our expectations at the start of the period. However, the performance of certain Loan pools declined from our expectations during the period, resulting in a provision for credit losses of $4.6 million for the three months ended June 30, 2014, of which $4.9 million related to Dealer Loans partially offset by a reversal of a provision of $0.3 million related to Purchased Loans. During the three months ended June 30, 2013, overall Consumer Loan performance was generally consistent with our expectations at the start of the period. However, the performance of certain Loan pools declined from our expectations during the period, resulting in a provision for credit losses of $5.4 million for the three months ended June 30, 2013, of which $3.9 million related to Dealer Loans and $1.5 million related to Purchased Loans. The provision for credit losses included $3.0 million in expense related to our implementation of an enhanced forecasting methodology during the second quarter of 2013, of which $1.2 million related to Dealer Loans and $1.8 million related to Purchased Loans. For additional information, see Note 5 to the consolidated financial statements contained in Item 1 of this Form 10-Q, which is incorporated herein by reference.

Interest. For the three months ended June 30, 2014, interest expense decreased $2.9 million, or 17.9%, as compared to the same period in 2013. The following table shows interest expense, the average outstanding debt balance, and the average cost of debt for the three months ended June 30, 2014 and 2013:

(Dollars in millions)	For the Three Months Ended June 30,	
	2014	2013
Interest expense	$13.3	$16.2
Average outstanding debt balance	1,593.8	1,384.4
Average cost of debt	3.3 %	4.7 %

The decrease in interest expense was primarily due to a decline in our average cost of debt, partially offset by an increase in the average outstanding debt balance. The decline in our average cost of debt was primarily a result of a change in the mix of our outstanding debt. The average outstanding debt balance increased compared to the same period in 2013 due to the use of debt proceeds used to fund the growth in new Consumer Loan assignments and stock

repurchases.

Provision for Claims. For the three months ended June 30, 2014, provision for claims increased $0.5 million, or 4.8%, as compared to the same period in 2013. The increase was due to an increase in the size of our reinsurance portfolio and an increase in claims paid per reinsured vehicle service contract.

Provision for Income Taxes. For the three months ended June 30, 2014, the effective tax rate of 36.4% was generally consistent with the tax rate of 36.9% in the same period in 2013.

Table of Contents

Six Months Ended June 30, 2014 Compared to Six Months Ended June 30, 2013

The following is a discussion of our results of operations and income statement data on a consolidated basis.

(In millions, except share and per share data)	For the Six Months Ended June 30,			
	2014	2013	% Change	
Revenue:				
Finance charges	$310.7	$290.4	7.0	%
Premiums earned	26.8	24.9	7.6	%
Other income	19.2	18.8	2.1	%
Total revenue	356.7	334.1	6.8	%
Costs and expenses:				
Salaries and wages	50.0	45.0	11.1	%
General and administrative	16.7	16.2	3.1	%
Sales and marketing	18.4	17.5	5.1	%
Provision for credit losses	9.3	11.2	-17.0	%
Interest	29.3	32.2	-9.0	%
Provision for claims	22.0	19.5	12.8	%
Loss on extinguishment of debt	21.8	—	—	%
Total costs and expenses	167.5	141.6	18.3	%
Income before provision for income taxes	189.2	192.5	-1.7	%
Provision for income taxes	70.0	70.4	-0.6	%
Net income	$119.2	$122.1	-2.4	%
Net income per share:				
Basic	$5.16	$5.06	2.0	%
Diluted	$5.15	$5.04	2.2	%
Weighted average shares outstanding:				
Basic	23,122,288	24,151,080	-4.3	%
Diluted	23,157,289	24,220,403	-4.4	%

The following table highlights changes in net income for the six months ended June 30, 2014, as compared to 2013:

(In millions)	Change
Net income for the six months ended June 30, 2013	$122.1
Increase in finance charges	20.3
Increase in premiums earned	1.9
Increase in other income	0.4
Increase in operating expenses (1)	(6.4)
Decrease in provision for credit losses	1.9
Decrease in interest	2.9
Increase in provision for claims	(2.5)
Increase in loss on extinguishment of debt	(21.8)
Decrease in provision for income taxes	0.4
Net income for the six months ended June 30, 2014	$119.2

(1) Operating expenses consist of salaries and wages, general and administrative, and sales and marketing expenses.

Finance Charges. For the six months ended June 30, 2014, finance charges increased $20.3 million, or 7.0%, as compared to the same period in 2013. The increase was primarily the result of an increase in the average net Loans receivable balance partially offset by a decrease in the average yield on our Loan portfolio, as follows:

(Dollars in millions)	For the Six Months Ended June 30,		
	2014	2013	Change
Average net Loans receivable balance	$2,296.7	$2,015.8	$280.9
Average yield on our Loan portfolio	27.1 %	28.8 %	-1.7 %

The following table summarizes the impact each component had on the overall increase in finance charges for the six months ended June 30, 2014:

(In millions)	Year over Year Change
Impact on finance charges:	For the Six Months Ended June 30, 2014
Due to an increase in the average net Loans receivable balance	$40.5
Due to a decrease in the average yield	(20.2)
Total increase in finance charges	$20.3

The increase in the average net Loans receivable balance was primarily due to the growth in new Consumer Loan assignments in recent years, which resulted in the dollar volume of new Consumer Loan assignments exceeding the principal collected on Loans throughout 2013 and the first two quarters of 2014. The growth in new Consumer Loan assignments in recent years was the result of an increase in active Dealers, partially offset by a decline in volume per active Dealer. The average yield on our Loan portfolio for the six months ended June 30, 2014 decreased as compared to the same period in 2013 due to lower yields on new Consumer Loan assignments, which was the result of advance rate increases made in recent years in response to the competitive environment, partially offset by improvements in forecasted collection rates throughout 2013 and the first two quarters of 2014.

Premiums Earned. For the six months ended June 30, 2014, premiums earned increased $1.9 million, or 7.6%, as compared to the same period in 2013. The increase was primarily due to growth in the size of our reinsurance

portfolio, which was the result of premiums written on vehicle service contracts from new Consumer Loan assignments throughout 2013 and the first two quarters of 2014.

Table of Contents

Operating Expenses. For the six months ended June 30, 2014, operating expenses increased $6.4 million, or 8.1%, as compared to the same period in 2013. The change in operating expenses was primarily due to the following:

- An increase in salaries and wages expense of $5.0 million, or 11.1%, comprised of the following:
- An increase of $3.1 million in stock compensation expense primarily due to a change in the expected vesting period of performance-based stock awards and new stock awards granted during the first quarter of 2014.
- Excluding the increase in stock-based compensation expense, salaries and wages expense increased $1.9 million related to increases of $1.0 million each for our servicing function and our support function, partially offset by a decrease of $0.1 million for our originations function.
- An increase in sales and marketing expense of $0.9 million, or 5.1%, primarily as a result of an increase in sales commissions related to growth in Consumer Loan unit volume.

Provision for Credit Losses. For the six months ended June 30, 2014, the provision for credit losses decreased $1.9 million, or 17%, as compared to the same period in 2013. During the six months ended June 30, 2014, overall Consumer Loan performance exceeded our expectations at the start of the period. However, the performance of certain Loan pools declined from our expectations during the period, resulting in a provision for credit losses of $9.3 million for the six months ended June 30, 2014, of which $10.0 million related to Dealer Loans partially offset by a reversal of a provision of $0.7 million related to Purchased Loans. During the six months ended June 30, 2013, overall Consumer Loan performance exceeded our expectations at the start of the period. However, the performance of certain Loan pools declined from our expectations during the period, resulting in a provision for credit losses of $11.2 million for the six months ended June 30, 2013, of which $9.9 million related to Dealer Loans and $1.3 million related to Purchased Loans. The provision for credit losses included $3.0 million in expense related to our implementation of an enhanced forecasting methodology during the second quarter of 2013, of which $1.2 million related to Dealer Loans and $1.8 million related to Purchased Loans. For additional information, see Note 5 to the consolidated financial statements contained in Item 1 of this Form 10-Q, which is incorporated herein by reference.

Interest. For the six months ended June 30, 2014, interest expense decreased $2.9 million, or 9.0%, as compared to the same period in 2013. The following table shows interest expense, the average outstanding debt balance, and the average cost of debt for the six months ended June 30, 2014 and 2013:

(Dollars in millions)	For the Six Months Ended June 30,	
	2014	2013
Interest expense	$29.3	$32.2
Average outstanding debt balance	1,561.7	1,328.8
Average cost of debt	3.8 %	4.8 %

For the six months ended June 30, 2014, the decrease in interest expense was primarily due to a decline in our average cost of debt, partially offset by an increase in the average outstanding debt balance. The decline in our average cost of debt was primarily the result of a change in the mix of our outstanding debt. The average outstanding debt balance increased compared to the same period in 2013 due to the following:

- Debt proceeds used to fund the growth in new Consumer Loan assignments and stock repurchases throughout 2013 and the first quarter of 2014.
- Additional outstanding debt as a result of the one month lag from issuance of the $300.0 million principal amount of the 2021 senior notes in January 2014 to the redemption of the $350.0 million outstanding principal amount of the 2017 senior notes in February 2014.

Provision for Claims. For the six months ended June 30, 2014, provision for claims increased $2.5 million, or 12.8%, as compared to the same period in 2013. The increase was due to an increase in the size of our reinsurance portfolio, as well as an increase in the amount of claims paid per reinsured vehicle service contract.

Loss on extinguishment of debt. During the first quarter of 2014, we recognized a loss on extinguishment of debt of $21.8 million related to the redemption of the 2017 senior notes. We used the net proceeds from the January 2014 issuance of the 2021 senior notes, together with borrowings under our revolving credit facilities, to fund the redemption of the 2017 senior notes.

Table of Contents

Provision for Income Taxes. For the six months ended June 30, 2014, the effective tax rate increased to 37.0% from 36.6% in the same period in 2013. The state income taxes for the six months ended June 30, 2014 reflect changes in state tax laws enacted during the first quarter that will result in higher future tax liabilities for the Company in a jurisdiction with high Consumer Loan assignment volume. The impact of revaluing deferred taxes based upon the enacted law that will apply when the corresponding temporary differences are expected to be realized was recognized in the first quarter of 2014 and resulted in an increase of 0.7% to the effective tax rate for the six months ended June 30, 2014. The changes in state tax laws are effective beginning in 2015 and are not expected to have a significant impact to our overall effective tax rate.

Liquidity and Capital Resources

We need capital to maintain and grow our business. Our primary sources of capital are cash flows from operating activities, collections of Consumer Loans and borrowings under: (1) a revolving secured line of credit; (2) Warehouse facilities; (3) Term ABS financings; and (4) senior notes. There are various restrictive debt covenants for each financing arrangement and we were in compliance with those covenants as of June 30, 2014. For information regarding these financings and the covenants included in the related documents, see Note 6 to the consolidated financial statements contained in Item 1 of this Form 10-Q, which is incorporated herein by reference.

On January 22, 2014, we issued $300.0 million of 6.125% senior notes due 2021 in a private offering exempt from registration under the Securities Act of 1933. On February 21, 2014, we used the net proceeds from the 2021 senior notes, together with borrowings under our revolving credit facilities, to redeem in full the $350.0 million outstanding principal amount of our 9.125% first priority senior secured notes due 2017. During the first quarter of 2014, we recognized a pre-tax loss on extinguishment of debt of $21.8 million related to the redemption of the 2017 senior notes.

During the second quarter of 2014, we completed a $299.0 million Term ABS Financing, which was used to repay outstanding indebtedness. The financing has an expected annualized cost of approximately 2.0% (including the initial purchaser's fees and other costs), and it will revolve for 24 months, after which it will amortize based upon the cash flows on the contributed loans.

During the second quarter of 2014, we extended the maturity of our revolving secured line of credit facility from June 23, 2016 to June 23, 2017. There were no other material changes to the terms of the facility.

On July 18, 2014, we extended the date on which Warehouse Facility II, our $325.0 million revolving secured warehouse facility, will cease to revolve from December 27, 2015 to July 18, 2017. There were no other material changes to the terms of the facility.

Cash and cash equivalents as of June 30, 2014 and December 31, 2013 was $6.7 million and $4.2 million, respectively. Our total balance sheet indebtedness increased $262.3 million to $1,654.7 million as of June 30, 2014 from $1,392.4 million as of December 31, 2013 due to the growth in new Consumer Loan assignments and stock repurchases.

Contractual Obligations

A summary of our scheduled principal debt maturities as of June 30, 2014 is as follows:

(In millions)

Year	Scheduled Principal Debt Maturities (1)
Remainder of 2014	$204.7
2015	353.8
2016	584.1
2017	212.1
2018	—
Over five years	300.0
Total	$1,654.7

(1) The principal maturities of certain financings are estimated based on forecasted collections.

Table of Contents

Based upon anticipated cash flows, management believes that cash flows from operations and its various financing alternatives will provide sufficient financing for debt maturities and for future operations. Our ability to borrow funds may be impacted by economic and financial market conditions. If the various financing alternatives were to become limited or unavailable to us, our operations and liquidity could be materially and adversely affected.

Critical Accounting Estimates

Our consolidated financial statements are prepared in accordance with GAAP. The preparation of these financial statements requires management to make estimates and judgments that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. On an ongoing basis, we review our accounting policies, assumptions, estimates and judgments to ensure that our financial statements are presented fairly and in accordance with GAAP. Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2013 discusses several critical accounting estimates, which we believe involve a high degree of judgment and complexity. There have been no material changes to the estimates and assumptions associated with these accounting estimates from those discussed in our Annual Report on Form 10-K for the year ended December 31, 2013.

Off-Balance Sheet Arrangements

We do not have any off-balance sheet arrangements that have or are reasonably likely to have a material current or future effect on our financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources.

Forward-Looking Statements

We make forward-looking statements in this report and may make such statements in future filings with the Securities and Exchange Commission ("SEC"). We may also make forward-looking statements in our press releases or other public or shareholder communications. Our forward-looking statements are subject to risks and uncertainties and include information about our expectations and possible or assumed future results of operations. When we use any of the words "may," "will," "should," "believe," "expect," "anticipate," "assume," "forecast," "estimate," "intend," "plan," "targe expressions, we are making forward-looking statements.

We claim the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995 for all of our forward-looking statements. These forward-looking statements represent our outlook only as of the date of this report. While we believe that our forward-looking statements are reasonable, actual results could differ materially since the statements are based on our current expectations, which are subject to risks and uncertainties. Factors that might cause such a difference include, but are not limited to, the factors set forth in Item 1A of our Form 10-K for the year ended December 31, 2013, other risk factors discussed herein or listed from time to time in our reports filed with the SEC and the following:

- Our inability to accurately forecast and estimate the amount and timing of future collections could have a material adverse effect on results of operations.

- We may be unable to execute our business strategy due to current economic conditions.

-

We may be unable to continue to access or renew funding sources and obtain capital needed to maintain and grow our business.

- The terms of our debt limit how we conduct our business.

- A violation of the terms of our Term ABS facilities or Warehouse facilities could have a materially adverse impact on our operations.

- The conditions of the U.S. and international capital markets may adversely affect lenders with which we have relationships, causing us to incur additional costs and reducing our sources of liquidity, which may adversely affect our financial position, liquidity and results of operations.

- Our substantial debt could negatively impact our business, prevent us from satisfying our debt obligations and adversely affect our financial condition.

Table of Contents

- Due to competition from traditional financing sources and non-traditional lenders, we may not be able to compete successfully.
- We may not be able to generate sufficient cash flows to service our outstanding debt and fund operations and may be forced to take other actions to satisfy our obligations under such debt.
- Interest rate fluctuations may adversely affect our borrowing costs, profitability and liquidity.
- Reduction in our credit rating could increase the cost of our funding from, and restrict our access to, the capital markets and adversely affect our liquidity, financial condition and results of operations.
- We may incur substantially more debt and other liabilities. This could exacerbate further the risks associated with our current debt levels.
- The regulation to which we are or may become subject could result in a material adverse effect on our business.
- Adverse changes in economic conditions, the automobile or finance industries, or the non-prime consumer market could adversely affect our financial position, liquidity and results of operations, the ability of key vendors that we depend on to supply us with services, and our ability to enter into future financing transactions.
- Litigation we are involved in from time to time may adversely affect our financial condition, results of operations and cash flows.
- Changes in tax laws and the resolution of uncertain income tax matters could have a material adverse effect on our results of operations and cash flows from operations.
- Our dependence on technology could have a material adverse effect on our business.
- Reliance on third parties to administer our ancillary product offerings could adversely affect our business and financial results.
- We are dependent on our senior management and the loss of any of these individuals or an inability to hire additional team members could adversely affect our ability to operate profitably.
- Our reputation is a key asset to our business, and our business may be affected by how we are perceived in the marketplace.
- The concentration of our Dealers in several states could adversely affect us.
- Failure to properly safeguard confidential consumer information could subject us to liability, decrease our profitability and damage our reputation.
- A small number of our shareholders have the ability to significantly influence matters requiring shareholder approval and such shareholders have interests which may conflict with the interests of our other security holders.
- Reliance on our outsourced business functions could adversely affect our business.

- Natural disasters, acts of war, terrorist attacks and threats or the escalation of military activity in response to these attacks or otherwise may negatively affect our business, financial condition and results of operations.

Other factors not currently anticipated by management may also materially and adversely affect our results of operations. We do not undertake, and expressly disclaim any obligation, to update or alter our statements whether as a result of new information, future events or otherwise, except as required by applicable law.

Table of Contents

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

Refer to our Annual Report on Form 10-K for the year ended December 31, 2013 for a complete discussion of our market risk. There have been no material changes to the market risk information included in our 2013 Annual Report on Form 10-K.

ITEM 4. CONTROLS AND PROCEDURES.

(a) Disclosure Controls and Procedures. Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of the end of the period covered by this report. Based on such evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that, as of the end of such period, our disclosure controls and procedures are effective in recording, processing, summarizing and reporting, on a timely basis, information required to be disclosed by us in the reports that we file or submit under the Exchange Act and are effective in ensuring that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

(b) Internal Control Over Financial Reporting. There have not been any changes in our internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the fiscal quarter to which this report relates that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Table of Contents

PART II. - OTHER INFORMATION

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

Stock Repurchases

Our board of directors approved a stock repurchase program which authorizes us to repurchase common shares in the open market or in privately negotiated transactions at price levels we deem attractive. On March 7, 2013, the board of directors authorized the repurchase of up to one million shares of our common stock in addition to the board's prior authorizations.

The following table summarizes stock repurchases for the three months ended June 30, 2014:

Period	Total Number of Shares Purchased		Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs
April 1 to April 30, 2014	—		$—	—	324,456
May 1 to May 31, 2014	—		—	—	324,456
June 1 to June 30, 2014	915,750	*	125.58	—	324,456
	915,750		$125.58	—	

* Shares of common stock repurchased by us through a tender offer, which was authorized by the board separately from our stock repurchase program.

ITEM 6. EXHIBITS

See Index of Exhibits following the signature page, which is incorporated herein by reference.

47

Table of Contents

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CREDIT ACCEPTANCE CORPORATION
(Registrant)

By: /s/ Kenneth S. Booth
Kenneth S. Booth
Chief Financial Officer
(Principal Financial Officer and Principal Accounting Officer)
Date: July 30, 2014

Table of Contents

INDEX OF EXHIBITS

The following documents are filed as part of this report. Those exhibits previously filed and incorporated herein by reference are identified below. Exhibits not required for this report have been omitted. Unless otherwise noted, the Company's commission file number for all exhibits incorporated by reference herein is 000-20202.

Exhibit No.	Description
4.118	Indenture dated as of April 16, 2014, between Credit Acceptance Auto Loan Trust 2014-1 and Wells Fargo Bank, National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.119	Sale and Servicing Agreement dated as of April 16, 2014 among the Company, Credit Acceptance Auto Loan Trust 2014-1, Credit Acceptance Funding LLC 2014-1, and Wells Fargo Bank, National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.120	Backup Servicing Agreement dated as of April 16, 2014, among the Company, Credit Acceptance Funding LLC 2014-1, Credit Acceptance Auto Loan Trust 2014-1, and Wells Fargo Bank, National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.121	Amended and Restated Trust Agreement dated as of April 16, 2014, between Credit Acceptance Funding LLC 2014-1 and U.S. Bank Trust National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.122	Sale and Contribution Agreement dated as of April 16, 2014, between the Company and Credit Acceptance Funding LLC 2014-1 (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.123	Amended and Restated Intercreditor Agreement dated April 16, 2014, among the Company, CAC Warehouse Funding Corporation II, CAC Warehouse Funding III, LLC, CAC Warehouse Funding LLC IV, Credit Acceptance Funding LLC 2014-1, Credit Acceptance Funding LLC 2013-2, Credit Acceptance Funding LLC 2013-1, Credit Acceptance Funding LLC 2012-2, Credit Acceptance Funding LLC 2012-1, Credit Acceptance Funding LLC 2011-1, Credit Acceptance Auto Loan Trust 2014-1, Credit Acceptance Auto Loan Trust 2013-2, Credit Acceptance Auto Loan Trust 2013-1, Credit Acceptance Auto Loan Trust 2012-2, Credit Acceptance Auto Loan Trust 2012-1, Credit Acceptance Auto Loan Trust 2011-1, Fifth Third Bank, as agent, Wells Fargo Bank, National Association, as agent, Bank of Montreal, as agent and Comerica Bank, as agent (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated April 22, 2014)
4.124	Sixth Amended and Restated Credit Agreement, dated as of June 23, 2014, among the Company, the Banks which are parties thereto from time to time, and Comerica Bank as Administrative Agent and Collateral Agent for the Banks (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated June 25, 2014)
4.125	Second Amendment to the Fifth Amended and Restated Loan and Security Agreement dated as of July 18, 2014 among the Company, CAC Warehouse Funding Corporation II, Variable Funding Capital Company LLC, Wells Fargo Securities, LLC, and Wells Fargo Bank, National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated July 23,

	2014)
4.126	First Amendment to the Amended and Restated Backup Servicing Agreement dated as of July 18, 2014 among the Company, CAC Warehouse Funding Corporation II, Wells Fargo Securities, LLC, and Wells Fargo Bank, National Association (incorporated by reference to an exhibit to the Company's Current Report on Form 8-K, dated July 23, 2014).
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1	Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
101(INS)	XBRL Instance Document. *
101(SCH)	XBRL Taxonomy Extension Schema Document. *
101(CAL)	XBRL Taxonomy Extension Calculation Linkbase Document. *
101(DEF)	XBRL Taxonomy Extension Definition Linkbase Document. *
101(LAB)	XBRL Taxonomy Extension Label Linkbase Document. *
101(PRE)	XBRL Taxonomy Extension Presentation Linkbase Document. *

Table of Contents

* Users of this data are advised pursuant to Rule 406T of Regulation S-T that this interactive data file is deemed not filed or part of a registration statement or prospectus for purposes of sections 11 or 12 of the Securities Act of 1933, is deemed not filed for purposes of section 18 of the Securities Exchange Act of 1934, and otherwise is not subject to liability under these sections.

2. Description of Business

Quarter Ended	Portfolio Program	Purchase Program
March 31, 2012	93.3 %	6.7 %
June 30, 2012	93.6 %	6.4 %
September 30, 2012	93.8 %	6.2 %
December 31, 2012	94.0 %	6.0 %
March 31, 2013	94.4 %	5.6 %
June 30, 2013	93.9 %	6.1 %

Second, to pay us our servicing fee, which generally equals 20% of collections;

50