

COMMERCE BANCSHARES INC /MO/

Form 10-Q

May 09, 2011

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**UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**FORM 10-Q**

**(Mark One)**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended March 31, 2011  
OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File No. 0-2989

**COMMERCE BANCSHARES, INC.**

(Exact name of registrant as specified in its charter)

**Missouri**  
(State of Incorporation)

**43-0889454**  
(IRS Employer Identification No.)

**1000 Walnut,  
Kansas City, MO**  
(Address of principal executive offices)

**64106**  
(Zip Code)

**(816) 234-2000**  
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required

to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  (Do not check if a smaller reporting company)  
Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

As of April 27, 2011, the registrant had outstanding 87,118,698 shares of its \$5 par value common stock, registrant's only class of common stock.

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**Commerce Bancshares, Inc. and Subsidiaries**

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|   | <b>March 31<br/>2011</b> | December 31<br>2010 |
|---|--------------------------|---------------------|
|   | <i>(Unaudited)</i>       |                     |
|   | <i>(In thousands)</i>    |                     |
| <b>ASSETS</b>   |                          |                     |
| Loans   | <b>\$ 9,374,923</b>      | \$ 9,410,982        |
| Allowance for loan losses   | <b>(194,538)</b>         | (197,538)           |
| <b>Net loans</b>  | <b>9,180,385</b>         | 9,213,444           |
| Loans held for sale   | <b>53,411</b>            | 63,751              |
| Investment securities:  |                          |                     |
| Available for sale (\$431,614,000 and \$429,439,000 pledged in 2011 and 2010, respectively, to secure structured repurchase agreements) | <b>7,499,577</b>         | 7,294,303           |
| Trading   | <b>17,000</b>            | 11,710              |
| Non-marketable  | <b>104,721</b>           | 103,521             |
| <b>Total investment securities</b>  | <b>7,621,298</b>         | 7,409,534           |
| Short-term federal funds sold and securities purchased under agreements to resell   | <b>3,600</b>             | 10,135              |
| Long-term securities purchased under agreements to resell   | <b>700,000</b>           | 450,000             |
| Interest earning deposits with banks  | <b>203,940</b>           | 122,076             |
| Cash and due from banks   | <b>362,148</b>           | 328,464             |
| Land, buildings and equipment, net  | <b>378,721</b>           | 383,397             |
| Goodwill  | <b>125,585</b>           | 125,585             |
| Other intangible assets, net  | <b>10,182</b>            | 10,937              |
| Other assets  | <b>378,026</b>           | 385,016             |
| <b>Total assets</b>   | <b>\$ 19,017,296</b>     | \$ 18,502,339       |

**LIABILITIES AND EQUITY**

## Deposits:

|   |                     |              |
|---|---------------------|--------------|
| Non-interest bearing                        | <b>\$ 4,558,630</b> | \$ 4,494,028 |
| Savings, interest checking and money market | <b>8,074,055</b>    | 7,846,831    |
| Time open and C.D. s of less than \$100,000 | <b>1,388,004</b>    | 1,465,050    |
| Time open and C.D. s of \$100,000 and over  | <b>1,518,786</b>    | 1,279,112    |

|                       |                   |            |
|-----------------------|-------------------|------------|
| <b>Total deposits</b> | <b>15,539,475</b> | 15,085,021 |
|-----------------------|-------------------|------------|

|  |                |         |
|--|----------------|---------|
| Federal funds purchased and securities sold under agreements to repurchase | <b>923,014</b> | 982,827 |
| Other borrowings   | <b>111,972</b> | 112,273 |
| Other liabilities  | <b>372,345</b> | 298,754 |

|                          |                   |            |
|--------------------------|-------------------|------------|
| <b>Total liabilities</b> | <b>16,946,806</b> | 16,478,875 |
|--------------------------|-------------------|------------|

## Commerce Bancshares, Inc. stockholders' equity:

|  |                |         |
|--|----------------|---------|
| Preferred stock, \$1 par value<br>Authorized and unissued 2,000,000 shares   |                |         |
| Common stock, \$5 par value<br>Authorized 100,000,000 shares; issued 87,208,655 shares in 2011 and 86,788,322 shares in 2010 | <b>436,043</b> | 433,942 |
| Capital surplus  | <b>976,101</b> | 971,293 |
| Retained earnings  | <b>596,177</b> | 555,778 |
| Treasury stock of 17,951 shares in 2011 and 61,839 shares in 2010, at cost   | <b>(733)</b>   | (2,371) |
| Accumulated other comprehensive income   | <b>61,134</b>  | 63,345  |

|  |                  |           |
|--|------------------|-----------|
| Total Commerce Bancshares, Inc. stockholders' equity | <b>2,068,722</b> | 2,021,987 |
| Non-controlling interest                             | <b>1,768</b>     | 1,477     |

|                     |                  |           |
|---------------------|------------------|-----------|
| <b>Total equity</b> | <b>2,070,490</b> | 2,023,464 |
|---------------------|------------------|-----------|

|                                     |                      |               |
|-------------------------------------|----------------------|---------------|
| <b>Total liabilities and equity</b> | <b>\$ 19,017,296</b> | \$ 18,502,339 |
|-------------------------------------|----------------------|---------------|

*See accompanying notes to consolidated financial statements.*

**Table of Contents****Commerce Bancshares, Inc. and Subsidiaries****CONSOLIDATED STATEMENTS OF INCOME**

|   | <b>For the Three Months<br/>Ended March 31</b> |                |
|---|--|----------------|
|   | <b>2011</b>                                    | <b>2010</b>    |
|   | <i>(Unaudited)</i>                             |                |
| <i>(In thousands, except per share data)</i>  |  |                |
| <b>INTEREST INCOME</b>  |  |                |
| Interest and fees on loans  | \$ 118,377                                     | \$ 130,922     |
| Interest and fees on loans held for sale  | 298  | 1,904          |
| Interest on investment securities   | 54,889   | 55,163         |
| Interest on short-term federal funds sold and securities purchased under agreements to resell | 10   | 15             |
| Interest on long-term securities purchased under agreements to resell                         | 2,162  |                |
| Interest on deposits with banks   | 90   | 65             |
| <b>Total interest income</b>  | <b>175,826</b>                                 | <b>188,069</b> |
| <b>INTEREST EXPENSE</b>   |  |                |
| Interest on deposits:   |  |                |
| Savings, interest checking and money market   | 6,900  | 7,096          |
| Time open and C.D. s of less than \$100,000   | 3,743  | 6,815          |
| Time open and C.D. s of \$100,000 and over  | 2,673  | 3,923          |
| Interest on federal funds purchased and securities sold under agreements to repurchase        | 622  | 820            |
| Interest on other borrowings  | 915  | 6,705          |
| <b>Total interest expense</b>   | <b>14,853</b>                                  | <b>25,359</b>  |
| <b>Net interest income</b>  | <b>160,973</b>                                 | <b>162,710</b> |
| Provision for loan losses   | 15,789   | 34,322         |
| <b>Net interest income after provision for loan losses</b>                                    | <b>145,184</b>                                 | <b>128,388</b> |
| <b>NON-INTEREST INCOME</b>  |  |                |
| Bank card transaction fees  | 37,462   | 32,490         |
| Trust fees  | 21,572   | 19,318         |
| Deposit account charges and other fees  | 19,300   | 23,981         |
| Bond trading income   | 4,720  | 5,004          |
| Consumer brokerage services   | 2,663  | 2,117          |



|   |                  |           |
|---|------------------|-----------|
| Loan fees and sales   | <b>1,824</b>     | 1,839     |
| Other   | <b>8,365</b>     | 8,440     |
| <b>Total non-interest income</b>  | <b>95,906</b>    | 93,189    |
| <b>INVESTMENT SECURITIES GAINS (LOSSES), NET</b>                                |                  |           |
| Impairment (losses) reversals on debt securities                                | <b>6,305</b>     | 1,295     |
| Less noncredit-related (losses) reversals on securities not expected to be sold | <b>(6,579)</b>   | (2,752)   |
| Net impairment losses   | <b>(274)</b>     | (1,457)   |
| Realized gains (losses) on sales and fair value adjustments                     | <b>1,601</b>     | (2,208)   |
| <b>Investment securities gains (losses), net</b>                                | <b>1,327</b>     | (3,665)   |
| <b>NON-INTEREST EXPENSE</b>   |                  |           |
| Salaries and employee benefits  | <b>87,392</b>    | 87,438    |
| Net occupancy   | <b>12,037</b>    | 12,098    |
| Equipment   | <b>5,577</b>     | 5,901     |
| Supplies and communication  | <b>5,532</b>     | 7,338     |
| Data processing and software  | <b>16,467</b>    | 16,606    |
| Marketing   | <b>4,258</b>     | 4,718     |
| Deposit insurance   | <b>4,891</b>     | 4,750     |
| Indemnification obligation  | <b>(1,359)</b>   |           |
| Other   | <b>19,165</b>    | 16,875    |
| <b>Total non-interest expense</b>   | <b>153,960</b>   | 155,724   |
| Income before income taxes  | <b>88,457</b>    | 62,188    |
| Less income taxes   | <b>27,507</b>    | 18,377    |
| Net income before non-controlling interest                                      | <b>60,950</b>    | 43,811    |
| Less non-controlling interest expense (income)                                  | <b>497</b>       | (359)     |
| <b>Net income</b>   | <b>\$ 60,453</b> | \$ 44,170 |
| Net income per common share basic   | <b>\$ .69</b>    | \$ .50    |
| Net income per common share diluted   | <b>\$ .69</b>    | \$ .50    |

*See accompanying notes to consolidated financial statements.*



**Table of Contents****Commerce Bancshares, Inc. and Subsidiaries****CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY****Commerce Bancshares, Inc. Shareholders**

| <i>(In thousands,<br/>except per share data)</i>   | <b>Common<br/>Stock</b> | <b>Capital<br/>Surplus</b> | <b>Retained<br/>Earnings</b> | <b>Treasury<br/>Stock</b> | <b>Accumulated<br/>Other<br/>Comprehensive<br/>Income<br/>(Loss)</b> | <b>Non-<br/>Controlling<br/>Interest</b> | <b>Total</b>        |
|--|-------------------------|----------------------------|------------------------------|---------------------------|--|--|---------------------|
|  |                         |                            |                              |                           |  |  |                     |
| <i>(Unaudited)</i>   |                         |                            |                              |                           |  |  |                     |
| <b>Balance January 1, 2011</b>   | <b>\$ 433,942</b>       | <b>\$ 971,293</b>          | <b>\$ 555,778</b>            | <b>\$ (2,371)</b>         | <b>\$ 63,345</b>   | <b>\$ 1,477</b>                          | <b>\$ 2,023,464</b> |
| Net income   |                         |                            | <b>60,453</b>                |                           |  | <b>497</b>                               | <b>60,950</b>       |
| Change in unrealized gain<br>(loss) related to available<br>for sale securities for which<br>a portion of an<br>other-than-temporary<br>impairment has been<br>recorded in earnings, net of<br>tax |                         |                            |                              |                           | <b>4,014</b>   |  | <b>4,014</b>        |
| Change in unrealized gain<br>(loss) on all other available<br>for sale securities, net of<br>tax   |                         |                            |                              |                           | <b>(6,560)</b>   |  | <b>(6,560)</b>      |
| Amortization of pension<br>loss, net of tax  |                         |                            |                              |                           | <b>335</b>   |  | <b>335</b>          |
| Total comprehensive<br>income  |                         |                            |                              |                           |  |  | <b>58,739</b>       |
| Distributions to<br>non-controlling interest   |                         |                            |                              |                           |  | <b>(206)</b>                             | <b>(206)</b>        |
| Purchase of treasury stock   |                         |                            |                              | <b>(4,311)</b>            |  |  | <b>(4,311)</b>      |
| Issuance of stock under<br>purchase and equity<br>compensation plans   | <b>1,136</b>            | <b>3,687</b>               |                              | <b>6,062</b>              |  |  | <b>10,885</b>       |
| Net tax benefit related to<br>equity compensation plans  |                         | <b>717</b>                 |                              |                           |  |  | <b>717</b>          |
| Stock-based compensation   |                         | <b>1,256</b>               |                              |                           |  |  | <b>1,256</b>        |
| Issuance of nonvested<br>stock awards  | <b>965</b>              | <b>(852)</b>               |                              | <b>(113)</b>              |  |  |                     |
| Cash dividends paid (\$.230<br>per share)  |                         |                            | <b>(20,054)</b>              |                           |  |  | <b>(20,054)</b>     |

|   |                   |                   |                   |                 |                  |                 |                     |
|---|-------------------|-------------------|-------------------|-----------------|------------------|-----------------|---------------------|
| <b>Balance March 31, 2011</b>   | <b>\$ 436,043</b> | <b>\$ 976,101</b> | <b>\$ 596,177</b> | <b>\$ (733)</b> | <b>\$ 61,134</b> | <b>\$ 1,768</b> | <b>\$ 2,070,490</b> |
| Balance January 1, 2010   | \$ 415,637        | \$ 854,490        | \$ 568,532        | \$ (838)        | \$ 46,407        | \$ 1,677        | \$ 1,885,905        |
| Net income  |                   |                   | 44,170            |                 |                  | (359)           | 43,811              |
| Change in unrealized gain (loss) related to available for sale securities for which a portion of an other-than-temporary impairment has been recorded in earnings, net of tax |                   |                   |                   |                 | 3,908            |                 | 3,908               |
| Change in unrealized gain (loss) on all other available for sale securities, net of tax   |                   |                   |                   |                 | 7,422            |                 | 7,422               |
| Amortization of pension loss, net of tax  |                   |                   |                   |                 | 351              |                 | 351                 |
| Total comprehensive income  |                   |                   |                   |                 |                  |                 | 55,492              |
| Distributions to non-controlling interest   |                   |                   |                   |                 |                  | (185)           | (185)               |
| Purchase of treasury stock  |                   |                   |                   | (878)           |                  |                 | (878)               |
| Issuance of stock under purchase and equity compensation plans  | 927               | 3,312             |                   | (198)           |                  |                 | 4,041               |
| Net tax benefit related to equity compensation plans  |                   | 820               |                   |                 |                  |                 | 820                 |
| Stock-based compensation  |                   | 1,840             |                   |                 |                  |                 | 1,840               |
| Issuance of nonvested stock awards  | 751               | (613)             |                   | (138)           |                  |                 |                     |
| Cash dividends paid (\$.224 per share)  |                   |                   | (19,600)          |                 |                  |                 | (19,600)            |
| Balance March 31, 2010  | \$ 417,315        | \$ 859,849        | \$ 593,102        | \$ (2,052)      | \$ 58,088        | \$ 1,133        | \$ 1,927,435        |

*See accompanying notes to consolidated financial statements.*

**Table of Contents****Commerce Bancshares, Inc. and Subsidiaries  
CONSOLIDATED STATEMENTS OF CASH FLOWS**

| <i>(In thousands)</i>   | <b>For the Three Months<br/>Ended March 31</b> |                 |
|---|--|-----------------|
|   | <b>2011</b>                                    | <b>2010</b>     |
|   | <i>(Unaudited)</i>                             |                 |
| <b>OPERATING ACTIVITIES:</b>  |  |                 |
| Net income  | \$ 60,453                                      | \$ 44,170       |
| Adjustments to reconcile net income to net cash used in operating activities:                         |  |                 |
| Provision for loan losses   | 15,789   | 34,322          |
| Provision for depreciation and amortization   | 11,868   | 12,564          |
| Amortization (accretion) of investment security premiums/discounts, net                               | 2,713  | 5,463           |
| Investment securities (gains) losses, net(A)  | (1,327)  | 3,665           |
| Net gains on sales of loans held for sale   | (571)  | (569)           |
| Originations of loans held for sale   | (15,789)                                       | (227,463)       |
| Proceeds from sales of loans held for sale  | 26,751   | 31,883          |
| Net decrease in trading securities  | 2,009  | 897             |
| Stock-based compensation  | 1,256  | 1,840           |
| (Increase) decrease in interest receivable  | (1,245)  | 37              |
| Increase (decrease) in interest payable   | 69   | (2,121)         |
| Increase in income taxes payable  | 27,052   | 18,525          |
| Net tax benefit related to equity compensation plans  | (717)  | (820)           |
| Other changes, net  | (26,341)                                       | 22,869          |
| <b>Net cash provided by (used in) operating activities</b>  | <b>101,970</b>                                 | <b>(54,738)</b> |
| <b>INVESTING ACTIVITIES:</b>  |  |                 |
| Proceeds from sales of investment securities(A)   | 11,202   | 19,991          |
| Proceeds from maturities/pay downs of investment securities(A)  | 610,003  | 375,027         |
| Purchases of investment securities(A)   | (801,432)                                      | (305,499)       |
| Net decrease in loans   | 17,270   | 279,520         |
| Long-term securities purchased under agreements to resell   | (350,000)                                      |                 |
| Repayments of long-term securities purchased under agreements to resell                               | 100,000  |                 |
| Purchases of land, buildings and equipment  | (5,819)  | (2,782)         |
| Sales of land, buildings and equipment  | 1,686  | 365             |
| <b>Net cash provided by (used in) investing activities</b>  | <b>(417,090)</b>                               | <b>366,622</b>  |
| <b>FINANCING ACTIVITIES:</b>  |  |                 |
| Net increase (decrease) in non-interest bearing, savings, interest checking and money market deposits | 334,382  | (8,713)         |

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|   |                   |            |
|---|-------------------|------------|
| Net increase (decrease) in time open and C.D. s   | <b>162,628</b>    | (289,019)  |
| Net decrease in short-term federal funds purchased and securities sold under agreements to repurchase | <b>(59,813)</b>   | (104,418)  |
| Repayment of long-term borrowings   | <b>(301)</b>      | (4,555)    |
| Purchases of treasury stock   | <b>(4,311)</b>    | (878)      |
| Issuance of stock under stock purchase and equity compensation plans                                  | <b>10,885</b>     | 4,041      |
| Net tax benefit related to equity compensation plans  | <b>717</b>        | 820        |
| Cash dividends paid on common stock   | <b>(20,054)</b>   | (19,600)   |
| <b>Net cash provided by (used in) financing activities</b>  | <b>424,133</b>    | (422,322)  |
| Increase (decrease) in cash and cash equivalents  | <b>109,013</b>    | (110,438)  |
| Cash and cash equivalents at beginning of year  | <b>460,675</b>    | 463,834    |
| <b>Cash and cash equivalents at March 31</b>  | <b>\$ 569,688</b> | \$ 353,396 |

(A) Available for sale and non-marketable securities

|   |                  |           |
|---|------------------|-----------|
| Income tax net payments (refunds)           | <b>\$ 455</b>    | \$ (169)  |
| Interest paid on deposits and borrowings    | <b>\$ 14,784</b> | \$ 27,480 |
| Loans transferred to foreclosed real estate | <b>\$ 16,246</b> | \$ 7,442  |

*See accompanying notes to consolidated financial statements.*

**Table of Contents****Commerce Bancshares, Inc. and Subsidiaries****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

March 31, 2011 (Unaudited)

**1. Principles of Consolidation and Presentation**

The accompanying consolidated financial statements include the accounts of Commerce Bancshares, Inc. and all majority-owned subsidiaries (the Company). The consolidated financial statements in this report have not been audited. All significant intercompany accounts and transactions have been eliminated. Certain reclassifications were made to 2010 data to conform to current year presentation. These included the reclassification of certain non-interest bearing deposits from money market accounts to non-interest bearing deposits, in order to more accurately present the Company's balances of non-interest bearing deposits. In the opinion of management, all adjustments necessary to present fairly the financial position and the results of operations for the interim periods have been made. All such adjustments are of a normal recurring nature. The results of operations for the three month period ended March 31, 2011 are not necessarily indicative of results to be attained for the full year or any other interim period.

The significant accounting policies followed in the preparation of the quarterly financial statements are disclosed in the 2010 Annual Report on Form 10-K.

**2. Loans and Allowance for Loan Losses**

Major classifications within the Company's held to maturity loan portfolio at March 31, 2011 and December 31, 2010 are as follows:

| <i>(In thousands)</i>               | <b>March 31<br/>2011</b> | December 31<br>2010 |
|-------------------------------------|--------------------------|---------------------|
| <b>Commercial:</b>                  |                          |                     |
| Business                            | <b>\$ 3,025,633</b>      | \$ 2,957,043        |
| Real estate - construction and land | <b>429,735</b>           | 460,853             |
| Real estate - business              | <b>2,095,473</b>         | 2,065,837           |
| <b>Personal Banking:</b>            |                          |                     |
| Real estate - personal              | <b>1,443,980</b>         | 1,440,386           |
| Consumer                            | <b>1,124,140</b>         | 1,164,327           |
| Revolving home equity               | <b>468,277</b>           | 477,518             |
| Consumer credit card                | <b>774,101</b>           | 831,035             |
| Overdrafts                          | <b>13,584</b>            | 13,983              |
| <b>Total loans</b>                  | <b>\$ 9,374,923</b>      | \$ 9,410,982        |

At March 31, 2011, loans of \$3.0 billion were pledged at the Federal Home Loan Bank as collateral for borrowings and letters of credit obtained to secure public deposits. Additional loans of \$1.3 billion were pledged at the Federal Reserve Bank as collateral for discount window borrowings.



**Table of Contents***Allowance for loan losses*

A summary of the activity in the allowance for loan losses during the three months ended March 31, 2011 follows:

| <i>(In thousands)</i>            | For the Three Months Ended<br>March 31, 2011 |                     |                   |
|----------------------------------|--|---------------------|-------------------|
|                                  | Commercial                                   | Personal<br>Banking | Total             |
| Balance at January 1, 2011       | \$ 119,946                                   | \$ 77,592           | \$ 197,538        |
| Provision                        | 13,465                                       | 2,324               | 15,789            |
| Deductions:                      |  |                     |                   |
| Loans charged off                | 6,364  | 17,025              | 23,389            |
| Less recoveries on loans         | 1,304  | 3,296               | 4,600             |
| Net loans charged off            | 5,060  | 13,729              | 18,789            |
| <b>Balance at March 31, 2011</b> | <b>\$ 128,351</b>                            | <b>\$ 66,187</b>    | <b>\$ 194,538</b> |

During the three months ended March 31, 2010, the provision to the allowance was \$34.3 million, loans charged off were \$35.5 million, and recoveries on loans were \$4.3 million. As of March 31, 2010, the ending balance in the allowance was \$197.5 million.

The following table shows the balance in the allowance for loan losses and the related loan balance at March 31, 2011 and December 31, 2010, disaggregated on the basis of impairment methodology. Impaired loans evaluated under ASC 310-10-35 include loans on non-accrual status which are individually evaluated for impairment, and other impaired loans deemed to have similar risk characteristics, which are collectively evaluated. All other loans are collectively evaluated for impairment under ASC 450-20.

| <i>(In thousands)</i> | Commercial | Personal<br>Banking | Total |
|-----------------------|------------|---------------------|-------|
|-----------------------|------------|---------------------|-------|

**March 31, 2011****Allowance for loan losses:**

|                 |    |         |    |        |    |         |
|-----------------|----|---------|----|--------|----|---------|
| Impaired loans  | \$ | 6,854   | \$ | 3,290  | \$ | 10,144  |
| All other loans |    | 121,497 |    | 62,897 |    | 184,394 |

**Loans outstanding:**

|                 |  |           |  |           |  |           |
|-----------------|--|-----------|--|-----------|--|-----------|
| Impaired loans  |  | 116,094   |  | 28,663    |  | 144,757   |
| All other loans |  | 5,434,747 |  | 3,795,419 |  | 9,230,166 |

**December 31, 2010****Allowance for loan losses:**

|                 |    |         |    |        |    |         |
|-----------------|----|---------|----|--------|----|---------|
| Impaired loans  | \$ | 6,127   | \$ | 3,243  | \$ | 9,370   |
| All other loans |    | 113,819 |    | 74,349 |    | 188,168 |

**Loans outstanding:**

|                 |  |           |  |           |  |           |
|-----------------|--|-----------|--|-----------|--|-----------|
| Impaired loans  |  | 118,532   |  | 26,828    |  | 145,360   |
| All other loans |  | 5,365,201 |  | 3,900,421 |  | 9,265,622 |

*Impaired loans*

The table below shows the Company's investment in impaired loans at March 31, 2011 and December 31, 2010. These loans consist of loans on non-accrual status and other restructured loans whose terms have been modified and classified as troubled debt restructurings under ASC 310-40. The restructured loans have been extended to borrowers who are experiencing financial difficulty and who have been granted a concession. They are largely comprised of certain business, construction and business real estate loans classified as substandard. Upon maturity, the loans renewed at interest rates judged not to be market rates for new debt

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with similar risk, and as a result were classified as troubled debt restructurings. These loans totaled \$46.6 million and \$41.3 million at March 31, 2011 and December 31, 2010, respectively. These restructured loans are performing in accordance with their modified terms, and because the Company believes it probable that all amounts due under the modified terms of the agreements will be collected, interest on these loans is being recognized on an accrual basis. Troubled debt restructurings also include certain credit card loans under various debt management and assistance programs, which totaled \$20.2 million at March 31, 2011 and \$18.8 million at December 31, 2010.

| <i>(In thousands)</i>       | <b>March 31<br/>2011</b> | December 31<br>2010 |
|-----------------------------|--------------------------|---------------------|
| Non-accrual loans           | <b>\$ 77,914</b>         | \$ 85,275           |
| Restructured loans          | <b>66,843</b>            | 60,085              |
| <b>Total impaired loans</b> | <b>\$ 144,757</b>        | \$ 145,360          |

The following table provides additional information about impaired loans held by the Company at March 31, 2011 and December 31, 2010, segregated between loans for which an allowance for credit losses has been provided and loans for which no allowance has been provided.

| <i>(In thousands)</i>                      | Recorded<br>Investment | Unpaid<br>Principal<br>Balance | Related<br>Allowance | Interest<br>Income<br>Recognized<br>* |
|--|------------------------|--------------------------------|----------------------|---------------------------------------|
| <b>March 31, 2011</b>                      |                        |                                |                      |                                       |
| <b>With no related allowance recorded:</b> |                        |                                |                      |                                       |
| Business                                   | <b>\$ 4,094</b>        | <b>\$ 5,765</b>                | \$                   | \$                                    |
| Real estate construction and land          | <b>22,087</b>          | <b>45,662</b>                  |                      |                                       |
| Real estate business                       | <b>7,448</b>           | <b>9,363</b>                   |                      |                                       |
| Real estate personal                       | <b>755</b>             | <b>755</b>                     |                      |                                       |
|  | <b>\$ 34,384</b>       | <b>\$ 61,545</b>               | \$                   | \$                                    |
| <b>With an allowance recorded:</b>         |                        |                                |                      |                                       |
| Business                                   | <b>\$ 28,728</b>       | <b>\$ 32,408</b>               | <b>\$ 2,399</b>      | <b>\$ 101</b>                         |
| Real estate construction and land          | <b>39,074</b>          | <b>47,761</b>                  | <b>2,999</b>         | <b>260</b>                            |
| Real estate business                       | <b>14,663</b>          | <b>18,398</b>                  | <b>1,456</b>         | <b>96</b>                             |

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|                      |                   |                   |                  |               |
|----------------------|-------------------|-------------------|------------------|---------------|
| Real estate personal | 7,717             | 9,905             | 775              | 18            |
| Consumer credit card | 20,191            | 20,191            | 2,515            | 395           |
|                      | \$ 110,373        | \$ 128,663        | \$ 10,144        | \$ 870        |
| <b>Total</b>         | <b>\$ 144,757</b> | <b>\$ 190,208</b> | <b>\$ 10,144</b> | <b>\$ 870</b> |

**December 31, 2010**

**With no related allowance recorded:**

|                                   |           |           |    |
|-----------------------------------|-----------|-----------|----|
| Business                          | \$ 3,544  | \$ 5,095  | \$ |
| Real estate construction and land | 30,979    | 55,790    |    |
| Real estate business              | 4,245     | 5,295     |    |
| Real estate personal              | 755       | 755       |    |
|                                   | \$ 39,523 | \$ 66,935 | \$ |

**With an allowance recorded:**

|                                   |                   |                   |                 |
|-----------------------------------|-------------------|-------------------|-----------------|
| Business                          | \$ 18,464         | \$ 21,106         | \$ 1,665        |
| Real estate construction and land | 39,719            | 52,587            | 2,538           |
| Real estate business              | 21,581            | 25,713            | 1,924           |
| Real estate personal              | 7,294             | 9,489             | 936             |
| Consumer credit card              | 18,779            | 18,779            | 2,307           |
|                                   | \$ 105,837        | \$ 127,674        | \$ 9,370        |
| <b>Total</b>                      | <b>\$ 145,360</b> | <b>\$ 194,609</b> | <b>\$ 9,370</b> |

\* Represents interest income recognized since date of impairment. Interest shown is interest recognized during the first three months of 2011 on accruing restructured loans as noted above.

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Total average impaired loans, shown in the table below, were \$145.8 million during the three months ended March 31, 2011, compared to total average impaired loans of \$173.0 million during the entire year ended December 31, 2010.

| <i>(In thousands)</i>          | Commercial        | Personal<br>Banking | Total             |
|--------------------------------|-------------------|---------------------|-------------------|
| <b>Average impaired loans</b>  |                   |                     |                   |
| Non-accrual loans              | \$ 75,302         | \$ 7,027            | \$ 82,329         |
| Restructured loans             | 42,936            | 20,528              | 63,464            |
| <b>Total at March 31, 2011</b> | <b>\$ 118,238</b> | <b>\$ 27,555</b>    | <b>\$ 145,793</b> |

*Delinquent and non-accrual loans*

The following table provides aging information on the Company's past due and accruing loans, in addition to the balances of loans on non-accrual status, at March 31, 2011 and December 31, 2010. As shown below, the March 31, 2011 balance of loans past due 30-89 days grew \$12.5 million, while the balance of loans over 90 days past due and still accruing declined \$1.7 million. The increase in loans 30-89 days past due was largely due to three business real estate loans with balances ranging from \$3.5 million to \$5.5 million.

| <i>(In thousands)</i>               | Current or<br>Less Than<br>30 Days Past<br>Due | 30 - 89<br>Days Past<br>Due | 90 Days<br>Past Due<br>and Still<br>Accruing | Non-accrual      | Total               |
|-------------------------------------|--|-----------------------------|--|------------------|---------------------|
| <b>March 31, 2011</b>               |  |                             |  |                  |                     |
| <b>Commercial:</b>                  |  |                             |  |                  |                     |
| Business                            | \$ 2,987,168                                   | \$ 17,932                   | \$ 734                                       | \$ 19,799        | \$ 3,025,633        |
| Real estate - construction and land | 384,921  | 9,327                       | 95   | 35,392           | 429,735             |
| Real estate - business              | 2,051,666                                      | 28,144                      | 26   | 15,637           | 2,095,473           |
| <b>Personal Banking:</b>            |  |                             |  |                  |                     |
| Real estate - personal              | 1,419,923                                      | 13,550                      | 3,421  | 7,086            | 1,443,980           |
| Consumer                            | 1,109,676                                      | 11,798                      | 2,666  |                  | 1,124,140           |
| Revolving home equity               | 465,416  | 2,136                       | 725  |                  | 468,277             |
| Consumer credit card                | 752,230  | 10,821                      | 11,050                                       |                  | 774,101             |
| Overdrafts                          | 13,325   | 259                         |  |                  | 13,584              |
| <b>Total</b>                        | <b>\$ 9,184,325</b>                            | <b>\$ 93,967</b>            | <b>\$ 18,717</b>                             | <b>\$ 77,914</b> | <b>\$ 9,374,923</b> |

**December 31, 2010****Commercial:**

|                                   |              |           |        |          |              |
|-----------------------------------|--------------|-----------|--------|----------|--------------|
| Business                          | \$ 2,927,403 | \$ 19,853 | \$ 854 | \$ 8,933 | \$ 2,957,043 |
| Real estate construction and land | 400,420      | 7,464     | 217    | 52,752   | 460,853      |
| Real estate business              | 2,040,794    | 8,801     |        | 16,242   | 2,065,837    |

**Personal Banking:**

|                       |           |        |        |       |           |
|-----------------------|-----------|--------|--------|-------|-----------|
| Real estate personal  | 1,413,905 | 15,579 | 3,554  | 7,348 | 1,440,386 |
| Consumer              | 1,145,561 | 15,899 | 2,867  |       | 1,164,327 |
| Revolving home equity | 475,764   | 929    | 825    |       | 477,518   |
| Consumer credit card  | 806,373   | 12,513 | 12,149 |       | 831,035   |
| Overdrafts            | 13,555    | 428    |        |       | 13,983    |

|              |              |           |           |           |              |
|--------------|--------------|-----------|-----------|-----------|--------------|
| <b>Total</b> | \$ 9,223,775 | \$ 81,466 | \$ 20,466 | \$ 85,275 | \$ 9,410,982 |
|--------------|--------------|-----------|-----------|-----------|--------------|

*Credit quality*

The following table provides information about the credit quality of the Commercial loan portfolio, using the Company's internal rating system as an indicator. The information below was updated as of March 31,

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2011 and December 31, 2010 for this indicator. The credit quality of Personal Banking loans is monitored on the basis of aging/delinquency, and this information is provided in the table above.

The internal rating system is a series of grades reflecting management's risk assessment, based on its analysis of the borrower's financial condition. The pass category consists of a range of loan grades that reflect increasing, though still acceptable, risk. Movement of risk through the various grade levels in the pass category is monitored for early identification of credit deterioration. The special mention rating is attached to loans where the borrower exhibits material negative financial trends due to borrower specific or systemic conditions that, if left uncorrected, threaten its capacity to meet its debt obligations. The borrower is believed to have sufficient financial flexibility to react to and resolve its negative financial situation. It is a transitional grade that is closely monitored for improvement or deterioration. The substandard rating is applied to loans where the borrower exhibits well-defined weaknesses that jeopardize its continued performance and are of a severity that the distinct possibility of default exists. Loans are placed on non-accrual when management does not expect to collect payments consistent with acceptable and agreed upon terms of repayment.

| <i>(In thousands)</i>    | Commercial Loans    |                              |                          | Total               |
|--------------------------|---------------------|------------------------------|--------------------------|---------------------|
|                          | Business            | Real Estate-<br>Construction | Real Estate-<br>Business |                     |
| <b>March 31, 2011</b>    |                     |                              |                          |                     |
| Pass                     | \$ 2,855,895        | \$ 312,648                   | \$ 1,919,811             | \$ 5,088,354        |
| Special mention          | 60,584              | 23,746                       | 57,490                   | 141,820             |
| Substandard              | 89,355              | 57,949                       | 102,535                  | 249,839             |
| Non-accrual              | 19,799              | 35,392                       | 15,637                   | 70,828              |
| <b>Total</b>             | <b>\$ 3,025,633</b> | <b>\$ 429,735</b>            | <b>\$ 2,095,473</b>      | <b>\$ 5,550,841</b> |
| <b>December 31, 2010</b> |                     |                              |                          |                     |
| Pass                     | \$ 2,801,328        | \$ 327,167                   | \$ 1,878,005             | \$ 5,006,500        |
| Special mention          | 67,142              | 29,345                       | 77,527                   | 174,014             |
| Substandard              | 79,640              | 51,589                       | 94,063                   | 225,292             |
| Non-accrual              | 8,933               | 52,752                       | 16,242                   | 77,927              |
| <b>Total</b>             | <b>\$ 2,957,043</b> | <b>\$ 460,853</b>            | <b>\$ 2,065,837</b>      | <b>\$ 5,483,733</b> |

The Company's holdings of foreclosed real estate totaled \$25.1 million and \$12.0 million at March 31, 2011 and December 31, 2010, respectively. Personal property acquired in repossession, generally autos and marine and recreational vehicles, totaled \$5.0 million and \$10.4 million at March 31, 2011 and December 31, 2010, respectively. These assets are carried at the lower of the amount recorded at acquisition date or the current fair value less estimated

costs to sell.

*Loans held for sale*

In addition to the portfolio of loans which are intended to be held to maturity, the Company originates loans which it intends to sell in secondary markets. Loans classified as held for sale primarily consist of loans originated to students while attending colleges and universities. Most of this portfolio was sold in 2010 under contracts with the Federal Department of Education and various student loan agencies. Significant future student loan originations are not anticipated, because under statutory requirements effective July 1, 2010, the Company is prohibited from making federally guaranteed student loans. Also included as held for sale are certain fixed rate residential mortgage loans which are sold in the secondary market, generally within three months of origination. The following table presents information about loans held for sale, including an



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impairment valuation allowance resulting from declines in fair value below cost, which is further discussed in Note 13 on Fair Value Measurements.

| <i>(In thousands)</i>  | <b>March 31<br/>2011</b> | December 31<br>2010 |
|--|--------------------------|---------------------|
| Balance outstanding:   |                          |                     |
| Student loans, at cost   | \$ 50,413                | \$ 53,901           |
| Residential mortgage loans, at cost                              | 3,547                    | 10,419              |
| Valuation allowance on student loans                             | (549)                    | (569)               |
| <b>Total loans held for sale, at lower of cost or fair value</b> | <b>\$ 53,411</b>         | <b>\$ 63,751</b>    |

|   | <b>For the Three Months<br/>Ended March 31</b> |               |
|---|--|---------------|
|   | <b>2011</b>                                    | 2010          |
| Net gains on sales:                                     |  |               |
| Student loans   | \$ 68  | \$ 149        |
| Residential mortgage loans                              | 503  | 420           |
| <b>Total gains on sales of loans held for sale, net</b> | <b>\$ 571</b>                                  | <b>\$ 569</b> |

**3. Investment Securities**

Investment securities, at fair value, consisted of the following at March 31, 2011 and December 31, 2010.

| <i>(In thousands)</i>                          | <b>March 31<br/>2011</b> | December 31<br>2010 |
|--|--------------------------|---------------------|
| Available for sale:                            |                          |                     |
| U.S. government and federal agency obligations | \$ 461,235               | \$ 455,537          |
| Government-sponsored enterprise obligations    | 199,169                  | 201,895             |

|                                       |                     |              |
|---------------------------------------|---------------------|--------------|
| State and municipal obligations       | <b>1,143,433</b>    | 1,119,485    |
| Agency mortgage-backed securities     | <b>2,618,380</b>    | 2,491,199    |
| Non-agency mortgage-backed securities | <b>417,675</b>      | 455,790      |
| Other asset-backed securities         | <b>2,449,220</b>    | 2,354,260    |
| Other debt securities                 | <b>165,243</b>      | 176,964      |
| Equity securities                     | <b>45,222</b>       | 39,173       |
| <br>                                  |                     |              |
| Total available for sale              | <b>7,499,577</b>    | 7,294,303    |
| <br>                                  |                     |              |
| Trading                               | <b>17,000</b>       | 11,710       |
| Non-marketable                        | <b>104,721</b>      | 103,521      |
| <br>                                  |                     |              |
| <b>Total investment securities</b>    | <b>\$ 7,621,298</b> | \$ 7,409,534 |

Most of the Company's investment securities are classified as available for sale, and this portfolio is discussed in more detail below. Securities which are classified as non-marketable include Federal Home Loan Bank (FHLB) stock and Federal Reserve Bank (FRB) stock held for debt and regulatory purposes, which totaled \$45.3 million and \$45.2 million at March 31, 2011 and December 31, 2010, respectively. Investment in FRB stock is based on the capital structure of the investing bank, and investment in FHLB stock is tied to the level of borrowings from the FHLB. Non-marketable securities also include private equity investments, which amounted to \$59.4 million and \$58.2 million at March 31, 2011 and December 31, 2010, respectively.

A summary of the available for sale investment securities by maturity groupings as of March 31, 2011 is shown below. The investment portfolio includes agency mortgage-backed securities, which are guaranteed by agencies such as the FHLMC, FNMA, GNMA and FDIC, in addition to non-agency mortgage-backed securities which have no guarantee. Also included are certain other asset-backed securities, which are

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primarily collateralized by credit cards, automobiles, and commercial loans. These securities differ from traditional debt securities primarily in that they may have uncertain maturity dates and are priced based on estimated prepayment rates on the underlying collateral. The Company does not have exposure to subprime originated mortgage-backed or collateralized debt obligation instruments.

| <i>(Dollars in thousands)</i>                               | Amortized<br>Cost | Fair Value       |
|---|-------------------|------------------|
| U.S. government and federal agency obligations:             |                   |                  |
| Within 1 year   | \$ 168,963        | \$ 169,296       |
| After 1 but within 5 years                                  | 132,811           | 144,121          |
| After 5 but within 10 years                                 | 134,963           | 147,818          |
| <b>Total U.S. government and federal agency obligations</b> | <b>436,737</b>    | <b>461,235</b>   |
| Government-sponsored enterprise obligations:                |                   |                  |
| Within 1 year   | 60,742            | 61,312           |
| After 1 but within 5 years                                  | 125,914           | 127,038          |
| After 5 but within 10 years                                 | 11,380            | 10,819           |
| <b>Total government-sponsored enterprise obligations</b>    | <b>198,036</b>    | <b>199,169</b>   |
| State and municipal obligations:                            |                   |                  |
| Within 1 year   | 145,698           | 147,420          |
| After 1 but within 5 years                                  | 447,810           | 456,746          |
| After 5 but within 10 years                                 | 308,017           | 303,474          |
| After 10 years  | 243,263           | 235,793          |
| <b>Total state and municipal obligations</b>                | <b>1,144,788</b>  | <b>1,143,433</b> |
| Mortgage and asset-backed securities:                       |                   |                  |
| Agency mortgage-backed securities                           | 2,573,078         | 2,618,380        |
| Non-agency mortgage-backed securities                       | 413,282           | 417,675          |
| Other asset-backed securities                               | 2,438,922         | 2,449,220        |
| <b>Total mortgage and asset-backed securities</b>           | <b>5,425,282</b>  | <b>5,485,275</b> |

|   |              |              |
|---|--------------|--------------|
| Other debt securities:                                |              |              |
| Within 1 year   | 60,041       | 61,240       |
| After 1 but within 5 years                            | 95,862       | 104,003      |
| <b>Total other debt securities</b>                    | 155,903      | 165,243      |
| <b>Equity securities</b>                              | 13,397       | 45,222       |
| <b>Total available for sale investment securities</b> | \$ 7,374,143 | \$ 7,499,577 |

Included in U.S. government securities are \$451.4 million, at fair value, of U.S. Treasury inflation-protected securities. Interest paid on these securities increases with inflation and decreases with deflation, as measured by the Consumer Price Index. Included in state and municipal obligations are \$143.2 million, at fair value, of auction rate securities, which were purchased from bank customers in 2008. Included in equity securities is common stock held by the holding company, Commerce Bancshares, Inc. (the Parent), with a fair value of \$35.2 million at March 31, 2011.

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For securities classified as available for sale, the following table shows the unrealized gains and losses (pre-tax) in accumulated other comprehensive income, by security type.

| <i>(In thousands)</i>                          | Amortized<br>Cost       | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Fair Value              |
|--|-------------------------|------------------------------|-------------------------------|-------------------------|
| <b>March 31, 2011</b>                          |                         |                              |                               |                         |
| U.S. government and federal agency obligations | \$ 436,737              | \$ 24,498                    | \$                            | \$ 461,235              |
| Government-sponsored enterprise obligations    | 198,036                 | 1,912                        | (779)                         | 199,169                 |
| State and municipal obligations                | 1,144,788               | 17,183                       | (18,538)                      | 1,143,433               |
| Mortgage and asset-backed securities:          |                         |                              |                               |                         |
| Agency mortgage-backed securities              | 2,573,078               | 53,438                       | (8,136)                       | 2,618,380               |
| Non-agency mortgage-backed securities          | 413,282                 | 11,455                       | (7,062)                       | 417,675                 |
| Other asset-backed securities                  | 2,438,922               | 11,052                       | (754)                         | 2,449,220               |
| <br>Total mortgage and asset-backed securities | <br>5,425,282           | <br>75,945                   | <br>(15,952)                  | <br>5,485,275           |
| <br>Other debt securities                      | <br>155,903             | <br>9,340                    |                               | <br>165,243             |
| Equity securities                              | 13,397                  | 31,825                       |                               | 45,222                  |
| <br><b>Total</b>                               | <br><b>\$ 7,374,143</b> | <br><b>\$ 160,703</b>        | <br><b>\$ (35,269)</b>        | <br><b>\$ 7,499,577</b> |
| <br><b>December 31, 2010</b>                   |                         |                              |                               |                         |
| U.S. government and federal agency obligations | \$ 434,878              | \$ 20,659                    | \$                            | \$ 455,537              |
| Government-sponsored enterprise obligations    | 200,061                 | 2,364                        | (530)                         | 201,895                 |
| State and municipal obligations                | 1,117,020               | 19,108                       | (16,643)                      | 1,119,485               |
| Mortgage and asset-backed securities:          |                         |                              |                               |                         |
| Agency mortgage-backed securities              | 2,437,123               | 57,516                       | (3,440)                       | 2,491,199               |
| Non-agency mortgage-backed securities          | 459,363                 | 10,940                       | (14,513)                      | 455,790                 |
| Other asset-backed securities                  | 2,342,866               | 12,445                       | (1,051)                       | 2,354,260               |
| <br>Total mortgage and asset-backed securities | <br>5,239,352           | <br>80,901                   | <br>(19,004)                  | <br>5,301,249           |
| <br>Other debt securities                      | <br>165,883             | <br>11,081                   |                               | <br>176,964             |
| Equity securities                              | 7,569                   | 31,604                       |                               | 39,173                  |
| <br><b>Total</b>                               | <br><b>\$ 7,164,763</b> | <br><b>\$ 165,717</b>        | <br><b>\$ (36,177)</b>        | <br><b>\$ 7,294,303</b> |

The Company's impairment policy requires a review of all securities for which fair value is less than amortized cost. Special emphasis and analysis is placed on securities whose credit rating has fallen below A3/A-, whose fair values have fallen more than 20% below purchase price for an extended period of time, or have been identified based on management's judgment. These securities are placed on a watch list, and for all such securities, detailed cash flow models are prepared which use inputs specific to each security. Inputs to these models include factors such as cash flow received, contractual payments required, and various other information related to the underlying collateral (including current delinquencies), collateral loss severity rates (including loan to values), expected delinquency rates, credit support from other tranches, and prepayment speeds. Stress tests are performed at varying levels of delinquency rates, prepayment speeds and loss severities in order to gauge probable ranges of credit loss. At March 31, 2011, the fair value of securities on this watch list was \$288.2 million.

As of March 31, 2011, the Company had recorded other-than-temporary impairment (OTTI) on certain non-agency mortgage-backed securities, part of the watch list mentioned above, which had an aggregate fair value of \$154.9 million. The credit-related portion of the impairment totaled \$7.8 million and was recorded in earnings. The noncredit-related portion of the impairment totaled \$5.6 million on a pre-tax basis, and has been recognized in accumulated other comprehensive income. The Company does not intend to sell these securities and believes it is not more likely than not that it will be required to sell the securities before the recovery of their amortized cost bases.

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The credit portion of the loss on these securities was based on the cash flows projected to be received over the estimated life of the securities, discounted to present value, and compared to the current amortized cost bases of the securities. Significant inputs to the cash flow models used to calculate the credit losses on these securities included the following:

| Significant Inputs           | Range     |
|------------------------------|-----------|
| Prepayment CPR               | 2% - 33%  |
| Projected cumulative default | 12% - 52% |
| Credit support               | 0% - 10%  |
| Loss severity                | 33% - 57% |

The following table shows changes in the credit losses recorded in the three months ended March 31, 2011 and 2010, for which a portion of an OTTI was recognized in other comprehensive income.

| <i>(In thousands)</i>   | <b>For the<br/>Three Months<br/>Ended March 31</b> |             |
|---|--|-------------|
|   | <b>2011</b>  | <b>2010</b> |
| <b>Balance at January 1</b>   | <b>\$ 7,542</b>                                    | \$ 2,473    |
| Credit losses on debt securities for which impairment was not previously recognized |  | 20          |
| Credit losses on debt securities for which impairment was previously recognized     | <b>274</b>   | 1,437       |
| <b>Balance at March 31</b>  | <b>\$ 7,816</b>                                    | \$ 3,930    |

Securities with unrealized losses recorded in accumulated other comprehensive income are shown in the table below, along with the length of the impairment period.

| <i>(In thousands)</i> | Less than 12 months |                      | 12 months or longer |                      | Total      |                      |
|-----------------------|---------------------|----------------------|---------------------|----------------------|------------|----------------------|
|                       | Fair Value          | Unrealized<br>Losses | Fair Value          | Unrealized<br>Losses | Fair Value | Unrealized<br>Losses |

**At March 31, 2011**

|   |                     |                  |                   |                  |                     |                  |
|---|---------------------|------------------|-------------------|------------------|---------------------|------------------|
| Government-sponsored enterprise obligations | \$ 59,465           | \$ 779           | \$                | \$               | \$ 59,465           | \$ 779           |
| State and municipal obligations             | 379,092             | 7,434            | 98,054            | 11,104           | 477,146             | 18,538           |
| Mortgage and asset-backed securities:       |                     |                  |                   |                  |                     |                  |
| Agency mortgage-backed securities           | 860,561             | 8,136            |                   |                  | 860,561             | 8,136            |
| Non-agency mortgage-backed securities       | 23,296              | 6                | 150,538           | 7,056            | 173,834             | 7,062            |
| Other asset-backed securities               | 320,738             | 747              | 24,965            | 7                | 345,703             | 754              |
| <br>  |                     |                  |                   |                  |                     |                  |
| Total mortgage and asset-backed securities  | 1,204,595           | 8,889            | 175,503           | 7,063            | 1,380,098           | 15,952           |
| <br>  |                     |                  |                   |                  |                     |                  |
| <b>Total</b>                                | <b>\$ 1,643,152</b> | <b>\$ 17,102</b> | <b>\$ 273,557</b> | <b>\$ 18,167</b> | <b>\$ 1,916,709</b> | <b>\$ 35,269</b> |

**At December 31, 2010**

|   |                     |                  |                   |                  |                     |                  |
|---|---------------------|------------------|-------------------|------------------|---------------------|------------------|
| Government-sponsored enterprise obligations | \$ 10,850           | \$ 530           | \$                | \$               | \$ 10,850           | \$ 530           |
| State and municipal obligations             | 345,775             | 7,470            | 82,269            | 9,173            | 428,044             | 16,643           |
| Mortgage and asset-backed securities:       |                     |                  |                   |                  |                     |                  |
| Agency mortgage-backed securities           | 660,326             | 3,440            |                   |                  | 660,326             | 3,440            |
| Non-agency mortgage-backed securities       | 15,893              | 36               | 170,545           | 14,477           | 186,438             | 14,513           |
| Other asset-backed securities               | 487,822             | 1,029            | 24,928            | 22               | 512,750             | 1,051            |
| <br>  |                     |                  |                   |                  |                     |                  |
| Total mortgage and asset-backed securities  | 1,164,041           | 4,505            | 195,473           | 14,499           | 1,359,514           | 19,004           |
| <br>  |                     |                  |                   |                  |                     |                  |
| <b>Total</b>                                | <b>\$ 1,520,666</b> | <b>\$ 12,505</b> | <b>\$ 277,742</b> | <b>\$ 23,672</b> | <b>\$ 1,798,408</b> | <b>\$ 36,177</b> |

The total available for sale portfolio consisted of approximately 1,350 individual securities at March 31, 2011. The portfolio included 289 securities, having an aggregate fair value of \$1.9 billion, that were in a loss position at March 31, 2011. Securities identified as other-than-temporarily impaired which have been in a



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loss position for 12 months or longer totaled \$131.4 million at fair value, or 1.8% of the total available for sale portfolio value. Securities with temporary impairment which have been in a loss position for 12 month or longer totaled \$142.2 million, or 1.9% of the total portfolio value.

The Company's holdings of state and municipal obligations included gross unrealized losses of \$18.5 million at March 31, 2011. Of these losses, \$11.1 million related to auction rate securities (ARS) and \$7.4 million related to other state and municipal obligations. This portfolio, exclusive of ARS, totaled \$1.0 billion at fair value, or 13.3% of total available for sale securities. The average credit quality of the portfolio, excluding ARS, is Aa2 as rated by Moody's. The portfolio is diversified in order to reduce risk, and information about the largest holdings, by state and economic sector, is shown in the table below.

|                          | % of<br>Portfolio | Average<br>Life<br>(in years) | Average<br>Rating<br>(Moody's) |
|--------------------------|-------------------|-------------------------------|--------------------------------|
| <b>At March 31, 2011</b> |                   |                               |                                |
| Texas                    | 11.1%             | 5.6                           | Aa1                            |
| Florida                  | 7.0               | 5.1                           | Aa3                            |
| Washington               | 5.4               | 2.1                           | Aa2                            |
| Illinois                 | 5.2               | 5.7                           | Aa2                            |
| Arizona                  | 4.7               | 3.7                           | Aa3                            |
| General obligation       | 25.8%             | 3.7                           | Aa2                            |
| Housing                  | 19.3              | 5.2                           | Aa1                            |
| Transportation           | 16.6              | 3.6                           | Aa3                            |
| Lease                    | 12.3              | 3.2                           | Aa3                            |
| Refunded                 | 6.9               | 2.2                           | Aaa                            |

The remaining unrealized losses on the Company's investments, as shown in the preceding tables, are largely contained in the portfolio of non-agency mortgage-backed securities. These securities are not guaranteed by an outside agency and are dependent on payments received from the underlying mortgage collateral. While virtually all of these securities, at purchase date, were comprised of senior tranches and were highly rated by various rating agencies, the adverse housing market, liquidity pressures and overall economic climate has resulted in low fair values for these securities. Also, as mentioned above, the Company maintains a watch list comprised mostly of these securities, and has recorded OTTI losses on certain of these securities. The Company continues to closely monitor the performance of these securities. Additional OTTI losses may arise in future periods, due to further deterioration in expected cash flows, loss severities and delinquency levels of the securities' underlying collateral, which would negatively affect the Company's financial results.

The following table presents proceeds from sales of securities and the components of investment securities gains and losses which have been recognized in earnings.

| <i>(In thousands)</i>   | <b>For the Three<br/>Months Ended<br/>March 31</b> |             |
|---|--|-------------|
|   | <b>2011</b>  | <b>2010</b> |
| Proceeds from sales of available for sale securities          | \$ 11,202  | \$ 19,991   |
| <b>Available for sale:</b>                                    |  |             |
| Gains realized on sales                                       | \$ 176   | \$ 510      |
| Losses realized on sales                                      |  | (102)       |
| Other-than-temporary impairment recognized on debt securities | (274)  | (1,457)     |
| <b>Non-marketable:</b>  |  |             |
| Fair value adjustments, net                                   | 1,425  | (2,616)     |
| <b>Investment securities gains (losses), net</b>              | \$ 1,327   | \$ (3,665)  |

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At March 31, 2011, securities carried at \$3.2 billion were pledged to secure public fund deposits, securities sold under agreements to repurchase, trust funds, and borrowings at the FRB and FHLB. Securities pledged under agreements pursuant to which the collateral may be sold or re-pledged by the secured parties approximated \$431.6 million, while the remaining securities were pledged under agreements pursuant to which the secured parties may not sell or re-pledge the collateral. Except for obligations of various government-sponsored enterprises such as FNMA, FHLB and FHLMC, no investment in a single issuer exceeds 10% of stockholders' equity.

**4. Goodwill and Other Intangible Assets**

The following table presents information about the Company's intangible assets which have estimable useful lives.

| <i>(In thousands)</i>          | March 31, 2011        |                          |                     |                  | December 31, 2010     |                          |                     |                  |
|--------------------------------|-----------------------|--------------------------|---------------------|------------------|-----------------------|--------------------------|---------------------|------------------|
|                                | Gross Carrying Amount | Accumulated Amortization | Valuation Allowance | Net Amount       | Gross Carrying Amount | Accumulated Amortization | Valuation Allowance | Net Amount       |
| Amortizable intangible assets: |                       |                          |                     |                  |                       |                          |                     |                  |
| Core deposit premium           | \$ 25,720             | \$ (16,819)              | \$                  | \$ 8,901         | \$ 25,720             | \$ (16,108)              | \$                  | \$ 9,612         |
| Mortgage servicing rights      | 3,089                 | (1,674)                  | (134)               | 1,281            | 3,082                 | (1,572)                  | (185)               | 1,325            |
| <b>Total</b>                   | <b>\$ 28,809</b>      | <b>\$ (18,493)</b>       | <b>\$ (134)</b>     | <b>\$ 10,182</b> | <b>\$ 28,802</b>      | <b>\$ (17,680)</b>       | <b>\$ (185)</b>     | <b>\$ 10,937</b> |

Aggregate amortization expense on intangible assets was \$813 thousand and \$905 thousand, respectively, for the three month periods ended March 31, 2011 and 2010. The following table shows the estimated annual amortization expense for the next five fiscal years. This expense is based on existing asset balances and the interest rate environment as of March 31, 2011. The Company's actual amortization expense in any given period may be different from the estimated amounts depending upon the acquisition of intangible assets, changes in mortgage interest rates, prepayment rates and other market conditions.

*(In thousands)*

|      |          |
|------|----------|
| 2011 | \$ 2,863 |
| 2012 | 2,329    |
| 2013 | 1,799    |
| 2014 | 1,324    |
| 2015 | 977      |

Changes in the carrying amount of goodwill and net other intangible assets for the three month period ended March 31, 2011 is as follows.

| <i>(In thousands)</i>             | Goodwill   | Core Deposit<br>Premium | Mortgage<br>Servicing<br>Rights |
|-----------------------------------|------------|-------------------------|---------------------------------|
| <b>Balance at January 1, 2011</b> | \$ 125,585 | \$ 9,612                | \$ 1,325                        |
| Originations                      |            |                         | 7                               |
| Amortization                      |            | (711)                   | (102)                           |
| Impairment                        |            |                         | 51                              |
| <b>Balance at March 31, 2011</b>  | \$ 125,585 | \$ 8,901                | \$ 1,281                        |

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Goodwill allocated to the Company's operating segments at March 31, 2011 and December 31, 2010 is shown below.

*(In thousands)*

|                       |                   |
|-----------------------|-------------------|
| Consumer segment      | \$ 67,765         |
| Commercial segment    | 57,074            |
| Wealth segment        | 746               |
| <b>Total goodwill</b> | <b>\$ 125,585</b> |

**5. Guarantees**

The Company, as a provider of financial services, routinely issues financial guarantees in the form of financial and performance standby letters of credit. Standby letters of credit are contingent commitments issued by the Company generally to guarantee the payment or performance obligation of a customer to a third party. While these represent a potential outlay by the Company, a significant amount of the commitments may expire without being drawn upon. The Company has recourse against the customer for any amount it is required to pay to a third party under a standby letter of credit. The letters of credit are subject to the same credit policies, underwriting standards and approval process as loans made by the Company. Most of the standby letters of credit are secured and in the event of nonperformance by the customers, the Company has rights to the underlying collateral, which could include commercial real estate, physical plant and property, inventory, receivables, cash and marketable securities.

Upon issuance of standby letters of credit, the Company recognizes a liability for the fair value of the obligation undertaken, which is estimated to be equivalent to the amount of fees received from the customer over the life of the agreement. At March 31, 2011 that net liability was \$4.2 million, which will be accreted into income over the remaining life of the respective commitments. The contractual amount of these letters of credit, which represents the maximum potential future payments guaranteed by the Company, was \$323.3 million at March 31, 2011.

The Company periodically enters into risk participation agreements (RPAs) as a guarantor to other financial institutions, in order to mitigate those institutions' credit risk associated with interest rate swaps with third parties. The RPA stipulates that, in the event of default by the third party on the interest rate swap, the Company will reimburse a portion of the loss borne by the financial institution. These interest rate swaps are normally collateralized (generally with real property, inventories and equipment) by the third party, which limits the credit risk associated with the Company's RPAs. The third parties usually have other borrowing relationships with the Company. The Company monitors overall borrower collateral, and at March 31, 2011, believes sufficient collateral is available to cover potential swap losses. The RPAs are carried at fair value throughout their term, with all changes in fair value, including those due to a change in the third party's creditworthiness, recorded in current earnings. The terms of the RPAs, which correspond to the terms of the underlying swaps, range from 5 to 10 years. At March 31, 2011, the liability recorded for guarantor RPAs was \$125 thousand, and the notional amount of the underlying swaps was \$42.8 million. The maximum potential future payment guaranteed by the Company cannot be readily estimated, but is dependent upon the fair value of the interest rate swaps at the time of default. If an event of default on all contracts had occurred at March 31, 2011, the Company would have been required to make payments of approximately

\$3.1 million.

At December 31, 2010 the Company carried a liability of \$4.4 million representing its obligation to share certain estimated litigation costs of Visa, Inc. (Visa). An escrow account established by Visa is used to fund actual litigation settlements as they occur. The escrow account was funded initially with proceeds from an initial public offering and subsequently funded with contributions by Visa. The Company's indemnification obligation is periodically adjusted to reflect changes in estimates of litigation costs and is reduced as funding occurs in the escrow account. Additional funding occurred during March 2011 when Visa contributed \$400 million to the escrow account. As a result, the Company reduced its obligation by \$1.4 million at that

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time, bringing its liability balance to \$3.1 million as of March 31, 2011. The Company currently anticipates that its proportional share of eventual escrow funding will more than offset its liability related to the Visa litigation.

**6. Pension**

The amount of net pension cost for the three months ended March 31, 2011 and 2010 is as follows.

| <i>(In thousands)</i>                            | <b>For the<br/>Three Months<br/>Ended March 31</b> |               |
|--|--|---------------|
|  | <b>2011</b>  | <b>2010</b>   |
| Service cost – benefits earned during the period | \$ <b>88</b>                                       | \$ 183        |
| Interest cost on projected benefit obligation    | <b>1,362</b>                                       | 1,367         |
| Expected return on plan assets                   | <b>(1,675)</b>                                     | (1,640)       |
| Amortization of unrecognized net loss            | <b>540</b>   | 567           |
| <b>Net periodic pension cost</b>                 | <b>\$ 315</b>                                      | <b>\$ 477</b> |

Substantially all benefits accrued under the Company's defined benefit pension plan were frozen effective January 1, 2005, and the remaining benefits were frozen effective January 1, 2011. During the first three months of 2011, the Company made no funding contributions to its defined benefit pension plan, and made minimal funding contributions to a supplemental executive retirement plan (the CERP), which carries no segregated assets. The Company has no plans to make any further contributions, other than those related to the CERP, during the remainder of 2011.

**Table of Contents****7. Common Stock**

Presented below is a summary of the components used to calculate basic and diluted income per share. The Company applies the two-class method of computing income per share, as nonvested share-based awards that contain nonforfeitable rights to dividends are considered securities which participate in undistributed earnings with common stock. The two-class method requires the calculation of separate income per share amounts for the nonvested share-based awards and for common stock. Income per share attributable to common stock is shown in the table below. Nonvested share-based awards are further discussed in Note 12.

|  | <b>For the<br/>Three Months<br/>Ended March 31</b> |           |
|--|--|-----------|
| <i>(In thousands, except per share data)</i>               | <b>2011</b>  | 2010      |
| <b>Basic income per common share:</b>                      |  |           |
| Net income attributable to Commerce Bancshares, Inc.       | \$ <b>60,453</b>                                   | \$ 44,170 |
| Less income allocated to nonvested restricted stockholders | <b>404</b>   | 234       |
| Net income available to common stockholders                | \$ <b>60,049</b>                                   | \$ 43,936 |
| Distributed income   | \$ <b>19,907</b>                                   | \$ 19,487 |
| Undistributed income                                       | \$ <b>40,142</b>                                   | \$ 24,449 |
| Weighted average common shares outstanding                 | <b>86,467</b>                                      | 87,017    |
| Distributed income per share                               | \$ <b>.23</b>                                      | \$ .22    |
| Undistributed income per share                             | <b>.46</b>   | .28       |
| Basic income per common share                              | \$ <b>.69</b>                                      | \$ .50    |
| <b>Diluted income per common share:</b>                    |  |           |
| Net income attributable to Commerce Bancshares, Inc.       | \$ <b>60,453</b>                                   | \$ 44,170 |
| Less income allocated to nonvested restricted stockholders | <b>403</b>   | 234       |
| Net income available to common stockholders                | \$ <b>60,050</b>                                   | \$ 43,936 |
| Distributed income   | \$ <b>19,907</b>                                   | \$ 19,487 |



|   |                  |           |
|---|------------------|-----------|
| Undistributed income  | <b>\$ 40,143</b> | \$ 24,449 |
| Weighted average common shares outstanding  | <b>86,467</b>    | 87,017    |
| Net effect of the assumed exercise of stock-based awards based on the treasury stock method using the average market price for the respective periods | <b>369</b>       | 475       |
| Weighted average diluted common shares outstanding  | <b>86,836</b>    | 87,492    |
| Distributed income per share  | <b>\$ .23</b>    | \$ .22    |
| Undistributed income per share  | <b>.46</b>       | .28       |
| Diluted income per common share   | <b>\$ .69</b>    | \$ .50    |

The diluted income per common share computation for the periods ended March 31, 2011 and 2010 exclude 820 thousand and 1.7 million, respectively, in unexercised stock options and SARs because their inclusion would have been anti-dilutive to income per share.

#### **8. Other Comprehensive Income (Loss)**

Activity in other comprehensive income (loss) for the first three months of 2011 and 2010 is shown in the table below. The first component of other comprehensive income is the unrealized holding gains and losses on available for sale securities. These gains and losses have been separated into two groups in the table below, as required by current accounting guidance for other-than-temporary impairment (OTTI) on debt securities. Under this guidance, credit-related losses on debt securities with OTTI are recorded in current earnings, while the noncredit-related portion of the overall gain or loss in fair value is recorded in other comprehensive

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income (loss). Changes in the noncredit-related gain or loss in fair value of these securities, after OTTI was initially recognized, are shown separately in the table below. The remaining unrealized holding gains and losses shown in the table apply to available for sale investment securities for which OTTI has not been recorded (and include holding gains and losses on certain securities prior to the recognition of OTTI).

In the calculation of other comprehensive income, certain reclassification adjustments are made to avoid double counting gains and losses that are included as part of net income for a period that also had been included as part of other comprehensive income in that period or earlier periods. These reclassification amounts are shown separately in the table below.

The second component of other comprehensive income is pension gains and losses that arise during the period but are not recognized as components of net periodic benefit cost, and corresponding adjustments when these gains and losses are subsequently amortized to net periodic benefit cost.

| <i>(In thousands)</i>  | <b>For the<br/>Three Months<br/>Ended March 31</b> |             |
|--|--|-------------|
|  | <b>2011</b>  | <b>2010</b> |
| <b>Available for sale debt securities for which a portion of OTTI has been recorded in earnings:</b> |  |             |
| Unrealized holding gains subsequent to initial OTTI recognition                                      | \$ <b>6,475</b>                                    | \$ 6,302    |
| Income tax expense   | <b>(2,461)</b>                                     | (2,394)     |
| <b>Net unrealized gains</b>  | <b>4,014</b>                                       | 3,908       |
| <b>Other available for sale investment securities:</b>   |  |             |
| Unrealized holding gains (losses)  | <b>(10,405)</b>                                    | 12,380      |
| Reclassification adjustment for gains included in net income   | <b>(176)</b>                                       | (408)       |
| Net unrealized gains (losses) on securities  | <b>(10,581)</b>                                    | 11,972      |
| Income tax (expense) benefit   | <b>4,021</b>                                       | (4,550)     |
| <b>Net unrealized gains (losses)</b>   | <b>(6,560)</b>                                     | 7,422       |
| <b>Prepaid pension cost:</b>   |  |             |
| Amortization of accumulated pension loss   | <b>540</b>   | 567         |
| Income tax expense   | <b>(205)</b>                                       | (216)       |

|  |                   |                  |
|--|-------------------|------------------|
| <b>Pension loss amortization</b>         | <b>335</b>        | <b>351</b>       |
| <b>Other comprehensive income (loss)</b> | <b>\$ (2,211)</b> | <b>\$ 11,681</b> |

At March 31, 2011, accumulated other comprehensive income was \$61.1 million, net of tax. It was comprised of \$3.5 million in unrealized holding losses on available for sale debt securities for which a portion of OTTI has been recorded in earnings, \$81.2 million in unrealized holding gains on other available for sale securities, and \$16.6 million in accumulated pension loss.

**Table of Contents****9. Segments**

The Company segregates financial information for use in assessing its performance and allocating resources among three operating segments: Consumer, Commercial and Wealth. The Consumer segment includes the consumer portion of the retail branch network (loans, deposits, and other personal banking services), indirect and other consumer financing, consumer debit and credit bank cards, and student lending. The Commercial segment provides corporate lending (including the Small Business Banking product line within the branch network), leasing, international services, and business, government deposit, and related commercial cash management services, as well as Merchant and Commercial bank card products. The Wealth segment provides traditional trust and estate tax planning, advisory and discretionary investment management, as well as discount brokerage services, and the Private Banking product portfolio. The Capital Markets Group, which sells fixed income securities and provides investment safekeeping and bond accounting services, was transferred from the Wealth segment to the Commercial segment effective January 1, 2011. The information for 2010 in the table below has been revised to reflect this transfer.

The following table presents selected financial information by segment and reconciliations of combined segment totals to consolidated totals. There were no material intersegment revenues among the three segments.

| <i>(In thousands)</i>                | Consumer  | Commercial | Wealth    | Segment<br>Totals | Other/<br>Elimination | Consolidated<br>Totals |
|--------------------------------------|-----------|------------|-----------|-------------------|-----------------------|------------------------|
| <b>Three Months Ended</b>            |           |            |           |                   |                       |                        |
| <b>March 31, 2011:</b>               |           |            |           |                   |                       |                        |
| Net interest income                  | \$ 71,522 | \$ 68,159  | \$ 9,549  | \$ 149,230        | \$ 11,743             | \$ 160,973             |
| Provision for loan losses            | (13,637)  | (5,119)    | (28)      | (18,784)          | 2,995                 | (15,789)               |
| Non-interest income                  | 31,994    | 39,146     | 25,186    | 96,326            | (420)                 | 95,906                 |
| Investment securities gains, net     |           |            |           |                   | 1,327                 | 1,327                  |
| Non-interest expense                 | (69,827)  | (55,714)   | (22,215)  | (147,756)         | (6,204)               | (153,960)              |
| Income before income taxes           | \$ 20,052 | \$ 46,472  | \$ 12,492 | \$ 79,016         | \$ 9,441              | \$ 88,457              |
| <b>Three Months Ended</b>            |           |            |           |                   |                       |                        |
| <b>March 31, 2010:</b>               |           |            |           |                   |                       |                        |
| Net interest income                  | \$ 81,033 | \$ 63,134  | \$ 9,013  | \$ 153,180        | \$ 9,530              | \$ 162,710             |
| Provision for loan losses            | (19,278)  | (11,928)   | (58)      | (31,264)          | (3,058)               | (34,322)               |
| Non-interest income                  | 34,380    | 35,307     | 22,229    | 91,916            | 1,273                 | 93,189                 |
| Investment securities losses,<br>net |           |            |           |                   | (3,665)               | (3,665)                |
| Non-interest expense                 | (73,829)  | (54,036)   | (21,811)  | (149,676)         | (6,048)               | (155,724)              |
| Income before income taxes           | \$ 22,306 | \$ 32,477  | \$ 9,373  | \$ 64,156         | \$ (1,968)            | \$ 62,188              |

The information presented above was derived from the internal profitability reporting system used by management to monitor and manage the financial performance of the Company. This information is based on internal management accounting policies, which have been developed to reflect the underlying economics of the businesses. The policies address the methodologies applied in connection with funds transfer pricing and assignment of overhead costs among segments. Funds transfer pricing was used in the determination of net interest income by assigning a standard cost (credit) for funds used (provided) by assets and liabilities based on their maturity, prepayment and/or repricing characteristics. In the second quarter of 2010, the Company determined that the internal interest rate ascribed to business units for providing non-contractual deposit funds should be adjusted to make it more reactive to market changes and reflect recent economic conditions. The resulting change to segment net interest income lowered total segment contribution and redistributed income among segments. The information for the first three months of 2010 in the table above has been revised to reflect the lower rate environment during that period.

The segment activity, as shown above, includes both direct and allocated items. Amounts in the Other/Elimination column include activity not related to the segments, such as that relating to administrative functions, the investment securities portfolio, and the effect of certain expense allocations to the segments. The provision for loan losses in this category contains the difference between loan charge-offs and recoveries

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assigned directly to the segments and the recorded provision for loan loss expense. Included in this category's net interest income are earnings of the investment portfolio, which are not allocated to a segment.

The performance measurement of the operating segments is based on the management structure of the Company and is not necessarily comparable with similar information for any other financial institution. The information is also not necessarily indicative of the segments' financial condition and results of operations if they were independent entities.

**10. Derivative Instruments**

The notional amounts of the Company's derivative instruments are shown in the table below. These contractual amounts, along with other terms of the derivative, are used to determine amounts to be exchanged between counterparties, and are not a measure of loss exposure. The largest group of notional amounts relate to interest rate swaps, which are discussed in more detail below. Through its International Department, the Company enters into foreign exchange contracts consisting mainly of contracts to purchase or deliver foreign currencies for customers at specific future dates. Also, mortgage loan commitments and forward sales contracts result from the Company's mortgage banking operation, in which fixed rate personal real estate loans are originated and sold to other institutions. The Company also contracts with other financial institutions, as a guarantor or beneficiary, to share credit risk associated with certain interest rate swaps. The Company's risks and responsibilities as guarantor are further discussed in Note 5 on Guarantees.

| <i>(In thousands)</i>                | <b>March 31<br/>2011</b> | December 31<br>2010 |
|--------------------------------------|--------------------------|---------------------|
| Interest rate swaps                  | <b>\$ 528,231</b>        | \$ 498,071          |
| Interest rate caps                   | <b>31,236</b>            | 31,736              |
| Credit risk participation agreements | <b>46,306</b>            | 40,661              |
| Foreign exchange contracts:          |                          |                     |
| Forward contracts                    | <b>49,040</b>            | 25,867              |
| Option contracts                     | <b>3,100</b>             |                     |
| Mortgage loan commitments            | <b>8,283</b>             | 12,125              |
| Mortgage loan forward sale contracts | <b>13,254</b>            | 24,112              |
| <b>Total notional amount</b>         | <b>\$ 679,450</b>        | \$ 632,572          |

The Company's interest rate risk management strategy includes the ability to modify the repricing characteristics of certain assets and liabilities so that changes in interest rates do not adversely affect the net interest margin and cash flows. Interest rate swaps are used on a limited basis as part of this strategy. At March 31, 2011, the Company had entered into three interest rate swaps with a notional amount of \$15.4 million, included in the table above, which are designated as fair value hedges of certain fixed rate loans. Gains and losses on these derivative instruments, as well as the offsetting loss or gain on the hedged loans attributable to the hedged risk, are recognized in current earnings. These gains and losses are reported in interest and fees on loans in the accompanying statements of income. The table below shows gains and losses related to fair value hedges.

| <i>(In thousands)</i>                  | <b>For the Three<br/>Months Ended<br/>March 31</b> |               |
|--|--|---------------|
|  | <b>2011</b>  | <b>2010</b>   |
| Gain (loss) on interest rate swaps     | \$ 187   | \$ (81)       |
| Gain (loss) on loans                   | (181)  | 73            |
| <b>Amount of hedge ineffectiveness</b> | <b>\$ 6</b>  | <b>\$ (8)</b> |

The Company's other derivative instruments are accounted for as free-standing derivatives, and changes in their fair value are recorded in current earnings. These instruments include interest rate swap contracts sold to customers who wish to modify their interest rate sensitivity. These swaps are offset by matching contracts purchased by the Company from other financial institutions. Because of the

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matching terms of the offsetting contracts, in addition to collateral provisions which mitigate the impact of non-performance risk, changes in fair value subsequent to initial recognition have a minimal effect on earnings. The notional amount of these types of swaps at March 31, 2011 was \$512.8 million. The Company is party to master netting arrangements with its institutional counterparties; however, the Company does not offset assets and liabilities under these arrangements. Collateral, usually in the form of marketable securities, is posted by the counterparty with liability positions, in accordance with contract thresholds. At March 31, 2011, the Company had net liability positions with its financial institution counterparties totaling \$14.8 million and had posted \$15.1 million in collateral.

Many of the Company's interest rate swap contracts with large financial institutions contain contingent features relating to debt ratings or capitalization levels. Under these provisions, if the Company's debt rating falls below investment grade or if the Company ceases to be well-capitalized under risk-based capital guidelines, certain counterparties can require immediate and ongoing collateralization on interest rate swaps in net liability positions, or can require instant settlement of the contracts. The Company maintains debt ratings and capital well above these minimum requirements.

The banking customer counterparties are engaged in a variety of businesses, including real estate, building materials, communications, consumer products, and manufacturing. The manufacturing group is the largest, with a combined notional amount of 24.3% of the total customer swap portfolio. If this group of manufacturing counterparties failed to perform, and if the underlying collateral proved to be of no value, the Company would incur a loss of \$2.7 million, based on amounts at March 31, 2011.

The fair values of the Company's derivative instruments, whose notional amounts are listed above, are shown in the following table. Information about the valuation methods used to determine fair value is provided in Note 13 on Fair Value Measurements.

|  | Asset Derivatives |            | Liability Derivatives |                   |                 |                   |
|--|-------------------|------------|-----------------------|-------------------|-----------------|-------------------|
|  | March 31          | Dec. 31    | March 31              | Dec. 31           |                 |                   |
|  | 2011              | 2010       | 2011                  | 2010              |                 |                   |
|  | Balance Sheet     |            | Balance Sheet         |                   |                 |                   |
| (In thousands)   | Location          | Fair Value | Location              | Fair Value        |                 |                   |
| Derivatives designated as hedging instruments:             |                   |            |                       |                   |                 |                   |
| Interest rate swaps  | Other assets      | \$         | \$                    | Other liabilities | \$ (972)        | \$ (1,159)        |
| <b>Total derivatives designated as hedging instruments</b> |                   | <b>\$</b>  | <b>\$</b>             |                   | <b>\$ (972)</b> | <b>\$ (1,159)</b> |
| Derivatives not designated as hedging instruments:         |                   |            |                       |                   |                 |                   |
| Interest rate swaps  | Other assets      | \$ 15,666  | \$ 17,712             | Other liabilities | \$ (15,745)     | \$ (17,799)       |



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|  |              |                  |                  |                   |                    |                    |
|--|--------------|------------------|------------------|-------------------|--------------------|--------------------|
| Interest rate caps   | Other assets | <b>87</b>        | 84               | Other liabilities | <b>(87)</b>        | (84)               |
| Credit risk participation agreements                           | Other assets | <b>4</b>         |                  | Other liabilities | <b>(125)</b>       | (130)              |
| Foreign exchange contracts:                                    |              |                  |                  |                   |                    |                    |
| Forward contracts  | Other assets | <b>1,312</b>     | 492              | Other liabilities | <b>(1,016)</b>     | (359)              |
| Option contracts   | Other assets | <b>5</b>         |                  | Other liabilities | <b>(5)</b>         |                    |
| Mortgage loan commitments                                      | Other assets | <b>115</b>       | 101              | Other liabilities |                    | (30)               |
| Mortgage loan forward sale contracts                           | Other assets | <b>26</b>        | 434              | Other liabilities | <b>(28)</b>        | (23)               |
| <b>Total derivatives not designated as hedging instruments</b> |              | <b>\$ 17,215</b> | <b>\$ 18,823</b> |                   | <b>\$ (17,006)</b> | <b>\$ (18,425)</b> |
| <b>Total derivatives</b>                                       |              | <b>\$ 17,215</b> | <b>\$ 18,823</b> |                   | <b>\$ (17,978)</b> | <b>\$ (19,584)</b> |

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The effects of derivative instruments on the consolidated statements of income are shown in the table below.

|  | Location of Gain or<br>(Loss) Recognized in<br>Income on Derivative | Amount of Gain or<br>(Loss)<br>Recognized in Income<br>on<br>Derivative |                |
|--|---|---|----------------|
|  |   | <b>For the Three<br/>Months<br/>Ended<br/>March 31</b>                  |                |
|  |   | <b>2011</b>   | 2010           |
| <i>(In thousands)</i>                              |   |   |                |
| Derivatives in fair value hedging relationships:   |   |   |                |
| Interest rate swaps                                | Interest and fees on loans  | \$ 187  | \$ (81)        |
| <b>Total</b>                                       |   | <b>\$ 187</b>   | <b>\$ (81)</b> |
| Derivatives not designated as hedging instruments: |   |   |                |
| Interest rate swaps                                | Other non-interest income   | \$ 389  | \$ 190         |
| Interest rate caps                                 | Other non-interest income   |   |                |
| Credit risk participation agreements               | Other non-interest income   | 6   | 5              |
| Foreign exchange contracts:                        |   |   |                |
| Forward contracts                                  | Other non-interest income   | 164   | 276            |
| Option contracts                                   | Other non-interest income   |   |                |
| Mortgage loan commitments                          | Loan fees and sales   | 44  | 84             |
| Mortgage loan forward sale contracts               | Loan fees and sales   | (413)   | (102)          |
| <b>Total</b>                                       |   | <b>\$ 190</b>   | <b>\$ 453</b>  |

**11. Income Taxes**

For the first quarter of 2011, income tax expense amounted to \$27.5 million compared to \$18.4 million in the first quarter of 2010. The effective tax rate for the Company, including the effect of non-controlling interest, was 31.3% in the current quarter compared to 29.4% in the same quarter last year.

**12. Stock-Based Compensation**

The Company normally issues most of its annual stock-based compensation awards during the first quarter. Stock-based compensation has historically been issued in the form of options, stock appreciation rights (SARs) and nonvested stock. During the first quarters of 2011 and 2010, stock-based compensation was issued solely in the form of nonvested stock awards. The stock-based compensation expense that has been charged against income was \$1.3 million in the first three months of 2011 and \$1.8 million in the first three months of 2010.

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The 2011 stock awards generally vest in 5 to 7 years and contain restrictions as to transferability, sale, pledging, or assigning, among others, prior to the end of the vesting period. Dividend and voting rights are conferred upon grant. A summary of the status of the Company's nonvested share awards, as of March 31, 2011, and changes during the three month period then ended is presented below.

|                                     | Shares   | Weighted<br>Average<br>Grant Date<br>Fair Value |
|-------------------------------------|----------|---|
| <b>Nonvested at January 1, 2011</b> | 470,406  | \$ 36.00  |
| Granted                             | 193,609  | 40.58   |
| Vested                              | (23,323) | 40.31   |
| Forfeited                           | (3,510)  | 37.71   |
| <b>Nonvested at March 31, 2011</b>  | 637,182  | \$ 37.21  |

SARs and stock options are granted with an exercise price equal to the market price of the Company's stock at the date of grant and have 10-year contractual terms. SARs, which the Company granted in 2006 through 2008 and on a limited basis in 2009, vest on a graded basis over 4 years of continuous service. All SARs must be settled in stock under provisions of the plan. Stock options, which were granted in 2005 and previous years, vest on a graded basis over 3 years of continuous service. In determining compensation cost, the Black-Scholes option-pricing model is used to estimate the fair value of SARs and options on date of grant.

A summary of option activity during the first three months of 2011 is presented below.

| <i>(Dollars in thousands, except per share data)</i> | Shares    | Weighted<br>Average<br>Exercise<br>Price | Weighted<br>Average<br>Remaining<br>Contractual<br>Term | Aggregate<br>Intrinsic<br>Value |
|--|-----------|--|---|---------------------------------|
| <b>Outstanding at January 1, 2011</b>                | 1,806,110 | \$ 30.96                                 |   |                                 |
| Granted  |           |  |   |                                 |
| Forfeited  |           |  |   |                                 |
| Expired  |           |  |   |                                 |
| Exercised  | (382,375) | 29.29                                    |   |                                 |

|                                      |           |          |           |           |
|--------------------------------------|-----------|----------|-----------|-----------|
| <b>Outstanding at March 31, 2011</b> | 1,423,735 | \$ 31.41 | 2.6 years | \$ 12,861 |
|--------------------------------------|-----------|----------|-----------|-----------|

A summary of SAR activity during the first three months of 2011 is presented below.

| <i>(Dollars in thousands, except per share data)</i> | Shares    | Weighted<br>Average<br>Exercise<br>Price | Weighted<br>Average<br>Remaining<br>Contractual<br>Term | Aggregate<br>Intrinsic<br>Value |
|--|-----------|--|---|---------------------------------|
| <b>Outstanding at January 1, 2011</b>                | 1,710,108 | \$ 39.71                                 |   |                                 |
| Granted  |           |  |   |                                 |
| Forfeited  | (1,953)   | 38.01                                    |   |                                 |
| Expired  | (5,156)   | 40.28                                    |   |                                 |
| Exercised  | (9,150)   | 37.38                                    |   |                                 |
| <b>Outstanding at March 31, 2011</b>                 | 1,693,849 | \$ 39.72                                 | 5.9 years   | \$ 1,454                        |

### 13. Fair Value Measurements

The Company uses fair value measurements to record fair value adjustments to certain financial and nonfinancial assets and liabilities and to determine fair value disclosures. Various financial instruments such as available for sale and trading securities, certain non-marketable securities relating to private equity activities, and derivatives are recorded at fair value on a recurring basis. Additionally, from time to time, the Company may

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be required to record at fair value other assets and liabilities on a nonrecurring basis, such as loans held for sale, mortgage servicing rights and certain other investment securities. These nonrecurring fair value adjustments typically involve lower of cost or fair value accounting, or write-downs of individual assets.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Depending on the nature of the asset or liability, the Company uses various valuation techniques and assumptions when estimating fair value. For accounting disclosure purposes, a three-level valuation hierarchy of fair value measurements has been established. The valuation hierarchy is based upon the transparency of inputs to the valuation of an asset or liability as of the measurement date. The three levels are defined as follows:

Level 1 inputs to the valuation methodology are quoted prices for identical assets or liabilities in active markets.

Level 2 inputs to the valuation methodology include quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets and liabilities in markets that are not active, and inputs that are observable for the assets or liabilities, either directly or indirectly (such as interest rates, yield curves, and prepayment speeds).

Level 3 inputs to the valuation methodology are unobservable and significant to the fair value. These may be internally developed, using the Company's best information and assumptions that a market participant would consider.

When determining the fair value measurements for assets and liabilities required or permitted to be recorded or disclosed at fair value, the Company considers the principal or most advantageous market in which it would transact and considers assumptions that market participants would use when pricing the asset or liability. When possible, the Company looks to active and observable markets to price identical assets or liabilities. When identical assets and liabilities are not traded in active markets, the Company looks to observable market data for similar assets and liabilities. Nevertheless, certain assets and liabilities are not actively traded in observable markets and the Company must use alternative valuation techniques to derive an estimated fair value measurement.

### **Valuation methods for instruments measured at fair value on a recurring basis**

Following is a description of the Company's valuation methodologies used for instruments measured at fair value on a recurring basis:

#### *Available for sale investment securities*

For available for sale securities, changes in fair value, including that portion of other-than-temporary impairment unrelated to credit loss, are recorded in other comprehensive income. As mentioned in Note 3 on Investment Securities, the Company records the credit-related portion of other-than-temporary impairment in current earnings. This portfolio comprises the majority of the assets which the Company records at fair value. Most of the portfolio, which includes government-sponsored enterprise, mortgage-backed and asset-backed securities, are priced utilizing industry-standard models that consider various assumptions, including time value, yield curves, volatility factors, prepayment speeds, default rates, loss severity, current market and contractual prices for the underlying financial instruments, as well as other relevant economic measures. Substantially all of these assumptions are observable in the marketplace, can be derived from observable data, or are supported by observable levels at which transactions are executed in the marketplace. These measurements are classified as Level 2 in the fair value hierarchy. Where quoted

prices are available in an active market, the measurements are classified as Level 1. Most of the Level 1 measurements apply to common stock and U.S. Treasury obligations.

Valuation methods and inputs, by class of security:

*U.S. government and federal agency obligations*

U.S. treasury bills, bonds and notes, including U.S. Treasury inflation-protected securities, are valued using live data from active market makers and inter-dealer brokers. Valuations for stripped coupon

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and principal issues are derived from yield curves generated from various dealer contacts and live data sources.

*Government-sponsored enterprise obligations*

Government-sponsored enterprise obligations are evaluated using cash flow valuation models. Inputs used are live market data, cash settlements, Treasury market yields, and floating rate indices such as LIBOR, CMT, and Prime.

*State and municipal obligations, excluding auction rate securities*

A yield curve is generated and applied to bond sectors, and individual bond valuations are extrapolated. Inputs used to generate the yield curve are bellwether issue levels, established trading spreads between similar issuers or credits, historical trading spreads over widely accepted market benchmarks, new issue scales, and verified bid information. Bid information is verified by corroborating the data against external sources such as broker-dealers, trustees/paying agents, issuers, or non-affiliated bondholders.

*Mortgage and asset-backed securities*

Collateralized mortgage obligations and other asset-backed securities are valued at the tranche level. For each tranche valuation, the process generates predicted cash flows for the tranche, applies a market based (or benchmark) yield/spread for each tranche, and incorporates deal collateral performance and tranche level attributes to determine tranche-specific spreads to adjust the benchmark yield. Tranche cash flows are generated from new deal files and prepayment/default assumptions. Tranche spreads are based on tranche characteristics such as average life, type, volatility, ratings, underlying collateral and performance, and prevailing market conditions. The appropriate tranche spread is applied to the corresponding benchmark, and the resulting value is used to discount the cash flows to generate an evaluated price.

Valuation of agency pass-through securities, typically issued under GNMA, FNMA, FHLMC, and SBA programs, are primarily derived from information from the To Be Announced (TBA) market. This market consists of generic mortgage pools which have not been received for settlement. Snapshots of the TBA market, using live data feeds distributed by multiple electronic platforms, and in conjunction with other indices, are used to compute a price based on discounted cash flow models.

*Other debt securities*

Other debt securities are valued using active markets and inter-dealer brokers as well as bullet spread scales and option adjusted spreads. The spreads and models use yield curves, terms and conditions of the bonds, and any special features (i.e., call or put options, redemption features, etc.).

*Equity securities*

Equity securities are priced using the market prices for each security from the major stock exchanges or other electronic quotation systems. These are generally classified as Level 1 measurements. Stocks which trade infrequently are classified as Level 2.

At March 31, 2011, the Company held certain auction rate securities (ARS) in its available for sale portfolio, totaling \$143.2 million. The auction process by which the ARS are normally priced has not functioned since 2008, and the fair value of these securities cannot be based on observable market prices due to the illiquidity in the market. The fair values of the ARS are estimated using a discounted cash flows analysis. Estimated cash flows are based on mandatory interest rates paid under failing auctions and projected over an estimated market recovery period. The cash flows are discounted at an estimated market rate reflecting adjustments for liquidity premium and nonperformance risk. Because many of the inputs significant to the measurement are not observable, these measurements are classified as Level 3 measurements.



*Trading securities*

The securities in the Company's trading portfolio are priced by averaging several broker quotes for similar instruments, and are classified as Level 2 measurements.

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*Private equity investments*

These securities are held by the Company's venture capital subsidiaries and are included in non-marketable investment securities in the consolidated balance sheets. Valuation of these nonpublic investments requires significant management judgment due to the absence of quoted market prices. Each quarter, valuations are performed utilizing available market data and other factors. Market data includes published trading multiples for private equity investments of similar size. The multiples are considered in conjunction with current operating performance, future expectations, financing and sales transactions, and other investment-specific issues. The Company applies its valuation methodology consistently from period to period, and believes that its methodology is similar to that used by other market participants. These fair value measurements are classified as Level 3.

*Derivatives*

The Company's derivative instruments include interest rate swaps, foreign exchange forward contracts, commitments and sales contracts related to personal mortgage loan origination activity, and certain credit risk guarantee agreements. When appropriate, the impact of credit standing as well as any potential credit enhancements, such as collateral, has been considered in the fair value measurement.

Valuations for interest rate swaps are derived from proprietary models whose significant inputs are readily observable market parameters, primarily yield curves. The results of the models are constantly validated through comparison to active trading in the marketplace. These fair value measurements are classified as Level 2.

Fair value measurements for foreign exchange contracts are derived from a model whose primary inputs are quotations from global market makers, and are classified as Level 2.

The fair values of mortgage loan commitments and forward sales contracts on the associated loans are based on quoted prices for similar loans in the secondary market. However, these prices are adjusted by a factor which considers the likelihood that a commitment will ultimately result in a closed loan. This estimate is based on the Company's historical data and its judgment about future economic trends. Based on the unobservable nature of this adjustment, these measurements are classified as Level 3.

The Company's contracts related to credit risk guarantees are valued under a proprietary model which uses significant unobservable inputs and assumptions about the creditworthiness of the counterparty to the guaranteed interest rate swap contract. Consequently, these measurements are classified as Level 3.

*Assets held in trust*

Assets held in an outside trust for the Company's deferred compensation plan consist of investments in mutual funds. The fair value measurements are based on quoted prices in active markets and classified as Level 1. The Company has recorded an asset representing the total investment amount. The Company has also recorded a corresponding nonfinancial liability, representing the Company's liability to the plan participants.

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The table below presents the March 31, 2011 and December 31, 2010 carrying values of assets and liabilities measured at fair value on a recurring basis. There were no transfers among levels during the first three months of 2011 or the twelve months ended December 31, 2010.

|  | Fair Value Measurements Using   |   |  |                |
|--|---|---|--|----------------|
|  | Quoted<br>Prices in<br>Active<br>Markets<br>for<br>Identical<br>Assets<br>(Level 1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |                |
| <i>(In thousands)</i>                          |   |   |  |                |
| <b>March 31, 2011</b>                          |   |   |  |                |
| <b>Assets:</b>                                 |   |   |  |                |
| Available for sale securities:                 |   |   |  |                |
| U.S. government and federal agency obligations | \$ 461,235  | \$ 453,776  | \$ 7,459   | \$             |
| Government-sponsored enterprise obligations    | 199,169   |   | 199,169  |                |
| State and municipal obligations                | 1,143,433   |   | 1,000,226  | 143,207        |
| Agency mortgage-backed securities              | 2,618,380   |   | 2,618,380  |                |
| Non-agency mortgage-backed securities          | 417,675   |   | 417,675  |                |
| Other asset-backed securities                  | 2,449,220   |   | 2,449,220  |                |
| Other debt securities                          | 165,243   |   | 165,243  |                |
| Equity securities                              | 45,222  | 28,352  | 16,870   |                |
| Trading securities                             | 17,000  |   | 17,000   |                |
| Private equity investments                     | 55,507  |   |  | 55,507         |
| Derivatives*                                   | 17,215  |   | 17,070   | 145            |
| Assets held in trust                           | 4,764   | 4,764   |  |                |
| <b>Total assets</b>                            | <b>7,594,063</b>  | <b>486,892</b>  | <b>6,908,312</b>                                   | <b>198,859</b> |
| <b>Liabilities:</b>                            |   |   |  |                |
| Derivatives*                                   | 17,978  |   | 17,825   | 153            |
| <b>Total liabilities</b>                       | <b>\$ 17,978</b>  | <b>\$</b>   | <b>\$ 17,825</b>                                   | <b>\$ 153</b>  |
| <b>December 31, 2010</b>                       |   |   |  |                |
| <b>Assets:</b>                                 |   |   |  |                |
| Available for sale securities:                 |   |   |  |                |
| U.S. government and federal agency obligations | \$ 455,537  | \$ 448,087  | \$ 7,450   | \$             |

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|   |                  |                |                  |                |
|---|------------------|----------------|------------------|----------------|
| Government-sponsored enterprise obligations | 201,895          |                | 201,895          |                |
| State and municipal obligations             | 1,119,485        |                | 969,396          | 150,089        |
| Agency mortgage-backed securities           | 2,491,199        |                | 2,491,199        |                |
| Non-agency mortgage-backed securities       | 455,790          |                | 455,790          |                |
| Other asset-backed securities               | 2,354,260        |                | 2,354,260        |                |
| Other debt securities                       | 176,964          |                | 176,964          |                |
| Equity securities                           | 39,173           | 22,900         | 16,273           |                |
| Trading securities                          | 11,710           |                | 11,710           |                |
| Private equity investments                  | 53,860           |                |                  | 53,860         |
| Derivatives*                                | 18,823           |                | 18,288           | 535            |
| Assets held in trust                        | 4,213            | 4,213          |                  |                |
| <b>Total assets</b>                         | <b>7,382,909</b> | <b>475,200</b> | <b>6,703,225</b> | <b>204,484</b> |
| <b>Liabilities:</b>                         |                  |                |                  |                |
| Derivatives*                                | 19,584           |                | 19,401           | 183            |
| <b>Total liabilities</b>                    | <b>\$ 19,584</b> | <b>\$</b>      | <b>\$ 19,401</b> | <b>\$ 183</b>  |

\* The fair value of each class of derivative is shown in Note 10.

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The changes in Level 3 assets and liabilities measured at fair value on a recurring basis are summarized as follows:

| <i>(In thousands)</i>  | Fair Value Measurements Using<br>Significant Unobservable Inputs<br>(Level 3) |                                  |             |            |
|--|---|----------------------------------|-------------|------------|
|  | State and<br>Municipal<br>Obligations   | Private<br>Equity<br>Investments | Derivatives | Total      |
| <b>For the three months ended March 31, 2011:</b>  |   |                                  |             |            |
| Balance at January 1, 2011   | \$ 150,089  | \$ 53,860                        | \$ 352      | \$ 204,301 |
| Total gains or losses (realized/unrealized):   |   |                                  |             |            |
| Included in earnings   |   | 1,425                            | (363)       | 1,062      |
| Included in other comprehensive income   | (1,271)   |                                  |             | (1,271)    |
| Investment securities called   | (5,918)   |                                  |             | (5,918)    |
| Discount accretion   | 307   |                                  |             | 307        |
| Purchases of private equity securities   |   | 179                              |             | 179        |
| Capitalized interest/dividends   |   | 43                               |             | 43         |
| Purchase of risk participation agreement   |   |                                  | 79          | 79         |
| Sale of risk participation agreement   |   |                                  | (76)        | (76)       |
| Balance at March 31, 2011  | \$ 143,207  | \$ 55,507                        | \$ (8)      | \$ 198,706 |
| Total gains or losses for the three months included in earnings attributable to the change in unrealized gains or losses relating to assets still held at March 31, 2011 | \$  | \$ 1,425                         | \$ 119      | \$ 1,544   |
| <b>For the three months ended March 31, 2010:</b>  |   |                                  |             |            |
| Balance at January 1, 2010   | \$ 167,836  | \$ 44,827                        | \$ 108      | \$ 212,771 |
| Total gains or losses (realized/unrealized):   |   |                                  |             |            |
| Included in earnings   |   | (2,616)                          | (13)        | (2,629)    |
| Included in other comprehensive income   | (8,487)   |                                  |             | (8,487)    |
| Investment securities called   | (1,375)   |                                  |             | (1,375)    |
| Discount accretion   | 137   |                                  |             | 137        |
| Purchases of private equity securities   |   | 2,704                            |             | 2,704      |
| Capitalized interest/dividends   |   | 209                              |             | 209        |
| Sale of risk participation agreement   |   |                                  | (110)       | (110)      |

|  |            |            |         |            |
|--|------------|------------|---------|------------|
| Balance at March 31, 2010  | \$ 158,111 | \$ 45,124  | \$ (15) | \$ 203,220 |
| Total gains or losses for the three months included in earnings attributable to the change in unrealized gains or losses relating to assets still held at March 31, 2010 | \$         | \$ (2,616) | \$ 195  | \$ (2,421) |

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Gains and losses on the Level 3 assets and liabilities in the table above are reported in the following income categories:

| <i>(In thousands)</i>  | Loan Fees<br>and Sales | Other<br>Non-<br>Interest<br>Income | Investment<br>Securities<br>Gains<br>(Losses),<br>Net | Total      |
|--|------------------------|-------------------------------------|---|------------|
| <b>For the three months ended March 31, 2011:</b>                                    |                        |                                     |   |            |
| Total gains or losses included in earnings   | \$ (369)               | \$ 6                                | \$ 1,425  | \$ 1,062   |
| Change in unrealized gains or losses relating to assets still held at March 31, 2011 | \$ 113                 | \$ 6                                | \$ 1,425  | \$ 1,544   |
| <b>For the three months ended March 31, 2010:</b>                                    |                        |                                     |   |            |
| Total gains or losses included in earnings   | \$ (18)                | \$ 5                                | \$ (2,616)  | \$ (2,629) |
| Change in unrealized gains or losses relating to assets still held at March 31, 2010 | \$ 190                 | \$ 5                                | \$ (2,616)  | \$ (2,421) |

**Valuation methods for instruments measured at fair value on a nonrecurring basis**

Following is a description of the Company's valuation methodologies used for other financial and nonfinancial instruments measured at fair value on a nonrecurring basis.

*Collateral dependent impaired loans*

While the overall loan portfolio is not carried at fair value, the Company periodically records nonrecurring adjustments to the carrying value of loans based on fair value measurements for partial charge-offs of the uncollectible portions of those loans. Nonrecurring adjustments also include certain impairment amounts for collateral dependent loans when establishing the allowance for loan losses. Such amounts are generally based on the fair value of the underlying collateral supporting the loan. In determining the value of real estate collateral, the Company relies on external appraisals and assessment of property values by its internal staff. In the case of non-real estate collateral, reliance is placed on a variety of sources, including external estimates of value and judgments based on the experience

and expertise of internal specialists. Because many of these inputs are not observable, the measurements are classified as Level 3. Changes in fair value recognized for partial charge-offs of loans and loan impairment reserves on loans held by the Company at March 31, 2011 and 2010 are shown in the table below.

*Loans held for sale*

Loans held for sale are carried at the lower of cost or fair value. The portfolio has historically consisted primarily of student loans, and to a lesser extent, residential real estate loans. Most of the Company's student loan portfolio was sold under contract to the Federal Department of Education and various student loan agencies during 2010. A portion of the student loan portfolio is under contract to agencies which have been unable to consistently purchase loans under existing contractual terms. These loans have been evaluated using a fair value measurement method based on a discounted cash flows analysis, which is classified as Level 3. The fair value of these loans was \$11.8 million at March 31, 2011, net of an impairment reserve of \$549 thousand. The measurement of fair value for other student loans is based on the specific prices mandated in the underlying sale contracts, the estimated exit price, and is classified as Level 2. Fair value measurements on mortgage loans held for sale are based on quoted market prices for similar loans in the secondary market and are classified as Level 2.

*Private equity investments and restricted stock*

These assets are included in non-marketable investment securities in the consolidated balance sheets. They include investments in private equity concerns held by the Parent company which are carried at cost, reduced by other-than-temporary impairment. These investments are periodically evaluated for impairment



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based on their estimated fair value as determined by review of available information, most of which is provided as monthly or quarterly internal financial statements, annual audited financial statements, investee tax returns, and in certain situations, through research into and analysis of the assets and investments held by those private equity concerns. Restricted stock consists of stock issued by the Federal Reserve Bank and FHLB which is held by the bank subsidiary as required for regulatory purposes. Generally, there are restrictions on the sale and/or liquidation of these investments, and they are carried at cost, reduced by other-than-temporary impairment. Fair value measurements for these securities are classified as Level 3.

*Mortgage servicing rights*

The Company initially measures its mortgage servicing rights at fair value, and amortizes them over the period of estimated net servicing income. They are periodically assessed for impairment based on fair value at the reporting date. Mortgage servicing rights do not trade in an active market with readily observable prices. Accordingly, the fair value is estimated based on a valuation model which calculates the present value of estimated future net servicing income. The model incorporates assumptions that market participants use in estimating future net servicing income, including estimates of prepayment speeds, market discount rates, cost to service, float earnings rates, and other ancillary income, including late fees. The fair value measurements are classified as Level 3.

*Goodwill and core deposit premium*

Valuation of goodwill to determine impairment is performed on an annual basis, or more frequently if there is an event or circumstance that would indicate impairment may have occurred. The process involves calculations to determine the fair value of each reporting unit on a stand-alone basis. A combination of formulas using current market multiples, based on recent sales of financial institutions within the Company's geographic marketplace, is used to estimate the fair value of each reporting unit. That fair value is compared to the carrying amount of the reporting unit, including its recorded goodwill. Impairment is considered to have occurred if the fair value of the reporting unit is lower than the carrying amount of the reporting unit. The fair value of the Company's common stock relative to its computed book value per share is also considered as part of the overall evaluation. These measurements are classified as Level 3.

Core deposit premiums are recognized at the time a portfolio of deposits is acquired, using valuation techniques which calculate the present value of the estimated net cost savings attributable to the core deposit base, relative to alternative costs of funds and tax benefits, if applicable, over the expected remaining economic life of the depositors. Subsequent evaluations are made when facts or circumstances indicate potential impairment may have occurred. The Company uses estimates of discounted future cash flows, comparisons with alternative sources for deposits, consideration of income potential generated in other product lines by current customers, geographic parameters, and other demographics to estimate a current fair value of a specific deposit base. If the calculated fair value is less than the carrying value, impairment is considered to have occurred. This measurement is classified as Level 3.

*Foreclosed assets*

Foreclosed assets consist of loan collateral which has been repossessed through foreclosure. This collateral is comprised of commercial and residential real estate and other non-real estate property, including auto, marine and recreational vehicles. Foreclosed assets are recorded as held for sale initially at the lower of the loan balance or fair value of the collateral less estimated selling costs. Subsequent to foreclosure, valuations are updated periodically, and the assets may be marked down further, reflecting a new cost basis. Fair value measurements may be based upon appraisals, third-party price opinions, or internally developed pricing methods. These measurements are classified as Level 3.



**Table of Contents***Long-lived assets*

In accordance with ASC 360-10-35, investments in branch facilities and various office buildings are written down to estimated fair value, or estimated fair value less cost to sell if the property is held for sale. Fair value is estimated in a process which considers current local commercial real estate market conditions and the judgment of the sales agent on pricing and sales strategy. These fair value measurements are classified as Level 3.

For assets measured at fair value on a nonrecurring basis during the first three months of 2011 and 2010, and still held as of March 31, 2011 and 2010, the following table provides the adjustments to fair value recognized during the respective periods, the level of valuation assumptions used to determine each adjustment, and the carrying value of the related individual assets or portfolios at March 31, 2011 and 2010.

| <i>(In thousands)</i>     | Fair Value | Fair Value Measurements Using   |   |  | Total Gains<br>(Losses) |
|---------------------------|------------|---|---|--|-------------------------|
|                           |            | Quoted<br>Prices<br>in<br>Active<br>Markets<br>for<br>Identical<br>Assets<br>(Level<br>1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |                         |
| <b>March 31, 2011</b>     |            |   |   |  |                         |
| Loans                     | \$ 41,091  | \$  | \$  | \$ 41,091  | \$ (5,458)              |
| Mortgage servicing rights | 1,281      |   |   | 1,281  | 51                      |
| Foreclosed assets         | 2,301      |   |   | 2,301  | (288)                   |
| Long-lived assets         | 3,300      |   |   | 3,300  | (1,000)                 |
| <b>March 31, 2010</b>     |            |   |   |  |                         |
| Loans                     | \$ 26,244  | \$  | \$  | \$ 26,244  | \$ (9,179)              |
| Mortgage servicing rights | 1,501      |   |   | 1,501  | (42)                    |
| Foreclosed assets         | 8,646      |   |   | 8,646  | (780)                   |

**14. Fair Value of Financial Instruments**

The carrying amounts and estimated fair values of financial instruments held by the Company, in addition to a discussion of the methods used and assumptions made in computing those estimates, are set forth below.

*Loans*

The fair value of loans are estimated by discounting the expected future cash flows using the current rates at which similar loans would be made to borrowers with similar credit ratings and for the same remaining maturities. This method of estimating fair value does not incorporate the exit-price concept of fair value prescribed by ASC 820 Fair Value Measurements and Disclosures .

*Investment Securities*

A detailed description of the fair value measurement of the debt and equity instruments in the available for sale and trading sections of the investment security portfolio is provided in Note 13 on Fair Value Measurements. A schedule of investment securities by category and maturity is provided in Note 3 on Investment Securities.

*Federal Funds Sold and Securities Purchased under Agreements to Resell, Interest Earning Deposits With Banks and Cash and Due From Banks*

The carrying amounts of short-term federal funds sold and securities purchased under agreements to resell, interest earning deposits with banks, and cash and due from banks approximate fair value. Federal

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funds sold and securities purchased under agreements to resell classified as short-term generally mature in 90 days or less. The fair value of long-term securities purchased under agreements to resell is estimated by discounting contractual maturities using an estimate of the current market rate for similar instruments.

*Accrued Interest Receivable/Payable*

The carrying amounts of accrued interest receivable and accrued interest payable approximate their fair values because of the relatively short time period between the accrual period and the expected receipt or payment due date.

*Derivative Instruments*

A description of the fair value measurement of derivative instruments is provided in Note 13 on Fair Value Measurements. Fair values are generally estimated using observable market prices or pricing models.

*Deposits*

The fair value of deposits with no stated maturity is equal to the amount payable on demand. Such deposits include savings and interest and non-interest bearing demand deposits. These fair value estimates do not recognize any benefit the Company receives as a result of being able to administer, or control, the pricing of these accounts. The fair value of certificates of deposit is based on the discounted value of cash flows, taking early withdrawal optionality into account. Discount rates are based on the Company's approximate cost of obtaining similar maturity funding in the market.

*Borrowings*

The fair value of short-term borrowings such as federal funds purchased and securities sold under agreements to repurchase, which generally mature or reprice within 90 days, approximates their carrying value. The fair value of long-term structured repurchase agreements and other long-term debt is estimated by discounting contractual maturities using an estimate of the current market rate for similar instruments.

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The estimated fair values of the Company's financial instruments are as follows:

| <i>(In thousands)</i>   | March 31, 2011  |                      |
|---|-----------------|----------------------|
|   | Carrying Amount | Estimated Fair Value |
| <b>Financial Assets</b>   |                 |                      |
| Loans, including held for sale  | \$ 9,428,334    | \$ 9,476,195         |
| Available for sale investment securities  | 7,499,577       | 7,499,577            |
| Trading securities  | 17,000          | 17,000               |
| Non-marketable securities   | 104,721         | 104,721              |
| Short-term federal funds sold and securities purchased under agreements to resell | 3,600           | 3,600                |
| Long-term securities purchased under agreements to resell                         | 700,000         | 704,975              |
| Interest earning deposits with banks  | 203,940         | 203,940              |
| Cash and due from banks   | 362,148         | 362,148              |
| Accrued interest receivable   | 63,757          | 63,757               |
| Derivative instruments  | 17,215          | 17,215               |
| <b>Financial Liabilities</b>  |                 |                      |
| Non-interest bearing deposits   | \$ 4,558,630    | \$ 4,558,630         |
| Savings, interest checking and money market deposits                              | 8,074,055       | 8,074,055            |
| Time open and C.D. s  | 2,906,790       | 2,918,922            |
| Federal funds purchased and securities sold under agreements to repurchase        | 923,014         | 928,349              |
| Other borrowings  | 111,972         | 120,893              |
| Accrued interest payable  | 12,177          | 12,177               |
| Derivative instruments  | 17,978          | 17,978               |

*Off-Balance Sheet Financial Instruments*

The fair value of letters of credit and commitments to extend credit is based on the fees currently charged to enter into similar agreements. The aggregate of these fees is not material.

*Limitations*

Fair value estimates are made at a specific point in time based on relevant market information. They do not reflect any premium or discount that could result from offering for sale at one time the Company's entire holdings of a particular financial instrument. Because no market exists for many of the Company's financial instruments, fair value estimates are based on judgments regarding future expected loss experience, risk characteristics and economic conditions. These estimates are subjective, involve uncertainties and cannot be determined with precision. Changes in assumptions could significantly affect the estimates.

## **15. Pending Litigation**

On April 6, 2010 a suit was filed against Commerce Bank, N.A. (the Bank) in the U.S. District Court for the Western District of Missouri by a customer alleging that overdraft fees relating to debit card transactions have been unfairly assessed by the Bank. The suit seeks class-action status for Bank customers who may have been similarly affected. A second suit alleging the same facts and also seeking class-action status was filed on June 4, 2010 in Missouri state court. As these cases are in a very early stage, a probable outcome is presently not determinable. The Company has other lawsuits pending at March 31, 2011, arising in the normal course of business. In the opinion of management, after consultation with legal counsel, none of these suits will have a significant effect on the financial condition or results of operations of the Company.

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**Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following discussion and analysis should be read in conjunction with the consolidated financial statements and related notes and with the statistical information and financial data appearing in this report as well as the Company's 2010 Annual Report on Form 10-K. Results of operations for the three month period ended March 31, 2011 are not necessarily indicative of results to be attained for any other period.

**Forward Looking Information**

This report may contain forward-looking statements that are subject to risks and uncertainties and include information about possible or assumed future results of operations. Many possible events or factors could affect the future financial results and performance of the Company. This could cause results or performance to differ materially from those expressed in the forward-looking statements. Words such as *expects*, *anticipates*, *believes*, *estimates*, *variations* of such words and other similar expressions are intended to identify such forward-looking statements. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions that are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed or forecasted in, or implied by, such forward-looking statements. Readers should not rely solely on the forward-looking statements and should consider all uncertainties and risks discussed throughout this report. Forward-looking statements speak only as of the date they are made. The Company does not undertake to update forward-looking statements to reflect circumstances or events that occur after the date the forward-looking statements are made or to reflect the occurrence of unanticipated events. Such possible events or factors include: changes in economic conditions in the Company's market area, changes in policies by regulatory agencies, governmental legislation and regulation, fluctuations in interest rates, changes in liquidity requirements, demand for loans in the Company's market area, and competition with other entities that offer financial services.

**Critical Accounting Policies**

The Company's consolidated financial statements are prepared based on the application of certain accounting policies, some of which require numerous estimates and strategic or economic assumptions that may prove inaccurate or be subject to variations which may significantly affect the Company's reported results and financial position for the current period or future periods. The use of estimates, assumptions, and judgments are necessary when assets and liabilities are required to be recorded at, or adjusted to reflect, fair value. Current economic conditions may require the use of additional estimates, and some estimates may be subject to a greater degree of uncertainty due to the current instability of the economy. The Company has identified several policies as being critical because they require management to make particularly difficult, subjective and/or complex judgments about matters that are inherently uncertain and because of the likelihood that materially different amounts would be reported under different conditions or using different assumptions. These policies relate to the allowance for loan losses, the valuation of certain investment securities, and accounting for income taxes.

*Allowance for Loan Losses*

The Company performs periodic and systematic detailed reviews of its loan portfolio to assess overall collectability. The level of the allowance for loan losses reflects the Company's estimate of the losses inherent in the loan portfolio at any point in time. While these estimates are based on substantive methods for determining allowance requirements, actual outcomes may differ significantly from estimated results, especially when determining allowances for business, lease, construction and business real estate loans. These loans are normally larger and more complex, and their



collection rates are harder to predict. Personal loans, including personal mortgage, credit card and consumer loans, are individually smaller and perform in a more homogenous manner, making loss estimates more predictable. Further discussion of the methodologies used in establishing the allowance is provided in the Provision and Allowance for Loan Losses section of this discussion.

**Table of Contents***Valuation of Investment Securities*

The Company carries its investment securities at fair value, and employs valuation techniques which utilize observable inputs when those inputs are available. These observable inputs reflect assumptions market participants would use in pricing the security and are developed based on market data obtained from sources independent of the Company. When such information is not available, the Company employs valuation techniques which utilize unobservable inputs, or those which reflect the Company's own assumptions about market participants, based on the best information available in the circumstances. These valuation methods typically involve cash flow and other financial modeling techniques. Changes in underlying factors, assumptions, estimates, or other inputs to the valuation techniques could have a material impact on the Company's future financial condition and results of operations. Assets and liabilities carried at fair value inherently result in more financial statement volatility. Under the fair value measurement hierarchy, fair value measurements are classified as Level 1 (quoted prices), Level 2 (based on observable inputs) or Level 3 (based on unobservable, internally-derived inputs), as discussed in more detail in Note 13 to the consolidated financial statements. Most of the available for sale investment portfolio is priced utilizing industry-standard models that consider various assumptions which are observable in the marketplace, or can be derived from observable data. Such securities totaled approximately \$6.9 billion, or 91.7% of the available for sale portfolio at March 31, 2011, and were classified as Level 2 measurements. The Company also holds \$143.2 million in auction rate securities. These were classified as Level 3 measurements, as no market currently exists for these securities, and fair values were derived from internally generated cash flow valuation models which used unobservable inputs which were significant to the overall measurement.

Changes in the fair value of available for sale securities, excluding credit losses relating to other-than-temporary impairment, are reported in other comprehensive income. The Company periodically evaluates the available for sale portfolio for other-than-temporary impairment. Evaluation for other-than-temporary impairment is based on the Company's intent to sell the security and whether it is likely that it will be required to sell the security before the anticipated recovery of its amortized cost basis. If either of these conditions is met, the entire loss (the amount by which the amortized cost exceeds the fair value) must be recognized in current earnings. If neither condition is met, but the Company does not expect to recover the amortized cost basis, the Company must determine whether a credit loss has occurred. This credit loss is the amount by which the amortized cost basis exceeds the present value of cash flows expected to be collected from the security. The credit loss, if any, must be recognized in current earnings, while the remainder of the loss, related to all other factors, is recognized in other comprehensive income.

The estimation of whether a credit loss exists and the period over which the security is expected to recover requires significant judgment. The Company must consider available information about the collectability of the security, including information about past events, current conditions, and reasonable forecasts, which includes payment structure, prepayment speeds, expected defaults, and collateral values. Changes in these factors could result in additional impairment, recorded in current earnings, in future periods.

At March 31, 2011, non-agency guaranteed mortgage-backed securities with a par value of \$169.4 million were identified as other-than-temporarily impaired. The credit-related impairment loss on these securities amounted to \$7.8 million, which was recorded in the consolidated income statement in investment securities gains (losses), net. The noncredit-related loss on these securities, which was recorded in other comprehensive income, was \$5.6 million on a pre-tax basis.

The Company, through its direct holdings and its Small Business Investment subsidiaries, has numerous private equity investments, categorized as non-marketable securities in the accompanying consolidated balance sheets. These investments totaled \$59.4 million at March 31, 2011, and most are carried at fair value. Changes in fair value are reflected in current earnings, and reported in investment securities gains (losses), net in the consolidated income statements. Because there is no observable market data for these securities, their fair values are internally developed

using available information and management's judgment, and are classified as Level 3 measurements. Although management believes its estimates of fair value reasonably reflect the fair value of these securities, key assumptions regarding the projected financial performance of these companies, the evaluation of the investee company's management

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team, and other economic and market factors may affect the amounts that will ultimately be realized from these investments.

*Accounting for Income Taxes*

Accrued income taxes represent the net amount of current income taxes which are expected to be paid attributable to operations as of the balance sheet date. Deferred income taxes represent the expected future tax consequences of events that have been recognized in the financial statements or income tax returns. Current and deferred income taxes are reported as either a component of other assets or other liabilities in the consolidated balance sheets, depending on whether the balances are assets or liabilities. Judgment is required in applying generally accepted accounting principles in accounting for income taxes. The Company regularly monitors taxing authorities for changes in laws and regulations and their interpretations by the judicial systems. The aforementioned changes, and changes that may result from the resolution of income tax examinations by federal and state taxing authorities, may impact the estimate of accrued income taxes and could materially impact the Company's financial position and results of operations.

**Selected Financial Data**

|   | <b>Three Months Ended<br/>March 31</b> |        |
|---|--|--------|
|   | <b>2011</b>                            | 2010   |
| <b>Per Share Data</b>                                 |  |        |
| Net income per common share basic                     | \$ .69                                 | \$ .50 |
| Net income per common share diluted                   | .69                                    | .50    |
| Cash dividends  | .230                                   | .224   |
| Book value  | 23.77                                  | 22.03  |
| Market price  | 40.44                                  | 39.18  |
| <b>Selected Ratios</b>                                |  |        |
| (Based on average balance sheets)                     |  |        |
| Loans to deposits <sup>(1)</sup>                      | 62.47%                                 | 74.98% |
| Non-interest bearing deposits to total deposits       | 29.20                                  | 27.77  |
| Equity to loans <sup>(1)</sup>                        | 21.62                                  | 18.38  |
| Equity to deposits                                    | 13.51                                  | 13.79  |
| Equity to total assets                                | 11.06                                  | 10.70  |
| Return on total assets                                | 1.32                                   | 1.00   |
| Return on total equity                                | 11.95                                  | 9.32   |
| (Based on end-of-period data)                         |  |        |
| Non-interest income to revenue <sup>(2)</sup>         | 37.34                                  | 36.42  |
| Efficiency ratio <sup>(3)</sup>                       | 59.64                                  | 60.48  |
| Tier I risk-based capital ratio                       | 14.75                                  | 13.43  |
| Total risk-based capital ratio                        | 16.12                                  | 14.79  |
| Tangible common equity to assets ratio <sup>(4)</sup> | 10.24                                  | 9.99   |
| Tier I leverage ratio                                 | 10.27                                  | 9.81   |

(1) Includes loans held for sale.

(2) Revenue includes net interest income and non-interest income.

- (3) *The efficiency ratio is calculated as non-interest expense (excluding intangibles amortization) as a percent of revenue.*
- (4) *The tangible common equity ratio is calculated as stockholders' equity reduced by goodwill and other intangible assets (excluding mortgage servicing rights) divided by total assets reduced by goodwill and other intangible assets (excluding mortgage servicing rights).*

**Table of Contents****Results of Operations****Summary**

| <i>(Dollars in thousands)</i>             | <b>Three Months Ended</b> |             | <b>Increase</b>   |                |
|---|---------------------------|-------------|-------------------|----------------|
|   | <b>March 31</b>           |             | <b>(Decrease)</b> |                |
|   | <b>2011</b>               | <b>2010</b> | <b>Amount</b>     | <b>Percent</b> |
| Net interest income                       | \$ <b>160,973</b>         | \$ 162,710  | \$ (1,737)        | (1.1)%         |
| Provision for loan losses                 | <b>(15,789)</b>           | (34,322)    | (18,533)          | (54.0)         |
| Non-interest income                       | <b>95,906</b>             | 93,189      | 2,717             | 2.9            |
| Investment securities gains (losses), net | <b>1,327</b>              | (3,665)     | 4,992             | N.M.           |
| Non-interest expense                      | <b>(153,960)</b>          | (155,724)   | (1,764)           | (1.1)          |
| Income taxes                              | <b>(27,507)</b>           | (18,377)    | 9,130             | 49.7           |
| Non-controlling interest income (expense) | <b>(497)</b>              | 359         | (856)             | N.M.           |
| <b>Net income</b>                         | <b>\$ 60,453</b>          | \$ 44,170   | \$ 16,283         | 36.9%          |

For the quarter ended March 31, 2011, net income amounted to \$60.5 million, an increase of \$16.3 million, or 36.9%, compared to the first quarter of the previous year. For the current quarter, the annualized return on average assets was 1.32%, the annualized return on average equity was 11.95%, and the efficiency ratio was 59.64%. Diluted earnings per share was \$.69, an increase of 38.0% compared to \$.50 per share in the first quarter of 2010.

Net income for first quarter of 2011 compared to the same period last year included a decline of \$1.7 million, or 1.1%, in net interest income resulting from lower earnings on the Company's loan portfolio, partly offset by lower rates paid on deposits and lower average balances of FHLB advances. Non-interest income increased \$2.7 million, or 2.9%, due to solid growth in bank card and trust fees, which grew 15.3% and 11.7%, respectively. Non-interest expense declined \$1.8 million, or 1.1%, from amounts recorded in the same period last year and was also lower than expense amounts in the last three quarters. The decline compared to the first quarter of 2010 was mainly due to a \$1.4 million reduction in a Visa indemnification obligation, in addition to lower supplies and communication costs. These declines were partly offset by higher contribution expense resulting from the donation of appreciated securities and a termination fee paid on the early cancellation of a securities resell agreement. Investment securities gains grew \$5.0 million, mainly due to fair value adjustments on private equity investments. The provision for loan losses totaled \$15.8 million, a decrease of \$18.5 million from the first quarter of 2010.

During the first quarter of 2011, the Company's sole bank subsidiary (the Bank) applied to the Federal Reserve Bank of Kansas City and State of Missouri Division of Finance to become a state chartered Federal Reserve member bank. If the application is accepted, the Bank's main regulator will change from the Office of the Comptroller to both the Federal Reserve of Kansas City and the Missouri Division of Finance. The Bank's deposits continue to be fully insured by the FDIC in accordance with applicable laws and regulations. The Bank expects to receive its new state banking charter on or before June 30, 2011. The Company expects to reduce its examination fees by approximately \$1.5 million on an annualized basis as a result of this change.



**Table of Contents****Net Interest Income**

The following table summarizes the changes in net interest income on a fully taxable equivalent basis, by major category of interest earning assets and interest bearing liabilities, identifying changes related to volumes and rates. Changes not solely due to volume or rate changes are allocated to rate.

**Analysis of Changes in Net Interest Income**

| <i>(In thousands)</i>  | <b>Three Months Ended<br/>March 31, 2011 vs. 2010</b> |                         |              |
|--|---|-------------------------|--------------|
|  | <b>Average<br/>Volume</b>                             | <b>Average<br/>Rate</b> | <b>Total</b> |
| <b>Interest income, fully taxable equivalent basis:</b>                                  |   |                         |              |
| Loans  | \$ (5,053)  | \$ (7,188)              | \$ (12,241)  |
| Loans held for sale  | (1,679)   | 73                      | (1,606)      |
| Investment securities:   |   |                         |              |
| U.S. government and federal agency securities  | (24)  | 1,975                   | 1,951        |
| Government-sponsored enterprise obligations  | 269   | (269)                   |              |
| State and municipal obligations  | 2,663   | (1,121)                 | 1,542        |
| Mortgage and asset-backed securities   | 5,559   | (9,471)                 | (3,912)      |
| Other securities   | (306)   | 821                     | 515          |
| <br>Total interest on investment securities  | <br>8,161   | <br>(8,065)             | <br>96       |
| <br>Short-term federal funds sold and securities purchased under agreements to<br>resell | <br>(4)   | <br>(1)                 | <br>(5)      |
| Long-term securities purchased under agreements to resell                                | 2,162   |                         | 2,162        |
| Interest earning deposits with banks   | 23  | 2                       | 25           |
| <br><b>Total interest income</b>   | <br>3,610   | <br>(15,179)            | <br>(11,569) |
| <br><b>Interest expense:</b>   |   |                         |              |
| Deposits:  |   |                         |              |
| Savings  | 10  | 51                      | 61           |
| Interest checking and money market   | 1,008   | (1,265)                 | (257)        |
| Time open & C.D. s of less than \$100,000  | (989)   | (2,083)                 | (3,072)      |
| Time open & C.D. s of \$100,000 and over   | 370   | (1,620)                 | (1,250)      |
| <br>Total interest on deposits   | <br>399   | <br>(4,917)             | <br>(4,518)  |



|  |                 |                   |                   |
|--|-----------------|-------------------|-------------------|
| Federal funds purchased and securities sold under agreements to repurchase | (78)            | (120)             | (198)             |
| Other borrowings   | (5,576)         | (222)             | (5,798)           |
| <b>Total interest expense</b>  | <b>(5,255)</b>  | <b>(5,259)</b>    | <b>(10,514)</b>   |
| <b>Net interest income, fully taxable equivalent basis</b>                 | <b>\$ 8,865</b> | <b>\$ (9,920)</b> | <b>\$ (1,055)</b> |

Net interest income for the first quarter of 2011 was \$161.0 million, a \$1.7 million, or 1.1%, decrease from the first quarter of 2010. On a tax equivalent (T/E) basis, net interest income totaled \$166.5 million, up slightly over \$166.0 million in the previous quarter and down \$1.1 million from the same quarter last year. This decline from the same period last year was mainly the result of lower loan yields and loan balances, in conjunction with lower rates paid on deposits and a reduction in average borrowings. The Company's net interest rate margin was 3.85% for the first quarter of 2011, compared to 3.83% in the previous quarter and 4.03% in the first quarter of 2010.

Total interest income (T/E) decreased \$11.6 million, or 6.0%, from the first quarter of 2010. Interest income on loans, including loans held for sale, declined \$13.8 million, due to a decrease of \$964.3 million, or 9.2%, in average loan balances, coupled with a decrease in average rates earned. The overall average rate earned on the loan portfolio was 5.13% compared to 5.19% in the first quarter of 2010. The largest declines in

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average loan balances compared to the first quarter of 2010 occurred in construction real estate loans, consumer loans and student loans, which decreased by \$182.2 million, \$159.5 million, and \$754.3 million, respectively. The decline in the student loan portfolios resulted from sales from these portfolios during the fourth quarter of 2010. Average business loan balances increased \$222.2 million, or 7.8%, the impact of which was partially offset by a decrease in the average rate earned on those loans. Interest on construction loans in the current quarter included \$404 thousand received on the pay off of a non-accrual loan. Average consumer credit card balances increased \$12.3 million compared to the first quarter of 2010, while the average rate earned on these balances decreased to 10.92% from 12.58%, reflecting the impact of new credit card regulations enacted in 2010.

Interest income on investment securities (T/E) was \$59.0 million during the first quarter of 2011 compared to \$58.9 million during the same period last year. The average balance of the total portfolio increased \$1.0 billion, or 16.3%, compared to the first quarter of 2010. This growth mainly occurred in mortgage and asset-backed securities and state and municipal obligations, which increased by \$793.6 million and \$214.2 million, respectively. The effect of higher balances was largely offset by lower overall average yields, which declined to 3.28% compared to 3.81% during the first quarter of 2010. The current quarter also included an increase of \$1.9 million in interest earned on inflation-protected securities, in addition to \$683 thousand in additional interest as a result of a corporate bond called at a premium.

In order to diversify its investment portfolio, the Company began investing in long-term securities purchased under agreements to resell in the second half of 2010. The average balance of these agreements during the first quarter of 2011 was \$567.8 million while the average rate earned was 1.54%, generating \$2.2 million in interest income during the period. These agreements, which are collateralized and due from other large financial institutions, have remaining terms ranging from 1.5 to 3 years.

The average tax equivalent yield on total interest earning assets was 4.20% in the first quarter of 2011 compared to 4.64% in the first quarter of 2010.

Total interest expense decreased \$10.5 million, or 41.4%, compared to the first quarter of 2010, primarily due to a \$4.5 million decrease in interest expense on interest bearing deposits, coupled with a \$6.0 million decrease in interest expense on borrowings. The decrease in interest expense on deposits resulted from a 22 basis point decrease in average rates paid. Average balances of interest checking and money market accounts increased \$877.0 million and average time open and certificates of deposit balances decreased \$230.2 million. Interest expense on borrowings declined mainly due to lower FHLB advances, which declined \$619.7 million, partly due to scheduled maturities of advances and partly due to the early pay off of \$125.0 million in the fourth quarter of 2010. The overall average rate incurred on all interest bearing liabilities decreased to .51% in the first quarter of 2011 compared to .86% in the first quarter of 2010.

Summaries of average assets and liabilities and the corresponding average rates earned/paid appear on the last page of this discussion.

**Table of Contents****Non-Interest Income**

| <i>(Dollars in thousands)</i>                   | <b>Three Months<br/>Ended March 31</b> |                  | <b>Increase<br/>(Decrease)</b> |                |
|---|--|------------------|--------------------------------|----------------|
|   | <b>2011</b>                            | <b>2010</b>      | <b>Amount</b>                  | <b>Percent</b> |
| Bank card transaction fees                      | \$ 37,462                              | \$ 32,490        | \$ 4,972                       | 15.3%          |
| Trust fees                                      | 21,572                                 | 19,318           | 2,254                          | 11.7           |
| Deposit account charges and other fees          | 19,300                                 | 23,981           | (4,681)                        | (19.5)         |
| Bond trading income                             | 4,720                                  | 5,004            | (284)                          | (5.7)          |
| Consumer brokerage services                     | 2,663                                  | 2,117            | 546                            | 25.8           |
| Loan fees and sales                             | 1,824                                  | 1,839            | (15)                           | (.8)           |
| Other   | 8,365                                  | 8,440            | (75)                           | (.9)           |
| <b>Total non-interest income</b>                | <b>\$ 95,906</b>                       | <b>\$ 93,189</b> | <b>\$ 2,717</b>                | <b>2.9%</b>    |
| Non-interest income as a % of total revenue*    | <b>37.3%</b>                           | 36.4%            |                                |                |
| Total revenue per full-time equivalent employee | <b>\$ 53.4</b>                         | \$ 50.2          |                                |                |

\* Total revenue includes net interest income and non-interest income.

For the first quarter of 2011, total non-interest income amounted to \$95.9 million compared with \$93.2 million in the same quarter last year, which was an increase of \$2.7 million, or 2.9%. Bank card fees for the quarter increased \$5.0 million, or 15.3%, over the first quarter of last year, primarily due to strong growth in transaction fees earned on corporate card and debit card transactions, which grew by 31.3% and 10.7%, respectively. Corporate card fees, which totaled \$13.4 million this quarter, saw continued growth in transaction volumes from existing customers and activity from new customers. Debit card income in the first quarter of 2011 totaled \$14.3 million and reflected continued volume growth. Credit card fees also increased 6.7% over the same quarter last year. Trust fees for the quarter increased \$2.3 million, or 11.7%, over the same quarter last year which resulted from double digit growth in both personal and institutional trust business, but continued to be negatively affected by low interest rates on money market investments held in trust accounts. Deposit account fees declined \$4.7 million, or 19.5%, from the same period last year due to a \$4.3 million decline in overdraft fee income. The reduction in overdraft fees was the result of the Company's implementation on July 1, 2010 of new overdraft regulations on debit card transactions. Corporate cash management fees, which comprised 41% of total deposit account fees, declined \$659 thousand from the previous year. Bond trading income for the current quarter totaled \$4.7 million, a decrease of \$284 thousand, or 5.7%, due to lower sales volume. Consumer brokerage services revenue increased \$546 thousand, or 25.8%, mainly due to growth in advisory, annuity and mutual fund fees. Loan fees and sales revenue totaled \$1.8 million this quarter, down slightly from the same period last year, but included revenue only from mortgage banking and commercial loan commitment fees, as the Company exited from the student lending business last year. Other non-interest income for the current quarter decreased slightly from the same quarter last year, and included an impairment charge of \$1.0 million on a Kansas City office building which was largely offset by a gain of \$924 thousand on the sale of two branch properties

in the Company's Illinois market.

**Investment Securities Gains (Losses), Net**

Net gains and losses on investment securities which were recognized in earnings during the three months ended March 31, 2011 and 2010 are shown in the table below. Net securities gains amounted to \$1.3 million in the first quarter of 2011, compared to losses of \$3.7 million in the same quarter last year. During the current quarter, additional credit-related impairment losses of \$274 thousand were recorded on certain non-agency guaranteed mortgage-backed securities which have been identified as other-than-temporarily impaired. These identified securities have a total par value of \$169.4 million. The cumulative credit-related impairment loss on these securities, recorded in earnings, amounted to \$7.8 million, while the cumulative noncredit-related loss on these securities, which has been recorded in other comprehensive income (loss), was \$5.6 million. Also shown below are net gains and losses relating to non-marketable private equity investments, which are primarily held by the Parent's majority-owned

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venture capital subsidiaries. These include fair value adjustments, in addition to gains and losses realized upon disposition. The portion of this activity attributable to minority interests is reported as non-controlling interest in the consolidated income statement, resulting in expense of \$338 thousand during the first quarter of 2011 and income of \$425 thousand for the same period last year.

| <i>(In thousands)</i>                                  | <b>Three Months<br/>Ended March 31</b> |                   |
|--|--|-------------------|
|  | <b>2011</b>                            | <b>2010</b>       |
| <b>Available for sale:</b>                             |  |                   |
| Municipal bonds  | \$ 176                                 | \$ 408            |
| OTTI losses on non-agency mortgage-backed bonds        | (274)                                  | (1,457)           |
| <b>Non-marketable:</b>                                 |  |                   |
| Private equity investments                             | <b>1,425</b>                           | (2,616)           |
| <b>Total investment securities gains (losses), net</b> | <b>\$ 1,327</b>                        | <b>\$ (3,665)</b> |

**Non-Interest Expense**

| <i>(Dollars in thousands)</i>     | <b>Three Months<br/>Ended March 31</b> |                   | <b>Increase<br/>(Decrease)</b> |                |
|-----------------------------------|--|-------------------|--------------------------------|----------------|
|                                   | <b>2011</b>                            | <b>2010</b>       | <b>Amount</b>                  | <b>Percent</b> |
| Salaries and employee benefits    | \$ 87,392                              | \$ 87,438         | \$ (46)                        | (.1)%          |
| Net occupancy                     | 12,037                                 | 12,098            | (61)                           | (.5)           |
| Equipment                         | 5,577                                  | 5,901             | (324)                          | (5.5)          |
| Supplies and communication        | 5,532                                  | 7,338             | (1,806)                        | (24.6)         |
| Data processing and software      | 16,467                                 | 16,606            | (139)                          | (.8)           |
| Marketing                         | 4,258                                  | 4,718             | (460)                          | (9.7)          |
| Deposit insurance                 | 4,891                                  | 4,750             | 141                            | 3.0            |
| Indemnification obligation        | (1,359)                                |                   | (1,359)                        | N.M.           |
| Other                             | 19,165                                 | 16,875            | 2,290                          | 13.6           |
| <b>Total non-interest expense</b> | <b>\$ 153,960</b>                      | <b>\$ 155,724</b> | <b>\$ (1,764)</b>              | <b>(1.1)%</b>  |

Non-interest expense for the first quarter of 2011 amounted to \$154.0 million, a decrease of \$1.8 million, or 1.1%, compared with \$155.7 million recorded in the first quarter of last year. In the first quarter of 2011, non-interest

expense included an additional \$1.4 million reduction in expense related to the Visa indemnification obligation. Salaries and benefits expense was well controlled in the current quarter, decreasing slightly, mainly due to lower salary costs but offset by higher incentive compensation. Full-time equivalent employees totaled 4,814 at March 31, 2011 compared to 5,094 at March 31, 2010. Equipment expense decreased \$324 thousand, or 5.5%, from the same quarter last year, mainly due to lower equipment rental expense and lower depreciation expense on data processing equipment. Supplies and communication expense declined \$1.8 million, or 24.6%, reflecting a continuation of initiatives to reduce paper supplies, customer checks, and postage costs. Marketing costs decreased \$460 thousand, or 9.7%, while FDIC insurance expense increased \$141 thousand, or 3.0%. Data processing and software costs decreased slightly, which was mainly the result of lower student loan servicing costs, partly offset by higher bank card processing fees (related to higher bank card revenues). Other non-interest expense increased \$2.3 million, or 13.6%, over the same quarter last year and included a termination fee of \$910 thousand on the cancellation of a securities resell agreement, expense of \$877 thousand related to the donation of appreciated securities to a related charitable foundation, and higher credit card fraud losses. Other non-interest expense also included foreclosed real estate and other repossessed property expense totaling \$1.2 million in the current quarter, compared to \$1.5 million in the same period last year.

**Table of Contents****Provision and Allowance for Loan Losses**

|                                    | <b>Three Months Ended</b> |                 |                 |
|------------------------------------|---------------------------|-----------------|-----------------|
|                                    | <b>Mar. 31<br/>2011</b>   | Mar. 31<br>2010 | Dec. 31<br>2010 |
| <i>(Dollars in thousands)</i>      |                           |                 |                 |
| <b>Provision for loan losses</b>   | <b>\$ 15,789</b>          | \$ 34,322       | \$ 21,647       |
| Net loan charge-offs (recoveries): |                           |                 |                 |
| Business                           | <b>2,010</b>              | 267             | 1,514           |
| Real estate-construction and land  | <b>1,986</b>              | 10,966          | 1,589           |
| Real estate-business               | <b>1,064</b>              | 431             | 1,829           |
| Consumer credit card               | <b>9,038</b>              | 13,065          | 9,736           |
| Consumer                           | <b>4,013</b>              | 5,524           | 5,295           |
| Revolving home equity              | <b>367</b>                | 580             | 469             |
| Student                            |                           | 3               |                 |
| Real estate-personal               | <b>274</b>                | 201             | 961             |
| Overdrafts                         | <b>37</b>                 | 227             | 254             |
| <b>Total net loan charge-offs</b>  | <b>\$ 18,789</b>          | \$ 31,264       | \$ 21,647       |

|  | <b>Three Months Ended</b> |                 |                 |
|--|---------------------------|-----------------|-----------------|
|  | <b>Mar. 31<br/>2011</b>   | Mar. 31<br>2010 | Dec. 31<br>2010 |
| Annualized net loan charge-offs*:            |                           |                 |                 |
| Business                                     | <b>.27%</b>               | .04%            | .21%            |
| Real estate-construction and land            | <b>1.78</b>               | 7.02            | 1.27            |
| Real estate-business                         | <b>.21</b>                | .08             | .36             |
| Consumer credit card                         | <b>4.73</b>               | 6.95            | 4.97            |
| Consumer                                     | <b>1.42</b>               | 1.71            | 1.76            |
| Revolving home equity                        | <b>.31</b>                | .48             | .39             |
| Real estate-personal                         | <b>.08</b>                | .05             | .26             |
| Overdrafts                                   | <b>2.11</b>               | 12.11           | 12.49           |
| <b>Total annualized net loan charge-offs</b> | <b>.81%</b>               | 1.27%           | .92%            |

\* *as a percentage of average loans (excluding loans held for sale)*

The Company has an established process to determine the amount of the allowance for loan losses, which assesses the risks and losses inherent in its portfolio. This process provides an allowance consisting of a specific allowance component based on certain individually evaluated loans and a general component based on estimates of reserves needed for pools of loans.

Loans subject to individual evaluation generally consist of business, construction, commercial real estate and personal real estate loans on non-accrual status. These impaired loans are evaluated individually for the impairment of repayment potential and collateral adequacy, and in conjunction with current economic conditions and loss experience, allowances are estimated. Loans which are not individually evaluated are segregated by loan type and sub-type, and are collectively evaluated. These include certain troubled debt restructurings, which are collectively evaluated because they have similar risk characteristics. Loans not individually evaluated are aggregated and reserves are recorded using a consistent methodology that considers historical loan loss experience by loan type, delinquencies, current economic factors, loan risk ratings and industry concentrations.

The Company's estimate of the allowance for loan losses and the corresponding provision for loan losses is based upon various judgments and assumptions made by management. Factors that influence these judgments include past loan loss experience, current loan portfolio composition and characteristics, trends in portfolio risk ratings, levels of non-performing assets, and prevailing regional and national economic



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conditions. The Company has internal credit administration and loan review staffs that continuously review loan quality and report the results of their reviews and examinations to the Company's senior management and Board of Directors. Such reviews also assist management in establishing the level of the allowance. In using this process and the information available, management must consider various assumptions and exercise considerable judgment to determine the overall level of the allowance for loan losses. Because of these subjective factors, actual outcomes of inherent losses can differ from original estimates. The Company's subsidiary bank continues to be subject to examination by several regulatory agencies, and examinations are conducted throughout the year, targeting various segments of the loan portfolio for review. Note 1 in the 2010 Annual Report on Form 10-K contains additional discussion on the allowance and charge-off policies.

Net loan charge-offs in the first quarter of 2011 amounted to \$18.8 million, compared with \$21.6 million in the prior quarter and \$31.3 million in the first quarter of last year. The \$2.9 million decrease in net loan charge-offs in the first quarter of 2011 compared to the previous quarter was mainly the result of lower consumer and consumer credit card loan losses, which decreased by \$1.3 million and \$698 thousand, respectively, reflecting continued improved delinquency and loss rates. Business real estate net loan charge-offs also declined by \$765 thousand. Net loan losses on construction loans increased \$397 thousand and totaled \$2.0 million during the quarter, reflecting continued weakness in the housing sector and lower collateral values. The ratio of annualized net loan charge-offs to total average loans was .81% in the current quarter compared to .92% in the previous quarter and 1.27% in the same quarter last year.

For the first quarter of 2011, annualized net charge-offs on average consumer credit card loans amounted to 4.73%, compared with 4.97% in the previous quarter and 6.95% in the same period last year. Consumer loan net charge-offs for the quarter amounted to 1.42% of average consumer loans, compared to 1.76% in the previous quarter and 1.71% in the same quarter last year.

The provision for loan losses for the current quarter totaled \$15.8 million, a decrease of \$5.9 million from the previous quarter and \$18.5 million lower than in the same period last year. The current quarter provision for loan losses was \$3.0 million less than net loan charge-offs for the current quarter, thereby reducing the allowance to \$194.5 million. At March 31, 2011 the allowance for loan losses was 2.08% of total loans, excluding loans held for sale, and was 250% of total non-accrual loans.

**Risk Elements of Loan Portfolio**

The following table presents non-performing assets and loans which are past due 90 days and still accruing interest. Non-performing assets include non-accruing loans and foreclosed real estate. Loans are placed on non-accrual status when management does not expect to collect payments consistent with acceptable and agreed upon terms of repayment. Loans that are 90 days past due as to principal and/or interest payments are generally placed on non-accrual, unless they are both well-secured and in the process

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of collection, or they are consumer loans that are exempt under regulatory rules from being classified as non-accrual.

| <i>(Dollars in thousands)</i>                                   | <b>March 31<br/>2011</b> | December 31<br>2010 |
|---|--------------------------|---------------------|
| Non-accrual loans:  |                          |                     |
| Business  | \$ 19,799                | \$ 8,933            |
| Real estate construction and land                               | 35,392                   | 52,752              |
| Real estate business  | 15,637                   | 16,242              |
| Real estate personal  | 7,086                    | 7,348               |
| <b>Total non-accrual loans</b>                                  | <b>77,914</b>            | 85,275              |
| <b>Foreclosed real estate</b>                                   | <b>25,061</b>            | 12,045              |
| <b>Total non-performing assets</b>                              | <b>\$ 102,975</b>        | \$ 97,320           |
| Non-performing assets as a percentage of total loans            | <b>1.10%</b>             | 1.03%               |
| Non-performing assets as a percentage of total assets           | <b>.54%</b>              | .53%                |
| Loans past due 90 days and still accruing interest:             |                          |                     |
| Business  | \$ 734                   | \$ 854              |
| Real estate construction and land                               | 95                       | 217                 |
| Real estate business  | 26                       |                     |
| Real estate personal  | 3,421                    | 3,554               |
| Consumer  | 2,666                    | 2,867               |
| Revolving home equity   | 725                      | 825                 |
| Consumer credit card  | 11,050                   | 12,149              |
| <b>Total loans past due 90 days and still accruing interest</b> | <b>\$ 18,717</b>         | \$ 20,466           |

Non-accrual loans, which are also classified as impaired, totaled \$77.9 million at March 31, 2011, and decreased \$7.4 million from amounts recorded at December 31, 2010. The decline from December 31, 2010 occurred mainly in construction and land real estate non-accrual loans, which decreased \$17.4 million, partly offset by an increase of \$10.9 million in business loans. At March 31, 2011, non-accrual loans were comprised mainly of construction and land real estate loans (45.4%), business loans (25.4%) and business real estate loans (20.1%). Foreclosed real estate increased \$13.0 million to a balance of \$25.1 million at March 31, 2011. The overall increase of \$5.7 million in total non-performing assets was mainly related to one construction loan participated to several other banks. The balance of

this loan totaled \$6.0 million, net of participated amounts of \$5.9 million, and was on non-accrual status. During the quarter, this loan was foreclosed on, and the full fair value of the property (\$11.9 million) was transferred to foreclosed real estate, thus increasing total non-performing assets by the participated amounts. The participating banks interest in this property has been recorded as a liability on the Company's balance sheet.

Total loans past due 90 days or more and still accruing interest amounted to \$18.7 million as of March 31, 2011, which decreased \$1.7 million when compared to December 31, 2010, resulting mainly from a decline in consumer credit card loan delinquencies.

In addition to the non-performing and past due loans mentioned above, the Company also has identified loans for which management has concerns about the ability of the borrowers to meet existing repayment terms. They are primarily classified as substandard under the Company's internal rating system. The loans are generally secured by either real estate or other borrower assets, reducing the potential for loss should they become non-performing. Although these loans are generally identified as potential problem loans, they may never become non-performing. Such loans totaled \$259.3 million at March 31, 2011 compared with \$233.5 million at December 31, 2010, resulting in an increase of \$25.8 million, or 11.1%. The rise was largely

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due to an increase of \$9.7 million in business loans, \$8.5 million in business real estate loans and \$6.4 million in construction and land real estate loans.

| <i>(In thousands)</i>                | <b>March 31<br/>2011</b> | December 31<br>2010 |
|--------------------------------------|--------------------------|---------------------|
| Potential problem loans:             |                          |                     |
| Business                             | <b>\$ 89,355</b>         | \$ 79,640           |
| Real estate construction and land    | <b>57,949</b>            | 51,589              |
| Real estate business                 | <b>102,535</b>           | 94,063              |
| Real estate personal                 | <b>9,351</b>             | 7,910               |
| Consumer                             | <b>111</b>               | 284                 |
| <b>Total potential problem loans</b> | <b>\$ 259,301</b>        | \$ 233,486          |

At March 31, 2011, the Company had identified approximately \$100.0 million of loans whose terms have been modified or restructured under a troubled debt restructuring. These loans have been extended to borrowers who are experiencing financial difficulty and who have been granted a concession, as defined by accounting guidance. Of this balance, \$33.2 million have been placed on non-accrual status. Of the remaining \$66.8 million, approximately \$46.7 million were commercial loans (business, construction and business real estate) classified as substandard, which were renewed at interest rates that were not judged to be market rates for new debt with similar risk. These loans are performing under their modified terms, and the Company believes it probable that all amounts due under the modified terms of the agreements will be collected. However, because of their substandard classification, they are included as potential problem loans in the table above. An additional \$20.2 million in troubled debt restructurings were composed of certain credit card loans under various debt management and assistance programs.

*Loans with Special Risk Characteristics*

Management relies primarily on an internal risk rating system, in addition to delinquency status, to assess risk in the loan portfolio, and these statistics are presented in Note 2 to the consolidated financial statements. However, certain types of loans are considered at high risk of loss due to their terms, location, or special conditions. Additional information about the major types of loans in these categories and their risk features are provided below. Information based on loan-to-value (LTV) ratios was generally calculated with valuations at loan origination date.

*Real Estate Construction and Land Loans*

The Company's portfolio of construction loans, as shown in the table below, amounted to 4.6% of total loans outstanding at March 31, 2011. Balances in this portfolio decreased \$31.1 million, or 6.8%, since December 31, 2010, which was mainly a reflection of weak loan demand in the housing sector.

% of

% of

| <i>(In thousands)</i>                                | <b>March 31</b>   | <b>% of</b>   | <b>Total</b> | December 31       | <b>% of</b>   | Total        |
|--|-------------------|---------------|--------------|-------------------|---------------|--------------|
|  | <b>2011</b>       | <b>Total</b>  | <b>Loans</b> | 2010              | <b>Total</b>  | <b>Loans</b> |
| Residential land and land development                | \$ 92,640         | 21.6%         | 1.0%         | \$ 112,963        | 24.5%         | 1.2%         |
| Residential construction                             | 79,445            | 18.5          | .8           | 80,516            | 17.5          | .9           |
| Commercial land and land development                 | 110,655           | 25.7          | 1.2          | 115,106           | 25.0          | 1.2          |
| Commercial construction                              | 146,995           | 34.2          | 1.6          | 152,268           | 33.0          | 1.6          |
| <b>Total real estate construction and land loans</b> | <b>\$ 429,735</b> | <b>100.0%</b> | <b>4.6%</b>  | <b>\$ 460,853</b> | <b>100.0%</b> | <b>4.9%</b>  |

*Real Estate Business Loans*

Total business real estate loans were \$2.1 billion at March 31, 2011 and comprised 22.4% of the Company's total loan portfolio. These loans include properties such as manufacturing and warehouse buildings, small office and medical buildings, churches, hotels and motels, shopping centers, and other

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commercial properties. Approximately 49% of these loans were for owner-occupied real estate properties, which present lower risk profiles.

|   | <b>March 31</b>     | <b>% of</b>   | <b>% of</b>  | <b>December 31</b>  | <b>% of</b>   | <b>% of</b>  |
|---|---------------------|---------------|--------------|---------------------|---------------|--------------|
| <i>(In thousands)</i>                   | <b>2011</b>         | <b>Total</b>  | <b>Total</b> | <b>2010</b>         | <b>Total</b>  | <b>Total</b> |
| Owner-occupied                          | \$ 1,018,377        | 48.6%         | 10.9%        | \$ 990,892          | 48.0%         | 10.5%        |
| Office                                  | 261,184             | 12.5          | 2.8          | 254,882             | 12.4          | 2.7          |
| Retail                                  | 213,170             | 10.2          | 2.3          | 226,418             | 11.0          | 2.4          |
| Multi-family                            | 175,771             | 8.4           | 1.9          | 143,051             | 6.9           | 1.5          |
| Hotels                                  | 121,403             | 5.8           | 1.3          | 108,127             | 5.2           | 1.2          |
| Farm                                    | 112,228             | 5.3           | 1.2          | 120,388             | 5.8           | 1.3          |
| Industrial                              | 99,684              | 4.7           | 1.0          | 118,159             | 5.7           | 1.3          |
| Other                                   | 93,656              | 4.5           | 1.0          | 103,920             | 5.0           | 1.1          |
| <b>Total real estate business loans</b> | <b>\$ 2,095,473</b> | <b>100.0%</b> | <b>22.4%</b> | <b>\$ 2,065,837</b> | <b>100.0%</b> | <b>22.0%</b> |

*Real Estate Personal Loans*

The Company's \$1.4 billion personal real estate loan portfolio is composed of loans collateralized with residential real estate. Approximately \$17.3 million of these loans were structured with interest only payments. These loans are typically made to high net-worth borrowers and generally have low LTV ratios or have additional collateral pledged to secure the loan and, therefore, they are not perceived to represent above normal credit risk. At March 31, 2011, the Company had loans totaling \$149.7 million with no mortgage insurance that also have an LTV greater than 80%, compared to \$154.8 million at December 31, 2010.

*Revolving Home Equity Loans*

The Company also has \$468.3 million in revolving home equity loans at March 31, 2011, that are generally collateralized by residential real estate. Most of these loans (95.0%) are written with terms requiring interest only monthly payments. These loans are offered in three main product lines: LTV up to 80%, 80% to 90%, and 90% to 100%. As of March 31, 2011, the outstanding principal of loans with an LTV higher than 80% was \$76.2 million compared to \$78.9 million as of December 31, 2010. Loan balances over 30 days past due with interest only payments within the revolving home equity loan portfolio amounted to \$2.4 million, or .5%, at March 31, 2011 and \$1.3 million, or .3%, at December 31, 2010.

*Fixed Rate Home Equity Loans*

In addition to the residential real estate mortgage loans and the revolving floating rate line product mentioned above, the Company offers a third choice to those consumers desiring a fixed rate loan and a fixed maturity date. The fixed

rate home equity loan is typically used to finance a specific home repair or remodeling project. This portfolio of loans approximated \$127.8 million and \$132.7 million at March 31, 2011 and December 31, 2010, respectively. At the end of the first quarter of 2011, \$36.8 million of this portfolio had an LTV over 80%, down from \$39.3 million at the end of 2010.

At times, these loans are written with interest only monthly payments and a balloon payoff at maturity; however, such loans totaled less than 5% of the outstanding balance of fixed rate home equity loans at March 31, 2011. The Company has limited the offering of products with LTV ratios over 90% during the past several years, and only \$90 thousand in new fixed rate home equity loans were written with these LTV ratios during the first three months of 2011.

Management does not believe these loans collateralized by real estate (personal real estate, revolving home equity, and fixed rate home equity) represent any unusual concentrations of risk, as evidenced by net charge-offs in the first three months of 2011 of \$274 thousand, \$367 thousand and \$341 thousand, respectively. The amount of any increased potential loss on high LTV agreements relates mainly to

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amounts advanced that are in excess of the 80% collateral calculation, not the entire approved line. The Company currently offers no subprime loan products, which is defined as those offerings made to customers with a FICO score below 650, and has purchased no brokered loans.

### *Other Consumer Loans*

Within the consumer loan portfolio are several direct and indirect product lines, comprised of automobile, marine, and recreational vehicles (RV). Outstanding balances for these loans were \$846.0 million and \$882.7 million at March 31, 2011 and December 31, 2010, respectively. The balances over 30 days past due amounted to \$10.5 million at March 31, 2011 compared to \$15.1 million at the end of 2010. For the three months ended March 31, 2011, \$51.2 million of new loans, the majority being automobile loans, were originated, compared to \$187.1 million during the full year of 2010. The Company has curtailed new marine and RV loans during the past several years, and at March 31, 2011, outstanding balances totaled \$505.3 million. The loss ratios experienced for marine and RV loans have been higher than for other consumer loan products in recent years, and the annualized ratios were 2.3% and 2.5% in the first three months of 2011 and 2010, respectively.

Additionally, the Company offers low introductory rates on selected consumer credit card products. Out of a portfolio at March 31, 2011 of \$774.1 million in consumer credit card loans outstanding, approximately \$163.2 million, or 21.1%, carried a low introductory rate. Within the next six months, \$90.7 million of these loans are scheduled to convert to the ongoing higher contractual rate. To mitigate some of the risk involved with this credit card product, the Company performs credit checks and detailed analysis of the customer borrowing profile before approving the loan application. Management believes that the risks in the consumer loan portfolio are reasonable and the anticipated loss ratios are within acceptable parameters.

## **Income Taxes**

Income tax expense was \$27.5 million in the first quarter of 2011, compared to \$24.4 million in the fourth quarter of 2010 and \$18.4 million in the first quarter of 2010. The Company's effective tax rate, including the effect of non-controlling interest, was 31.3% in the first quarter of 2011, compared with 28.3% in the fourth quarter of 2010 and 29.4% in the first quarter of 2010. The change in the effective tax rate for the first quarter of 2011 compared to the first and fourth quarters of 2010 were primarily due to changes in the mix of taxable and non-taxable income during those periods.

## **Financial Condition**

### **Balance Sheet**

Total assets of the Company were \$19.0 billion at March 31, 2011 compared to \$18.5 billion at December 31, 2010. Earning assets (excluding fair value adjustments on investment securities) amounted to \$17.8 billion at March 31, 2011 consisting of 53% in loans and 42% in investment securities, compared to \$17.3 billion at December 31, 2010.

During the first quarter of 2011, average loans, including loans held for sale, increased \$53.8 million, or .6%, compared to the previous quarter. Also, these same loans decreased \$964.3 million, or 9.2%, this quarter compared to the same period last year. The increase in average loans compared to the previous quarter was due to an increase in business and business real estate loans but offset by a decline in construction and consumer loans. Average business loans increased \$133.1 million and included growth in commercial and tax free loans of \$136.1 million, offset by a decline in lease loans of \$3.0 million. Also, average business real estate loans increased \$78.6 million. Construction and consumer loans declined \$46.8 million and \$43.8 million, respectively, mainly due to weak loan demand in the housing sector and seasonally lower consumer loan demand.



Total available for sale investment securities (excluding fair value adjustments) averaged \$7.2 billion this quarter, up \$71.0 million compared to the previous quarter. The increase was mainly the result of purchases of agency mortgage-backed and other asset-backed securities, totaling \$340.2 million and \$350.9 million, respectively, in the first quarter. On March 31, 2011, the duration of the investment

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portfolio was 2.2 years, and maturities of approximately \$1.1 billion are expected to occur during the remainder of 2011. Total average long-term securities purchased under agreements to resell increased \$171.0 million this quarter and totaled \$567.8 million.

Total average deposits increased \$593.0 million, or 4.1%, during the first quarter of 2011 compared to the previous quarter. This increase in average deposits resulted mainly from growth in non-interest bearing, money market and certificate of deposit accounts of \$90.8 million, \$378.6 million and \$94.5 million, respectively. Approximately 66% of the deposit growth this quarter came from business type accounts. The average loans to deposits ratio in the current quarter was 62.5%, compared to 64.6% in the previous quarter.

Certain non-interest bearing deposit accounts, which were previously included in interest bearing money market deposit totals, have been reclassified to non-interest bearing deposits for all periods presented. The effect of this reclassification was to increase average non-interest bearing deposits for the quarters ended March 31, 2011 and December 31, 2010 by \$3.4 billion and \$3.3 billion, respectively.

During the current quarter, the Company's average borrowings decreased \$220.6 million compared to the previous quarter. This decrease was mainly due to a decline of \$118.2 million in the average balance of FHLB advances during the current quarter and reflects maturities and the early pay-down of such advances in the fourth quarter of 2010, which affected first quarter averages. Average balances of federal funds purchased and repurchase agreements also decreased this quarter by \$102.5 million.

**Liquidity and Capital Resources****Liquidity Management**

The Company's most liquid assets are comprised of available for sale investment securities, federal funds sold, securities purchased under agreements to resell (resell agreements), and balances at the Federal Reserve Bank, as follows:

| <i>(In thousands)</i>                                     | <b>March 31<br/>2011</b> | March 31<br>2010 | December 31<br>2010 |
|---|--------------------------|------------------|---------------------|
| Liquid assets:  |                          |                  |                     |
| Available for sale investment securities                  | \$ 7,499,577             | \$ 6,256,242     | \$ 7,294,303        |
| Federal funds sold  | <b>3,600</b>             | 500              | 10,135              |
| Long-term securities purchased under agreements to resell | <b>700,000</b>           |                  | 450,000             |
| Balances at the Federal Reserve Bank                      | <b>203,940</b>           | 7,818            | 122,076             |
| <b>Total</b>  | <b>\$ 8,407,117</b>      | \$ 6,264,560     | \$ 7,876,514        |

Federal funds sold, which are sold to the Company's correspondent bank customers and have overnight maturities, totaled \$3.6 million as of March 31, 2011. Long-term resell agreements, maturing between 2012 and 2014, totaled \$700.0 million at March 31, 2011. The Company holds marketable securities as collateral under these agreements,

which totaled \$720.0 million in fair value at March 31, 2011. Interest earning balances at the Federal Reserve Bank, which also have overnight maturities and are used for general liquidity purposes, totaled \$203.9 million at March 31, 2011. The fair value of the available for sale investment portfolio was \$7.5 billion at March 31, 2011 and included an unrealized net gain of \$125.4 million. The total net unrealized gain included gains of \$60.0 million on mortgage and asset-backed securities, \$24.5 million on U.S. government securities, and \$9.3 million on corporate debt. An additional \$31.8 million unrealized gain was included in the fair value of common stock held by the Parent.

The portfolio includes maturities of approximately \$1.4 billion over the next 12 months, which offer substantial resources to meet either new loan demand or reductions in the Company's deposit funding base. The Company pledges portions of its investment securities portfolio to secure public fund deposits, securities sold under agreements to repurchase, trust funds, letters of credit issued by the FHLB, and borrowing

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capacity at the Federal Reserve Bank. At March 31, 2011, total investment securities pledged for these purposes were as follows:

| <i>(In thousands)</i>                                      | March 31<br>2011    |
|--|---------------------|
| Investment securities pledged for the purpose of securing: |                     |
| Federal Reserve Bank borrowings                            | \$ 563,818          |
| FHLB borrowings and letters of credit                      | 160,022             |
| Securities sold under agreements to repurchase             | 1,260,700           |
| Other deposits   | 1,239,104           |
| <br>   |                     |
| Total pledged securities                                   | 3,223,644           |
| Unpledged and available for pledging                       | 3,459,994           |
| Ineligible for pledging                                    | 815,939             |
| <br>   |                     |
| <b>Total available for sale securities, at fair value</b>  | <b>\$ 7,499,577</b> |

Liquidity is also available from the Company's large base of core customer deposits, defined as non-interest bearing, interest checking, savings, and money market deposit accounts. At March 31, 2011, such deposits totaled \$12.6 billion and represented 81.3% of total deposits. These core deposits are normally less volatile, often with customer relationships tied to other products offered by the Company, promoting long lasting relationships and stable funding sources. Time open and certificates of deposit of \$100,000 and over totaled \$1.5 billion at March 31, 2011. These accounts are normally considered more volatile and higher costing, and comprised 9.8% of total deposits at March 31, 2011.

| <i>(In thousands)</i>    | <b>March 31<br/>2011</b> | March 31<br>2010     | December 31<br>2010  |
|--------------------------|--------------------------|----------------------|----------------------|
| Core deposit base:       |                          |                      |                      |
| Non-interest bearing     | \$ 4,558,630             | \$ 3,900,443         | \$ 4,494,028         |
| Interest checking        | 736,003                  | 610,819              | 818,359              |
| Savings and money market | 7,338,052                | 6,568,797            | 7,028,472            |
| <br>                     |                          |                      |                      |
| <b>Total</b>             | <b>\$ 12,632,685</b>     | <b>\$ 11,080,059</b> | <b>\$ 12,340,859</b> |

Other important components of liquidity are the level of borrowings from third party sources and the availability of future credit. The Company's outside borrowings are mainly comprised of federal funds purchased, securities sold under agreements to repurchase, and advances from the FHLB, as follows:

| <i>(In thousands)</i>                          | <b>March 31<br/>2011</b> | March 31<br>2010 | December 31<br>2010 |
|--|--------------------------|------------------|---------------------|
| Borrowings:                                    |                          |                  |                     |
| Federal funds purchased                        | \$ 42,223                | \$ 73,965        | \$ 4,910            |
| Securities sold under agreements to repurchase | <b>880,791</b>           | 924,808          | 977,917             |
| FHLB advances                                  | <b>104,395</b>           | 723,849          | 104,675             |
| Other long-term debt                           | <b>7,577</b>             | 7,658            | 7,598               |
| <b>Total</b>                                   | <b>\$ 1,034,986</b>      | \$ 1,730,280     | \$ 1,095,100        |

Federal funds purchased are unsecured overnight borrowings obtained mainly from upstream correspondent banks with which the Company maintains approved lines of credit, and totaled \$42.2 million at March 31, 2011. Securities sold under agreements to repurchase are secured by a portion of the Company's investment portfolio, and at March 31, 2011 totaled \$880.8 million. They were comprised of both non-insured customer funds totaling \$480.8 million, which generally mature overnight, and structured repurchase agreements of \$400.0 million. The structured repurchase agreements have variable rates and mature in 2013 and 2014. The Company also borrows on a secured basis through advances from the FHLB, which totaled \$104.4 million at March 31, 2011. These advances have fixed

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interest rates and mature in 2012 through 2017. Other outstanding long-term borrowings relate mainly to the Company's private equity investment activity.

The Company pledges certain assets, including loans and investment securities, to both the Federal Reserve Bank and the FHLB as security to establish lines of credit and borrow from these entities. Based on the amount and type of collateral pledged, the FHLB establishes a collateral value from which the Company may draw advances against the collateral. Also, this collateral is used to enable the FHLB to issue letters of credit in favor of public fund depositors of the Company. The Federal Reserve Bank also establishes a collateral value of assets pledged to support borrowings from the discount window. The following table reflects the collateral value of assets pledged, borrowings, and letters of credit outstanding, in addition to the estimated future funding capacity available to the Company at March 31, 2011:

| <i>(In thousands)</i>                |                     | March 31, 2011      |                     |
|--------------------------------------|---------------------|---------------------|---------------------|
|                                      | FHLB                | Federal Reserve     | Total               |
| Collateral value pledged             | \$ 1,916,978        | \$ 1,398,673        | \$ 3,315,651        |
| Advances outstanding                 | (104,395)           |                     | (104,395)           |
| Letters of credit issued             | (386,387)           |                     | (386,387)           |
| <b>Available for future advances</b> | <b>\$ 1,426,196</b> | <b>\$ 1,398,673</b> | <b>\$ 2,824,869</b> |

In addition to those mentioned above, several other sources of liquidity are available. The Company has strong long-term deposit ratings from Standard & Poor's and Moody's of A+ and Aa2, respectively. Additionally, its sound commercial paper rating of A-1 from Standard & Poor's and P-1 from Moody's would help ensure the ready marketability of its commercial paper, should the need arise. No commercial paper has been issued or outstanding during the past ten years. Neither the Company nor its banking subsidiary has any subordinated debt or hybrid instruments which could affect future borrowing capacity. Because of its lack of significant long-term debt, the Company believes that it could generate additional liquidity through its Capital Markets Group from sources such as jumbo certificates of deposit or privately placed debt offerings. Financing may also include the issuance of common or preferred stock.

Cash and cash equivalents (defined as Cash and due from banks, Short-term federal funds sold and securities purchased under agreements to resell, and Interest earning deposits with banks as segregated in the accompanying balance sheets) was \$569.7 million at March 31, 2011 compared to \$460.7 million at December 31, 2010. The \$109.0 million increase included changes in the various cash flows resulting from the operating, investing and financing activities of the Company, as shown in the accompanying statement of cash flows for March 31, 2011. Operating activities, consisting mainly of net income adjusted for certain non-cash items, provided cash flow of \$102.0 million and has historically been a stable source of funds. Investing activities, which occur mainly in the loan and investment securities portfolios, used cash of \$417.1 million. Most of the cash outflow was due to \$801.4 million in purchases of investment securities and \$350.0 million in purchases of long-term securities purchased under agreements to resell, partly offset by \$621.2 million in sales, maturities and pay downs of investment securities and \$100.0 million in repayments of long-term securities purchased under agreements to resell. Financing activities

provided cash of \$424.1 million, resulting mainly from a net increase of \$497.0 million in deposit accounts, which was partly offset by a \$59.8 million net decrease in federal funds purchased and securities sold under agreements to repurchase. Future short-term liquidity needs arising from daily operations are not expected to vary significantly, and the Company believes it will be able to meet these cash flow needs.

**Table of Contents****Capital Management**

The Company and its bank subsidiary maintain strong regulatory capital ratios, which exceed the well-capitalized guidelines under federal banking regulations. Information about the Company's risk-based capital is shown below:

| <i>(Dollars in thousands)</i>   | <b>March 31<br/>2011</b> | December 31<br>2010 | Minimum<br>Ratios<br>for<br>Well-Capitalized<br>Banks |
|---------------------------------|--------------------------|---------------------|---|
| Risk-adjusted assets            | <b>\$ 12,735,418</b>     | \$ 12,717,868       |   |
| Tier I risk-based capital       | <b>1,878,669</b>         | 1,828,965           |   |
| Total risk-based capital        | <b>2,052,629</b>         | 2,002,646           |   |
| Tier I risk-based capital ratio | <b>14.75%</b>            | 14.38%              | 6.00%   |
| Total risk-based capital ratio  | <b>16.12%</b>            | 15.75%              | 10.00%  |
| Tier I leverage ratio           | <b>10.27%</b>            | 10.17%              | 5.00%   |

The Company maintains a treasury stock buyback program, and in February 2008 was authorized by the Board of Directors to repurchase up to 3,000,000 shares of its common stock. During the quarter ended March 31, 2011, the Company purchased 101,625 shares of treasury stock at an average cost of \$42.43 per share. At March 31, 2011, 1,656,953 shares remained available for purchase under the current Board authorization.

The Company's common stock dividend policy reflects its earnings outlook, desired payout ratios, the need to maintain adequate capital levels, and alternative investment options. The Company paid a per share cash dividend of \$.230 in the first quarter of 2011, which was a 2.7% increase compared to the fourth quarter of 2010.

**Commitments, Off-Balance Sheet Arrangements and Contingencies**

Various commitments and contingent liabilities arise in the normal course of business, which are not required to be recorded on the balance sheet. The most significant of these are loan commitments, which at March 31, 2011 totaled \$7.2 billion (including approximately \$3.4 billion in unused approved credit card lines). In addition, the Company enters into standby and commercial letters of credit. These contracts amounted to \$323.3 million and \$13.0 million, respectively, at March 31, 2011. Since many commitments expire unused or only partially used, these totals do not necessarily reflect future cash requirements. The carrying value of the guarantee obligations associated with the standby letters of credit, which has been recorded as a liability on the balance sheet, amounted to \$4.2 million at March 31, 2011.

The Company regularly purchases various state tax credits arising from third-party property redevelopment. While most of the tax credits are resold to third parties, some are periodically retained for use by the Company. During the first three months of 2011, purchases and sales of tax credits amounted to \$18.4 million and \$19.1 million, respectively, and at March 31, 2011, outstanding purchase commitments totaled \$129.3 million.



The Parent has additional funding commitments arising from investments in private equity concerns, classified as non-marketable securities in the accompanying balance sheets, which total \$1.3 million at March 31, 2011. In addition, the Parent expects to fund \$21.7 million to venture capital subsidiaries over the next several years. Management does not anticipate any material losses arising from commitments and contingent liabilities and believes there are no material commitments to extend credit that represent risks of an unusual nature.

A complaint was filed on April 6, 2010 which alleges that the Bank was unjustly enriched through the manner by which it charged overdraft fees for certain debit card purchases. The suit is further discussed in Note 15 of the consolidated financial statements.

**Table of Contents****Segment Results**

The table below is a summary of segment pre-tax income results for the first three months of 2011 and 2010.

| <i>(In thousands)</i>  | Consumer       | Commercial    | Wealth        | Segment<br>Totals | Other/<br>Elimination | Consolidated<br>Totals |
|--|----------------|---------------|---------------|-------------------|-----------------------|------------------------|
| <b>Three Months Ended</b>                                    |                |               |               |                   |                       |                        |
| <b>March 31, 2011:</b>                                       |                |               |               |                   |                       |                        |
| Net interest income  | \$ 71,522      | \$ 68,159     | \$ 9,549      | \$ 149,230        | \$ 11,743             | \$ 160,973             |
| Provision for loan losses                                    | (13,637)       | (5,119)       | (28)          | (18,784)          | 2,995                 | (15,789)               |
| Non-interest income  | 31,994         | 39,146        | 25,186        | 96,326            | (420)                 | 95,906                 |
| Investment securities<br>gains, net                          |                |               |               |                   | 1,327                 | 1,327                  |
| Non-interest expense   | (69,827)       | (55,714)      | (22,215)      | (147,756)         | (6,204)               | (153,960)              |
| <br>Income before income<br>taxes                            | <br>\$ 20,052  | <br>\$ 46,472 | <br>\$ 12,492 | <br>\$ 79,016     | <br>\$ 9,441          | <br>\$ 88,457          |
| <br><b>Three Months Ended</b>                                |                |               |               |                   |                       |                        |
| <b>March 31, 2010:</b>                                       |                |               |               |                   |                       |                        |
| Net interest income  | \$ 81,033      | \$ 63,134     | \$ 9,013      | \$ 153,180        | \$ 9,530              | \$ 162,710             |
| Provision for loan losses                                    | (19,278)       | (11,928)      | (58)          | (31,264)          | (3,058)               | (34,322)               |
| Non-interest income  | 34,380         | 35,307        | 22,229        | 91,916            | 1,273                 | 93,189                 |
| Investment securities<br>losses, net                         |                |               |               |                   | (3,665)               | (3,665)                |
| Non-interest expense   | (73,829)       | (54,036)      | (21,811)      | (149,676)         | (6,048)               | (155,724)              |
| <br>Income before income<br>taxes                            | <br>\$ 22,306  | <br>\$ 32,477 | <br>\$ 9,373  | <br>\$ 64,156     | <br>\$ (1,968)        | <br>\$ 62,188          |
| <br>Increase (decrease) in<br>income before income<br>taxes: |                |               |               |                   |                       |                        |
| <br>Amount   | <br>\$ (2,254) | <br>\$ 13,995 | <br>\$ 3,119  | <br>\$ 14,860     | <br>\$ 11,409         | <br>\$ 26,269          |
| <br>Percent  | <br>(10.1)%    | <br>43.1%     | <br>33.3%     | <br>23.2%         | <br>N.M.              | <br>42.2%              |

*Consumer*

For the three months ended March 31, 2011, income before income taxes for the Consumer segment decreased \$2.3 million, or 10.1%, from the first quarter of 2010. This decrease was mainly due to a decline of \$9.5 million, or 11.7%, in net interest income, coupled with a decline of \$2.4 million in non-interest income. Net interest income declined due to an \$11.8 million decrease in loan interest income and a \$1.8 million decrease in net allocated funding credits assigned to the Consumer segment's loan and deposit portfolios, partly offset by a decline of \$4.0 million in deposit interest expense. The decline in loan interest income included a \$3.5 million decrease in student loan interest, resulting from the Company's sale of most of the student loan portfolios in 2010. Non-interest income decreased mainly due to a decline in deposit account fees (mainly overdraft charges), partly offset by an increase in bank card fee income (primarily debit card fees). Non-interest expense declined \$4.0 million, or 5.4%, from the first quarter of 2010 due to lower supplies expense, student loan servicing costs, teller services expense, and deposit account processing expense. These decreases were partly offset by higher building rental expense and credit card fraud losses. The provision for loan losses totaled \$13.6 million, a \$5.6 million decrease from the first quarter of 2010, which was due mainly to lower losses on consumer credit card loans and marine and RV loans.

*Commercial*

For the three months ended March 31, 2011, income before income taxes for the Commercial segment increased \$14.0 million, or 43.1%, compared to the same period in the previous year, mainly due to a lower provision for loan losses and growth in net interest income and non-interest income. Net interest income increased \$5.0 million, or 8.0%, due to higher net allocated funding credits of \$6.2 million and a decrease in deposit interest expense of \$203 thousand, which were partly offset by a \$1.4 million decline in loan interest

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income. The provision for loan losses in this segment totaled \$5.1 million in the first quarter of 2011, a decrease of \$6.8 million from the first quarter of 2010. During 2011, net charge-offs on construction loans declined \$9.0 million, while net charge-offs on business loans increased \$2.0 million. Non-interest income increased by \$3.8 million, or 10.9%, over the previous year due to growth in bank card fee income (mainly corporate card), partly offset by lower corporate cash management fees. Non-interest expense increased \$1.7 million, or 3.1%, over the previous year, mainly due to higher salaries expense (mainly incentive costs) and bank card fee expense, partly offset by lower costs for deposit account processing.

*Wealth*

Wealth segment pre-tax profitability for the three months ended March 31, 2011 increased \$3.1 million, or 33.3%, over the same period in the previous year. Net interest income increased \$536 thousand, or 5.9%, and was impacted by a \$285 thousand decline in deposit interest expense and an \$843 thousand increase in assigned net funding credits, offset by a \$593 thousand decrease in loan interest income. Non-interest income increased \$3.0 million, or 13.3%, over the prior year due to higher trust and brokerage fees. Non-interest expense increased \$404 thousand, or 1.9%, mainly due to higher salaries and benefits expense.

The Other/Elimination category in the preceding table includes the activity of various support and overhead operating units of the Company, in addition to the investment securities portfolio and other items not allocated to the segments. In accordance with the Company's transfer pricing policies, the difference between the total provision and total net charge-offs is not allocated to a business segment, and is included in this category. The pre-tax profitability of this category was higher for the three months ended March 31, 2011 than in the previous period by \$11.4 million. This increase was mainly due to a decline in the unallocated loan loss provision of \$6.1 million. In addition, net interest income in this category, related to earnings of the investment portfolio and interest expense on borrowings not allocated to a segment, increased \$2.2 million, while unallocated net gains on investment securities losses increased \$5.0 million.

**Regulatory Changes Affecting the Banking Industry**

In March 2010, legislation was passed which expanded Pell Grants and Perkins Loan programs and required all colleges and universities to convert to direct lending programs with the U.S. government as of July 1, 2010. Previously, colleges and universities had the choice of participating in either direct lending with the U.S. government or a program whereby loans were originated by banks, but guaranteed by the U.S. government. The Company terminated its guaranteed student loan origination business effective July 1, 2010 and sold most of its student loan portfolios in 2010.

The Federal Reserve issued new regulations, effective July 1, 2010, which prohibited financial institutions from assessing fees for paying ATM and one-time debit card transactions that overdraw consumer accounts unless the consumer affirmatively consents to the financial institution's overdraft practices. The Company has implemented new procedures to solicit and capture required customer consents and, effective July 1, 2010, prohibited such ATM and one-time debit card transactions causing overdrafts, unless an opt-in consent has been received. As not all customers provided such consent, these new regulations resulted in lower deposit fee income in the second half of 2010. Overdraft fees decreased \$4.3 million during the first quarter 2011 as compared to the same period in the prior year, and most of this decrease related to these new regulations. As a means to mitigate some of the impact to revenue, the Company is developing other products and has begun offering some deposit accounts with monthly fees.

In July 2010, the Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act) was signed into law. The Dodd-Frank Act is sweeping legislation intended to overhaul regulation of the financial services industry. Its goals are to establish a new council of systemic risk regulators, create a new consumer protection division within the

Federal Reserve, empower the Federal Reserve to supervise the largest, most complex financial companies, allow the government to seize and liquidate failing financial companies, and give regulators new powers to oversee the derivatives market. The provisions of the Dodd-Frank Act are so extensive that full implementation may require several years, and an assessment of its full effect on the Company is not possible at this time.

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Under the provisions of the Dodd-Frank Act, the Federal Reserve proposed changes in December 2010 that would significantly limit the amount of debit card interchange fees charged by banks. The proposal outlines two alternatives for computing a reasonable and proportional fee. Industry analysts have estimated that revenues from debit card interchange may be reduced by as much as 70% under either approach. The proposal also seeks to limit network exclusivity, requiring issuers to ensure that a debit card transaction can be carried on several unaffiliated networks. The Federal Reserve's proposal did not include a specific adjustment for fraud prevention costs, which it intends to separately consider at a future date. The new rules would apply to bank issuers with more than \$10 billion in assets and would take effect in July 2011. However, the Federal Reserve has announced a delay in finalizing the rules. The Company's fees from debit card interchange subject to the proposed rule were \$57 million in 2010.

**Impact of Recently Issued Accounting Standards**

***Fair Value Measurements*** In January 2010, the FASB issued ASU 2010-06, *Improving Disclosures about Fair Value Measurements*, which requires additional disclosures related to transfers among fair value hierarchy levels and the activity of Level 3 assets and liabilities. This ASU also provides clarification for the disaggregation of fair value measurements of assets and liabilities, and the discussion of inputs and valuation techniques used for fair value measurements. The new disclosures and clarification were effective January 1, 2010, except for the disclosures related to the activity of Level 3 financial instruments. Those disclosures were effective January 1, 2011 and their adoption did not have a significant effect on the Company's consolidated financial statements.

***Credit Quality of Financing Receivables and the Allowance for Credit Losses*** In July 2010, the FASB issued ASU 2010-20, *Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses*. This guidance is intended to facilitate the evaluation of the nature of credit risk inherent in an entity's loan portfolio, how that risk influences the allowance for credit losses, and the changes and reasons for those changes in the allowance. The ASU requires disclosures about the activity in the allowance, non-accrual and impaired loan status, credit quality indicators, past due information, loan modifications, and significant loan purchases and sales. Much of the disclosure is required on a disaggregated level, by portfolio segment or class basis. The effective date for disclosures about loans modified as troubled debt restructurings is concurrent with the effective date for new guidance for determining these restructurings, as discussed below. The disclosures required at this time are included in Note 2 in the accompanying consolidated financial statements and did not have a significant effect on the financial statements.

***Creditor's Determination of Whether a Restructuring is a Troubled Debt Restructuring*** In April 2011, the FASB issued ASU 2011-02, *A Creditor's Determination of Whether a Restructuring Is a Troubled Debt Restructuring*. This guidance clarifies existing guidance on a creditor's evaluation of whether it has granted a concession and whether a debtor is experiencing financial difficulties for purposes of determining whether a restructuring constitutes a troubled debt restructuring. The ASU seeks to create consistency in the application of U.S. GAAP for identifying and evaluating debt restructurings and is effective July 1, 2011. The Company has not yet completed an analysis of the impact of the new guidance on its troubled debt restructurings.

**Table of Contents****AVERAGE BALANCE SHEETS AVERAGE RATES AND YIELDS****Three Months Ended March 31, 2011 and 2010**

| <i>(Dollars in thousands)</i>                     | First Quarter 2011 |                                |                                  | First Quarter 2010 |                                |                                  |
|---|--------------------|--------------------------------|----------------------------------|--------------------|--------------------------------|----------------------------------|
|   | Average<br>Balance | Interest<br>Income/<br>Expense | Avg.<br>Rates<br>Earned/<br>Paid | Average<br>Balance | Interest<br>Income/<br>Expense | Avg.<br>Rates<br>Earned/<br>Paid |
| <b>ASSETS:</b>                                    |                    |                                |                                  |                    |                                |                                  |
| Loans:  |                    |                                |                                  |                    |                                |                                  |
| Business <sup>(A)</sup>                           | \$ 3,052,611       | \$ 27,465                      | 3.65%                            | \$ 2,830,429       | \$ 26,753                      | 3.83%                            |
| Real estate construction and<br>land              | 451,536            | 5,001                          | 4.49                             | 633,726            | 6,268                          | 4.01                             |
| Real estate business                              | 2,081,359          | 25,271                         | 4.92                             | 2,088,111          | 25,752                         | 5.00                             |
| Real estate personal                              | 1,443,707          | 17,816                         | 5.00                             | 1,526,254          | 20,145                         | 5.35                             |
| Consumer  | 1,147,049          | 18,296                         | 6.47                             | 1,306,507          | 22,369                         | 6.94                             |
| Revolving home equity                             | 475,437            | 5,013                          | 4.28                             | 488,492            | 5,186                          | 4.31                             |
| Student <sup>(B)</sup>                            |                    |                                |                                  | 328,725            | 1,848                          | 2.28                             |
| Consumer credit card                              | 775,271            | 20,883                         | 10.92                            | 762,925            | 23,665                         | 12.58                            |
| Overdrafts  | 7,121              |                                |                                  | 7,601              |                                |                                  |
| <b>Total loans</b>                                | <b>9,434,091</b>   | <b>119,745</b>                 | <b>5.15</b>                      | <b>9,972,770</b>   | <b>131,986</b>                 | <b>5.37</b>                      |
| Loans held for sale                               | 58,148             | 298                            | 2.08                             | 483,763            | 1,904                          | 1.60                             |
| Investment securities:                            |                    |                                |                                  |                    |                                |                                  |
| U.S. government and federal<br>agency             | 434,656            | 4,112                          | 3.84                             | 439,476            | 2,161                          | 1.99                             |
| Government-sponsored<br>enterprise obligations    | 208,866            | 1,065                          | 2.07                             | 166,672            | 1,065                          | 2.59                             |
| State and municipal<br>obligations <sup>(A)</sup> | 1,112,740          | 12,712                         | 4.63                             | 898,495            | 11,170                         | 5.04                             |
| Mortgage and asset-backed<br>securities           | 5,250,582          | 36,638                         | 2.83                             | 4,456,990          | 40,550                         | 3.69                             |
| Other marketable securities <sup>(A)</sup>        | 175,860            | 2,563                          | 5.91                             | 181,123            | 2,087                          | 4.67                             |
| Trading securities <sup>(A)</sup>                 | 19,016             | 135                            | 2.88                             | 13,787             | 99                             | 2.91                             |
| Non-marketable securities <sup>(A)</sup>          | 103,810            | 1,802                          | 7.04                             | 123,435            | 1,799                          | 5.91                             |
| <b>Total investment securities</b>                | <b>7,305,530</b>   | <b>59,027</b>                  | <b>3.28</b>                      | <b>6,279,978</b>   | <b>58,931</b>                  | <b>3.81</b>                      |

|   |                      |                |             |                      |                |             |
|---|----------------------|----------------|-------------|----------------------|----------------|-------------|
| Short-term federal funds sold and securities purchased under agreements to resell | 5,100                | 10             | .80         | 7,224                | 15             | .84         |
| Long-term securities purchased under agreements to resell                         | 567,778              | 2,162          | 1.54        |                      |                |             |
| Interest earning deposits with banks  | 146,493              | 90             | .25         | 108,137              | 65             | .24         |
| <b>Total interest earning assets</b>  | <b>17,517,140</b>    | <b>181,332</b> | <b>4.20</b> | <b>16,851,872</b>    | <b>192,901</b> | <b>4.64</b> |
| Less allowance for loan losses  | (196,072)            |                |             | (196,742)            |                |             |
| Unrealized gain on investment securities  | 129,343              |                |             | 127,625              |                |             |
| Cash and due from banks   | 346,573              |                |             | 363,714              |                |             |
| Land, buildings and equipment, net  | 384,832              |                |             | 402,219              |                |             |
| Other assets  | 369,674              |                |             | 413,236              |                |             |
| <b>Total assets</b>   | <b>\$ 18,551,490</b> |                |             | <b>\$ 17,961,924</b> |                |             |
| <b>LIABILITIES AND EQUITY:</b>  |                      |                |             |                      |                |             |
| Interest bearing deposits:  |                      |                |             |                      |                |             |
| Savings   | \$ 500,386           | 175            | .14         | \$ 461,244           | 114            | .10         |
| Interest checking and money market  | 7,398,662            | 6,725          | .37         | 6,521,696            | 6,982          | .43         |
| Time open & C.D. s of less than \$100,000   | 1,426,157            | 3,743          | 1.06        | 1,766,189            | 6,815          | 1.56        |
| Time open & C.D. s of \$100,000 and over  | 1,433,564            | 2,673          | .76         | 1,323,701            | 3,923          | 1.20        |
| <b>Total interest bearing deposits</b>  | <b>10,758,769</b>    | <b>13,316</b>  | <b>.50</b>  | <b>10,072,830</b>    | <b>17,834</b>  | <b>.72</b>  |
| Borrowings:   |                      |                |             |                      |                |             |
| Federal funds purchased and securities sold under agreements to repurchase        | 1,022,784            | 622            | .25         | 1,165,618            | 820            | .29         |
| Other borrowings  | 112,381              | 915            | 3.30        | 734,921              | 6,713          | 3.70        |



|   |                      |                   |              |               |                   |       |
|---|----------------------|-------------------|--------------|---------------|-------------------|-------|
| <b>Total borrowings</b>                     | <b>1,135,165</b>     | <b>1,537</b>      | <b>.55</b>   | 1,900,539     | 7,533             | 1.61  |
| <b>Total interest bearing liabilities</b>   | <b>11,893,934</b>    | <b>14,853</b>     | <b>.51%</b>  | 11,973,369    | 25,367            | .86%  |
| Non-interest bearing deposits               | <b>4,437,032</b>     |                   |              | 3,872,174     |                   |       |
| Other liabilities                           | <b>168,248</b>       |                   |              | 193,998       |                   |       |
| Equity                                      | <b>2,052,276</b>     |                   |              | 1,922,383     |                   |       |
| <b>Total liabilities and equity</b>         | <b>\$ 18,551,490</b> |                   |              | \$ 17,961,924 |                   |       |
| <b>Net interest margin (T/E)</b>            |                      | <b>\$ 166,479</b> |              |               | <b>\$ 167,534</b> |       |
| <b>Net yield on interest earning assets</b> |                      |                   | <b>3.85%</b> |               |                   | 4.03% |

(A) Stated on a tax equivalent basis using a federal income tax rate of 35%.

(B) This portfolio of student loans was purchased in 2008 with the intent to hold to maturity. In October 2010, the seller elected to repurchase the loans under the terms of the original agreement.

**Table of Contents****Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

Interest rate risk management focuses on maintaining consistent growth in net interest income within Board-approved policy limits. The Company primarily uses earnings simulation models to analyze net interest sensitivity to movement in interest rates. The Company performs monthly simulations which model interest rate movements and risk in accordance with changes to its balance sheet composition. For further discussion of the Company's market risk, see the Interest Rate Sensitivity section of Management's Discussion and Analysis of Financial Condition and Results of Operations included in the Company's 2010 Annual Report on Form 10-K.

The table below shows the effect that gradual rising and/or falling interest rates over a twelve month period would have on the Company's net interest income given a static balance sheet.

|                              | March 31, 2011                |                        | December 31, 2010             |                        | March 31, 2010                |                        |
|------------------------------|-------------------------------|------------------------|-------------------------------|------------------------|-------------------------------|------------------------|
|                              | \$                            | % Change               | \$                            | % Change               | \$                            | % Change               |
|                              | Change in Net Interest Income | in Net Interest Income | Change in Net Interest Income | in Net Interest Income | Change in Net Interest Income | in Net Interest Income |
| <i>(Dollars in millions)</i> |                               |                        |                               |                        |                               |                        |
| 300 basis points rising      | \$ 2.6                        | .42%                   | \$ 10.4                       | 1.70%                  | \$ 16.9                       | 2.58%                  |
| 200 basis points rising      | 1.1                           | .17                    | 7.6                           | 1.25                   | 14.8                          | 2.27                   |
| 100 basis points rising      | (2.4)                         | (.38)                  | 2.8                           | .46                    | 8.7                           | 1.33                   |

As shown above, under the rising rate scenarios presented, a gradual increase in rates of 100 basis points would decrease net interest income by \$2.4 million, or .4%, while a 200 basis point rising scenario would increase net interest income by \$1.1 million, or .2%. Under a 300 basis point rising scenario, net interest income would increase \$2.6 million, or .4%. Due to the already low interest rate environment, the Company did not model a 100 basis point falling scenario. Under rising rate models, the potential increase in net interest income in the current quarter is lower than the previous quarter for several reasons. As of March 31, 2011, total interest earning assets were \$494.8 million higher than the balance at December 31, 2010. During the first quarter of 2011, period end loans, where most variable rate assets reside, declined \$46.4 million, while available for sale securities, which are mostly at fixed rates, increased \$205.3 million. Under rising rate scenarios, the Company's lower loan levels lessen the beneficial effect of rising rates; while higher levels of fixed rate securities have little impact on interest income. Long-term securities purchased under agreements to resell grew \$250.0 million during the quarter; however, the new agreements earn fixed rates or are subject to an interest rate cap. Additionally, on the liability side of the balance sheet, growth of \$131.5 million in variable rate money market deposits caused the Company to be less asset-sensitive. C.D. s of \$100,000 or greater, which are considered more volatile than other deposits, grew \$239.7 million during the quarter. These deposits are modeled to run off and to be replaced with higher costing deposits, further causing the Company to be less asset-sensitive.

The Company believes that its approach to interest rate risk has appropriately considered its susceptibility to both rising and falling rates and has adopted strategies which minimized impacts to overall interest rate risk.

**Item 4. CONTROLS AND PROCEDURES**

An evaluation was performed under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) as of March 31, 2011. Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective. There were not any significant changes in the Company's internal control over financial reporting that occurred during the last fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Table of Contents**PART II: OTHER INFORMATION****Item 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The following table sets forth information about the Company's purchases of its \$5 par value common stock, its only class of stock registered pursuant to Section 12 of the Exchange Act.

| <b>Period</b>         | <b>Total<br/>Number<br/>of Shares<br/>Purchased</b> | <b>Average<br/>Price Paid<br/>per Share</b> | <b>Total Number of<br/>Shares Purchased<br/>as part of Publicly<br/>Announced<br/>Program</b> | <b>Maximum Number<br/>that<br/>May Yet Be Purchased<br/>Under the Program</b> |
|-----------------------|---|---|---|---|
| January 1 - 31, 2011  | 94,118  | \$ 42.59                                    | 94,118  | 1,664,460   |
| February 1 - 28, 2011 | 5,018   | \$ 40.72                                    | 5,018   | 1,659,442   |
| March 1 - 31, 2011    | 2,489   | \$ 39.67                                    | 2,489   | 1,656,953   |
| <b>Total</b>          | <b>101,625</b>                                      | <b>\$ 42.43</b>                             | <b>101,625</b>  | <b>1,656,953</b>  |

In February 2008, the Board of Directors approved the purchase of up to 3,000,000 shares of the Company's common stock. At March 31, 2011, 1,656,953 shares remain available to be purchased under the current authorization.

**Item 6. EXHIBITS**

See Index to Exhibits

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Commerce Bancshares, Inc.

By /s/ James L. Swarts  
James L. Swarts  
*Vice President & Secretary*

Date: May 9, 2011

By /s/ Jeffery D. Aberdeen  
Jeffery D. Aberdeen  
*Controller*  
*(Chief Accounting Officer)*

Date: May 9, 2011

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**INDEX TO EXHIBITS**

31.1 Certification of CEO pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

31.2 Certification of CFO pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

32 Certifications of CEO and CFO pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

101 Interactive data files pursuant to Rule 405 of Regulation S-T: (i) the Consolidated Balance Sheets, (ii) the Consolidated Statements of Income, (iii) the Consolidated Statements of Changes in Equity, (iv) the Consolidated Statements of Cash Flows and (v) the Notes to Consolidated Financial Statements, tagged as blocks of text \*

\* *As provided in Rule 406T of Regulation S-T, this information is furnished and not filed for purposes of Sections 11 and 12 of the Securities Act of 1933, as amended, and Section 18 of the Securities Exchange Act of 1934, as amended.*