Bancorp, Inc.
Form 10-K
March 13, 2012

# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 

FORM 10-K
(Mark One)
x ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2011
OR

## TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

## For the transition period from to

Commission File Number 51018

The Bancorp, Inc.
(exact name of registrant as specified in its charter)

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\begin{array}{cc}
\begin{array}{c}
\text { Delaware } \\
\text { (State or other jurisdiction of } \\
\text { incorporation or organization) }
\end{array} & \begin{array}{c}
23-3016517 \\
\text { (IRS Employer } \\
\text { Identification No.) }
\end{array} \\
\begin{array}{c}
\text { 409 Silverside Road, Wilmington, DE } \\
\text { (Address of principal executive offices) }
\end{array} & \begin{array}{c}
19809 \\
\text { (Zip Code) }
\end{array}
\end{array}
$$

Registrant's telephone number, including area code: (302) 385-5000

Securities registered pursuant to section 12(b) of the Act:
Name of each Exchange
Title of each Class
on which Registered

Securities registered pursuant to Section 12(g) of the Act:

| Title of each Class | on which Registered |
| :---: | :---: |
| None | None |

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ${ }^{\text {. }}$ No x

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(a) of the Act.

Yes * No x
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No *

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes $x$ No *

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. Large accelerated filer * Accelerated filer x Non-accelerated filer * Smaller Reporting Company "

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes " No x

The aggregate market value of the common shares of the registrant held by non-affiliates of the registrant, based upon the closing price of such shares on June 30, 2011 of $\$ 10.45$, was approximately $\$ 319.7$ million.

As of February 15, 2012, 33,096,281 shares of common stock, par value $\$ 1.00$ per share, of the registrant were outstanding.

Portions of the proxy statement for registrant's 2012 Annual Meeting of Shareholders are incorporated by reference in Part III of this Form 10-K.

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## FORWARD-LOOKING STATEMENTS

The Securities and Exchange Commission, or SEC, encourages companies to disclose forward-looking information so that investors can better understand a company's future prospects and make informed investment decisions. This report contains such "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, or Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended, or Exchange Act.

Words such as "anticipates," "estimates," "expects," "projects," "intends," "plans," "believes," "should" and words and terms substance used in connection with any discussion of future operating and financial performance identify forward-looking statements. Unless we have indicated otherwise, or the context otherwise requires, references in this report to "we," "us," and "our" or similar terms, are to The Bancorp, Inc. and its subsidiaries.

We claim the protection of safe harbor for forward-looking statements provided in the Private Securities Litigation Reform Act of 1995 . These statements may be made directly in this report and they may also be incorporated by reference in this report to other documents filed with the SEC, and include, but are not limited to, statements about future financial and operating results and performance, statements about our plans, objectives, expectations and intentions with respect to future operations, products and services, and other statements that are not historical facts. These forward-looking statements are based upon the current beliefs and expectations of our management and are inherently subject to significant business, economic and competitive uncertainties and contingencies, many of which are difficult to predict and generally beyond our control. In addition, these forward-looking statements are subject to assumptions with respect to future business strategies and decisions that are subject to change. Actual results may differ materially from the anticipated results discussed in these forward-looking statements.

The following factors, among others, could cause actual results to differ materially from the anticipated results or other expectations expressed in the forward-looking statements:
the risk factors discussed and identified in Item 1A of this report and in other of our public filings with the SEC;
recessionary conditions in the U.S. economy and significant dislocations in the credit markets have had, and may continue to have, significant adverse effects on our assets and operating results, including increases in payment defaults and other credit risks, decreases in the fair value of some assets and increases in our provision for loan losses;
current economic and credit market conditions, if they continue, may result in a reduction in our capital base, reducing our ability to maintain deposits at current levels;

- operating costs may increase;
- adverse governmental or regulatory policies may be enacted;
- management and other key personnel may be lost;
- competition may increase;
the costs of our interest-bearing liabilities, principally deposits, may increase relative to the interest received on our interest-bearing assets, principally loans, thereby decreasing our net interest income;
*he geographic concentration of our loans could result in our loan portfolio being adversely affected by economic factors unique to the geographic area and not reflected in other regions of the country;
the market value of real estate that secures our loans has been, and may continue to be, adversely affected by current economic and market conditions, and may be affected by other conditions outside of our control such as lack of demand for real estate of the type securing our loans, natural disasters, changes in neighborhood values, competitive overbuilding, weather, casualty losses, occupancy rates and other similar factors.

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We caution you not to place undue reliance on these forward-looking statements, which speak only as of the date of this report. All subsequent written and oral forward-looking statements attributable to us or any person acting on our behalf are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Except to the extent required by applicable law or regulation, we undertake no obligation to update these forward-looking statements to reflect events or circumstances after the date of this filing or to reflect the occurrence of unanticipated events.

## PART I

Item 1. Business.

## Overview

We are a Delaware financial holding company with a wholly owned subsidiary, The Bancorp Bank, which we refer to as the Bank. All revenue and income is currently generated through the Bank. Interest earning assets consist primarily of commercial loans in the Philadelphia metropolitan area. Additionally, loans collateralized by securities are generated through wealth management affinity groups and are typically offered in conjunction with brokerage accounts. Automobile fleet leases are generated in a number of Atlantic Coast and other states. At December 31, 2011, commercial loans, security backed loans and leases amounted to $\$ 1.3$ billion, $\$ 144.7$ million and $\$ 129.7$ million, respectively. Accordingly, the categories comprised $75 \%, 8 \%$ and $7 \%$ of the loan portfolio, respectively. Deposits are generated primarily through accounts generated through affinity groups. Through the Bank, we provide a wide range of commercial and retail and related banking services, which include private label banking, healthcare accounts, prepaid and debit cards and merchant card processing to both regional and national markets.

Regionally, we focus on providing our banking services directly to retail and commercial customers in the Philadelphia-Wilmington metropolitan area, consisting of the 12 counties surrounding Philadelphia, Pennsylvania and Wilmington, Delaware including Philadelphia, Delaware, Chester, Montgomery, Bucks and Lehigh Counties in Pennsylvania, New Castle County in Delaware and Mercer, Burlington, Camden, Ocean and Cape May Counties in New Jersey. We believe that changes in recent years in this market have created an underserved base of small and middle-market businesses and high net worth individuals that are interested in banking with a company headquartered in and with decision-making authority based in, the Philadelphia-Wilmington area. We believe that our presence in the area provides us with insights as to the local market and, as a result, with the ability to tailor our products and services, and particularly the structure of our loans, more closely to the needs of our targeted customers. We seek to develop overall banking relationships with our targeted customers so that our lending operations serve as a generator of deposits and our deposit relationships serve as a source of loans. We believe that our regional presence also allows us to oversee and further develop our existing customer relationships.

Nationally, we focus on providing our services to organizations with a pre-existing customer base who can use one or more selected banking services tailored to support or complement the services provided by these organizations to their customers. These services include private label banking; credit and debit card processing for merchants affiliated with independent service organizations; healthcare savings accounts for healthcare providers and third-party plan administrators; and prepaid cards, also known as stored value cards, for insurers, incentive plans, large retail chains and consumer service organizations. We typically provide these services under the name and through the facilities of each organization with whom we develop a relationship. We refer to this, generally, as affinity group banking. Our
private label banking, merchant processing, healthcare accounts and prepaid card programs are a source of fee income and low-cost deposits.

Our main office is located at 409 Silverside Road, Wilmington, Delaware 19809 and our telephone number is (302) 385-5000. Our web address is www.thebancorp.com. We make available free of charge on our website our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and amendments to those reports as soon as reasonably practicable after we file them with the SEC. Investors are encouraged to access these reports and other information about our business on our website. Information found on our website is not part of this Annual Report on Form 10-K. We also will provide copies of our Annual Report on Form 10-K, free of charge, upon written request of Investor Relations Department at the Company's address for its principal executive officers, 409 Silverside Road, Wilmington, Delaware 19809. Also posted on our website, and available in print upon request of any shareholder to our Investor Relations Department, are the charters of standing committees of our Board of Directors and standards of conduct governing our directors, officers and employees.

## Our Strategies

Our principal strategies are to:
Fund loan portfolio growth through low-cost deposits generated by our prepaid card, wealth management, healthcare accounts, community banking and merchant processing operations and generate noninterest income from prepaid cards and other areas. Our principal focus is to grow our loan portfolio, primarily commercial loans in the greater Philadelphia metropolitan area, and fund these loans using deposits generated through a variety of sources that provide low cost and stable deposits. Funding sources include prepaid cards, wealth management, healthcare accounts, community banking operations in the Philadelphia area and merchant processing. Our funding growth reflects the prepaid card, wealth management and healthcare strategies noted above and growth in related affinity groups through which we acquire the majority of our deposits. The majority of our noninterest income is derived from prepaid cards.

Build upon the Network of Relationships Developed by our Senior Management. We seek to build upon our senior managers' network of relationships through the regional division of the Bank that targets individuals and businesses in the greater Philadelphia-Wilmington metropolitan area. This division seeks to offer these customers products and services that meet their banking and financing needs, and to provide them with the attention of senior management which we believe is often lacking at larger financial institutions. The division offers a staff experienced in servicing the banking and financing needs of small to mid-size businesses.

Develop Relationships with Affinity Groups to Gain Sponsored Access to their Membership, Client or Customer Bases to Market our Services. We seek to develop relationships with organizations with established membership, client or customer bases. Through these affinity group relationships, we gain access to an organization's members, clients and customers under the organization's sponsorship. We believe that by marketing targeted products and services to these constituencies through their pre-existing relationships with the organizations, we will continue to generate lower cost deposits, generate fee income and, with respect to private label banking, lower our customer acquisition costs and build close customer relationships.

Develop Relationships with Small to Mid-Size Businesses and their Principals. Our target market regionally is small to mid-size businesses and their principals. We believe that satisfactory attention to this market requires a combination of the ability to provide a high level of service, including customized financing to meet a customer's needs, and the personal attention of senior management. Because of the significant consolidation of banking institutions in the Philadelphia-Wilmington metropolitan area, we believe that many of the financial institutions with which we compete may have become too large to provide those services efficiently and cost-effectively.

Use Our Existing Infrastructure as a Platform for Growth. We have made significant investments in our banking infrastructure to support our growth. We believe that this infrastructure can accommodate significant additional growth without proportionate increases in expense. We believe that this infrastructure enables us to maximize efficiencies in both our regional market and our national affinity group market through economies of scale as we grow without adversely affecting our relationships with our customers.

## Commercial Banking Operations

Deposit Products and Services. We offer our depositors a wide range of products and services, including:
checking accounts, featuring no required minimum balance, no monthly maintenance fees, competitive interest rates, rebates on automated teller machine fees, free debit Visa check card and overdraft protection plans; and premium checking accounts with free online bill paying, an enhanced debit Visa check card or an automated teller machine (ATM) card;

- savings accounts;
- healthcare interest bearing accounts;
- money market accounts;

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commercial accounts, including general commercial checking, small business checking, business savings and business money market accounts;
certificates of deposit; and
prepaid and payroll cards.
Lending Activities. At December 31, 2011, we had a net loan portfolio of $\$ 1.74$ billion, representing $58.0 \%$ of our total assets at that date. We originate substantially all of our portfolio loans, although from time to time we purchase residential mortgages and leases. Where a proposed loan exceeds our lending limit, we typically sell a participation in the loan to another financial institution. We generally separate our lending function into commercial term loans, commercial mortgage loans, commercial lines of credit, construction loans, direct lease financing and personal (consumer) loans. We focus primarily on lending to small to mid-size businesses and their principals. As a result, commercial, construction and commercial mortgage loans have comprised a majority of our loan portfolio since we commenced operations. At December 31, 2011, commercial, construction and commercial mortgage loans comprised $\$ 1.31$ billion, or $75.0 \%$, of our total loan portfolio. These types of loans are generally viewed as having more risk of default than residential real estate loans or consumer loans and are typically larger than residential real estate and consumer loans.

While originating loans, we rely upon our evaluation of the creditworthiness and debt-servicing capability of a borrower. We typically require that our loans be secured by tangible collateral, usually residential or commercial real property. We do not typically engage in non-recourse lending (that is, lending as to which the lender only looks to the asset securing the loan for repayment) and will typically require the principals of any commercial borrower to personally guarantee the loan. We analyze credit risk prior to making commercial loans on an individual loan basis. We consider relevant aspects of the borrower's financial position and cash flows, past borrower performance, our knowledge of local market conditions, side collateral and the ratio of the loan amount to estimated property value, which can vary depending on those factors. The maturity dates on our loans are generally short to mid-term. We typically seek to structure our loans with variable rates of interest based upon either a stated prime rate or the London Inter-Bank Offered Rate, or LIBOR, although we do lend at fixed rates when appropriate for a particular customer.

Commercial Term Lending. We make loans to businesses to finance fixed assets, acquisitions and other long-term needs of our business customers. While the loans are generally secured, the loans are underwritten with an emphasis upon our evaluation of the future cash flows of the borrower. Maturities of these loans are typically five years or less and have amortization schedules that do not exceed the useful life of the asset to be acquired with the financing. As of December 31, 2011, commercial term loans amounted to $\$ 377.0$ million or $21.6 \%$ of our total loan portfolio.

Commercial Mortgage Lending. We make loans to businesses to finance the acquisition of, or to refinance, income-producing real property. The principal repayment source for these loans is the property and the income it produces, which depends upon the operation of the property and its market value, although we also evaluate the creditworthiness of the borrower and guarantors as a second repayment source. These loans typically are secured by real estate which is either for rent or sale. Maturities on these loans generally do not exceed 10 years, although they may have an extended amortization schedule resulting in a balloon payment due at maturity. As of December 31, 2011, commercial mortgages amounted to $\$ 609.6$ million or $35.0 \%$ of our total loan portfolio.

Commercial Lines of Credit. We offer lines of credit to businesses which are typically short-term facilities intended to support seasonal cash needs. They may be secured or unsecured, depending on the purpose, anticipated repayment
source and financial condition of the borrower. This form of financing is typically self-liquidating as repayment comes from the conversion of the financed assets to cash. Lines of credit are payable on demand and the availability of the line of credit is subject to a periodic review of the borrower's financial information. Generally, lines of credit terminate between one year and 18 months after they have been established. Lines of credit that have termination dates in excess of one year typically must be paid out at least annually. As of December 31, 2011, loans drawn from our outstanding commercial lines of credit amounted to $\$ 73.4$ million or $4.2 \%$ of our total loan portfolio.

1-4 Family Construction Loans. We make loans to residential developers for acquisition of land, site improvements and construction of single and multi-family residential units for sale. Terms of the loans are generally for no longer than two years. Repayment of these loans typically depends on the sale of the residential units to consumers or sale of the property to another developer. As of December 31, 2011, construction loans amounted to $\$ 85.2$ million or $4.9 \%$ of our total loan portfolio.

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Commercial Construction, Acquisition and Development. We make construction loans on commercial and industrial properties that later require permanent financing. As of December 31, 2011, acquisition and development loans amounted to $\$ 69.7$ million or $4.0 \%$ and commercial construction loans amounted to $\$ 91.7$ million or $5.3 \%$ of our total loan portfolio, respectively.

Direct Lease Financing. We make leases for commercial and municipal automobile fleets and additionally make equipment leases. As of December 31, 2011, direct lease financing amounted to $\$ 129.7$ million or $7.4 \%$ of our total loan portfolio.

Consumer Loans. We provide loans to consumers to finance personal residences, automobiles, home improvements and for other purposes. The majority of our consumer loans are secured by either the borrower's securities portfolio or residence, typically in a first or second lien position. As of December 31, 2011, consumer loans amounted to $\$ 305.2$ million or $17.5 \%$ of our total loan portfolio.

## Affinity Banking

Private Label Banking. For our private label banking, we create unique banking websites for each affinity group, enabling the affinity group to provide its members with the banking services and products we offer or just those banking services and products it believes will be of interest to its members. We design each website to carry the brand of the affinity group and carry the "look and feel" of the affinity group's own website. Each such website, however, indicates that we provide all banking services. To facilitate the creation of these individualized banking websites, we have packaged our products and services into a series of modules, with each module providing a specific service, such as basic banking, electronic payment systems and loan centers. Each affinity group selects from our menu of service modules those services that it wants to offer its members or customers. We and the affinity group also may create products and services, or modify products and services already on our menu, that specifically relate to the needs and interests of the affinity group's members or customers. We pay fees to certain affinity groups based upon deposits and loans they generate. These fees vary, and certain fees increase as market interest rates increase, while other fee rates are fixed. We include these fees as a component of interest expense in calculating our net interest margin. These fees totaled $\$ 3.1$ million, $\$ 2.3$ million and $\$ 2.3$ million for the years ended December 31, 2011, 2010 and 2009, respectively. These amounts include fees paid related to prepaid cards, healthcare accounts and merchant card processing which are described below.

Prepaid Cards. We have developed prepaid card programs for insurance indemnity payments, flexible spending account funds, corporate and incentive rewards, payroll cards, consumer gift cards and general purpose re-loadable cards. Our cards are offered to end users through our relationships with insurers, benefits administrators, third-party administrators, corporate incentive companies, rebate fulfillment organizations, payroll administrators, large retail chains and consumer service organizations. We also provide consumer use cards branded with network or association logos such as Visa, MasterCard, and Discover. The majority of fees the Company earns results from contractual fees paid by third party sponsors, computed on a per transaction basis and paid monthly. Additionally, the Company earns interchange fees paid through settlement associations such as Visa, which are also determined on a per transaction basis. Prepaid cards also provide us with low cost deposits from the amounts delivered to us to fund the cards.

Healthcare Accounts. We have developed relationships with healthcare providers and third-party benefit administrators who facilitate the enrollment of both groups and individuals in high deductible health plans and health savings accounts. Our healthcare account program provides these organizations with a turnkey, low-cost benefit for their members. Under these programs, we provide private label interest bearing healthcare accounts, which enable affinity group members to access account information, conduct transactions and process payments to healthcare
providers. The healthcare accounts provide us with a source of interest checking deposits.
Merchant Card Processing. We act as the depository institution for the processing of credit and debit card payments made to various businesses. We also act as the bank sponsor and depository institution for independent service organizations that process such payments. We have designed products that enable those organizations to more easily process electronic payments and to better manage their risk of loss. Our services also enable independent service organizations to provide their members with access to their account balances through the Internet. These relationships are a source of demand deposits and fee income.

Wealth Management. We have developed strategic relationships with limited-purpose trust companies, registered investment advisers, broker-dealers and other firms offering wealth management services. We provide customized, private label demand, money market and security-backed loan products to the client base, of these groups.

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## Other Operations

Account Services. Account holders may access our products through the website of their affinity group or other organizational affiliate, or through our website, from any personal computer with a secure web browser, regardless of its location. This access allows account holders to apply for loans, review account activity, enter transactions into an online account register, pay bills electronically, receive statements electronically and print bank statements. To open a new account, a customer completes a simple online enrollment form. Customers can make deposits into an account via direct deposit, by funds transfer between existing accounts, by wire transfer, by mail, at any deposit-taking automated teller machine, at any of the more than 3,400 UPS Stores throughout the United States or in person at our Delaware offices (although we do not maintain a teller line). Customers may also make withdrawals and have access to their accounts at automated teller machines.

Call Center. We have a call center that operates as an inbound customer support center. The call center provides account holders or potential account holders with assistance in opening accounts, applying for loans or otherwise accessing the Bank's products and services, and in resolving any problems that may arise in the servicing of accounts, loans or other banking products. The call center operates from 8:00 a.m. to 10:00 p.m. EST Monday through Friday, and 9:00 a.m. to 5:00 p.m. on Saturday. Outside these hours we outsource call center operations to M\&I Direct, a third-party service provider.

Third-Party Service Providers. To reduce operating costs and to capitalize on the technical capabilities of selected vendors, we arrange for the outsourcing of specific bank operations and systems to third-party service providers, principally the following:
fulfillment functions and similar operating services, including check processing, check imaging, electronic bill payment and statement rendering;

- fulfillment and servicing of prepaid cards;
- compliance and internal audit;
- call center customer support;
- access to automated teller machine networks;
- processing and temporarily funding residential mortgage loans we will not hold in our portfolio;
- bank accounting and general ledger system;
- data warehousing services; and
- certain software development

Because we outsource these operational functions to experienced third-party service providers that have the capacity to process a high volume of transactions, we believe we can more readily and cost-effectively respond to growth than if we sought to develop these capabilities internally. Should any of our current relationships terminate, we believe we could secure the required services from an alternative source without material interruption of our operations.

## Sales and Marketing

Commercial Banking. Our regional banking operation targets a customer base of professionals and business owners in the Philadelphia-Wilmington area and uses a personal contact/targeted media advertising approach. This program consists of:

- direct e-mail and letter introductions to senior management's contacts;
- invitation-only, private receptions with prominent business leaders in the Philadelphia community;
- advertisements in local media outlets, principally newspapers and radio stations; and
- charitable sponsorships.

Affinity Group Banking. Because of the national scope of our affinity group banking operation, we use a personal sales/targeted media advertising approach. This program consists of:

- print advertising;
- attending and making presentations at trade shows and other events for targeted affinity organizations;
- direct mail; and
direct contact with potential affinity organizations by our marketing staff, with relationship managers focusing on particular regional markets.

Loan Production Offices. We maintain three loan production offices in the Philadelphia metropolitan area. We established these offices to serve suburban areas south (our Exton, Pennsylvania office) and north (our Warminster, Pennsylvania office) of center city Philadelphia. In addition, we maintain two offices to market and administer our leasing programs, one in Maryland and one in Florida.

Marketing Staff. Our marketing staff focuses on marketing to particular affinity groups and the targeted audience of our Philadelphia regional banking operations.

## Technology

Core and Internet Banking Systems. We obtain a significant portion of our core and internet banking systems and operations under non-exclusive licenses between us and Fidelity National Information Services, Inc.. These systems principally include those for general ledger and deposit, loan and check processing, consumer electronic banking and business electronic banking.

Software. We have internally-developed software to provide our online and traditional banking products and services. We have developed a series of financial service modules that are easy to deploy and that we can readily adapt to serve our customers' needs. We developed these modules using an open architecture and object-oriented technologies. We use the modules to extend the functionality of our core and Internet banking systems and to personalize financial services to the constituencies we serve.

System Architecture. We provide financial products and services through a highly-secured four-tiered architecture using the Microsoft Windows Server 2003 and 2008 operating system, Microsoft Internet Information Server web server software, Microsoft SQL 2008 R2, Microsoft .NET Framework, CheckPoint Systems and Cisco Systems firewalls, and our licensed and proprietary financial services software. User activity is distributed and load-balanced across multiple servers on each tier through our proprietary software and third-party equipment, which maintain replicated, local storage of underlying software and data, resulting in minimal interdependencies among servers. Each server is backed up to a storage area network that replicates across locations. The system's flexible architecture is designed to have the capacity, or to be easily expanded to add capacity, to meet future demand. In addition to built-in redundancies, we continuously operate automated internal monitoring tools and independent third parties continuously monitor our websites.

Our primary website hosting facility is in Wilmington, Delaware and connects to the Internet by Cisco routers through Internap Technology's New York network operating center and Paetec, located in Bethlehem, Pennsylvania network operating center. We also maintain a completely redundant standby hosting facility at our Sioux Falls, South Dakota office. Internap's Denver network operating center provides internet connectivity to the Sioux Falls offices.

## Intellectual Property and Other Proprietary Rights

Since a significant portion of the core and Internet banking systems and operations we use come from third-party providers, our primary proprietary intellectual property is the software for creating affinity group bank websites. We rely principally upon trade secret and trademark law to protect our intellectual property. We do not typically enter into intellectual property-related confidentiality agreements with our employees or our affinity group customers because we maintain control over the software used to create the sites and their banking functions rather than licensing them for customers to use. Moreover, we believe that factors such as the relationships we develop with our affinity group and banking customers, the quality of our banking products, the level and reliability of the service we provide, and the customization of our products and services to meet the need of our affinity group and other customers are substantially more significant to our ability to succeed.

## Competition

We believe that our principal competitors for loans and regional deposits are mid-Atlantic regional banks such as Citizens Bank, Sovereign Bank, TD Bank, M\&T Bank and Republic Bank. We also face competition from Internet-based banks, and from banks, such as ING Direct and E-Trade Bank, that provide Internet banking services as part of their overall banking environment. We also directly compete with Virtual Bank, an Internet-based bank that also provides private labeled financial services to affinity groups and communities. We compete more generally with numerous other banks and thrift institutions, mortgage brokers and other financial institutions such as finance companies, credit unions, insurance companies, money market funds, investment firms and private lenders, as well as on-line computerized services and other non-traditional competitors. We believe that our ability to compete successfully depends on a number of factors, including:
our ability to build upon the customer relationships developed by our senior management and through our marketing programs;

- our ability to expand our affinity group banking program;
- competitors' interest rates and service fees;
the scope of our products and services;
the relevance of our products and services to customer needs and demands and the rate at which we and our competitors introduce them;
- satisfaction of our customers with our customer service;
our perceived safety as a depository institution, including our size, credit rating, capital strength and earnings strength;
- our perceived ability to withstand current turbulent economic conditions;
- ease of use of our banking website; and
- the capacity, reliability and security of our network infrastructure.

If we experience difficulty in any of these areas, our competitive position could be materially adversely affected, which would affect our growth, our profitability and, possibly, our ability to continue operations. While the banking industry is highly competitive, we believe we can compete effectively as a result of our focus on small to mid-size businesses and their principals, a market segment we believe is under-served in our region and, with respect to our affinity group operations, as a result of our ability to customize our product offerings to the affinity group's needs. We believe that the costs of entry to offering deposit accounts and prepaid cards through affinity groups is relatively high and somewhat prohibitive to new competitors. We have competed successfully with institutions much larger than ourselves; however, many of our competitors have larger customer bases, greater name recognition, greater financial and other resources and longer operating histories which may impact our ability to compete. Our future success will depend on our ability to compete effectively in a highly competitive market and geographic area.

## Regulation Under Banking Law

We are extensively regulated under both federal and state banking law. We are a Delaware corporation and a financial holding company registered with the Board of Governors of the Federal Reserve System, or the Federal Reserve. We are subject to supervision and regulation by the Federal Reserve and the Delaware Office of the State Bank Commissioner. The Bank, as a state-chartered, nonmember depository institution, is supervised by the Delaware Office of the State Bank Commissioner, as well as the Federal Deposit Insurance Corporation, or FDIC.

The Bank is subject to requirements and restrictions under federal and state law, including requirements to maintain reserves against deposits, restrictions on the types and amount of loans that may be made and the interest that may be charged, and limitations on the types of investments that may be made and the types of services that may be offered. Various consumer laws and regulations also affect the Bank's operations.

## Federal Regulation

As a financial holding company, we are subject to regular examination by the Federal Reserve and must file annual reports and provide any additional information that the Federal Reserve may request. Under the Bank Holding Company Act of 1956, as amended, which we refer to as the BHCA, a financial holding company may not directly or indirectly acquire ownership or control of more than $5 \%$ of the voting shares or substantially all of the assets of any bank, or merge or consolidate with another financial holding company, without the prior approval of the Federal Reserve.

Permitted Activities. The BHCA generally limits the activities of a financial holding company and its subsidiaries to that of banking, managing or controlling banks, or any other activity that is determined to be so closely related to banking or to managing or controlling banks that an exception is allowed for those activities. These activities include, among other things, and subject to limitations, operating a mortgage company, finance company, credit card company or factoring company; performing data processing operations; provide investment and financial advice; acting as an insurance agent for particular types of credit related insurance and providing specified securities brokerage services for customers. We have no present plans to engage in any of these activities other than through the Bank.

Change in Control. The BHCA prohibits a company from acquiring control of a financial holding company without prior Federal Reserve approval of an application. Similarly, the Change in Bank Control Act, which we refer to as the CBCA, prohibits a person or group of persons from acquiring "control" of a financial holding company unless the Federal Reserve has been notified and has not objected to the transaction. In general, under a rebuttable presumption established by the Federal Reserve, the acquisition of $10 \%$ or more of any class of voting securities of a financial holding company is presumed to be an acquisition of control of the holding company if:
the financial holding company has a class of securities registered under Section 12 of the Securities Exchange Act of 1934; or
no other person will own or control a greater percentage of that class of voting securities immediately after the transaction.

An acquisition of $25 \%$ or more of the outstanding shares of any class of voting securities of a financial holding company is conclusively deemed to be the acquisition of control. In determining percentage ownership for a person, Federal Reserve policy is to count securities obtainable by that person through the exercise of options or warrants, even if the options or warrants have not then vested.

The Federal Reserve has revised its minority investment policy statement, under which, subject to the filing of certain commitments with the Federal Reserve, an investor can acquire up to one-third of our equity without being deemed to have engaged in a change in control, provided that no more than $15 \%$ of the investor's equity is voting stock. This revised policy statement also permits non-controlling passive investors to engage in interactions with our management without being considered as controlling our operations.

Regulatory Restrictions on Dividends. It is the policy of the Federal Reserve that financial holding companies should pay cash dividends on common stock only out of income available over the past year and only if prospective earnings
retention is consistent with the organization's expected future needs and financial condition. The policy provides that financial holding companies should not maintain a level of cash dividends that undermines the financial holding company's ability to serve as a source of strength to its banking subsidiaries. See "Holding Company Liability," below. Federal Reserve policies also affect the ability of a financial holding company to pay in-kind dividends.

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Various federal and state statutory provisions limit the amount of dividends that subsidiary banks can pay to their holding companies without regulatory approval. The Bank is also subject to limitations under state law regarding the payment of dividends, including the requirement that dividends may be paid only out of net profits. See "Delaware Regulation" below. In addition to these explicit limitations, federal and state regulatory agencies are authorized to prohibit a banking subsidiary or financial holding company from engaging in unsafe or unsound banking practices. Depending upon the circumstances, the agencies could take the position that paying a dividend would constitute an unsafe or unsound banking practice.

Because we are a legal entity separate and distinct from the Bank, our right to participate in the distribution of assets of the Bank, or any other subsidiary, upon the Bank's or the subsidiary's liquidation or reorganization will be subject to the prior claims of the Bank's or subsidiary's creditors. In the event of liquidation or other resolution of an insured depository institution, the claims of depositors and other general or subordinated creditors have priority of payment over the claims of holders of any obligation of the institution's holding company or any of the holding company's shareholders or creditors.

Holding Company Liability. Under Federal Reserve policy a financial holding company is expected to act as a source of financial strength to each of its banking subsidiaries and commit resources to their support. The Dodd-Frank Act codified this policy as a statutory requirement. Under this requirement, we are expected to commit resources to support the Bank, including at times when we may not be in a financial position to provide such resources. As discussed below under "Prompt Corrective Action," a financial holding company in certain circumstances could be required to guarantee the capital plan of an undercapitalized banking subsidiary.

In the event of a financial holding company's bankruptcy under Chapter 11 of the U.S. Bankruptcy Code, the trustee will be deemed to have assumed, and is required to cure immediately, any deficit under any commitment by the debtor holding company to any of the federal banking agencies to maintain the capital of an insured depository institution, and any claim for breach of such obligation will generally have priority over most other unsecured claims.

Capital Adequacy. The Federal Reserve and the FDIC have issued standards for measuring capital adequacy for financial holding companies and banks. These standards are designed to provide risk-based capital guidelines and to incorporate a consistent framework. The risk-based guidelines are used by the agencies in their examination and supervisory process, as well as in the analysis of any applications. As discussed below under "Prompt Corrective Action," a failure to meet minimum capital requirements could subject us or the Bank to a variety of enforcement remedies available to federal regulatory authorities, including, in the most severe cases, termination of deposit insurance by the FDIC and placing the Bank into conservatorship or receivership.

In general, these risk-related standards require banks and financial holding companies to maintain capital based on "risk-adjusted" assets so that the categories of assets with potentially higher credit risk will require more capital backing than categories with lower credit risk. In addition, banks and financial holding companies are required to maintain capital to support off-balance sheet activities such as loan commitments.

As a result of the Dodd-Frank Act our financial holding company status depends upon our maintaining our status as "well capitalized" and "well managed" under applicable Federal Reserve regulations. If a financial holding company ceases to meet these requirements, the Federal Reserve may impose corrective capital and/or managerial requirements on the financial holding company and place limitations on its ability to conduct the broader financial activities permissible for financial holding companies. In addition, the Federal Reserve may require divestiture of the holding company's depository institution if the deficiencies persist.

The standards classify total capital for this risk-based measure into two tiers, referred to as Tier 1 and Tier 2. Tier 1 capital consists of common shareholders' equity, certain non-cumulative perpetual preferred stock, and minority interests in equity accounts of consolidated subsidiaries, less certain adjustments. Tier 2 capital consists of the allowance for loan and lease losses (within certain limits), perpetual preferred stock not included in Tier 1, hybrid capital instruments, term subordinate debt, and intermediate-term preferred stock, less certain adjustments. Together, these two categories of capital comprise a bank's or financial holding company's "qualifying total capital." However, capital that qualifies as Tier 2 capital is limited in amount to $100 \%$ of Tier 1 capital in testing compliance with the total risk-based capital minimum standards. Banks and financial holding companies must have a minimum ratio of $8 \%$ of qualifying total capital to risk-weighted assets, and a minimum ratio of $4 \%$ of qualifying Tier 1 capital to risk-weighted assets. At December 31, 2011, we and the Bank had total capital to risk-adjusted assets ratios of $15.89 \%$ and $11.60 \%$, respectively, and Tier 1 capital to risk-adjusted assets ratios of $14.64 \%$ and $10.34 \%$, respectively.

In addition, the Federal Reserve and the FDIC have established minimum leverage ratio guidelines. The principal objective of these guidelines is to constrain the maximum degree to which a financial institution can leverage its equity capital base. It is intended to be used as a supplement to the risk-based capital guidelines. These guidelines provide for a minimum ratio of Tier 1 capital to adjusted average total assets of $3 \%$ for financial holding companies that meet certain specified criteria, including those having the highest regulatory rating. Other financial institutions generally must maintain a leverage ratio of at least $3 \%$ plus 100 to 200 basis points. The guidelines also provide that financial institutions experiencing internal growth or making acquisitions will be expected to maintain strong capital positions substantially above minimum supervisory levels, without significant reliance on intangible assets. Furthermore, the banking agencies have indicated that they may consider other indicia of capital strength in evaluating proposals for expansion or new activities. At December 31, 2011, we and the Bank had leverage ratios of $8.69 \%$ and $6.13 \%$, respectively.

The federal banking agencies' standards provide that concentration of credit risk and certain risks arising from nontraditional activities, as well as an institution's ability to manage these risks, are important factors to be taken into account by them in assessing a financial institution's overall capital adequacy. The risk-based capital standards also provide for the consideration of interest rate risk in the agency's determination of a financial institution's capital adequacy. The standards require financial institutions to effectively measure and monitor their interest rate risk and to maintain capital adequate for that risk. These standards can be expected to be amended from time to time.

The Dodd-Frank Act includes certain related provisions which are often referred to as the "Collins Amendment." These provisions are intended to subject bank holding companies to the same capital requirements as their bank subsidiaries and to eliminate or significantly reduce the use of hybrid capital instruments, especially trust preferred securities, as regulatory capital. Under the Collins Amendment, trust preferred securities issued by a company, such as our company, with total consolidated assets of less than $\$ 15$ billion before May 19, 2010 and treated as regulatory capital are grandfathered, but any such securities issued later are not eligible as regulatory capital. The banking regulators must develop regulations setting minimum risk-based and leverage capital requirements for holding companies and banks on a consolidated basis that are no less stringent than the generally applicable requirements in effect for depository institutions under the prompt corrective action regulations discussed below. The banking regulators also must seek to make capital standards countercyclical so that the required levels of capital increase in times of economic expansion and decrease in times of economic contraction. The Act requires these new capital regulations to be adopted by the Federal Reserve in final form 18 months after the date of enactment of the Dodd-Frank Act (July 21, 2010).

Prompt Corrective Action. Federal banking agencies must take prompt supervisory and regulatory actions against undercapitalized depository institutions pursuant to the Prompt Corrective Action provisions of the Federal Deposit Insurance Act. Depository institutions are assigned one of five capital categories-"well capitalized," "adequately capitalized," "undercapitalized," "significantly undercapitalized," and "critically undercapitalized"—and are subjected to differential regulation corresponding to the capital category within which the institution falls. Under certain circumstances, a well capitalized, adequately capitalized or undercapitalized institution may be treated as if the institution were in the next lower capital category. As we describe in Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations—Liquidity and Capital Resources," an institution is deemed to be well capitalized if it has a total risk-based capital ratio of at least $10 \%$, a Tier 1 risk-based capital ratio of at least $6.0 \%$ and a leverage ratio of at least $5 \%$. An institution is adequately capitalized if it has a total risk-based capital ratio of at least $8 \%$, a Tier 1 risk-based capital ratio of at least $4 \%$ and a leverage ratio of at least $4 \%$. At December 31, 2011, our total risk-based capital ratio was $15.89 \%$, our Tier 1 risk-based capital ratio was $14.64 \%$ and our leverage ratio was $8.69 \%$, while the Bank's ratios were $11.60 \%, 10.34 \%$ and $6.13 \%$, respectively and, accordingly, both we and the Bank were "well capitalized" within the meaning of the regulations. A depository institution is generally prohibited from making capital distributions (including paying dividends) or paying management fees to a holding company if the institution
would thereafter be undercapitalized. Adequately capitalized institutions cannot accept, renew or roll over brokered deposits except with a waiver from the FDIC, and are subject to restrictions on the interest rates that can be paid on such deposits. Undercapitalized institutions may not accept, renew, or roll over brokered deposits.

Bank regulatory agencies are permitted or, in certain cases, required to take action with respect to institutions falling within one of the three undercapitalized categories. Depending on the level of an institution's capital, the agency's corrective powers include, among other things: - prohibiting the payment of principal and interest on subordinated debt;

- prohibiting the holding company from making distributions without prior regulatory approval;
- placing limits on asset growth and restrictions on activities;
- placing additional restrictions on transactions with affiliates;
- restricting the interest rate the institution may pay on deposits;
- prohibiting the institution from accepting deposits from correspondent banks; and
- in the most severe cases, appointing a conservator or receiver for the institution.

A banking institution that is undercapitalized must submit a capital restoration plan. This plan will not be accepted unless, among other things, the banking institution's holding company guarantees the plan up to an agreed-upon amount. Any guarantee by a depository institution's holding company is entitled to a priority of payment in bankruptcy. Failure to implement a capital plan, or failure to have a capital restoration plan accepted, may result in a conservatorship or receivership.

Insurance of Deposit Accounts. The Bank's deposits are insured to the maximum extent permitted by the Deposit Insurance Fund ("DIF"). Upon enactment of the Emergency Economic Stabilization Act of 2008 on October 3, 2008, federal deposit insurance coverage levels under the DIF temporarily increased from $\$ 100,000$ to $\$ 250,000$ per deposit category, per depositor, per institution, through December 31, 2009. On May 20, 2009, the Helping Families Save Their Homes Act extended the temporary increase through December 31, 2013. The Dodd-Frank Act permanently increases the maximum amount of deposit insurance to $\$ 250,000$ per deposit category, per depositor, per institution retroactive to January 1, 2008, and noninterest-bearing transaction accounts have unlimited deposit insurance through December 31, 2013.

As the insurer, the FDIC is authorized to conduct examinations of, and to require reporting by, FDIC-insured institutions. The FDIC also may prohibit any FDIC-insured institution from engaging in any activity the FDIC determines by regulation or order to pose a serious threat to the DIF. The FDIC also has the authority to initiate enforcement actions against banks.

The FDIC has implemented a risk-based assessment system under which FDIC-insured depository institutions pay annual premiums at rates based on their risk classification. A bank's risk classification is based on its capital levels and the level of supervisory concern the bank poses to the regulators. Institutions assigned to higher risk classifications (that is, institutions that pose a greater risk of loss to the DIF) pay assessments at higher rates than institutions that pose a lower risk. A decrease in a bank's capital ratios or the occurrence of events that have an adverse effect on a bank's asset quality, management, earnings or liquidity could result in a substantial increase in deposit insurance premiums paid by a bank, which would adversely affect earnings. In addition, the FDIC can impose special assessments in certain instances. The range of assessments in the risk-based system is a function of the reserve ratio in the DIF. Each insured institution is assigned to one of four risk categories based on supervisory evaluations, regulatory capital levels and certain other factors. An institution's assessment rate depends upon the category to which it is assigned. Unlike the other categories, Risk Category I contains further risk differentiation based on the FDIC's analysis of financial ratios, examination component ratings and other information. Assessment rates are determined by the FDIC and, including potential adjustments to reflect an institution's risk profile, currently range from five to nine basis points for the healthiest institutions (Risk Category I) to 35 basis points of assessable liabilities for the riskiest (Risk Category IV). Rates may be increased an additional ten basis points depending on the amount of brokered deposits utilized. The above rates apply to institutions with assets under $\$ 10$ billion. Other rates apply for larger, or "highly complex" institutions. The FDIC may adjust rates uniformly from one quarter to the next, except that no single adjustment can exceed three basis points. At December 31, 2011, the Bank's DIF assessment rate was 9.04 basis points.

On February 27, 2009, the FDIC announced an interim rule pursuant to which it would impose an emergency special assessment of $\$ 0.20$ per $\$ 100$ of domestic deposits for all banks to be collected on September 30, 2009. The assessment base for the emergency special assessment would be the same as the assessment base for the second quarter risk-based assessment. In addition, the FDIC's interim rule provided the FDIC with authority to impose an additional emergency special assessment of up to 10 basis points if at the end of any quarter the FDIC determines that the DIF's reserve ratio has fallen close to zero or negative. In May 2009, the FDIC adopted the final rule, effective June 30, 2009, that imposed a special assessment of five cents for every $\$ 100$ on each insured depository institution's assets minus its Tier 1 capital as of June 30, 2009, subject to a cap equal to $\$ 0.10$ per $\$ 100$ of assessable deposits for the second quarter.

On November 12, 2009, in order to strengthen the cash position of the FDIC's DIF immediately, the FDIC required banks to prepay their estimated quarterly risk-based assessments for the fourth quarter of 2009 and for all of 2010, 2011 and 2012. In addition, the FDIC adopted a three-basis point increase in assessment rates effective on January 1, 2011. Under the rule each institution's deposit assessment base would be calculated using its third quarter 2009 deposit assessment base, adjusted quarterly for an estimated 5 percent annual growth rate in the deposit assessment base through the end of 2012. The prepaid assessment was collected on December 30, 2009 and was mandatory for all institutions (subject to the exercise of the FDIC's discretion to exempt an institution if the FDIC determines that the prepayment would affect the safety and soundness of the institution). We recorded a prepaid assessment of approximately $\$ 10.0$ million, which according to the rule was recorded as a prepaid expense (asset) as of December 30, 2009 and is being amortized over a three year period; as of December 31, 2011, $\$ 2.8$ million of the prepaid assessment remained.

In November 2010, the FDIC issued a notice of proposed rulemaking to change the deposit insurance assessment base from total domestic deposits to average total assets minus average tangible equity, as required by the Dodd-Frank Act, with a proposed effective date of April 1, 2011. The FDIC also issued a notice of proposed rulemaking to revise the deposit insurance assessment system for large institutions. The FDIC proposed to create a two tier system—one for most large institutions that have more than $\$ 10$ billion in assets, and another for "highly complex" institutions that have over $\$ 50$ billion in assets and are fully owned by a parent with over $\$ 500$ billion in assets. These proposals did not apply to us or the Bank.

On February 9, 2011, the FDIC adopted a final rule which redefines the deposit insurance assessment base as required by the Dodd-Frank Act. The final rule sets the deposit insurance assessment base as average consolidated total assets minus average tangible equity. It also sets a new assessment rate schedule which reflects assessment rate adjustments including potentially reduced rates tied to unsecured debt and potentially increased rates for brokered deposits. The final rule generally became effective on April 1, 2011.

Loans-to-One Borrower. Generally, a bank may not make a loan or extend credit to a single or related group of borrowers in excess of $15 \%$ of its unimpaired capital and surplus. An additional amount may be lent, equal to $10 \%$ of unimpaired capital and surplus, if such loan is secured by specified collateral, generally readily marketable collateral (which is defined to include certain financial instruments and bullion) and real estate. At December 31, 2011, the Bank's limit on loans-to-one borrower was $\$ 32.3$ million ( $\$ 53.8$ million for secured loans). At December 31, 2011, the Bank's largest aggregate outstanding balance of loans-to-one borrower was $\$ 45.0$ million, which was secured by real estate.

Transactions with Affiliates and other Related Parties. There are various legal restrictions on the extent to which a financial holding company and its nonbank subsidiaries can borrow or otherwise obtain credit from banking subsidiaries or engage in other transactions with or involving those banking subsidiaries. The Bank's authority to engage in transactions with related parties or "affiliates" (that is, any company that controls or is under common control with an institution, including us and our non-bank subsidiaries) is limited by Sections 23A and 23B of the Federal Reserve Act and Regulation W promulgated thereunder. Section 23A restricts the aggregate amount of covered transactions with any individual affiliate to $10 \%$ of the Bank's capital and surplus. At December 31, 2011, we were not indebted to the Bank. The aggregate amount of covered transactions with all affiliates is limited to $20 \%$ of the Bank's capital and surplus. Certain transactions with affiliates are required to be secured by collateral in an amount and of a type described in Section 23A and the purchase of low quality assets from affiliates is generally prohibited. Section 23B generally provides that certain transactions with affiliates, including loans and asset purchases, must be on terms and under circumstances, including credit standards, that are substantially the same or at least as favorable to the institution as those prevailing at the time for comparable transactions with non-affiliated companies.

The Dodd-Frank Act generally enhances the restrictions on transactions with affiliates under Section 23A and 23B of the Federal Reserve Act, including an expansion of the definition of "covered transactions" and an increase in the amount of time for which collateral requirements regarding covered credit transactions must be satisfied. Insider transaction limitations are expanded through the strengthening of loan restrictions to insiders and the expansion of the types of transactions subject to the various limits, including derivatives transactions, repurchase agreements, reverse repurchase agreements and securities lending or borrowing transactions. Restrictions are also placed on certain assets sales to and from an insider to an institution including requirements that such sales be on market terms and, in certain circumstances, approved by the institution's board of directors.

The Bank's authority to extend credit to its directors, executive officers and $10 \%$ shareholders, as well as to entities controlled by such persons, is governed by the requirements of Sections 22(g) and 22(h) of the Federal Reserve Act and Regulation O of the Federal Reserve. Among other things, these provisions require that extensions of credit to insiders (i) be made on terms that are substantially the same as, and follow credit underwriting procedures that are not less stringent than, those prevailing for comparable transactions with unaffiliated persons and that do not involve more than the normal risk of repayment or present other unfavorable features; and (ii) not exceed certain limitations on the amount of credit extended to such persons, individually and in the aggregate, which limits are based, in part, on the amount of the Bank's capital. In addition, extensions of credit in excess of certain limits must be approved by the Bank's board of directors.

Standards for Safety and Soundness. The Federal Deposit Insurance Act requires each federal banking agency to prescribe for all insured depository institutions standards relating to, among other things, internal controls, information and audit systems, loan documentation, credit underwriting, interest rate risk exposure, asset growth, compensation, fees, benefits and such other operational and managerial standards as the agency deems appropriate. The federal banking agencies have adopted final regulations and Interagency Guidelines Prescribing Standards for Safety and Soundness to implement these safety and soundness standards. The guidelines set forth the safety and soundness standards that the federal banking agencies use to identify and address problems at insured depository institutions before capital becomes impaired. If the appropriate federal banking agency determines that an institution fails to meet any standard prescribed by the guidelines, the agency may require the institution to submit to the agency an acceptable plan to achieve compliance with the standard.

Privacy. Financial institutions are required to disclose their policies for collecting and protecting confidential information. Customers generally may prevent financial institutions from sharing nonpublic personal financial information with nonaffiliated third parties except under narrow circumstances, such as the processing of transactions requested by the consumer or when the financial institution is jointly sponsoring a product or service with a nonaffiliated third party. Additionally, financial institutions generally may not disclose consumer account numbers to any nonaffiliated third party for use in telemarketing, direct mail marketing or other marketing to consumers. The federal banking agencies have issued a model privacy notice for use by financial institutions in 2011. These model notices have been adopted for use by the Bank and are being implemented in accordance with Bank policy.

The Fair and Accurate Credit Transactions Act of 2003, known as the FACT Act, provides consumers with the ability to restrict companies from using certain information obtained from affiliates to make marketing solicitations. In general, a person is prohibited from using information received from an affiliate to make a solicitation for marketing purposes to a consumer, unless the consumer is given notice and had a reasonable opportunity to opt out of such solicitations. The rule permits opt-out notices to be given by any affiliate that has a pre-existing business relationship with the consumer and permits a joint notice from two or more affiliates. Moreover, such notice would not be applicable if the company using the information has a pre-existing business relationship with the consumer. This notice may be combined with other required disclosures to be provided under other provisions of law, including notices required under other applicable privacy provisions.

Section 315 of the FACT Act requires each financial institution or creditor to develop and implement a written Identity Theft Prevention Program to detect, prevent and mitigate identity theft in connection with the opening of certain accounts or certain existing accounts. In accordance with this rule, the Bank was required to adopt "reasonable policies and procedures" to:

- identify relevant red flags for covered accounts and incorporate those red flags into the program;
- detect red flags that have been incorporated into the program;
- respond appropriately to any red flags that are detected to prevent and mitigate identity theft; and
ensure the program is updated periodically, to reflect changes in risks to customers or to the safety and soundness of the financial institution or creditor from identity theft.

Bank Secrecy Act- Anti-Money Laundering and Related Regulations. The Bank Secrecy Act, which we refer to as BSA, requires the Bank to implement a risk-based compliance program in order to protect the Bank from being used as a conduit for financial or other illicit crimes including but not limited to money laundering and terrorist financing. These rules are administered by the Financial Crimes Enforcement Network, a bureau of the U.S. Treasury

Department, which we refer to as FinCEN. Under the law, the Bank must have a board-approved written BSA-Anti-Money Laundering, which we refer to as AML program which must contain the following key requirements: (1) appointing responsible persons to manage the program, including a BSA Officer; (2) ongoing training of all appropriate Bank staff and management on BSA-AML compliance; (3) developing a system of internal controls (including appropriate policies, procedures and processes); and (4) requiring independent testing to ensure effective implementation of the program and appropriate compliance. Under BSA regulations, the Bank is subject to various reporting requirements such as currency transaction reporting (CTR) for all cash transactions initiated by or on behalf of a customer which, when aggregated, exceed $\$ 10,000$ per day. The Bank is also required to monitor customer activity and transactions and file a suspicious activity report (SAR) upon a certain transaction threshold amount when suspicious activity is observed. The BSA also contains numerous recordkeeping requirements.

On June 21, 2010, FinCEN proposed new rules as directed by the Credit Card Accountability Responsibility and Disclosure Act of 2009 to expand the reach of BSA-AML related compliance responsibilities to certain defined "prepaid access providers and sellers, a class of money services businesses formerly either outside or lightly regulated under the BSA." On July 26, 2011, FinCEN issued its final rule imposing these affirmative BSA-AML compliance obligations. The Bank has evaluated the impact of these rules on its operations and its third-party relationships, and has established internal processes accordingly.

USA PATRIOT Act. The Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001, which we refer to as the USA PATRIOT Act, amended, in part, the BSA, by, in pertinent part, criminalizing the financing of terrorism and augmented the existing BSA framework by strengthening customer identification procedures, requiring financial institutions to have due diligence procedures, including enhanced due diligence procedures certain accounts and, most significantly, improving information sharing between financial institutions and the U.S. government.

Under the USA PATRIOT Act, FinCEN, can send bank regulatory agencies lists of the names of persons suspected of involvement in terrorist activities or money laundering. The Bank must search its records for any relationships or transactions with persons on those lists. If the Bank finds any relationships or transactions, it must report specific information to FinCEN and implement other internal compliance procedures in accordance with the Bank's BSA-AML compliance procedures.

The Office of Foreign Assets Control, which we refer to as OFAC, is a division of the U.S. Treasury Department, and administers and enforces economic and trade sanctions based on U.S. foreign policy and national security goals against targeted foreign countries, terrorists, international narcotics traffickers, and those engaged in activities related to the proliferation of weapons of mass destruction. OFAC functions under the President's wartime and national emergency powers, as well as under authority granted by specific legislation, to impose controls on transactions and freeze assets under U.S. jurisdiction. In addition, many of the sanctions are based on United Nations and other international mandates, and typically involve close cooperation with allied governments. OFAC maintains lists of names of persons and organizations suspected of aiding, harboring or engaging in terrorist acts, as well as sanctions programs for certain countries. If the Bank finds a name on any transaction, account or wire transfer that is on an OFAC list, the Bank must freeze or block such account, and perform additional procedures as required by OFAC regulations. The Bank filters its customer base and transactional activity against OFAC-issued lists. The Bank performs these checks utilizing purpose directed software, which is updated each time a modification is made to the lists provided by OFAC and other agencies of Specially Designated Nationals and Blocked Persons.

Other consumer protection regulations. The Bank is subject to a wide range of consumer protection regulations which may have an enterprise-wide impact or may principally govern its lending or deposit operations. To the extent the Bank engages third party service providers in any aspect of its products and services, these third parties may also be subject to compliance with applicable law, and must therefore be subject to Bank oversight.

Unfair or deceptive or abusive acts or practices. Section 5 of the Federal Trade Commission Act prohibits all persons, including financial institutions, from engaging in any unfair or deceptive acts or practices in or affecting commerce. The Dodd-Frank Act codifies this prohibition, and expands it even further by prohibiting "abusive" practices as well. These prohibitions, which we refer to as UDAAP, apply in all areas of the Bank, including marketing and advertising practices, product features, terms and conditions, operational practices, and the conduct of third parties with whom the Bank may partner or on whom the Bank may rely in bringing Bank products and services to consumers.

The Bank's loan operations are also subject to federal consumer protection laws applicable to credit transactions, including but not limited to:

- the federal "Truth-In-Lending Act," governing disclosures of credit terms to consumer borrowers; the "Home Mortgage Disclosure Act of 1975," requiring financial institutions to provide information to enable the public and public officials to determine whether a financial institution is fulfilling its obligation to help meet the housing needs of the community it serves;
the "Equal Credit Opportunity Act," prohibiting discrimination on the basis of race, creed or other prohibited factors in extending credit;
the "Fair Credit Reporting Act of 1978," as amended by the "Fair and Accurate Credit Transactions Act," governing the use and provision of information to credit reporting agencies, certain identity theft protections and certain credit and other disclosures;
*he "Fair Debt Collection Practices Act," governing the manner in which consumer debts may be collected by collection agencies;
*he "Home Ownership and Equity Protection Act" and Regulation prohibiting unfair, abusive or deceptive home mortgage lending practices, restricting certain mortgage lending activities and advertising and mortgage disclosure standards.
the "Service Members Civil Relief Act;" and
*he rules and regulations of the various federal agencies charged with the responsibility of implementing these federal laws;

In addition to the foregoing, interest and other charges collected or contracted for by the Bank will be subject to state usury laws and federal laws concerning interest rates.

The deposit operations of the Bank are subject to various consumer protection laws including but not limited to:
the "Truth in Savings Act," which imposes disclosure obligations to enable consumers to make informed decisions about accounts at depository institutions;
the "Right to Financial Privacy Act," which imposes a duty to maintain confidentiality of consumer financial records and prescribes procedures for complying with administrative subpoenas of financial records;
*he "Expedited Funds Availability Act" which establishes standards related to when financial instituions must make various deposit items available for withdrawal, and requires depository institutions to disclose their availability policies to their depositors;
*he "Electronic Fund Transfer Act" and which governs electronic fund transfers to and withdrawals from deposit accounts and customers' rights and liabilities arising from the use of automated teller machines and other electronic banking services; and
the rules and regulations of various federal agencies charged with the responsibility of implementing these federal laws.

Community Reinvestment Act. Under the Community Reinvestment Act of 1977, which we refer to as the CRA, a federally-insured institution has a continuing and affirmative obligation to help meet the credit needs of its community, including low-and moderate-income neighborhoods, consistent with the safe and sound operation of the institution. The CRA requires the board of directors of federally-insured institutions, such as the Bank, to adopt a CRA statement for its assessment area that, among other things, describes its efforts to help meet community credit needs and the specific types of credit that the institution is willing to extend. The CRA further requires that a record be kept of whether a financial institution meets its community's credit needs, which record will be taken into account when evaluating applications for, among other things, domestic branches and mergers and acquisitions. The
regulations promulgated pursuant to the CRA contain three evaluation tests:
a lending test which compares the institution's market share of loans in low-and moderate-income areas to its market share of loans in its entire service area and the percentage of the institution's outstanding loans to low-and moderate-income areas or individuals;
a service test, which evaluates the provision of services that promote the availability of credit to low-and moderate-income areas; and
an investment test, which evaluates an institution's record of investments in organizations designed to foster community development, small-and- minority-owned businesses and affordable housing lending, including state and local government housing or revenue bonds.

The Bank was examined for CRA compliance in 2010 and received a "satisfactory" rating for the 2010 examination.

Enforcement. Under the Federal Deposit Insurance Act, the FDIC has the authority to bring actions against a bank and all affiliated parties, including stockholders, attorneys, appraisers and accountants, who knowingly or recklessly participate in wrongful actions likely to have an adverse effect on the bank. Formal enforcement action may range from the issuance of a capital directive or cease and desist order to removal of officers and/or directors to institution of receivership or conservatorship proceedings, or termination of deposit insurance. Civil penalties cover a wide range of violations and can amount to $\$ 25,000$ per day, or even $\$ 1$ million per day in especially egregious cases. Federal law also establishes criminal penalties for certain violations.

Federal Reserve System. Federal Reserve regulations require banks to maintain non-interest bearing reserves against their transaction accounts (primarily negotiated order of withdrawal, or NOW, and regular checking accounts). For 2011, Federal Reserve regulations generally required that reserves be maintained against aggregate transaction accounts as follows: for accounts aggregating $\$ 48.1$ million or less (subject to adjustment by the Federal Reserve), the reserve requirement is $3 \%$; and, for accounts aggregating greater than $\$ 48.1$ million, the reserve requirement is $10 \%$ (subject to adjustment by the Federal Reserve to between $8 \%$ and $14 \%$ ). The first $\$ 10.7$ million of otherwise reservable balances (subject to adjustments by the Federal Reserve) are exempt from the reserve requirements. At December 31, 2011, the Bank met these requirements by maintaining $\$ 96.2$ million in cash and balances at the Federal Reserve Bank.

Actions taken by Congress and bank regulatory agencies in response to market instability.
In response to the widely-publicized adverse conditions in the U.S. banking and financial system, Congress, the U.S. Treasury Department and federal banking agencies have taken various actions as part of a comprehensive strategy to stabilize the financial system and housing markets, and to strengthen U.S. financial institutions.

Emergency Economic Stabilization Act of 2008. The Emergency Economic Stabilization Act of 2008, provided the Secretary of the Treasury with authority to, among other things, establish the Troubled Asset Relief Program, or TARP, to purchase from financial institutions up to $\$ 700$ billion of troubled assets, which included residential or commercial mortgages and any securities, obligations, or other instruments that were based on or related to such mortgages, that in each case were originated or issued on or before March 14, 2008. The term "troubled assets" also included any other financial instrument that the Secretary, after consultation with the Chairman of the Federal Reserve determined the purchase of which is necessary to promote financial market stability, upon transmittal of such determination in writing to the appropriate committees of the U.S. Congress.

Under this authority, the Treasury Department implemented the TARP Capital Purchase Program, or CPP, whereby the Treasury Department committed to purchase up to $\$ 250$ billion of senior preferred shares from qualifying banks, savings associations, and certain bank and savings and loan holding companies engaged only in financial activities. Under the CPP, in conjunction with the purchase of senior preferred shares, the Treasury Department also received warrants to purchase common stock with an aggregate market price equal to 15 percent of the senior preferred investment.

Recipients of CPP funding under TARP were subject to the Treasury Department's standards for executive compensation and corporate governance, for the period during which the Treasury Department held equity issued under the CPP. The executive compensation requirements apply to the chief executive officer, chief financial officer, plus the next three most highly compensated executive officers. Requirements include: (1) ensuring that incentive compensation for senior executives does not encourage unnecessary and excessive risks that threaten the value of the financial institution; (2) a required clawback of any bonus or incentive compensation paid to a senior executive based on statements of earnings, gains or other criteria that are later proven to be materially inaccurate; (3) a prohibition from making any golden parachute payment to a senior executive based on the Internal Revenue Code provision; and (4) an agreement not to deduct for tax purposes executive compensation in excess of $\$ 500,000$ for each senior executive. Moreover, recipients of CPP funding were required to agree, as a condition to participating in the program, that the Treasury Department could unilaterally amend the terms of the CPP program or impose new restrictions on recipients, in order to comply with any changes in applicable federal statutes.

We entered into a transaction with the Treasury Department on December 12, 2008 pursuant to which we received $\$ 45.2$ million in exchange for issuing 45,220 shares of our Series B preferred stock at a $5 \%$ annual dividend rate for the first five years, and a $9 \%$ annual dividend thereafter if the preferred shares are not redeemed by us. We repurchased all of the Series B preferred stock on March 10, 2010. Furthermore, the Treasury Department received 10 -year warrants to purchase $1,960,405$ shares of our common stock at a purchase price $\$ 3.46$ per share. The number of warrants issued to the Treasury Department was reduced by $50 \%$, to 980,203 as we subsequently raised an amount of qualifying capital which, by regulation, resulted in that reduction. We repurchased all outstanding warrants on September 8, 2010 for $\$ 4.7$ million. Since we have repaid all obligations under TARP, we will experience no further financial impact from it.

Temporary Liquidity Guarantee Program. The FDIC established a Temporary Liquidity Guarantee Program on October 14, 2008 (i) guaranteeing certain debt issued by FDIC-insured institutions and certain holding companies on or after October 14, 2008 through June 30, 2009; or, in certain instances, October 31, 2009 and (ii) providing unlimited insurance coverage for non-interest bearing transaction accounts.

Debt Guarantee Program. Under the Debt Guarantee Program, or DGP, the FDIC temporarily guaranteed all newly-issued senior unsecured debt incurred by banks up to prescribed limits. Although we opted to participate in the DGP, we determined to not issue any debt securities under the DGP.

Transaction Account Guarantee Program. Under the Transaction Account Guarantee Program, or TAGP, non-interest bearing transaction accounts are fully insured through December 31, 2012. Non-interest bearing transaction accounts are any deposit accounts with respect to which interest is neither accrued nor paid and on which the insured depository institution does not reserve the right to require advance notice of an intended withdrawal, including traditional demand deposit checking accounts that allow for an unlimited number of deposits and withdrawals at any time. Transaction accounts do not include interest-bearing money market deposit accounts or sweep arrangements that result in funds being placed in an interest-bearing account as the result of the sweep. The unlimited guarantee under the TAGP is in addition to, and separate from, the general deposit insurance coverage provided under the DIF. We do not participate in the TAGP.

On November 9, 2010 and January 18, 2011, the FDIC (as mandated by Section 343 of the Dodd-Frank Act) adopted rules providing for unlimited deposit insurance for traditional noninterest-bearing transaction accounts and IOLTA accounts for two years starting December 31, 2010. This coverage applies to all insured deposit institutions, and there is no separate FDIC assessment for the insurance. Furthermore, this unlimited coverage is separate from, and in addition to, the coverage provided to depositors with respect to other accounts held at an insured depository institution.

Term Asset-Backed Securities Loan Facility. Among other liquidity programs, the Federal Reserve established the Term Asset-Backed Securities Loan Facility, or TALF, to provide non-recourse loans secured by eligible asset-backed securities, or ABS. The TALF was designed to increase credit availability and support economic activity by facilitating the issuance of ABS that are collateralized by certain consumer and small business loans. As part of the Treasury Department's Financial Stability Plan, (described below) that the Federal Reserve announced on February 10, 2009, eligible ABS were expanded to include certain newly-issued commercial mortgage backed securities, or CMBS. The Federal Reserve ceased making loans secured by ABS on March 31, 2010 and by newly-issued CMBS on June 30, 2010.

Financial Stability Plan. On February 10, 2009, Treasury Secretary Timothy Geithner announced a Financial Stability Plan consisting of both new proposals and expansion of existing programs. The Financial Stability Plan included the
following principal aspects:

- a capital assistance plan to provide new capital to institutions;
- an expansion of the TALF program;
- the making home affordable program; and
- the small business and community lending institute.

We do not participate in the capital assistance plan or the TALF and are not affected by the other aspects of the Financial Stability Plan.

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The "making home affordable" program offers assistance to homeowners unable to refinance their loans by providing access to low-cost refinancing on conforming loans owned by the Federal National Mortgage Association, or FNMA, or the Federal Home Loan Mortgage Corporation, or FHLMC. In addition, the program provides a $\$ 75$ billion homeowner stability initiative to prevent foreclosures, increased funding to FNMA and FHLMC and an increase in the size of the mortgage portfolios that FNMA and FHLMC may retain.

Electronic Fund Transfer Act regulatory amendments. The Federal Reserve implemented provisions of the CARD Act, which impacted prepaid cards and fees and disclosures related thereto. The final rule was effective on August 22, 2010, but contained an extension to January 31, 2001 for certain cards based on the EcoGift Card Act. These amendments impacted the Bank and resulted in operational changes in various areas of the Bank's business, particularly in connection with the issuance of prepaid cards.

Regulatory Reform.
On July 21, 2010, the Dodd-Frank Act was signed into law. The Dodd-Frank Act (as amended) implements far-reaching changes across the financial regulatory landscape, including provisions that, among other things, will:

- Centralize responsibility for consumer financial protection by creating a new agency, the Bureau of Consumer Financial Protection, with broad rulemaking, supervision and enforcement authority for a wide range of consumer protection laws that would apply to all banks and certain others, including the examination and enforcement powers with respect to any bank with more than $\$ 10$ billion in assets.
- Restrict the preemption of state consumer financial protection law by federal law and disallow subsidiaries and affiliates of national banks, from availing themselves of such preemption.
- Require new capital rules and apply the same leverage and risk-based capital requirements that apply to insured depository institutions to most bank holding companies.
- Require the Office of the Comptroller of the Currency to seek to make its capital requirements for national banks, countercyclical so that capital requirements increase in times of economic expansion and decrease in times of economic contraction.
- Require publicly-traded bank holding companies with assets of $\$ 10$ billion or more to establish a risk committee responsible for enterprise-wide risk management practices.
- Change the assessment base for federal deposit insurance from the amount of insured deposits to consolidated average assets less tangible capital.
- Increase the minimum ratio of net worth to insured deposits of the DIF from $1.15 \%$ to $1.35 \%$ and require the FDIC, in setting assessments, to offset the effect of the increase on institutions with assets of less than $\$ 10$ billion.
- Provide for new disclosure and other requirements relating to executive compensation and corporate governance, including guidelines or regulations on incentive-based compensation and a prohibition on compensation arrangements that encourage inappropriate risks or that could provide excessive compensation.
- Make permanent the $\$ 250,000$ limit for federal deposit insurance and provide unlimited federal deposit insurance until January 1, 2013 for non-interest bearing demand transaction accounts and IOLTA accounts at all insured
depository institutions.
- Repeal the federal prohibitions on the payment of interest on demand deposits, thereby permitting depository institutions to pay interest on business transaction and other accounts.
- Allow de novo interstate branching by banks.
- Give the Federal Reserve the authority to establish rules regarding interchange fees charged for electronic debit transactions by payment card issuers having assets over $\$ 10$ billion and to enforce a new statutory requirement that such fees be reasonable and proportional to the actual cost of a transaction to the issuer. The Federal Reserve has proposed rules under this provision that would limit the swipe fees that a debit card issuer can charge merchants to seven to 12 cents per transaction, subject to an undetermined adjustment for fraud prevention costs. Final regulations are due nine months after enactment of the Dodd-Frank Act.
- Increase the authority of the Federal Reserve to examine the holding companies and their non-bank subsidiaries.
- Require all bank holding companies to serve as a source of financial strength to their depository institution subsidiaries in the event such subsidiaries suffer from financial distress.
- Restrict proprietary trading by banks, bank holding companies and others, and their acquisition and retention of ownership interests in and sponsorship of hedge funds and private equity funds. This restriction is commonly referred to as the "Volcker Rule." There is an exception in the Volcker Rule to allow a bank to organize and offer hedge funds and private equity funds to customers if certain conditions are met. These conditions include, among others, requirements that the bank provides bona fide investment advisory services; the funds are organized only in connection with such services and to customers of such services; the bank does not have more than a de minimis interest in the funds, limited to a $3 \%$ ownership interest in any single fund and an aggregated investment in all funds of $3 \%$ of Tier 1 capital; the bank does not guarantee the obligations or performance of the funds; and no director or employee of the bank has an ownership interest in the fund unless he or she provides services directly to the funds.

Many aspects of the Dodd-Frank Act are subject to rulemaking and will take effect over several years. Specific rulemaking intended to implement provisions of the Dodd-Frank Act is underway and are addressed elsewhere in this Section as applicable. It is difficult to predict the extent to which the Dodd-Frank Act or the resulting regulations may adversely impact us. However, compliance with these new laws and regulations may increase our costs, limit our ability to pursue attractive business opportunities, cause us to modify our strategies and business operations and increase our capital requirements and constraints, any of which may have a material adverse impact on our business, financial condition, liquidity or results of operations. We cannot predict whether, or in what form any proposed regulation or statute will be adopted or the extent to which our business may be affected by any new regulation or statute.

Federal Regulatory Guidance on Incentive Compensation. On June 21, 2010, federal banking regulators released final guidance on sound incentive compensation policies for banking organizations. This guidance, which covers all employees that have the ability to materially affect the risk profile of an organization either individually or as part of a group, is based upon key principles including: (1) incentive compensation arrangements at a banking organization should provide employees incentives that appropriately balance risk and financial results in a manner that does not encourage employees to expose their organizations to imprudent risk; (2) these arrangements should be compatible with effective controls and risk-management; and (3) these arrangements should be supported by strong corporate governance, including active and effective oversight by the organization's board of directors. The final guidance seeks to address the safety and soundness risks of incentive compensation practices to ultimately be sure that compensation practices are not structured in a manner to give employees incentives to take imprudent risks. Federal regulators intend to actively monitor the actions being taken by banking organizations with respect to incentive compensation
arrangements and will review and update their guidance as appropriate to incorporate best practices that emerge.

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The Federal Reserve will review, as part of the regular, risk-focused examination process, the incentive compensation arrangements of banking organizations such as ours that are not considered "large, complex banking organizations." These reviews will be tailored to each organization based on the scope and complexity of the organization's activities and the prevalence of incentive compensation arrangements. The findings of the supervisory initiatives will be included in reports of examination. Deficiencies will be incorporated into the organization's supervisory ratings, which can affect the organization's ability to make acquisitions and take other actions. Enforcement actions may be taken against a banking organization if its incentive compensation arrangements, or related risk-management controls or governance processes, pose a risk to the organization's safety and soundness and the organization is not taking prompt and effective measures to correct the deficiencies.

In February 2011, the Federal Reserve, the Office of Comptroller of the Currency and the FDIC approved a joint proposed rulemaking to implement Section 956 of the Dodd-Frank Act, which prohibits incentive-based compensation arrangements that encourage inappropriate risk taking by covered financial institutions and that are deemed to be excessive, or that may lead to material losses.

Effect of governmental monetary policies. The commercial banking business is affected not only by general economic conditions but also by both U.S. fiscal policy and the monetary policies of the Federal Reserve. Some of the instruments of fiscal and monetary policy available to the Federal Reserve include changes in the discount rate on member bank borrowings, the fluctuating availability of borrowings at the "discount window," open market operations, the imposition of and changes in reserve requirements against member banks' deposits and assets of foreign branches, the imposition of and changes in reserve requirements against certain borrowings by banks and their affiliates, and the placing of limits on interest rates that member banks may pay on time and savings deposits. Such policies influence to a significant extent the overall growth of bank loans, investments, and deposits and the interest rates charged on loans or paid on time and savings deposits. We cannot predict the nature of future fiscal and monetary policies and the effect of such policies on the future business and our earnings.

## Delaware Regulation

General. As a Delaware financial holding company, we are subject to the supervision of and periodic examination by the Delaware Office of the State Bank Commissioner and must comply with the reporting requirements of the Delaware Office of the State Bank Commissioner. The Bank, as a banking corporation chartered under Delaware law, is subject to comprehensive regulation by the Delaware Office of the State Bank Commissioner, including regulation of the conduct of its internal affairs, the extent and exercise of its banking powers, the issuance of capital notes or debentures, any mergers, consolidations or conversions, its lending and investment practices and its revolving and closed-end credit practices. The Bank also is subject to periodic examination by the Delaware Office of the State Bank Commissioner and must comply with the reporting requirements of the Delaware Office of the State Bank Commissioner. The Delaware Office of the State Bank Commissioner has the power to issue cease and desist orders prohibiting unsafe and unsound practices in the conduct of a banking business.

Limitation on Dividends. Under Delaware banking law, the Bank's directors may declare dividends on common or preferred stock of so much of its net profits as they judge expedient; but the Bank must, before the declaration of a dividend on common stock from net profits, carry $50 \%$ of its net profits of the preceding period for which the dividend is paid to its surplus fund until its surplus fund amounts to $50 \%$ of its capital stock and thereafter must carry $25 \%$ of its net profits for the preceding period for which the dividend is paid to its surplus fund until its surplus fund amounts to $100 \%$ of its capital stock.

## Employees

As of December 31, 2011, we had 428 full-time employees and believe our relationships with our employees to be good. Our employees are not employed under a collective bargaining agreement.

Item 1A. Risk Factors.

Risks Relating to Our Business

The Bank's allowance for loan losses may not be adequate to cover actual losses.
Like all financial institutions, the Bank maintains an allowance for loan losses to provide for probable losses. At December 31, 2011, the ratio of the allowance for losses to loans was $1.69 \%$. The Bank's allowance for loan losses may not be adequate to cover actual loan losses and future provisions for loan losses could materially and adversely affect the Bank's operating results. The Bank's allowance for loan losses is determined by analyzing historical loan losses, current trends in delinquencies and charge-offs, plans for problem loan resolution, changes in the size and composition of the loan portfolio and industry information. Also included in management's estimates for loan losses are considerations with respect to the impact of economic events, the outcome of which are uncertain. The Bank's provision for loan losses increased in 2011 compared to prior years. The amount of future losses is susceptible to changes in economic, operating and other conditions, including changes in interest rates that may be beyond the Bank's control, and these losses may exceed current estimates. Bank regulatory agencies, as an integral part of their examination process, review the Bank's loans and allowance for loan losses. Although we believe that the Bank's allowance for loan losses is adequate to provide for probable losses and that the methodology used by the Bank to determine the amount of the allowance is effective, we cannot assure you that we will not need to increase the Bank's allowance for loan losses, change our methodology for determining our allowance for loan losses or that our regulators will not require us to increase this allowance. Any of these occurrences could materially and adversely affect our earnings and profitability.

The Bank may suffer losses in its loan portfolio despite its underwriting practices.
The Bank seeks to mitigate the risks inherent in its loan portfolio by adhering to specific underwriting practices. These practices include analysis of a borrower's prior credit history, financial statements, tax returns and cash flow projections, valuation of collateral based on reports of independent appraisers and verification of liquid assets. Although the Bank believes that its underwriting criteria are appropriate for the various kinds of loans it makes, the Bank may incur losses on loans that meet its underwriting criteria, and these losses may exceed the amounts set aside as reserves in the Bank's allowance for loan losses. If the level of non-performing assets increases, interest income will be reduced. If we experience loan defaults in excess of amounts that we have included in our provision for loan losses, we will have to increase the provision for loan losses which will reduce our income.

Recessionary conditions in the U.S. economy and significant dislocations in the credit markets have had, and we expect they will continue to have, significant adverse effects on our assets and operating results.

For a multi-year period and continuing through the date of this report, the financial system in the United States, including credit markets and markets for real estate and real-estate related assets, have been subject to considerable stress. This stress has resulted in substantial declines in the availability of credit, the values of real estate and real estate-related assets, the availability of ready markets for those assets and impairment of the ability of many borrowers to repay their obligations. As a result of these conditions, we materially increased our provision for loan losses, and experienced an increase in the amount of loans charged off and non-performing assets, and our income and the price of our common stock have declined. Weak economic conditions could further harm our financial condition and results of operations. We have previously recognized impairments on securities which are more likely to result in weak economic environments.

Actions taken by the U.S. government and governmental agencies to respond to current economic conditions may not have a beneficial impact upon us.

In response to current economic conditions, the U.S. Government and a number of governmental agencies have established or proposed a series of programs designed to stabilize the financial system and credit markets. See item 1, "Business-Regulation under Banking Law." We cannot predict whether these programs will have their intended effect or, if they do, whether they will have a beneficial impact upon our financial condition and results of operations.

We may have difficulty managing our growth which may divert resources and limit our ability to expand our operations successfully.

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We expect to continue to experience significant growth in the amount of our assets, the level of our deposits and the scale of our operations. Our future profitability will depend in part on our continued ability to grow; however, we may not be able to sustain our historical growth rate or be able to grow. Our future success will depend on the ability of our officers and key employees to continue to implement and improve our operational, financial and management controls, reporting systems and procedures and manage a growing number of customer relationships. We may not implement improvements to our management information and control systems in an efficient or timely manner and may discover deficiencies in existing systems and controls. Consequently, our continued growth may place a strain on our administrative and operational infrastructure. Any such strain could increase our costs, reduce or eliminate our profitability and reduce the price at which our common shares trade.

Changes in interest rates could reduce our income, cash flows and asset values.
Our income and cash flows and the value of our assets depend to a great extent on the difference between the interest rates we earn on interest earning assets, such as loans and investment securities, and the interest rates we pay on interest-bearing liabilities such as deposits and borrowings. We discuss the effects of interest rate changes on the market value of our portfolio equity and net interest income in "Management's Discussion and Analysis of Financial Condition and Results of Operations-Asset and Liability Management." Interest rates are highly sensitive to many factors which are beyond our control, including general economic conditions and policies of various governmental and regulatory agencies and, in particular, the Federal Reserve. Changes in monetary policy, including changes in interest rates, will influence not only the interest we receive on our loans and investment securities and the amount of interest we pay on deposits, but also our ability to originate loans and obtain deposits and our costs in doing so. If the rate of interest we pay on our deposits and other borrowings increases more than the rate of interest we earn on our loans and other investments, our net interest income, and therefore our earnings, could decline or we could sustain losses. Our earnings could also decline or we could sustain losses if the rates on our loans and other investments fall more quickly than those on our deposits and other borrowings. While the Bank is generally asset sensitive, which implies that significant increases in market rates would generally increase margins, while decreases in interest rates would generally decrease margins, we cannot assure you that margins will increase as a result of increases or decreases in market rates.

We are subject to lending risks.
There are risks inherent in making all loans. These risks include interest rate changes over the time period in which loans may be repaid and changes in the national economy or the economy of our regional market that impact the ability of our borrowers to repay their loans or the value of the collateral securing those loans. Our loan portfolio contains a high percentage of commercial, construction and commercial mortgage loans in relation to our total loans and total assets. At December 31, 2011, commercial loans were $25.9 \%$ of total loans, construction loans were $14.2 \%$ of total loans and commercial mortgage loans were $35.0 \%$ of total loans. Accordingly, at December 31, 2011, our loan portfolio was concentrated in commercial, construction and commercial mortgage loans which comprised $\$ 1.31$ billion, or $75.0 \%$, of our total loan portfolio. These types of loans are generally viewed as having more risk of default than residential real estate loans or consumer loans. These types of loans are also typically larger than residential real estate loans and consumer loans. Because our loan portfolio contains a significant number of commercial, construction and commercial mortgage loans with relatively large balances, the deterioration of one or a few of these loans would cause a significant increase in non-performing loans. Current economic conditions have caused increases in our delinquent and defaulted loans. We cannot assure you that we will not experience further increases in delinquencies and defaults or that any such increases will not be material. On a consolidated basis, an increase in non-performing loans could result in an increase in our provision for loan losses or in loan charge-offs and a consequent reduction of our earnings.

Our lending operations are concentrated in the Philadelphia-Wilmington metropolitan area.
Our loan activities are largely based in the Philadelphia-Wilmington metropolitan area. As a result, our consolidated financial performance depends largely upon economic conditions in this area. Local economic conditions that are worse than economic conditions in the United States generally could cause us to experience an increase in loan delinquencies, a reduction in deposits, an increase in the number of borrowers who default on their loans and a reduction in the value of the collateral securing their loans greater than similarly situated institutions in other regions.

We depend to some extent upon wholesale and brokered deposits to satisfy funding needs.
We have relied to some extent on funds provided by wholesale and brokered deposits to support the growth of our loan portfolio. Wholesale and brokered deposits are highly sensitive to changes in interest rates paid on such deposits and, accordingly, can be a volatile source of funding. Although such funding sources amounted to only $2.1 \%$ of our total deposits at December 31, 2011 and $6.0 \%$ at December 31, 2010, they represented $7.6 \%$ of total deposits at December 31, 2009 and higher percentages in previous periods. If we are not successful in obtaining wholesale funding, we may be unable to continue our growth, or could experience contraction in our total assets. In addition, to the extent that we are unable to match the maturities of the interest rates we pay for wholesale and brokered funds to the maturities of the loans we make using those funds; increases in the interest rates we pay for such funds could decrease our consolidated net interest income. Moreover, if the Bank ceases to be categorized as "well capitalized" under banking regulations, it will be prohibited from accepting, renewing or rolling over brokered deposits except with a waiver from FDIC. Although the Bank is currently deemed to be well capitalized, a change from that classification could also hurt our growth or cause our total assets to contract.

We operate in a highly competitive market and geographic area.
We face substantial competition in all phases of our operations from a variety of different competitors, including commercial banks and their holding companies, savings and loan associations, mutual savings banks, credit unions, consumer finance companies, factoring companies, insurance companies and money market mutual funds. Competition for financial services in the Philadelphia-Wilmington metropolitan area, which is our principal service area, is very strong. This geographic area includes offices of many of the largest financial institutions in the nation. Most of those competing institutions have much greater financial and marketing resources than we have and far greater name recognition. Due to their size, many of our competitors can achieve economies of scale and, as a result, may offer a broader range of products and services as well as better pricing structures for those products and services. Moreover, because we are smaller and less well-established, we may have to pay higher rates on our deposits or offer more free or reduced-cost services in order to attract and retain customers. Some of the financial services organizations with which we compete are not subject to the same degree of regulation as federally-insured and regulated financial institutions such as ours. As a result, those competitors may be able to access funding and provide various services more easily or at less cost than we can.

We derive a significant percentage of our deposits, total assets and income from deposit accounts we generate through affinity groups.

We derive a significant percentage of our deposits, total assets and income from deposit accounts we generate through affinity groups. Deposits related to our top twenty affinity groups totaled $\$ 1.18$ billion at December 31, 2011, excluding an affinity group in process of termination whose deposits $s$ have been replaced by growth in existing relationships. We provide oversight to our affinity groups which must meet all internal and regulatory requirements. We may exit relationships where such requirements are not met or be required by our regulators to exit such relationships. We perform liquidity reporting and planning daily and identify and monitor contingent sources of liquidity. If an affinity group relationship were to be terminated, it could materially reduce our deposits, assets and income. We cannot assure you that we could replace such relationship. If we cannot replace such relationship, we may be required to seek higher rate funding sources as compared to the exiting affinity group and interest expense might increase. We may also be required to sell securities or other assets which would reduce revenues or potentially generate losses.

Our affinity group marketing strategy has been adopted by other institutions with which we compete.

Several online banking operations as well as the online banking programs of conventional banks have instituted affinity group marketing strategies similar to ours. As a consequence, we have encountered competition in this area and anticipate that we will continue to do so in the future. This competition may increase our costs, reduce our revenues or revenue growth or, because we are a relatively new banking operation without the name recognition of other, more established banking operations, make it difficult for us to compete effectively in obtaining affinity group relationships.

Our lending limit may adversely affect our competitiveness.
Our regulatory lending limit as of December 31, 2011 to any one customer or related group of customers was $\$ 32.3$ million for unsecured loans and $\$ 53.8$ million for secured loans. Our lending limit is substantially smaller than that of many financial institutions with which we compete. While we believe that our lending limit is sufficient for our targeted market of small to mid-size businesses, individuals and affinity group members, it may affect our ability to attract or maintain customers or to compete with other financial institutions. Moreover, to the extent that we incur losses and do not obtain additional capital, our lending limit, which depends upon the amount of our capital, will decrease.

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Environmental liability associated with lending activities could result in losses.
In the course of our business, we may foreclose on and take title to properties securing our loans. If hazardous substances were discovered on any of these properties, we may be liable to governmental entities or third parties for the costs of remediation of the hazard, as well as for personal injury and property damage. Many environmental laws can impose liability regardless of whether we knew of, or were responsible for, the contamination. In addition, if we arrange for the disposal of hazardous or toxic substances at another site, we may be liable for the costs of cleaning up and removing those substances from the site, even if we neither own nor operate the disposal site. Environmental laws may require us to incur substantial expenses and may materially limit use of properties we acquired through foreclosure, reduce their value or limit our ability to sell them in the event of a default on the loans they secure. In addition, future laws or more stringent interpretations or enforcement policies with respect to existing laws may increase our exposure to environmental liability.

As a financial institution whose principal medium for delivery of banking services is the Internet, we are subject to risks particular to that medium.

We operate an independent Internet bank, as distinguished from the Internet banking service of an established conventional bank. Independent Internet banks often have found it difficult to achieve profitability and revenue growth. Several factors contribute to the unique problems that Internet banks face. These include concerns for the security of personal information, the absence of personal relationships between bankers and customers, the absence of loyalty to a conventional hometown bank, the customer's difficulty in understanding and assessing the substance and financial strength of an Internet bank, a lack of confidence in the likelihood of success and permanence of Internet banks and many individuals' unwillingness to trust their personal assets to a relatively new technological medium such as the Internet. As a result, many potential customers may be unwilling to establish a relationship with us.

Conventional financial institutions, in growing numbers, are offering the option of Internet banking and financial services to their existing and prospective customers. The public may perceive conventional financial institutions as being safer, more responsive, more comfortable to deal with and more accountable as providers of their banking and financial services, including their Internet banking services. We may not be able to offer Internet banking and financial services and personal relationship characteristics that have sufficient advantages over the Internet banking and financial services and other characteristics of established conventional financial institutions to enable us to compete successfully.

Moreover, both the Internet and the financial services industry are undergoing rapid technological changes, with frequent introductions of new technology-driven products and services. In addition to improving the ability to serve customers, the effective use of technology increases efficiency and enables financial institutions to reduce costs. Our ability to compete will depend, in part, upon our ability to address the needs of our customers by using technology to provide products and services that will satisfy customer demands, as well as to create additional efficiencies in our operations. Many of our competitors have substantially greater resources to invest in technological improvements. We may not be able to implement effectively new technology-driven products and services or be successful in marketing these products and services to our customers.

Our operations may be interrupted if our network or computer systems, or those of our providers, fail.
Because we deliver our products and services over the Internet and outsource several critical functions to third parties, our operations depend on our ability, as well as that of our service providers, to protect computer systems and network infrastructure against interruptions in service due to damage from fire, power loss, telecommunications failure, physical break-ins, computer hacking or similar catastrophic events. Our operations also depend upon our ability to
replace a third-party provider if it experiences difficulties that interrupt our operations or if an operationally essential third-party service terminates. Service interruptions to customers may adversely affect our ability to obtain or retain customers and could result in regulatory sanctions. Moreover, if a customer were unable to access his or her account or complete a financial transaction due to a service interruption, we could be subject to a claim by the customer for his or her loss. While our accounts and other agreements contain disclaimers of liability for these kinds of losses, we cannot predict the outcome of litigation if a customer were to make a claim against us.

Security concerns may adversely affect Internet banking.

A significant barrier to online financial transactions is the secure transmission of confidential information over public networks. The systems we use rely on encryption and authentication technology to provide secure transmission of confidential information. Advances in computer capabilities, new discoveries in the field of cryptography or other developments could result in a compromise or breach of the algorithms used to protect customer transaction data. If we, or another provider of financial services through the Internet, were to suffer damage from a security breach, public acceptance and use of the Internet as a medium for financial transactions could suffer. Any security breach could deter potential customers or cause existing customers to leave, thereby impairing our ability to grow and maintain profitability and, possibly, our ability to continue delivering our products and services through the Internet. Although we, with the help of third-party service providers, intend to continue to implement security technology and establish operational procedures to prevent security breaches, these measures may not be successful.

We outsource many essential services to third-party providers who may terminate their agreements with us, resulting in interruptions to our banking operations.

We obtain essential technological and customer services support for the systems we use from third-party providers. We outsource our check processing, check imaging, electronic bill payment, statement rendering, internal audit and other services to third- party vendors. For a description of these services, you should read Item 1, "Business-Other Operations-Third-Party Service Providers." Our agreements with each service provider are generally cancelable without cause by either party upon specified notice periods. If one of our third-party service providers terminates its agreement with us and we are unable to replace it with another service provider, our operations may be interrupted. If an interruption were to continue for a significant period of time, our earnings could decrease, we could experience losses and we could lose customers.

We may be affected by government regulation.
We are subject to extensive federal and state banking regulation and supervision. The regulations are intended primarily to protect our depositors' funds, the federal deposit insurance funds and the safety and soundness of the Bank, not our shareholders. Regulatory requirements affect lending practices, capital structure, investment practices, dividend policy and growth. A failure by either the Bank or us to meet regulatory capital requirements will result in the imposition of limitations on our operations and could, if capital levels drop significantly, result in our being required to cease operations. Moreover, a failure by either the Bank or us to comply with regulatory requirements regarding lending practices, investment practices, customer relationships and other operational practices (see "Business--Regulation Under Banking Law") could result in regulatory sanctions and possibly third-party liabilities. Changes in governing law, regulations or regulatory practices could impose additional costs on us or impair our ability to obtain deposits or make loans and, as a consequence, our consolidated revenues and profitability.

As a Delaware-chartered bank whose depositors and financial services customers are located in several states, the Bank may be subject to additional licensure requirements or other regulation of its activities by state regulatory authorities and laws outside of Delaware. If the Bank's compliance with licensure requirements or other regulation becomes overly burdensome, we may seek to convert its state charter to a federal charter in order to gain the benefits of federal preemption of some of those laws and regulations. Conversion of the Bank to a federal charter will require the prior approval of the relevant federal bank regulatory authorities, which we may not be able to obtain. Moreover, even if we obtain approval, there could be a significant period of time between our application and receipt of the approval, and/or any approval we do obtain may be subject to burdensome conditions or restrictions.

Our success will depend on our ability to retain Betsy Z. Cohen, our Chief Executive Officer, and our senior management.

We believe that our future success will depend upon the expertise of, and customer relationships established by Betsy Z. Cohen, our chief executive officer, and other members of senior management. If Mrs. Cohen were to become unavailable for any reason, or if we are unable to hire highly qualified and experienced personnel, our ability to attract deposits or loan customers may be materially adversely affected.

Potential acquisitions may disrupt our business and dilute stockholder value.
Acquiring other banks or businesses involves various risks commonly associated with acquisitions, including, among other things:

- potential exposure to unknown or contingent liabilities of the target entity;
- exposure to potential asset quality issues of the target entity;
- difficulty and expense of integrating the operations and personnel of the target entity; - potential disruption to our business;
- potential diversion of our management's time and attention;
- the possible loss of key employees and customers of the target entity;
- difficulty in estimating the value of the target entity; and
- potential changes in banking or tax laws or regulations that may affect the target entity.

We evaluate merger and acquisition opportunities and conduct due diligence activities related to possible transactions with other financial institutions and financial services companies. As a result, merger or acquisition discussions and, in some cases, negotiations may take place and future mergers or acquisitions involving cash, debt or equity securities may occur at any time. Acquisitions typically involve the payment of a premium over book and market values, and, therefore, some dilution of our tangible book value and net income per common share may occur in connection with any future transaction. Furthermore, failure to realize the expected revenue increases, cost savings, increases in geographic or product presence, and/or other projected benefits from an acquisition could have a material adverse effect on our financial condition and results of operations.

Financial reform legislation enacted by Congress will, among other things, tighten capital standards and result in new laws and regulations that are expected to increase our costs of operations.

Congress' passage of the Dodd-Frank Act and the rules and regulations emanating therefrom, will significantly change the current bank regulatory structure and affect the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. The Dodd-Frank Act requires various federal agencies to adopt a broad range of new implementing rules and regulations, and to prepare numerous studies and reports for Congress. The federal agencies are given significant discretion in drafting the implementing rules and regulations, and consequently, many of the details and much of the impact of the Dodd-Frank Act may not be known for many months or years.

Certain provisions of the Dodd-Frank Act are expected to have a near term effect on us. For example, under the new law all federal prohibitions on the ability of financial institutions to pay interest on demand deposit accounts were repealed. As a result, beginning on July 21, 2011, financial institutions commenced offering interest on demand deposits to compete for clients. Our interest expense will increase and our net interest margin will decrease if we begin offering interest on demand deposits to attract additional customers or maintain current customers, which could reduce our net interest income.

The Dodd-Frank Act mandated the formation of the Consumer Financial Protection Bureau with power to promulgate and enforce consumer protection laws. Smaller depository institutions, those with $\$ 10$ billion or less in assets, will be subject to the Consumer Financial Protection Bureau's rule-writing authority, and existing depository institution regulatory agencies will retain examination and enforcement authority for such institutions. The Dodd-Frank Act also establishes a Financial Stability Oversight Council chaired by the Secretary of the Treasury with authority to identify institutions and practices that might pose a systemic risk and, among other things, includes provisions affecting
(1) corporate governance and executive compensation of all companies whose securities are registered with the SEC,
(2) FDIC insurance assessments, (3) interchange fees for debit cards, which are now set by the Federal Reserve under
a restrictive "reasonable and proportional cost" per transaction standard (however, these interchange fee determinations do not apply to banks with less than $\$ 10$ billion or to health and reloadable prepaid cards), (4) minimum capital levels for bank holding companies, subject to a grandfather clause for financial institutions with less than $\$ 15$ billion in assets, (5) derivative and proprietary trading by financial institutions, and (6) the resolution of large financial institutions.

The Dodd-Frank Act requires publicly traded companies to give stockholders a non-binding vote on executive compensation and so-called "golden parachute" payments, and authorizes the SEC to promulgate rules that would allow stockholders to nominate their own candidates using a company's proxy materials. The legislation also directs the Federal Reserve to promulgate rules prohibiting excessive compensation paid to bank and financial holding company executives, regardless of whether the company is publicly traded or not.

The Dodd-Frank Act's "Durbin Amendment" is also impactful and applies to all banks, regardless of asset size. Banks must comply with the prohibition on network exclusivity and routing requirements. The Federal Reserve has implemented final routing regulations requirements to prohibit network exclusivity arrangements on debit card transactions and ensure merchants will have choices in debit card routing. In addition, the network exclusivity and routing requirements apply to both debit cards and prepaid cards.

Specifically, the final regulation requires issuers to make at least two unaffiliated networks available to the merchant, without regard to the method of authentication (PIN or signature). A card issuer can guarantee compliance with the network exclusivity regulations by enabling the debit card to process transactions through one signature network and one unaffiliated PIN network. Cards usable only with PINs must be enabled with two unaffiliated PIN networks. Under the Durbin Amendment a smaller payment card network may be used to help satisfy the two unaffiliated network requirements; however, if the second payment card network is unwilling to expand its coverage to meet increased merchant demand for access that would trigger noncompliance with the network exclusivity regulations. ATM transactions are not subject to routing and exclusivity regulations.

The effective dates for the final routing regulations vary based on application and the type of debit card transactions offered or used according to the schedule below:

- Effective October 1, 2011, payment card networks must allow merchants to direct transactions to all networks enabled on debit cards.
- Effective April 1, 2012, most debit card issuers must comply with the outlined regulations; issuers with cards not currently offering an unaffiliated PIN network must do so by this date.
- Effective April 1, 2013, the network exclusivity compliance extension for certain types of previously excluded debit cards will expire.
- Effective May 1, 2013, all reloadable general-use prepaid cards sold and reloaded prior to April 1, 2013, must comply with network exclusivity requirements. If such cards are reloaded on or after April 1, 2013, the effective date for compliance is 30 days after the reloading date.

It is difficult to predict at this time what specific impact the Dodd-Frank Act and the yet to be written implementing rules and regulations will have on regional banks; however, we expect that at a minimum they will increase our operating and compliance costs and could increase our interest expense.

New lines of business or new products and services may subject us to additional risks.
From time to time, we may implement new lines of business or offer new products and services within existing lines of business. There are substantial risks and uncertainties associated with these efforts, particularly in instances where the markets are not fully developed. In developing and marketing new lines of business and/or new products and services, we may invest significant time and resources. Initial timetables for the introduction and development of new lines of business and/or new products or services may not be achieved and price and profitability targets may not
prove feasible. External factors, such as compliance with regulations, competitive alternatives, and shifting market preferences, may also impact the successful implementation of a new line of business or a new product or service. Furthermore, any new line of business and/or new product or service could have a significant impact on the effectiveness of our system of internal controls. Failure to successfully manage these risks in the development and implementation of new lines of business or new products or services could reduce our income, or cause us to experience losses.

We may be subject to potential liability and business risk from actions by our regulators related to supervision of third parties.

Oversight management of third parties through which we acquire deposit accounts may be deemed to be stressed by the growth in those third parties. Although we have added significant compliance staff and have utilized an outside consultant our internal and external compliance examiners must be satisfied with the results of such augmentation and enhancement. We cannot assure you that we will satisfy all related requirements. Not achieving a compliance management system which is deemed adequate could result in sanctions against the Bank. Our review and analysis of our compliance management system and implementation of any changes resulting from that review and analysis will likely result in increased noninterest expense.

Any future FDIC insurance premium increases will adversely affect our earnings.
In November 2009, the FDIC adopted a rule requiring banks to prepay their quarterly risk-based assessments for the fourth quarter of 2009 and for all of 2010, 2011 and 2012. Any further assessments or special assessments that the FDIC levies will be recorded as an expense during the appropriate period and will affect our earnings. On February 9, 2011, the FDIC adopted a final rule which redefines the deposit insurance assessment base as required by the Dodd-Frank Act. The final rule sets the deposit insurance assessment base as average consolidated total assets minus average tangible equity. It also sets a new assessment rate schedule which reflects assessment rate adjustments including potentially reduced rates tied to unsecured debt and potentially increased rates for brokered deposits. The final rule became effective on April 1, 2011.

Risks related to ownership of our common stock.
The trading volume in our common stock is less than that of other larger financial services companies, which may adversely affect the price of our common stock.

Although our common stock is traded on The NASDAQ Global Select Market, the trading volume in our common stock is less than that of other larger financial services companies. A public trading market having the desired characteristics of depth, liquidity and orderliness depends on the presence in the marketplace of willing buyers and sellers of our common stock at any given time. This presence depends on the individual decisions of investors and general economic and market conditions over which we have no control. Given the lower trading volume of our common stock, significant sales of our common stock, or the expectation of these sales, could cause our stock price to fall.

An investment in our common stock is not an insured deposit.
Our common stock is not a bank deposit and, therefore, is not insured against loss by the FDIC, any other deposit insurance fund or by any other public or private entity. Investment in our common stock is inherently risky for the reasons described in this "Risk Factors" section and is subject to the same market forces that affect the price of common stock in any company. As a result, if you acquire our common stock, you may lose some or all of your investment.

There may be future sales or other dilution of our equity that may adversely affect the market price of our common stock.

We cannot predict whether future issuances of shares of our common stock or the availability of shares for resale in the open market will decrease the market price per share of our common stock. We are not restricted from issuing
additional shares of common stock, including any securities that are convertible into or exchangeable for, or that represent the right to receive shares of common stock. Sales of a substantial number of shares of our common stock in the public market or the perception that such sales might occur could materially adversely affect the market price of the shares of our common stock. Because our decision to issue securities in any future offering will depend on market conditions and other factors beyond our control, including regulatory requirements, we cannot predict or estimate the amount, timing or nature of our future offerings. Thus, our stockholders bear the risk of any future stock issuances reducing the market price of our common stock and diluting their stock holdings in us. The exercise of any options granted to directors, executive officers and other employees under our stock compensation plans, the issuance of shares of common stock in acquisitions and other issuances of our common stock could have an adverse effect on the market price of the shares of our common stock. The existence of options, or shares of our common stock reserved for issuance as restricted shares of our common stock may materially adversely affect the terms upon which we may be able to obtain additional capital in the future through the sale of equity securities.

Future offerings of debt, which would be senior to our common stock upon liquidation, and/or preferred equity securities which may be senior to our common stock for purposes of dividend distributions or upon liquidation, may adversely affect the market price of our common stock.

In the future, we may attempt to increase our capital resources or, if the Bank's capital ratios fall below the required minimums, we could be forced to raise additional capital by making additional offerings of debt or preferred equity securities, including medium-term notes, trust preferred securities, senior or subordinated notes or preferred stock. Upon liquidation, holders of our debt securities and shares of preferred stock and lenders with respect to other borrowings will receive distributions of our available assets prior to the holders of our common stock. Additional equity offerings may dilute the holdings of our existing stockholders or reduce the market price of our common stock, or both. Holders of our common stock are not entitled to preemptive rights or other protections against dilution.

The Bank's ability to pay dividends is subject to regulatory limitations which, to the extent we require such dividends in the future, may affect our ability to pay our obligations and pay dividends.

We are a separate legal entity from the Bank and our other subsidiaries, and we do not have significant operations of our own. We have historically depended on the Bank's cash and liquidity as well as dividends to pay our operating expenses. Various federal and state statutory provisions limit the amount of dividends that subsidiary banks can pay to their holding companies without regulatory approval. The Bank is also subject to limitations under state law regarding the payment of dividends, including the requirement that dividends may be paid only out of net profits. In addition to these explicit limitations, it is possible, depending upon the financial condition of the Bank and other factors, federal and state regulatory agencies could take the position that payment of dividends by the Bank would constitute an unsafe or unsound banking practice. In the event the Bank is unable to pay dividends sufficient to satisfy our obligations or is otherwise unable to pay dividends to us, we may not be able to service our obligations as they become due or to pay dividends on our common stock or preferred stock. Consequently, the inability to receive dividends from the Bank could adversely affect our financial condition, results of operations, cash flows and prospects. Even if the Bank has the capacity to pay dividends, which it currently does, it is not obligated to pay the dividends. Its Board of Directors may determine as it did in 2011, 2010 and 2009, to retain earnings to support or increase its capital base.

Anti-takeover provisions of our certificate of incorporation, bylaws and Delaware law may make it more difficult for holders of our common stock to receive a change in control premium.

Certain provisions of our certificate of incorporation and bylaws could make a merger, tender offer or proxy contest more difficult, even if such events were perceived by many of our stockholders as beneficial to their interests. In addition, as a Delaware corporation, we are subject to Section 203 of the Delaware General Corporation Law which, in general, prevents an interested stockholder, defined generally as a person owning $15 \%$ or more of a corporation's outstanding voting stock, from engaging in a business combination with our company for three years following the date that person became an interested stockholder unless certain specified conditions are satisfied.

Item 1B. Unresolved Staff Comments.
None.
Item 2. Properties.

We are the lessee of ten premises. Our banking and operations facilities occupy 33,950 square feet in Wilmington, Delaware under a lease expiring in 2018. The rent is currently $\$ 69,128$ per month and escalates yearly based upon scheduled increases in base rent and actual increases in taxes and premises operating costs over specified base rates. We also hold a lease on 24,531 square feet of space in Philadelphia, Pennsylvania expiring in 2014 for a loan production office. The rent is currently $\$ 56,047$ per month and escalates yearly based upon scheduled increases in base rent and actual increases in premises operating costs over specified base rates. We sublease portions of our Philadelphia space to affiliated entities. We pay aggregate rent of $\$ 8,383$ per month for our other two Philadelphia-area loan production offices, and $\$ 4,860$ per month for our Maryland automobile leasing offices. We pay $\$ 9,706$ per month for our Florida leasing office. We pay rent of $\$ 2,385$ per month for our Minnesota office. We also hold a sublease on 23,255 square feet of space in Sioux Falls, South Dakota for our prepaid card and various other operations expiring in 2014. The rent is currently $\$ 64,952$ per month. We also hold a lease on 2,579 square feet of space in Chicago, Illinois for Small Business Lending staff expiring in 2015. The rent is currently $\$ 5,300$ per month. We also sublease 2,627 square feet of office space in New York, New York. The lease will expire in 2015. The rent is currently $\$ 8,383$ per month. We believe these facilities are adequate for our current needs and for the reasonably foreseeable future.

Item 3. Legal Proceedings.
We are a party to various routine legal proceedings arising out of the ordinary course of our business. Management believes that none of these actions, individually or in the aggregate, will have a material adverse effect on our financial condition or operations.

Item 4. Mine Safety Disclosures
None.

## PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities.

Our common stock trades on the NASDAQ National Market under the symbol "TBBK." The following table sets forth the range of high and low sales prices for the indicated periods for our common stock.

| Quarter Ended | Price Range <br> High |  |
| :--- | :--- | :---: |
| 2011 | $\$ 10.32$ | $\$ 8.09$ |
| March 31, 2011 | $\$ 10.58$ | $\$ 8.82$ |
| June 30, 2011 | $\$ 10.64$ | $\$ 6.31$ |
| September 30, 2011 | $\$ 9.00$ | $\$ 6.51$ |
| December 30, 2011 |  |  |
|  |  |  |
| 2010 | $\$ 9.08$ | $\$ 6.09$ |
| March 31, 2010 | $\$ 9.66$ | $\$ 7.17$ |
| June 30, 2010 | $\$ 8.09$ | $\$ 6.17$ |
| September 30, 2010 | $\$ 10.31$ | $\$ 6.40$ |

As of March 5, 2012, there were 33,096,281 shares of common stock outstanding held of record by 2,074 persons.

We have not paid cash dividends on our common stock since our inception, and do not plan to pay cash dividends on our common stock for the foreseeable future. We intend to retain earnings, if any, to increase our capital and fund the development and growth of our operations. Our board of directors will determine any changes in our dividend policy based upon its analysis of factors it deems relevant. We expect that these factors will include our earnings, financial condition, cash requirements, regulatory capital levels and available investment opportunities.

Our payment of dividends is subject to restrictions discussed in Item 1, "Business-Regulation under Banking Law."

Share Repurchase Plan

In 2011 we adopted a common stock repurchase program. Shares repurchased will reduce the amount of shares outstanding. Repurchased shares may be reissued for various corporate purposes. As of December 31, 2011 we had repurchased 100,000 shares of a total maximum number of 750,000 shares authorized by the Board of Directors. The 100,000 shares were repurchased at an average cost of $\$ 8.66$. The following table presents share repurchase activity for the three months ended December 31, 2011.

|  | Maximum <br> number of <br> shares that |  |
| :---: | :---: | :---: |
| may yet be |  |  |
| Common |  | purchased <br> shares |
| under the |  |  |
| repurchased | Weighted-average | per share price |
| 100,000 | $\$ 8.66$ | authorization |

(1) All shares were repurchased under an authorization covering up to 750,000 of common stock approved by the Board of Directors and publically announced on September 27, 2011. Unless modified or revoked by the Board, this authorization does not expire.

## Performance graph

The following graph compares the performance of our common stock to the NASDAQ Composite Index and the NASDAQ Bank Stock Index. The graph shows the value of $\$ 100$ invested in our common stock and both indices on December 31, 2006 for a five year period and the change in the value of our common stock compared to the indices as of the end of each year. The graph assumes the reinvestment of all dividends. Historical stock price performance is not necessarily indicative of future stock price performance.

| Period ending |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $12 / 31 / 2006$ | $12 / 31 / 2007$ | $12 / 31 / 2008$ | $12 / 31 / 2009$ | $12 / 31 / 2010$ | $12 / 31 / 2011$ |
| Index | 100.00 | 45.47 | 12.67 | 23.18 | 34.36 | 24.43 |
| The Bancorp, Inc. | 100.00 | 77.93 | 59.29 | 48.32 | 54.06 | 47.34 |
| NASDAQ Bank Stock Index |  |  |  |  |  |  |
| NASDAQ Composite Stock | 100.00 | 109.81 | 65.29 | 93.95 | 109.84 | 107.86 |
| Index |  |  |  |  |  |  |

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The following table reflects stock performance since 2008, the year in which the Bank obtained TARP, compared to the KBW index which is an industry recognized peer group of regional and money center banks.

| Index | $12 / 31 / 2008$ | $12 / 31 / 2009$ | $12 / 31 / 2010$ | $12 / 31 / 2011$ |
| :--- | :---: | :---: | :---: | :---: |
| The Bancorp, Inc. | 100.00 | 182.93 | 271.20 | 192.80 |
| KBW BANK INDEX | 100.00 | 99.67 | 121.59 | 91.71 |

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Item 6. Selected Financial Data.
The following table sets forth selected financial data as of and for the years ended December 31, 2011, 2010, 2009, 2008, and 2007. We derived the selected financial data for the years ended December 31, 2011, 2010, 2009, 2008 and 2007 from our financial statements for those periods, which have been audited by Grant Thornton LLP, independent registered public accounting firm. You should read the selected financial data in this table together with, and such selected financial data is qualified by reference to, our financial statements and the notes to those financial statements in Item 8 of this report and "Management's Discussion and Analysis of Financial Condition and Results of Operations" in Item 7 of this report.

As of and for the year ended


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| Return on average common equity | 3.54 | $\%$ | 2.45 | $\%$ | 1.99 | $\%$ |  | nm | 9.15 | $\%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Net interest margin | 2.96 | $\%$ | 3.28 | $\%$ | 3.74 | $\%$ | 3.44 | $\%$ | 3.90 | $\%$ |
| Book value per common share | $\$ 8.18$ |  | $\$ 7.60$ |  | $\$ 7.64$ |  | $\$ 9.21$ |  | $\$ 12.01$ |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Selected Capital and Asset Quality |  |  |  |  |  |  |  |  |  |  |
| Ratios: | 9.02 | $\%$ | 8.30 | $\%$ | 12.00 | $\%$ | 10.07 | $\%$ | 11.24 | $\%$ |
| Equity/assets | 8.69 | $\%$ | 8.37 | $\%$ | 12.68 | $\%$ | 10.10 | $\%$ | 9.18 | $\%$ |
| Tier I capital to average assets |  |  |  |  |  |  |  |  |  |  |
| Tier 1 capital to total risk-weighted <br> assets | 14.64 | $\%$ | 11.99 | $\%$ | 15.81 | $\%$ | 11.72 | $\%$ | 10.15 | $\%$ |
| Total capital to total risk-weighted assets | 15.89 | $\%$ | 13.24 | $\%$ | 17.06 | $\%$ | 12.87 | $\%$ | 10.95 | $\%$ |
| Allowance for loan and lease losses to <br> total |  |  |  |  |  |  |  |  |  |  |
| $\quad$ loans | 1.69 | $\%$ | 1.49 | $\%$ | 1.26 | $\%$ | 1.20 | $\%$ | 0.80 | $\%$ |

nm--not meaningful

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.
The following discussion provides information to assist in understanding our financial condition and results of operations. This discussion should be read in conjunction with our consolidated financial statements and related notes appearing in Item 8 of this report.

## Critical Accounting Policies and Estimates

Our accounting and reporting policies conform with accounting principles generally accepted in the United States and general practices within the financial services industry. The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and the accompanying notes. Actual results could differ from those estimates. We believe that the determination of our allowance for loan and lease losses and our determination of the fair value of financial instruments involve a higher degree of judgment and complexity than our other significant accounting policies.

We determine our allowance for loan and lease losses with the objective of maintaining a reserve level we believe to be sufficient to absorb our estimated probable credit losses. We base our determination of the adequacy of the allowance on periodic evaluations of our loan portfolio and other relevant factors. However, this evaluation is inherently subjective as it requires material estimates, including, among others, expected default probabilities, the amount of loss we may incur on a defaulted loan, expected commitment usage, the amounts and timing of expected future cash flows on impaired loans, value of collateral, estimated losses on consumer loans and residential mortgages, and general amounts for historical loss experience. We also evaluate economic conditions and uncertainties in estimating losses and inherent risks in our loan portfolio. To the extent actual outcomes differ from our estimates, we may need additional provisions for loan losses. Any such additional provisions for loan losses will be a direct charge to our earnings. See "Allowance for Loan and Lease Losses".

The fair value of a financial instrument is defined as the amount at which the instrument could be exchanged in a current transaction between willing parties, other than in a forced or liquidation sale. We estimate the fair value of a financial instrument using a variety of valuation methods. Where financial instruments are actively traded and have quoted market prices, quoted market prices are used for fair value. When the financial instruments are not actively traded, other observable market inputs, such as quoted prices of securities with similar characteristics, may be used, if available, to determine fair value. When observable market prices do not exist, we estimate fair value. Our valuation methods and inputs consider factors such as types of underlying assets or liabilities, rates of estimated credit losses, interest rate or discount rate and collateral. Our best estimate of fair value involves assumptions including, but not limited to, various performance indicators, such as historical and projected default and recovery rates, credit ratings, current delinquency rates, loan-to value ratios and the possibility of obligor refinancing.

At the end of each quarter, we assess the valuation hierarchy for each asset or liability measured. From time to time, assets or liabilities may be transferred within hierarchy levels due to changes in availability of observable market inputs to measure fair value at the measurement date. Transfers into or out of hierarchy levels are based upon the fair value at the beginning of the reporting period.

We periodically review our investment portfolio to determine whether unrealized losses on securities are temporary, based on evaluations of the creditworthiness of the issuers or guarantors, and underlying collateral, as applicable. In addition, we consider the continuing performance of the securities. We recognize credit losses through the income statement. If management believes market value losses are temporary and that we have the ability and intention to hold those securities to maturity, we recognize the reduction in other comprehensive income, through equity.

We account for our stock-based compensation plans based on the fair value of the awards made, which include stock options, restricted stock, and performance based shares. To assess the fair value of the awards made, management makes assumptions as to expected stock price volatility, option terms, forfeiture rates and dividend rates. All of these estimates and assumptions may be susceptible to significant change that may impact earnings in future periods.

We account for income taxes under the liability method whereby we determine deferred tax assets and liabilities based on the difference between the carrying values on our financial statements and the tax basis of assets and liabilities as measured by the enacted tax rates which will be in effect when these differences reverse. Deferred tax expense (benefit) is the result of changes in deferred tax assets and liabilities.

## Results of Operations

Net Income: 2011 compared to 2010. Net income for 2011 was $\$ 8.9$ million, compared to net income of $\$ 5.2$ million for 2010. The increase reflected a $\$ 10.3$ million increase in noninterest income (excluding securities gains and other-than-temporary impairment (OTTI)), and an $\$ 8.2$ million increase in net interest income which were partially offset by a $\$ 2.2$ million increase in the provision for loan and lease losses and a $\$ 10.5$ million increase in non-interest expense. The higher non-interest income primarily resulted from higher prepaid fees which resulted from processing higher volumes of transactions. Higher net interest income resulted primarily from higher investment and loan balances and lower deposit costs. Prepaid card, wealth management, healthcare and merchant processing deposits all grew in 2011. Of the $\$ 10.5$ million increase in non-interest expense, $\$ 5.5$ million resulted from higher salaries and employee benefits primarily as a result of staff additions. The increase reflected staff additions to prepaid cards, regulatory compliance, the SBA loan department and the deposit and loan support functions. Diluted earnings per share of $\$ 0.28$ for 2011 compared to a diluted loss per share of $\$ 0.04$ for 2010 . As a result of the repurchase of all preferred stock issued in connection with the TARP Capital Purchase Program, the 2010 loss per share reflected a $\$ 5.8$ million charge for the unamortized accretion of the related imputed dividend cost in addition to $\$ 433,000$ of related cash dividends paid prior to the repurchase.

Net Income: 2010 compared to 2009. Net income for 2010 was $\$ 5.2$ million, compared to net income of $\$ 4.1$ million for 2009. The increase reflected a $\$ 6.9$ million increase in noninterest income (excluding securities gains and other-than-temporary impairment (OTTI)), and a $\$ 4.5$ million increase in net interest income which were offset by a $\$ 6.3$ million increase in the provision for loan and lease losses and a $\$ 5.9$ million increase in non-interest expense. In 2009, OTTI amounted to $\$ 2.2$ million, compared to $\$ 135,000$ in 2010 . The higher non-interest income primarily resulted from higher volumes of prepaid card transactions and higher merchant acquiring fees, which resulted from processing higher volumes of merchant credit, debit and clearing house transactions as well as increases in leasing income and other categories. Higher net interest income resulted primarily from higher loan and investment balances and a lower deposit costs. In 2010, we continued to grow lower cost deposits while reducing local higher cost deposit balances. Accordingly, our Philadelphia area deposits, reflecting decreases in higher cost deposit balances, decreased to $\$ 237.5$ million at December 31, 2010 from $\$ 375.9$ at December 31, 2009. Prepaid card, wealth management,
healthcare and merchant card related deposits all grew in 2010. There was a diluted loss per share of $\$ 0.04$ for 2010 compared to diluted earnings per share of $\$ 0.02$ for 2009. As a result of the repurchase of all preferred stock issued in connection with the TARP Capital Purchase Program, the 2010 loss per share reflected a $\$ 5.8$ million charge for the unamortized accretion of the related imputed dividend cost in addition to $\$ 433,000$ of related cash dividends paid prior to the repurchase. A total of $\$ 3.8$ million of dividend and accretion on the preferred stock was reflected in the 2009 earnings per share calculation.

Net Interest Income: 2011 compared to 2010. Our net interest income for 2011 increased to $\$ 76.4$ million from $\$ 68.2$ million for 2010, reflecting an increase in interest income for 2011 to $\$ 88.4$ million from $\$ 82.7$ million for 2010. The increase in net interest income resulted from higher balances of loans and securities and lower deposit costs. Our average loans and leases increased to $\$ 1.68$ billion in 2011 from $\$ 1.57$ billion for 2010, while related interest income increased $\$ 980,000$. Our average investment securities increased to $\$ 366.5$ million for 2011 from $\$ 213.2$ million for 2010, while related interest income increased $\$ 4.2$ million. The impact of the reductions in rates by the Federal Reserve which began in the second half of 2007 continued as rates remained at historic lows in 2011. Interest expense decreased by $\$ 2.5$ million in 2011, reflecting lower deposit rates and changes in the mix of our deposits to lower rate deposit categories.

Our net interest margin (calculated by dividing net interest income by average interest-earning assets) for 2011 decreased to $2.96 \%$ from $3.28 \%$ for 2010 , a decrease of 32 basis points. The decrease in the net interest margin resulted primarily from increases in deposit seasonality. Seasonal deposits were invested at the Federal Reserve Bank for liquidity purposes, but bore interest at only 25 basis points. Such deposits comprise the majority of the interest earning deposits at the Federal Reserve Bank. For 2011 the average yield on our interest-earning assets decreased to $3.42 \%$ from $3.97 \%$ for 2010 , a decrease of 55 basis points. The cost of interest-bearing deposits decreased to $0.83 \%$ for 2011 from $1.22 \%$ for 2010 , a decrease of 39 basis points, while the cost of interest-bearing liabilities decreased to $0.90 \%$ for 2011 from $1.27 \%$ for 2010 , a decrease of 37 basis points. The total interest cost of deposits and interest bearing liabilities amounted to $0.46 \%$ in 2011 compared to $0.71 \%$ in 2010 a decrease of 25 basis points. This decrease reflected our continuing decreases in deposit rates and changes in the mix of our deposits and, in particular a significant increase in demand (non-interest bearing) deposits. In 2011, average demand (non-interest bearing) deposits amounted to $\$ 1.42$ billion, compared to $\$ 1.01$ billion in 2010. The increase reflected increased balances from our largest affinity group as well as increased balances associated with our prepaid cards. In 2011, average deposits amounted to $\$ 2.56$ billion, compared to $\$ 2.01$ billion in 2010. The growth reflected increases in balances associated with our prepaid card, wealth management, healthcare and merchant processing accounts and growth in our largest affinity group. Balances from our largest affinity group have significant seasonal fluctuations, but have been maintained at least at $\$ 377$ million and are included in our demand (non-interest bearing) deposits. We consider amounts over that level to be seasonal and have accordingly deposited them at the Federal Reserve Bank or invested them in short term investments. We have liquidity sources in excess of that amount, and monitor our liquidity daily. On August 8, 2011, the Bank has terminated its contract with this third party effective May 4, 2012 and does not anticipate a significant impact on its operations. As of the date of this report, we believe that growth of existing customer realtionships together with those imbedded and signed but not yet launched programs should replace the terminated customer's deposits at approximately the same cost. Additionally, the Company has adequate lines of credit and other liquidity sources to replace these liabilities.

Net Interest Income: 2010 compared to 2009. Our net interest income for 2010 increased to $\$ 68.2$ million from $\$ 63.7$ million for 2009, while our interest income for 2010 increased to $\$ 82.7$ million from $\$ 79.8$ million for 2009. The increase in interest income resulted from higher balances of loans and securities. Our average loans and leases increased to $\$ 1.57$ billion in 2010 from $\$ 1.48$ billion for 2009, while related interest income increased $\$ 715,000$. Our average investment securities increased to $\$ 213.2$ million for 2010 from $\$ 133.1$ million for 2009 , while related interest income increased $\$ 1.8$ million. The increase in net interest income also reflected lower deposit costs. The impact of the reductions in rates by the Federal Reserve beginning in the second half of 2007 and through 2010 continued as rates remained at historic lows in 2010. Interest expense decreased by $\$ 1.5$ million in 2010, reflecting lower deposit rates and changes in the mix of our deposits to lower rate deposit categories.

Our net interest margin (calculated by dividing net interest income by average interest-earning assets) for 2010 decreased to $3.28 \%$ from $3.74 \%$ for 2009, a decrease of 46 basis points. The decrease in the net interest margin resulted primarily from lower asset yields which decreased more than the deposit costs. For 2010 the average yield on our interest-earning assets decreased to $3.97 \%$ from $4.68 \%$ for 2009 , a decrease of 71 basis points. The cost of
interest-bearing deposits decreased to $1.22 \%$ for 2010 from $1.39 \%$ for 2009, a decrease of 17 basis points, while the cost of interest-bearing liabilities decreased to $1.27 \%$ for 2010 from $1.43 \%$ for 2009, a decrease of 16 basis points. The total interest cost of deposits and interest bearing liabilities, amounted to $.71 \%$ in 2010 compared to $.99 \%$ in 2009 . The decrease reflected our continuing decreases in deposit rates and changes in the mix of our deposits and, in particular a significant increase in demand (non-interest bearing) deposits. In 2010, average demand (non-interest bearing) deposits amounted to $\$ 1.01$ billion, compared to $\$ 529.5$ million in 2009.The increase reflected increased balances from our largest affinity group. In 2010, average deposits amounted to $\$ 2.01$ billion, compared to $\$ 1.56$ billion in 2009. The growth reflected increases in balances associated with our prepaid card, wealth management, healthcare and merchant card processing accounts. Balances from our largest affinity group have significant seasonal fluctuations, but have been maintained at least at approximately $\$ 375$ million and are included in our demand (non-interest bearing) deposits. We consider amounts over that level to be seasonal and have accordingly deposited them at the Federal Reserve Bank or invested them in short term investments. We have liquidity sources in excess of that amount, and monitor our liquidity daily.

Average Daily Balances. The following table presents the average daily balances of assets, liabilities and shareholders' equity and the respective interest earned or paid on interest-earning assets and interest-bearing liabilities, as well as average rates for the periods indicated:

Year ended December 31,

2011
Average
Balance $\quad$ Interest
2010

| Average | Average |  | Average |
| :---: | :---: | :---: | :---: |
| Rate | Balance | Interest | Rate |
| (dollars in thousands) |  |  |  |

Assets:
Interest-earning assets:

| Loans net of unearned discount | $\$ 1,671,940$ | $\$ 74,347$ | 4.45 | $\%$ | $\$ 1,567,947$ | $\$ 73,741$ | 4.70 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Leases-nontaxable* | 4,976 | 438 | 8.80 | $\%$ | 1,038 | 64 | 6.17 | $\%$ |
| Investment securities-taxable | 289,002 | 9,682 | 3.35 | $\%$ | 164,238 | 6,181 | 3.76 | $\%$ |
| Investment <br> securities-nontaxable* | 77,509 | 4,111 | 5.30 | $\%$ | 48,913 | 2,919 | 5.97 | $\%$ |
| Interest earning deposits at |  |  |  |  |  |  |  |  |
| Federal Reserve Bank | 588,689 | 1,461 | 0.25 | $\%$ | 327,943 | 817 | 0.25 | $\%$ |
| Net interest earning assets | $2,632,116$ | 90,039 | 3.42 | $\%$ | $2,110,079$ | 83,722 | 3.97 | $\%$ |

Allowance for loan and lease losses
Other assets

| $(26,999)$ | $(21,676$ |
| :---: | :---: |
| 255,444 | 183,850 |
| $\$ 2,860,561$ | $\$ 2,272,253$ |

Liabilities and Shareholders'
Equity:
Deposits:
Demand (non-interest bearing)

| ** | \$ 1,421,023 | \$1,438 | 0.10 | \% | \$ 1,011,667 | \$1,311 | 0.13 | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest bearing deposits |  |  |  |  |  |  |  |  |
| Interest checking | 754,949 | 6,094 | 0.81 | \% | 622,116 | 7,870 | 1.27 | \% |
| Savings and money market | 355,094 | 3,053 | 0.86 | \% | 311,251 | 3,921 | 1.26 | \% |
| Time | 31,066 | 354 | 1.14 | \% | 69,169 | 457 | 0.66 | \% |
| Total interest bearing deposits | 1,141,109 | 9,501 | 0.83 | \% | 1,002,536 | 12,248 | 1.22 | \% |
| Total deposits | 2,562,132 | 10,939 | 0.43 | \% | 2,014,203 | 13,559 | 0.67 | \% |
| Short term borrowings | 745 | 3 | 0.40 | \% | 13,464 | 89 | 0.66 | \% |
| Repurchase agreements | 23,113 | 231 | 1.00 | \% | 8,637 | 27 | 0.31 | \% |
| Subordinated debt | 13,401 | 863 | 6.44 | \% | 13,401 | 864 | 6.45 | \% |
| Net interest bearing liabilities | 1,178,368 | 10,598 | 0.90 | \% | 1,038,038 | 13,228 | 1.27 | \% |
| Total deposits and interest bearing liabilities | 2,599,391 | 12,036 | 0.46 | \% | 2,049,705 | 14,539 | 0.71 | \% |
| Other liabilities | 9,138 |  |  |  | 9,569 |  |  |  |
| Total liabilities | 2,608,529 |  |  |  | 2,059,274 |  |  |  |
| Shareholders' equity | $\begin{gathered} 252,032 \\ \$ 2,860,561 \end{gathered}$ |  |  |  | $\begin{gathered} 212,979 \\ \$ 2,272,253 \end{gathered}$ |  |  |  |

Net interest income on tax

| equivalent basis * | 78,003 | 69,183 |
| :--- | :---: | :---: |
| Tax equivalent adjustment | 1,597 | 990 |
| Net interest income | $\$ 76,406$ | $\$ 68,193$ |

$\begin{array}{llll}\text { Net interest margin * } & 2.96 & \% & 3.28\end{array}$

* Full taxable equivalent basis, using a $35 \%$ statutory tax rate
** Non-interest bearing demand accounts are not paid interest. The amount shown as interest reflects the fees paid to affinity groups, which are based upon a rate index, and therefore classified as interest expense.

Year ended December 31,
2009

| Average <br> Balance | Average <br> Interest <br> (dollars in <br> thousands) |  |
| :--- | :---: | :---: |

Assets:
Interest-earning assets:

| Loans net of unearned discount | $\$ 1,477,614$ | $\$ 73,074$ | 4.95 | $\%$ |
| :--- | :--- | :--- | :--- | :--- |
| Investment securities-taxable | 107,695 | 5,017 | 4.66 | $\%$ |
| Investment securities-nontaxable* | 25,449 | 2,041 | 8.02 | $\%$ |
| Interest earning deposits at Federal Reserve Bank | 39,271 | 87 | 0.22 | $\%$ |
| Federal funds sold | 70,061 | 234 | 0.33 | $\%$ |
| Net interest earning assets | $1,720,090$ | 80,453 | 4.68 | $\%$ |

Allowance for loan and lease losses
Other assets
(18,632 )
135,917
\$ 1,837,375

Liabilities and Shareholders' Equity:
Deposits:

| Demand (non-interest bearing) $* *$ | $\$ 529,477$ | $\$ 406$ | 0.08 |
| :--- | :--- | :--- | :--- |
| Interest bearing deposits |  |  |  |
| Interest checking | 365,715 | 5,937 | 1.62 |
| Savings and money market | 516,356 | 5,959 | 1.15 |
| Time | 151,791 | 2,510 | 1.65 |
| Total interest bearing deposits | $1,033,862$ | 14,406 | 1.39 |
| Total deposits | $1,563,339$ | 14,812 | 0.95 |
|  |  |  | $\%$ |
| Short term borrowings | 44,895 | 329 | 0.73 |
| Repurchase agreements | 2,175 | 26 | 1.20 |
| Subordinated debt | 13,401 | 883 | 6.59 |
| Net interest bearing liabilities | $1,094,333$ | 15,644 | 1.43 |
| Total deposits and interest bearing liabilities | $1,623,810$ | 16,050 | 0.99 |

Other liabilities
7,608
Total liabilities
$1,631,418$

Shareholders' equity
205,957
\$ 1,837,375

Net interest income on tax equivalent basis *
64,403

Tax equivalent adjustment 694

Net interest income
\$63,709

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* Full taxable equivalent basis, using a $34 \%$ statutory tax rate
** Non-interest bearing demand accounts are not paid interest. The amount shown as interest reflects the fees paid to affinity groups, which are based upon a rate index, and therefore classified as interest expense.

In 2011, average interest-earning assets increased to $\$ 2.63$ billion, an increase of $\$ 522.0$ million, or $24.7 \%$, from 2010. The increase reflected increased average balances of loans of $\$ 107.9$ million or $6.9 \%$, and increased average balances of investment securities of $\$ 153.4$ million or $71.9 \%$. Average demand deposits increased $\$ 409.4$ million or $40.5 \%$ while average interest checking increased $\$ 132.8$ million or $21.4 \%$. Average savings and money market deposits increased $\$ 43.8$ million or $14.1 \%$. The Bank experienced growth in prepaid, wealth management, healthcare, merchant processing and other deposit categories. Prepaid and merchant processing balances increased primarily due to the acquisition of new clients and processors. Healthcare balances increased primarily as a result of existing third parties through which these accounts are generated.

Volume and Rate Analysis. The following table sets forth the changes in net interest income attributable to either changes in volume (average balances) or to changes in average rates from 2009 through 2011. The changes attributable to the combined impact of volume and rate have been allocated proportionately to the changes due to volume and the changes due to rate.

2011 versus 2010
Due to change in:
Volume
Rate
Total Volume (in thousands)

2010 versus 2009
Due to change in:

| Volume | Rate | Total <br> (in thousands) | Rolume | Total |
| :---: | :---: | :---: | :---: | :---: |

Interest income:
Taxable loans net of unearned discount Bank qualified tax free leases net of unearned discount
Investment securities-taxable Investment securities-nontaxable
Federal funds sold
Total interest earning assets
Interest expense:
Demand deposits
Interest checking
Savings and money market
Time
Total deposit interest expense
Short-term borrowings
Subordinated debt
Other borrowed funds
Total interest expense
Net interest income:
$\$ 3,397 \quad \$(2,791) \$ 606$

$$
\$ 3,363 \quad \$(2,696 \quad) \$ 667
$$

$\left.\begin{array}{llllllll}336 & 38 & & 374 & 64 & - & & 64 \\ 4,093 & (592 & ) & 3,501 & 1,836 & (672 & ) & 1,164 \\ & & & & & & & \\ 1,472 & (280 & ) & 1,192 & 1,215 & (337 & ) & 878 \\ 647 & (3 & ) & 644 & 718 & 12 & 730 \\ - & - & & - & (117 & ) & (117 & ) \\ \hline 9,945 & (3,628 & ) & 6,317 & 7,079 & (3,810 & ) & 3,269\end{array}\right)$

Provision for Loan and Lease Losses. Our provision for loan and lease losses was $\$ 21.5$ million for 2011, $\$ 19.3$ million for 2010, and $\$ 13.0$ million for 2009. The increases in the provision are based on our evaluation of the adequacy of our allowance for loan and lease losses, particularly in light of current economic conditions. That evaluation reflected the impact of higher levels of charge-offs which totaled $\$ 16.1$ million, $\$ 15.4$ million and $\$ 11.4$ million respectively, in 2011, 2010 and 2009. At December 31, 2011, our allowance for loan and lease losses amounted to $\$ 29.6$ million or $1.69 \%$ of total loans. We believe that our allowance is adequate to cover expected losses. For more information about our provision and allowance for loan and lease losses and our loss experience see "Financial Condition -Allowance for Loan and Lease Losses" and "-Summary of Loan and Lease Loss Experience," below.

Non-Interest Income. Non-interest income was $\$ 30.6$ million for 2011, as compared to $\$ 20.7$ million for 2010 and $\$ 13.7$ million in 2009 before other than temporary impairment on securities of $\$ 75,000, \$ 135,000$ and $\$ 2.2$ million in those respective years. The $\$ 9.9$ million, or $47.6 \%$, increase in 2011 compared to 2010 primarily reflected the impact of increases in transaction volume on prepaid fees of $\$ 7.7$ million, or $69.7 \%$, primarily as a result of new relationships, increases in service fees on deposit accounts of $\$ 765,000$, or $35.7 \%$ reflecting the institution of monthly service charges on certain healthcare accounts, increases in other income of $\$ 1.7$ million, or $182.5 \%$ reflecting a $\$ 766,000$ increase in fees from one affinity group, a $\$ 718,000$ settlement relating to a legal matter and increases in merchant processing fees of $\$ 338,000$, or $16.4 \%$ as a result of processing higher volumes of merchant credit, debit and ACH transactions. The $\$ 7.0$ million, or $51.5 \%$, increase in 2010 non-interest income compared to 2009 primarily reflected the impact of increases in transaction volume on prepaid fees of $\$ 3.0$ million, or $38.1 \%$, and increases in merchant processing fees of $\$ 813,000$, or $65.1 \%$ as a result of processing higher volumes of merchant credit, debit and ACH transactions. During that period, leasing income increased $\$ 1.6$ million, or $132.6 \%$.

Non-Interest Expense. Total non-interest expense in 2011 was $\$ 72.2$ million, an increase of $\$ 10.5$ million or $16.9 \%$ over the $\$ 61.7$ million in 2010. Salaries and employee benefits amounted to $\$ 31.1$ million in 2011, an increase of $\$ 5.5$ million or $21.7 \%$ over the $\$ 25.6$ million in 2010 . The increase primarily reflected staff additions to prepaid card operations, legal, regulatory compliance and third-party risk managment, the SBA loan department and deposit and loan support functions. Rent increased $\$ 349,000$ to $\$ 3.0$ million, or $13.4 \%$ for 2011, which reflected additional prepaid card, compliance and other office rent. Data processing expense increased to $\$ 9.0$ million, an increase of approximately $\$ 1.4$ million or $18.4 \%$ from $\$ 7.6$ million in 2010, primarily reflecting increases in the number of deposit accounts and related transaction volume and an upgrade to both the consumer and business online banking platforms. Printing and supplies increased to $\$ 1.5$ million an increase of $\$ 257,000$ or $20.2 \%$ over $\$ 1.3$ million in 2010. The increase primarily reflected printing and supplies required to open new healthcare accounts. Loss on other real estate owned increased $\$ 533,000$ to $\$ 555,000$ from $\$ 22,000$ in 2010 reflecting loss on the sale of one commercial property. FDIC Insurance decreased $\$ 1.0$ million or $23.3 \%$ to $\$ 3.3$ million from $\$ 4.3$ million for 2010 . The decrease resulted primarily from a reduction in the assessment rate for the Bank beginning in the second quarter of 2011 which was partially offset by a growth in deposits. Software, maintenance and equipment increased $\$ 285,000$ or $21.9 \%$ to $\$ 1.6$ million from $\$ 1.3$ million in 2010. The increase included software for a new management reporting system, increased security, storage capacity and various hardware and software used for deposit products. Other real estate owned expense increased $\$ 969,000$, or $510.0 \%$ to $\$ 1.2$ million from $\$ 190,000$ in 2010. The increase resulted primarily from an increase in our other real estate owned ("OREO") properties. At December 31, 2011, OREO properties totaled $\$ 7.4$ million, compared to $\$ 2.1$ million at the prior year end. Other non-interest expense increased $\$ 2.1$ million or $19.4 \%$ to $\$ 13.1$ million from $\$ 11.0$ million in 2010. The $\$ 2.1$ million increase primarily reflected a $\$ 405,000$ increase in travel expense, which includes business development, a $\$ 336,000$ increase in loan expense which includes a $\$ 200,000$ legal settlement, a $\$ 234,000$ increase in compliance related costs, a $\$ 233,000$ increase in postage due primarily to account volume and a $\$ 214,000$ increase in prepaid card losses.

Total non-interest expense in 2010 was $\$ 61.7$ million, an increase of $\$ 5.9$ million or $10.6 \%$ over the $\$ 55.8$ million in 2009. Salaries and employee benefits amounted to $\$ 25.6$ million, an increase of $\$ 2.2$ million or $9.2 \%$ over the $\$ 23.4$ million in 2009. The increase in salaries and employee benefits reflected staff additions related to prepaid cards,
leasing and other areas to accommodate their growth. It also reflected annual salary increases between $0 \%$ to $1.5 \%$ to our employees. Depreciation increased $\$ 190,000$ to $\$ 3.1$ million or $6.6 \%$ from $\$ 2.9$ million for 2009 , which reflected increases due to upgrades to our proprietary software. Data processing expense increased to $\$ 7.6$ million, an increase of approximately $\$ 1.3$ million or $21.5 \%$ from $\$ 6.2$ million in 2009, primarily reflecting increases in deposit accounts and related transaction volume and an upgrade to both the consumer and business online banking platforms. Printing and supplies increased to $\$ 1.3$ million an increase of $\$ 210,000$ or $19.8 \%$ over $\$ 1.1$ million in 2009 . The increase reflected printing and supplies required to open new healthcare accounts. Audit expense decreased $\$ 237,000$ or $18.2 \%$ to $\$ 1.1$ million from $\$ 1.3$ million in 2009 as a result of decreases in outside and other audit costs. Legal expense increased $\$ 776,000$ or $39.3 \%$ to $\$ 2.8$ million from $\$ 2.0$ million in 2009 primarily due to higher loan collection costs. Loss on other real estate owned decreased $\$ 1.7$ million or $98.7 \%$ to $\$ 22,000$ from $\$ 1.7$ million in 2009. FDIC Insurance increased $\$ 1.2$ million or $39.8 \%$ to $\$ 4.3$ million from $\$ 3.1$ million for 2009. This increase resulted from industry-wide premium increases and growth in deposits. Software, maintenance and equipment increased $\$ 535,000$ or $69.8 \%$ to $\$ 1.3$ million from $\$ 766,000$ in 2009 . The increase included software for a new management reporting system, increased security, storage capacity and various hardware and software used for deposit products. Other non-interest expense increased $\$ 1.4$ million or $14.4 \%$ to $\$ 11.0$ million from $\$ 9.6$ million in 2009. The $\$ 1.4$ million increase principally reflected a $\$ 170,000$ increase in postage due primarily to account volume, a $\$ 218,000$ increase in insurance reflecting significant coverage enhancements, $\$ 113,000$ of prepaid card receivable losses, a $\$ 174,000$ increase in travel and related expenses which included business development, and a merchant processing loss of $\$ 125,000$.

Preferred Stock Dividends and Accretion. Prior to repayment in 2010, dividends on preferred stock and related accretion in that year had increased to $\$ 6.2$ million, of which the cash dividends were $\$ 433,000$ and accretion was $\$ 5.8$ million. The $\$ 5.8$ million accretion charge resulted from our full redemption of the preferred shares we issued to the U.S. Treasury in connection with funding we received under the TARP. Total cash dividends and accretion in 2009 were $\$ 3.8$ million.

## Income Tax Benefit and Expense

Income tax expense was $\$ 4.3$ million for 2011, $\$ 2.5$ million for 2010, and $\$ 2.2$ million for 2009. Our effective tax rate for 2011 and 2010 was $32.6 \%$ compared to $35.4 \%$ in 2009. The lower tax rate in 2011 and 2010 resulted primarily from increased holdings of tax exempt municipal bonds.

## Liquidity and Capital Resources

Liquidity defines our ability to generate funds to support asset growth, meet deposit withdrawals, satisfy borrowing needs and otherwise operate on an ongoing basis. We invest the funds we do not need for daily operations primarily in overnight federal funds or in our interest-bearing account at the Federal Reserve.

Our primary source of funds has been cash inflows from net increases in deposits, which were $\$ 658.5$ million in 2011, $\$ 369.6$ million in 2010 and $\$ 129.1$ million in 2009. Loan repayments, also a source of funds, were exceeded by new loan disbursements during 2011. While we do not have a traditional branch system, we believe that our core deposits, which include our demand, interest checking, savings and money market accounts, have similar characteristics to those of a bank with a branch system. We seek to set rates on our deposits at levels competitive with the rates offered in our market; however we do not seek to compete principally on rate. The focus of our business model is to identify affinity groups that control significant amounts of deposits as part of their business. A key component to the model is that the deposits are both stable and "sticky," in the sense that they do not react to fluctuations in the market. However, certain components of the deposits do experience seasonality, creating excess liquidity at certain times in 2011.

Historically, we have also used sources outside of our deposit products to fund our loan growth, including Federal Home Loan Bank (FHLB) advances, repurchase agreements, and institutional (brokered) certificates of deposit as a significant funding source. We have shifted to primarily using our deposits as our funding source as a result of deposit growth. We still maintain our secured borrowing lines with the Federal Home Loan Bank of Pittsburgh and other unsecured lines from our correspondent banks, which include Atlantic Central Bankers Bank, Wells Fargo Bank and PNC Bank. We have a $\$ 429$ million line of credit with the Federal Home Loan Bank and $\$ 49.0$ million in additional lines of credit with correspondent banks. As of December 31, 2011, we had no amounts outstanding on our borrowing lines. We expect to continue to use our facility with the Federal Home Loan Bank and our correspondent banks. At no time during the year did we experience any difficulties accessing these lines. We actively monitor our positions and contingent funding sources on a daily basis.

In 2011 we adopted a common stock repurchase program. Shares repurchased will reduce the amount of shares outstanding. Repurchased shares may be reissued for various corporate purposes. As of December 31, 2011,we had repurchased 100,000 shares of a total 750,000 maximum number of shares authorized by the Board of Directors. The 100,000 shares were repurchased at an average cost of $\$ 8.66$.

Included in our cash and cash-equivalents at December 31, 2011 are $\$ 652.9$ million of interest-earning deposits which primarily consisted of deposits with the Federal Reserve Bank. Traditionally, we sell our excess funds overnight to other financial institutions, with which we have correspondent relationships, to obtain better returns. As the federal funds rates decreased to the same 25 basis point level offered by the Federal Reserve Bank, we have adjusted our strategy to retain our excess funds at the Federal Reserve, which also offers the full guarantee of the federal
government. In addition, we diverted a portion of our excess funds to short term securities to generate better returns.

Funding was directed primarily at cash outflows required for purchases of investment securities (net of repayments), which were $\$ 206.2$ million in 2011, $\$ 139.7$ million in 2010 and $\$ 8.3$ million in 2009 and net loans, of $\$ 148.4$ million in 2011, $\$ 111.9$ million in 2010 and $\$ 85.6$ million in 2009. At December 31, 2011, we had outstanding commitments to fund loans, including unused lines of credit, of $\$ 380.3$ million.

We must comply with capital adequacy guidelines issued by the FDIC. A bank must, in general, have a Tier 1 leverage ratio of $5.0 \%$, a ratio of Tier I capital to risk-weighted assets of $6.0 \%$ and a ratio of total capital to risk-weighted assets of $10.0 \%$ in order to be considered "well capitalized." The Tier I leverage ratio is the ratio of Tier 1 capital to average assets for the period. "Tier I capital" includes common shareholders' equity, certain qualifying perpetual preferred stock and minority interests in equity accounts of consolidated subsidiaries, less intangibles. At December 31, 2011 we were "well capitalized" under banking regulations.

The following table sets forth our regulatory capital amounts and ratios for the periods indicated:

| Tier 1 capital | Tier 1 capital | Total capital <br> to |
| :---: | :---: | :---: |
| to average | to risk-weighted | risk-weighted |
| assets ratio | assets ratio | assets ratio |

As of December 31, 2011

| The Company | 8.69\% | 14.64\% | 15.89\% |
| :---: | :---: | :---: | :---: |
| The Bancorp Bank | 6.13\% | 10.34\% | 11.60\% |
| "Well capitalized" institution (under FDIC regulations) | 5.00\% | 6.00\% | 10.00\% |
| As of December 31, 2010 |  |  |  |
| The Company | 8.37\% | 11.99\% | 13.24\% |
| The Bancorp Bank | 7.39\% | 10.60\% | 11.85\% |
| "Well capitalized" institution (under FDIC regulations) | 5.00\% | 6.00\% | 10.00\% |

## Asset and Liability Management

The management of rate sensitive assets and liabilities is essential to controlling interest rate risk and optimizing interest margins. An interest rate sensitive asset or liability is one that, within a defined time period, either matures or experiences an interest rate change in line with general market rates. Interest rate sensitivity measures the relative volatility of an institution's interest margin resulting from changes in market interest rates.

As a financial institution, potential interest rate volatility is a primary component of our market risk. Fluctuations in interest rates will ultimately impact the level of our earnings and the market value of all of our interest-earning assets, other than those with short-term maturities. We do not own any trading assets and we do not have any hedging transactions in place such as interest rate swaps.

We have adopted policies designed to stabilize net interest income and preserve capital over a broad range of interest rate movements. To effectively administer the policies and to monitor our exposure to fluctuations in interest rates, we maintain an asset/liability committee, consisting of the Bank's Chief Executive Officer, Chief Financial Officer, President and Chief Credit Officer. This committee meets quarterly to review our financial results, develop strategies
to implement the policies and to respond to market conditions. The primary goal of our policies is to optimize margin and manage interest rate risk, subject to overall policy constraints for prudent management of interest rate risk.

We monitor, manage and control interest rate risk through a variety of techniques, including use of traditional interest rate sensitivity analysis (also known as "gap analysis") and an interest rate risk management model. With the interest rate risk management model, we project future net interest income and then estimate the effect of various changes in interest rates and balance sheet growth rates on that projected net interest income. We also use the interest rate risk management model to calculate the change in net portfolio value over a range of interest rate change scenarios. Traditional gap analysis involves arranging our interest-earning assets and interest-bearing liabilities by repricing periods and then computing the difference (or "interest rate sensitivity gap") between the assets and liabilities that we estimate will reprice during each time period and cumulatively through the end of each time period.

Both interest rate sensitivity modeling and gap analysis are done at a specific point in time and involve a variety of significant estimates and assumptions. Interest rate sensitivity modeling requires, among other things, estimates of how much and when yields and costs on individual categories of interest-earning assets and interest-bearing liabilities will respond to general changes in market rates, future cash flows and discount rates. Gap analysis requires estimates as to when individual categories of interest-sensitive assets and liabilities will reprice, and assumes that assets and liabilities assigned to the same repricing period will reprice at the same time and in the same amount. Gap analysis does not account for the fact that repricing of assets and liabilities is discretionary and subject to competitive and other pressures. A gap is considered positive when the amount of interest rate sensitive assets exceeds the amount of interest rate sensitive liabilities. A gap is considered negative when the amount of interest rate sensitive liabilities exceeds interest rate sensitive assets. During a period of falling interest rates, a positive gap would tend to adversely affect net interest income, while a negative gap would tend to result in an increase in net interest income. During a period of rising interest rates, a positive gap would tend to result in an increase in net interest income while a negative gap would tend to affect net interest income adversely.

The following table sets forth the estimated maturity or repricing of our interest-earning assets and interest-bearing liabilities at December 31, 2011. Except as stated below, the amounts of assets or liabilities shown which reprice or mature during a particular period were determined in accordance with the contractual terms of each asset or liability. Loans currently at their interest rate floors are classified at their maturity date, though they are tied to variable interest rates. The majority of interest-bearing demand deposits and savings deposits are assumed to be "core" deposits, or deposits that will generally remain with us regardless of market interest rates. We estimate that $50 \%$ of core interest checking deposits and $25 \%$ of core savings and money market deposits mature or reprice within the " $1-90$ days" column, a total of $25 \%$ of these categories reprice in 1-3 years with the balance repricing in 91-364 days. We estimate the repricing characteristics of these deposits based on historical performance, past experience at other institutions and other deposit behavior assumptions. However, we may choose not to reprice liabilities proportionally to changes in market interest rates for competitive or other reasons. Additionally, although non-interest bearing demand accounts are not paid interest we estimate $50 \%$ of the balances will reprice as a result of the fees that are paid to the affinity groups which are based upon a rate index and therefore included in interest expense. The table does not assume any prepayment of fixed-rate loans and mortgage-backed securities are scheduled based on their anticipated cash flow, including prepayments based on historical data and current market trends. The table does not necessarily indicate the impact of general interest rate movements on our net interest income because the repricing and related behavior of certain categories of assets and liabilities is beyond our control as, for example, prepayments of loans and withdrawal of deposits. As a result, certain assets and liabilities indicated as repricing within a stated period may in fact reprice at different times and at different rate levels.

| $1-90$ | $91-364$ | $1-3$ | $3-5$ | Over 5 |
| :---: | :---: | :---: | :---: | :---: |
| Days | Days | Years | Years | Years |

(dollars in thousands)
Interest earning assets:

| Loans net of deferred loan costs | $\$ 752,801$ | $\$ 274,012$ | $\$ 366,748$ | $\$ 157,060$ | $\$ 194,207$ |
| :--- | :--- | :--- | :--- | :---: | :---: |
| Investment securities | 10,995 | 65,383 | 82,896 | 90,677 | 221,385 |
| Interest earning deposits | 652,946 | - | - | - | - |
| Total interest earning assets | $1,416,742$ | 339,395 | 449,644 | 247,737 | 415,592 |

Interest bearing liabilities:
Demand deposits 712,456
Interest checking 384,012
Savings and money market
Time deposits

192,006 192,006
113,586
2,213
33,177

113,586
19,738

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Securities sold under agreements to repurchase

| Subordinated debt | 3,401 | - |  |  | 10,000 | - |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| Total interest bearing liabilities | $1,248,845$ | 423,061 |  | 325,330 | 19,410 | 25 |  |  |
| Gap | $\$ 167,897$ | $\$ 83,666$ | $)$ | $\$ 124,314$ | $\$ 228,327$ | $\$ 415,567$ |  |  |
| Cumulative gap | $\$ 167,897$ | $\$ 84,231$ |  | $\$ 208,545$ | $\$ 436,872$ | $\$ 852,439$ |  |  |
| Gap to assets ratio | 6 | $\%$ | -3 | $\%$ | 4 | $\%$ | 8 | $\%$ |
| Cumulative gap to assets ratio | 6 | $\%$ | 3 | $\%$ | 7 | $\%$ | 15 | $\%$ |

The method used to analyze interest rate sensitivity in this table has a number of limitations. Certain assets and liabilities may react differently to changes in interest rates even though they reprice or mature in the same or similar time periods. The interest rates on certain assets and liabilities may change at different times than changes in market interest rates, with some changing in advance of changes in market rates and some lagging behind changes in market rates. Additionally, the actual prepayments and withdrawals we experience when interest rates change may deviate significantly from those assumed in calculating the data shown in the table.

Because of the limitations in the gap analysis discussed above, we believe that interest sensitivity modeling may more accurately reflect the effects of our exposure to changes in interest rates. Net interest income simulation considers the relative sensitivities of the balance sheet including the effects of interest rate caps on adjustable rate mortgages and the relatively stable aspects of core deposits. As such, net interest income simulation is designed to address the probability of interest rate changes and the behavioral response of the balance sheet to those changes. Market Value of Portfolio Equity, or MVPE, represents the fair value of the net present value of assets, liabilities and off-balance sheet items.

We believe that the assumptions utilized in evaluating our estimated net interest income are reasonable; however, the interest rate sensitivity of our assets, liabilities and off-balance sheet financial instruments as well as the estimated effect of changes in interest rates on estimated net interest income could vary substantially if different assumptions are used or actual experience differs from presumed behavior of various deposit and loan categories. The following table shows the effects of interest rate shocks on our MVPE and net interest income. Rate shocks assume that current interest rates change immediately and sustain parallel shifts. For interest rate increases or decreases of 100 and 200 basis points, our policy dictates that our MVPE ratio should not fluctuate more than $10 \%$ and $15 \%$, respectively, and that net interest income should not fluctuate more than $10 \%$ and $15 \%$, respectively. As illustrated in the following table, we complied with our asset/liability policy at December 31, 2011. While our modeling suggests an increase in market rates will have a positive impact on margin (as shown in the table below), the amount of such increase cannot be determined, and there can be no assurance any increase will be realized.

| Rate scenario | Amount | chan <br> (dol |  | Amount ousands) | change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| +200 basis points | \$311,965 | 4.07 | \% | \$84,898 | 1.31 | \% |
| +100 basis points | 306,827 | 2.36 | \% | 83,899 | 0.12 | \% |
| Flat rate | 299,763 | 0.00 | \% | 83,799 | 0.00 | \% |
| -100 basis points | 282,837 | -5.65 | \% | 82,046 | -2.09 | \% |
| -200 basis points | 272,878 | -8.97 | \% | 77,360 | -7.68 | \% |

If we should experience a mismatch in our desired gap ranges or an excessive decline in our MVPE subsequent to an immediate and sustained change in interest rate, we have a number of options available to remedy such a mismatch. We could restructure our investment portfolio through the sale or purchase of securities with more favorable repricing attributes. We could also emphasize loan products with appropriate maturities or repricing attributes, or we could emphasize deposits or obtain borrowings with desired maturities.

Historically, we have used variable rate commercial loans as the principal means of limiting interest rate risk. We believe our asset/liability strategy will be to maintain a positive gap position (that is, to continue to have interest-earning assets subject to repricing that exceed in amount interest-bearing liabilities subject to repricing) for periods up to a year. We continue to evaluate market conditions and may change our current gap strategy in response to changes in those conditions.

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## Financial Condition

General. Our total assets at December 31, 2011 were $\$ 3.01$ billion, of which our total loans were $\$ 1.74$ billion. At December 31, 2010 our total assets were $\$ 2.40$ billion, of which our total loans were $\$ 1.62$ billion. Most of the increase in total assets at December 31, 2011 reflected deposit inflows, some of which are seasonal, and a significant portion of which we maintained at the Federal Reserve Bank.

Interest earning deposits and federal funds sold. At December 31, 2011, we had a total of $\$ 652.9$ million of interest earning deposits, comprised primarily of balances at the Federal Reserve Bank, which pays interest on such balances.

Investment portfolio. The Financial Accounting Standards Board, or FASB, Accounting Standards Codification, or ASC, topic 320, Investments-Debt and Equity Securities, requires that debt and equity securities classified as available-for-sale be reported at fair value, with unrealized gains and losses excluded from earnings and reported in other comprehensive income. The net effect of unrealized gains or losses, caused by marking an available-for-sale portfolio to market, causes fluctuations in the level of shareholders' equity and equity-related financial ratios as market interest rates and market demand for such securities cause the fair value of fixed-rate securities to fluctuate. Debt securities which we have the positive intent and ability to hold to maturity are classified as held-to-maturity and are carried at amortized cost.

For detailed information on the composition and maturity distribution of our investment portfolio, see Note D to the Financial Statements. Total investment securities increased to $\$ 471.3$ million on December 31, 2011, an increase of $\$ 218.8$ million or $86.6 \%$ from year-end 2010. The increase in investment securities was primarily a result of increased purchases of mortgage-backed and state and political subdivision securities. The purchases resulted from a strategy to deploy excess liquidity into government obligations which generally have lower regulatory capital requirements. The purchases also carry higher yields than overnight investments which, because of the historically low rate environment, earn approximately 25 basis points.

Other securities, included in the held-to-maturity classification at December 31, 2011, consisted of 4 single issuer and 2 pooled trust preferred securities. The amortized cost of the single issuer trust preferred securities was $\$ 16.3$ million, of which two securities totaling $\$ 4.3$ million were issued by two different banks and two securities totaling $\$ 12.0$ million were issued by two different insurance companies. The two pooled trust preferred securities totaled $\$ 1.7$ million and were collateralized by bank trust preferred securities.

The following table provides additional information related to our single issuer trust preferred securities as of December 31, 2011:

|  |  | Unrealized |  |  |
| :--- | ---: | :---: | ---: | :--- |
| Single issuer | Book value | Fair value <br> (in thousands) | Credit <br> gain/(loss) <br> rating |  |
| Security A | 1,884 | 2,000 | 116 | Not rated |
| Security B | 2,380 | 2,403 | 23 | Not rated |
| Security C | 3,265 | 2,846 | $(419)$ | Not rated |
| Security D | 8,808 | 5,175 | $(3,633)$ | Not rated |

Class: All of the above are trust preferred securities.

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The following table provides additional information related to our pooled trust preferred securities as of December 31, 2011:

| Pooled issue | Class | Book value <br> (in th | Fair value ousands) | Unrealized gain/(loss) | Credit rating | Excess subordination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pool A (17 performing issuers) | Mezzanine * | 943 | 721 | (222) | Ca | *** |
| Pool B (14 performing issuers) | Mezzanine ** | 763 | 681 | (82) | Ca | *** |

* The actual deferrals and defaults as a percentage of the original collateral were $29 \%$. Assumed losses resulting from expected deferrals and defaults as a percentage of remaining collateral is $.75 \%$ annually with $15 \%$ recovery with a two year lag.
** The actual deferrals and defaults as a percentage of the original collateral were $25 \%$. Assumed losses resulting from expected deferrals and defaults as a percentage of remaining collateral is $1.2 \%$ every three years with no recoveries.
*** There is no excess subordination in these securities.
Under the accounting guidance related to the recognition of other-than-temporary impairment charges on debt securities an impairment on a debt security is deemed to be other-than-temporary if it meets the following conditions: 1) we intend to sell or it is more likely than not we will be required to sell the security before a recovery in value, or 2) we do not expect to recover the entire amortized cost basis of the security. If we intend to sell or it is more likely than not we will be required to sell the security before a recovery in value, a charge is recorded in net realized capital losses equal to the difference between the fair value and amortized cost basis of the security. For those other-than-temporarily impaired debt securities which do not meet the first condition and for which we do not expect to recover the entire amortized cost basis, the difference between the security's amortized cost basis and the fair value is separated into the portion representing a credit impairment, which is recorded in net realized capital losses, and the remaining impairment, which is recorded in other comprehensive income. Generally, a security's credit impairment is the difference between its amortized cost basis and the best estimate of its expected future cash flows discounted at the security's effective yield prior to impairment. The previous amortized cost basis less the impairment recognized in net realized capital losses becomes the security's new cost basis. As prescribed by accounting standards, for 2011, 2010 and 2009 respectively, we recognized other-than-temporary impairment charges of $\$ 75,000, \$ 135,000$ and $\$ 2.2$ million related to trust preferred securities classified in our held-to-maturity portfolio.

The following table presents the book value and the approximate fair value for each major category of our investment securities portfolio. At December 31, 2011 and 2010, our investments were categorized as either available-for-sale or held-to- maturity (in thousands).

|  | Available-for-sale |  | Held-to-maturity |  |
| :--- | :---: | :---: | :---: | ---: |
|  | December 31, 2011 | December 31, 2011 |  |  |
|  | Amortized | Fair | Amortized | Fair |
|  | cost | value | cost | value |
| U.S. Government agency securities | $\$ 9,087$ | $\$ 9,285$ | $\$-$ | $\$-$ |
| Tax-exempt obligations of states and political subdivisions | 94,227 | 97,799 | - | - |
| Taxable obligations of states and political subdivisions | 50,778 | 52,867 | - | - |
| Residential mortgage-backed securities | 190,214 | 193,685 | - | - |

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| Commercial mortgage-backed securities | 51,242 | 52,061 | - | - |
| :---: | :---: | :---: | :---: | :---: |
| Other debt securities | 38,873 | 39,532 | 18,044 | 13,826 |
| Other equity securities | 3,000 | 2,975 | - | - |
|  | \$437,421 | \$448,204 | \$18,044 | \$13,826 |
|  | Availab | -for-sale |  | maturity |
|  | Decemb | 31, 2010 | Decemb | 31,2010 |
|  | Amortized cost | Fair value | Amortized cost | Fair value |
| Tax-exempt obligations of states and political subdivisions | \$78,046 | \$75,311 | \$- | \$- |
| Taxable obligations of states and political subdivisions | 28,870 | 28,677 | - | - |
| Residential mortgage-backed securities | 76,275 | 76,915 | - | - |
| Other debt securities | 42,700 | 44,024 | 21,364 | 16,550 |
|  | \$225,891 | \$224,927 | \$21,364 | \$16,550 |

Investments in Federal Home Loan and Atlantic Central Bankers Bank stock are recorded at cost and amounted to $\$ 5.1$ million at December 31, 2011 and $\$ 6.2$ million at December 31, 2010.

Investment securities with a carrying value of $\$ 44.6$ million at December 31, 2011, $\$ 19.8$ million at December 31, 2010 and $\$ 6.7$ million at December 31, 2009, were pledged as collateral for Federal Home Loan Bank advances and to secure securities sold under repurchase agreements as required or permitted by law.

The following tables show the contractual maturity distribution and the weighted average yields of our investment securities portfolio as of December 31, 2011 (in thousands):

| Available-for-sale | Zero to one year | Average yield | After one to five years | Average yield | After five to ten | Average yield | Over ten | Average yield | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. Government agency securities | \$ - |  | \$ - |  | \$ 5,586 | 4.07 \% | \$ 3,699 | 4.51\% | \$ 9,285 |
| Tax-exempt obligations of states and political subdivisions* | 35,228 | 0.88 \% | 3,997 | 2.41 \% | 12,583 | 3.83 \% | 45,991 | 4.43 \% | 97,799 |
| Taxable obligations of states and political subdivisions | 21,297 | 1.35\% | 6,947 | 2.11 \% | 1,110 | 5.35 \% | 23,513 | 6.12\% | 52,867 |
| Residential mortgage-backed securities |  |  | 9,367 | 3.03 \% | 3,063 | 1.76\% | 181,255 | 3.45 \% | 193,685 |
| Commercial mortgage-backed securities |  |  | 23,606 | 3.92 \% | 1,188 | 6.68 \% | 27,267 | 5.77 \% | 52,061 |
| Other debt securities |  |  | 38,902 | 3.91 \% | 630 | 0.00\% |  |  | 39,532 |
| Other equity securities | - |  | - |  | - |  | 2,975 |  | 2,975 |
| Total | \$ 56,525 |  | \$ 82,819 |  | \$ 24,160 |  | \$ 284,700 |  | \$ 448,204 |
| Weighted average yield |  | 1.05\% |  | 3.59 \% |  | 3.67 \% |  | 4.04\% |  |

* The yields shown, if adjusted to their taxable equivalent, would approximate $1.33 \%, 3.65 \%, 5.80 \%$ and $6.71 \%$ for less than one year, one to five years, five to ten years and over ten years, respectively

|  | After |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Held-to-maturity | five to ten years | Average yield | Over ten <br> years | Average yield | Total |
| Other debt securities | \$ 3,265 | 6.53 \% | \$ 14,779 | 3.37 \% | \$ 18,044 |
| Total | \$ 3,265 |  | \$ 14,779 |  | \$ 18,044 |
| Weighted average |  |  |  |  |  |
| yield |  | 6.53 \% |  | 3.37 \% |  |

Loan Portfolio. We have developed an extensive credit policy to cover all facets of our lending activities. All of the commercial loans in our portfolio go through our loan committee for approval. The Bank's Chief Executive Officer, Mrs. Cohen, has over 30 years experience in banking and real estate lending. The remainder of the committee is made up of our President, Chief Lending Officer, head commercial lender, lenders, loan analysts and our Chief Credit Officer, who is present to insure both regulatory compliance and adherence to our internal credit policy. All of the key committee members have lengthy experience and certain of them have had similar positions at substantially larger institutions.

We originate substantially all of our portfolio loans, although from time to time we purchase individual residential mortgages, leases and lease pools. If a proposed loan exceeds our lending limit, we typically sell a participation in the loan to another financial institution. At December 31, 2011, we had $\$ 661,000$ in participations sold. We typically require that all commercial mortgages and construction loans be secured, generally by real estate. At December 31, 2011, commercial, construction and commercial mortgage loans made up $\$ 1.3$ billion, or $74.9 \%$, of our total loan portfolio. We expect that the percentage of our loan portfolio represented by commercial, construction and commercial mortgage loans will remain at or about the current percentage for the foreseeable future. However, from time to time we consider acquisitions of loan or lease portfolios and, as a result of any such acquisition, the percentage could change.

The following table summarizes our loan portfolio by loan category for the periods indicated (in thousands):

|  | December | December | December | December | December |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | 31, | 31, | 31, | 31, | 31, |
|  | 2011 | 2010 | 2009 | 2008 | 2007 |
| Commercial | $\$ 450,411$ | $\$ 441,799$ | $\$ 402,232$ | $\$ 353,219$ | $\$ 325,166$ |
| Commercial mortgage * | 609,487 | 580,780 | 569,434 | 488,986 | 369,124 |
| Construction | 246,611 | 203,120 | 207,184 | 305,889 | 307,614 |
| Total commercial loans | $1,306,509$ | $1,225,699$ | $1,178,850$ | $1,148,094$ | $1,001,904$ |
| Direct lease financing | 129,682 | 103,289 | 78,802 | 85,092 | 89,519 |
| Residential mortgage ** | 96,110 | 93,004 | 85,759 | 57,636 | 50,193 |
| Consumer loans and others | 209,041 | 194,320 | 178,608 | 157,446 | 144,882 |
|  | $1,741,342$ | $1,616,312$ | $1,522,019$ | $1,448,268$ | $1,286,498$ |
| Unamortized loan costs (fees) | 3,486 | 2,883 | 1,703 | 1,081 | 291 |
| Total loans, net of deferred loan costs | $\$ 1,744,828$ | $\$ 1,619,195$ | $\$ 1,523,722$ | $\$ 1,449,349$ | $\$ 1,286,789$ |

* At December 31, 2011 our owner-occupied real estate loans amounted to $\$ 137.9$ million, or $22.6 \%$ of commercial mortgages as compared to $\$ 126.7$ million, or $21.8 \%$ at December 31, 2010.
** There were no loans available-for-sale in the reported periods of 2011, 2009, 2008 and 2007. Includes loans held for sale of $\$ 454,000$ at December 31, 2010.

At December 31, 2011 construction loans included $\$ 85.2$ million of 1-4 family construction and $\$ 161.4$ million of commercial construction, land acquisition and development compared to $\$ 92.2$ million and $\$ 110.9$ million, respectively in 2010.

The following table presents selected loan categories by maturity for the periods indicated (in thousands):

|  | Within <br> one year |  |  |  |
| :--- | ---: | :---: | :---: | :---: |
|  | December 31, 2011 <br> One to five <br> years <br> (inter | After <br> five years | Total |  |
|  | $\$ 204,679$ | $\$ 181,157$ | $\$ 64,575$ | $\$ 450,411$ |
| Commercial | 272,528 | 253,049 | 83,910 | 609,487 |
| Commercial mortgage | 155,458 | 77,540 | 13,613 | 246,611 |
| Construction | $\$ 632,665$ | $\$ 511,746$ | $\$ 162,098$ | $\$ 1,306,509$ |
|  |  |  |  |  |
|  |  | $\$ 154,661$ | $\$ 42,799$ | $\$ 197,460$ |
| Loans at fixed rates |  | 357,084 | 119,300 | 476,384 |
| Loans at variable rates | $\$ 511,745$ | $\$ 162,099$ | $\$ 673,844$ |  |

Allowance for Loan and Lease Losses. We review the adequacy of our allowance for loan and lease losses on at least a quarterly basis to determine that the provision for loan losses is made in an amount necessary to maintain our allowance at a level that is appropriate, based on management's estimate of inherent losses. Our estimates of loan and lease losses are intended to, and, in management's opinion, do, meet the criteria for accrual of loss contingencies in accordance with ASC topic 450, Contingencies, and ASC topic 310, Receivables. The process of evaluating this adequacy has two basic elements: first, the identification of problem loans or leases based on current financial
information and the fair value of the underlying collateral; and second, a methodology for estimating general loss reserves. For loans or leases classified as "special mention," "substandard" or "doubtful," we reserve all estimated losses at the time we classify the loan or lease. This "specific" portion of the allowance is the total of potential, although unconfirmed, losses for individually classified loans. In this process, we establish specific reserves based on an analysis of the most probable sources of repayment and liquidation of collateral. While each impaired loan is individually evaluated, not every loan requires a reserve when the collateral value and estimated cash flows exceed the current balance.

The second phase of our analysis represents an allocation of the allowance. This methodology analyzes pools of loans that have similar characteristics and applies historical loss experience and other factors for each pool including management's experience with similar loan and lease portfolios at other institutions, the historic loss experience of our peers and a review of statistical information from various industry reports to determine the allocable portion of the allowance. This estimate is intended to represent the potential unconfirmed and inherent losses within the portfolio. Individual loan pools are created for major loan categories: commercial loans, commercial mortgages, construction loans, direct lease financing and various types of loans to individuals. We augment historical experience for each loan pool by accounting for such items as current economic conditions, current loan portfolio performance, loan policy or management changes, loan concentrations, increases in our lending limit, average loan size and other factors as appropriate. Our Chief Risk Officer, who reports directly to our audit committee, oversees the loan review department processes and measures the adequacy of the allowance independently of management. The loan review department's oversight parameters include borrower relationships over $\$ 3.0$ million and loans that are 90 days or more past due or which have been previously adversely classified. At December 31, 2011 approximately $65 \%$ of the portfolio was reviewed.

The following table presents delinquencies by type of loan for December 31, 2011 and 2010 (in thousands):
Age Analysis of Past Due Loans
As of December 31, 2011 and 2010

|  | 30-59 Days | 60-89 Days | Greater Than |  | Total |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, |  |  |  |  |  |  |  |
| 2011 | Past Due | Past Due | 90 Days | Nonaccrual | Past Due | Current | Loans |
| Commercial | \$- | \$242 | \$817 | \$6,450 | \$7,509 | \$442,902 | \$450,411 |
| Commercial mortgage | 278 | 1,763 | 1,597 | 3,672 | 7,310 | 602,177 | 609,487 |
| Construction | - | 825 | 942 | 4,949 | 6,716 | 239,895 | 246,611 |
| Direct lease |  |  |  |  |  |  |  |
| financing | 1,230 | 606 | 745 | - | 2,581 | 127,101 | 129,682 |
| Consumer - other | - | - | - | 1,252 | 1,252 | 164,145 | 165,397 |
| Consumer - home equity | - | 2 | - | - | 2 | 43,642 | 43,644 |
| Residential mortgage | - | - | - | 1,264 | 1,264 | 94,846 | 96,110 |
| Unamortized costs | - | - | - |  |  | 3,486 | 3,486 |
|  | \$1,508 | \$3,438 | \$4,101 | \$17,587 | \$26,634 | \$1,718,194 | \$1,744,828 |
| $\begin{aligned} & \text { December 31, } \\ & 2010 \end{aligned}$ |  |  |  |  |  |  |  |
| Commercial | \$- | \$100 | \$285 | \$2,280 | \$2,665 | \$439,134 | \$441,799 |
| Commercial mortgage | 774 | - | 824 | 1,650 | 3,248 | 577,532 | 580,780 |
| Construction | - | 391 | - | 4,881 | 5,272 | 197,848 | 203,120 |
| Direct lease |  |  |  |  |  |  |  |
| financing | 816 | 192 | 49 | - | 1,057 | 102,232 | 103,289 |
| Consumer - other | - | 2 | 12 | - | 14 | 148,715 | 148,729 |

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| Consumer - home |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| equity | 330 | - | - | 960 | 1,290 | 44,301 | 45,591 |
| Residential <br> mortgage | - | - | 1,050 | 5,526 | 6,576 | 86,428 | 93,004 |
| Unamortized <br> costs | - | - | - | - | - | 2,883 | 2,883 |
|  | $\$ 1,920$ | $\$ 685$ | $\$ 2,220$ | $\$ 15,297$ | $\$ 20,122$ | $\$ 1,599,073$ | $\$ 1,619,195$ |

Although we consider our allowance for loan and lease losses to be adequate based on information currently available, future additions to the allowance may be necessary due to changes in economic conditions, our ongoing loss experience and that of our peers, changes in management's assumptions as to future delinquencies, recoveries and losses, deterioration of specific credits and management's intent with regard to the disposition of loans and leases.

The following table presents an allocation of the allowance for loan and lease losses among the types of loans or leases in our portfolio at December 31, 2011, 2010, 2009, 2008 and 2007 (in thousands):

|  | December 31, 2011 |  |  | December 31, 2010 |  |  | December 31, 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Allowance | \% Loan type to |  | Allowance | \% Loan type to |  | Allowance | \% Loan type to |  |
| Commercial | \$ 10,214 | 25.87 | \% | \$6,051 | 27.33 | \% | \$5,181 | 26.43 | \% |
| Commercial mortgage | 9,274 | 35.00 | \% | 9,501 | 35.93 | \% | 7,041 | 37.42 | \% |
| Construction | 5,352 | 14.16 | \% | 5,030 | 12.57 | \% | 4,356 | 13.61 | \% |
| Direct lease financing | 254 | 7.45 | \% | 164 | 6.39 | \% | 151 | 5.18 | \% |
| Consumer loans | 1,346 | 12.00 | \% | 578 | 12.02 | \% | 460 | 11.73 | \% |
| Residential mortgage | 2,090 | 5.52 | \% | 2,115 | 5.76 | \% | 1,699 | 5.63 | \% |
| Unallocated | 1,038 |  |  | 624 | - |  | 235 | - |  |
|  | \$29,568 | 100.00 | \% | \$24,063 | 100.00 | \% | \$19,123 | 100.00 | \% |

December 31, 2008 December 31, 2007

|  | $\%$ Loan <br> type to |  |  | $\%$ Loan <br> type to |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Allowance | total loans |  | Allowance <br> total loans |  |  |
| $\$ 3,779$ | 24.39 | $\%$ | $\$ 2,290$ | 25.28 | $\%$ |
| 5,992 | 33.76 | $\%$ | 2,845 | 28.69 | $\%$ |
| 5,543 | 21.12 | $\%$ | 2,220 | 23.91 | $\%$ |
| 341 | 5.88 | $\%$ | 682 | 6.96 | $\%$ |
| 603 | 10.87 | $\%$ | 691 | 11.26 | $\%$ |
| 955 | 3.98 | $\%$ | 1,181 | 3.90 | $\%$ |
| 148 | - |  | 324 | - |  |
| $\$ 17,361$ | 100.00 | $\%$ | $\$ 10,233$ | 100.00 | $\%$ |

Summary of Loan and Lease Loss Experience. The following tables summarize our credit loss experience for each of the periods indicated (in thousands):


December 31,
2011
Beginning

| balance | $\$ 6,051$ | $\$ 9,501$ | $\$ 5,030$ | $\$ 2,115$ | $\$ 578$ | $\$ 164$ | $\$ 624$ | $\$ 24,063$ |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Charge-offs | $(7,453$ | $)$ | $(1,198$ | $)$ | $(3,254$ | $)$ | $(2,870$ | $)$ | $(1,280$ |
| $)$ | $(39$ | $)$ | - | $(16,094$ | $)$ |  |  |  |  |
| Recoveries | 2 | 89 | 4 | - | 6 | - | - | 101 |  |
| Provision | 11,614 | 882 | 3,572 | 2,845 | 2,042 | 129 | 414 | 21,498 |  |
| Ending balance | $\$ 10,214$ | $\$ 9,274$ | $\$ 5,352$ | $\$ 2,090$ | $\$ 1,346$ | $\$ 254$ | $\$ 1,038$ | $\$ 29,568$ |  |

Ending balance:
Individually
evaluated for
$\begin{array}{llllllll}\text { impairment } & \$ 2,724 & \$ 712 & \$ 2,296 & \$- & \$ 204 & \$- & \$ 5,936\end{array}$
Ending balance:
Collectively evaluated for impairment $\quad \$ 7,490 \quad \$ 8,562 \quad \$ 3,056 \quad \$ 2,090 \quad \$ 1,142 \quad \$ 254 \quad \$ 1,038 \quad \$ 23,632$

Loans:
Ending balance $\begin{array}{lllllllll} & \$ 450,411 & \$ 609,487 & \$ 246,611 & \$ 96,110 & \$ 209,041 & \$ 129,682 & \$ 3,486 & \$ 1,744,828\end{array}$
Ending balance:
Individually
evaluated for
impairment $\$ 6,450 \quad \$ 3,672 \quad \$ 4,949 \quad \$ 1,264 \quad \$ 1,252 \quad \$-\quad \$-\quad \$ 17,587$
Ending balance:
Collectively evaluated for impairment $\begin{array}{lllllllll} & \$ 443,961 & \$ 605,815 & \$ 241,662 & \$ 94,846 & \$ 207,789 & \$ 129,682 & \$ 3,486 & \$ 1,727,241\end{array}$

December 31, 2010

| Beginning balance | $\$ 5,181$ | $\$ 7,041$ | $\$ 4,356$ | $\$ 1,699$ | $\$ 460$ | $\$ 151$ | $\$ 235$ | $\$ 19,123$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Charge-offs | $(4,453$ | $(9,060$ | - | - | $(1,254$ | $)$ | $(618$ | $)$ | $(3$ |
| Recoveries | 232 | 47 | 4 | 742 | 6 | - | $(15,388$ | $)$ |  |
| Provision | 5,091 | 11,473 | 670 | 928 | 730 | 6 | - | 1,041 |  |
| Ending balance | $\$ 6,051$ | $\$ 9,501$ | $\$ 5,030$ | $\$ 2,115$ | $\$ 578$ | $\$ 164$ | $\$ 624$ | $\$ 24,063$ |  |
|  |  |  |  |  |  |  |  |  |  |
|  | $\$ 1,316$ | $\$ 284$ | $\$ 2,644$ | $\$ 970$ | $\$ 117$ | $\$-$ | $\$-$ | $\$ 5,331$ |  |

Ending balance:
Individually evaluated for impairment

Ending balance: Collectively evaluated for $\begin{array}{lllllllll}\text { impairment } & \$ 4,735 & \$ 9,217 & \$ 2,386 & \$ 1,145 & \$ 461 & \$ 164 & \$ 624 & \$ 18,732\end{array}$

Loans:
Ending balance $\begin{array}{llllllll}\$ 441,799 & \$ 580,780 & \$ 203,120 & \$ 93,004 & \$ 194,320 & \$ 103,289 & \$ 2,883 & \$ 1,619,195\end{array}$
Ending balance:
Individually evaluated for $\begin{array}{llllllll}\text { impairment } & \$ 2,280 & \$ 1,650 & \$ 4,881 & \$ 5,526 & \$ 960 & \$- & \$-\end{array}$

Ending balance:
Collectively evaluated for $\begin{array}{lllllllll}\text { impairment } & \$ 439,519 & \$ 579,130 & \$ 198,239 & \$ 87,478 & \$ 193,360 & \$ 103,289 & \$ 2,883 & \$ 1,603,898\end{array}$

December 31, 2009
$\left.\begin{array}{lccccccccc}\text { Beginning balance } & \$ 3,779 & \$ 5,992 & \$ 5,543 & \$ 955 & \$ 603 & \$ 341 & \$ 148 & \$ 17,361 \\ \text { Charge-offs } & (681 & ) & (5,702 & ) & (4,546 & ) & (259 & ) & (127 \\ \text { Recoveries } & - & 53 & 32 & 12 & 2 & (49 & ) & - & (11,364\end{array}\right)$

Ending balance:
Individually evaluated for $\begin{array}{llllllllllllllllll}\text { impairment } & 1,224 & 464 & 1,030 & 410 & 97 & - & - & 3,225\end{array}$

Ending balance:
Collectively evaluated for $\begin{array}{llllllllll}\text { impairment } & 3,957 & 6,577 & 3,326 & 1,289 & 363 & 151 & 235 & 15,898\end{array}$

Loans:
Ending balance $\quad \$ 402,232 \quad \$ 569,434 \quad \$ 207,184 \quad \$ 85,759 \quad \$ 178,608 \quad \$ 78,802 \quad \$ 1,703 \quad \$ 1,523,722$

Ending balance:
Individually
evaluated for $\begin{array}{llllllll}\text { impairment } & \$ 3,765 & \$ 5,553 & \$ 4,521 & \$ 4,720 & \$ 149 & \$- & \$-\end{array}$

Ending balance:
Collectively evaluated for impairment $\quad \$ 398,467 \quad \$ 563,881 \quad \$ 202,663 \quad \$ 81,039 \quad \$ 178,459 \quad \$ 78,802 \quad \$ 1,703 \quad \$ 1,505,014$

|  | December 31, <br> 2008 | 2007 <br> (dollars in thousands) |
| :--- | :--- | :--- |
| Balance in the allowance for loan and lease losses at | $\$ 10,233$ | $\$ 8,400$ |
| beginning of period |  |  |
| Loans charged-off: | 733 | 2,545 |
| Commercial | 2,744 | 1,084 |
| Construction | 55 | 35 |
| Lease financing | 1,992 | - |
| Residential mortgage | 9 | 8 |
| Consumer | 5,533 | 3,672 |

Recoveries:

| Commercial | - | 73 |
| :--- | :--- | :--- |
| Construction | 152 | 10 |
| Lease financing | 5 | 8 |
| Residential mortgage | - | - |
| Consumer | 4 | 14 |
| Total | 161 | 105 |
| Net charge-offs 5,372 | 3,567 |  |
| Provision charged to operations <br> Balance in allowance for loan and lease losses at end <br> of period | 12,500 | 5,400 |

The following table summarizes select asset quality ratios for each of the periods indicated:

|  | December 31, <br> 2011 | December 31, <br> 2010 |
| :--- | ---: | ---: |
| Ratio of the allowance for loan losses to total loans | $1.69 \%$ | $1.49 \%$ |
| Ratio of the allowance for loan losses to nonperforming |  |  |
| loans (1) | $136.33 \%$ | $137.37 \%$ |
| Ratio of nonperforming assets to total assets (1) | $0.97 \%$ | $0.82 \%$ |
| Ratio of net charge-offs to average loans | $0.96 \%$ | $0.92 \%$ |

(1) Includes loans 90 days past due still accruing interest.

The ratio of the allowance for loan and lease losses to total loans increased to $1.69 \%$ at December 31, 2011 from $1.49 \%$ at December 31, 2010. The increase primarily reflected an increase in charge-offs in 2011, compared to the prior two years. The ratio of the allowance for loan losses to non-performing loans decreased to $136.33 \%$ at December 31, 2011 from $137.37 \%$ at December 31, 2010 as a result of higher amounts of non-accrual loans and loans past due 90 days still accruing interest. The ratio of non-performing assets to total assets increased primarily as a result of increased ORE balances at December 31, 2011 in relation to total assets. Net charge-offs to average loans increased to $.96 \%$ for the year ended December 31, 2011 from $.92 \%$ for the prior year primarily because of a large recovery on a residential mortgage in 2010.

Net charge-offs. Net charge-offs of $\$ 16.0$ million for 2011 increased $\$ 1.6$ million over net charge-offs for 2010. The increase reflected a $\$ 1.0$ million residential mortgage recovery in 2010 . The increase also reflected defaults of sixteen commercial loan relationships totaling $\$ 8.5$ million, seven construction loans totaling $\$ 2.2$ million, three residential mortgage loans totaling $\$ 2.8$ million and two home equity loans totaling $\$ 885,000$ in 2011.

Non-performing loans, loans 90 days delinquent and still accruing, and troubled debt restructurings. Loans are considered to be non-performing if they are on a non-accrual basis or they are past due 90 days or more and still accruing. A loan which is past due 90 days or more and still accruing interest remains on accrual status only when it is both adequately secured as to principal and interest, and is in the process of collection. Troubled debt restructurings are loans with terms that have been renegotiated to provide a reduction or deferral of interest or principal because of a weakening in the financial positions of the borrowers. The following tables summarize our non-performing loans, other real estate owned and our loans past due 90 days or more still accruing interest (in thousands). The footnote details the troubled debt restructurings.

|  | December 31, <br> 2011 <br> (in thousands) |  |
| :--- | :---: | :---: |
| Non-accrual loans |  |  |
| Construction | $\$ 4,949$ | $\$ 4,881$ |
| Commercial mortgage * | 3,672 | 1,650 |
| Commercial | 6,450 | 2,280 |
| Consumer | 1,252 | 960 |
| Residential * | 1,264 | 5,526 |
| Total non-accrual loans * | 17,587 | 15,297 |


| Loans past due 90 days or more | 4,101 | 2,220 |
| :--- | :---: | :---: |
| Total non-performing loans | 21,688 | 17,517 |
| Other real estate owned | 7,405 | 2,115 |
| Total non-performing assets | $\$ 29,093$ | $\$ 19,632$ |

* Included in the non-accrual loan balances as of December 31, 2011 are two troubled debt restructured loans: $\$ 759,000$ in commercial mortgage and $\$ 364,000$ in residential mortgage.

|  | December 31, <br> 2008 |  |  | 2007 |
| :--- | :---: | :---: | :---: | :---: |
|  | 2009 | (in thousands) |  |  |
| Non-accrual loans | $\$ 12,270$ | $\$ 8,729$ | $\$ 1,169$ |  |
| Loans past due 90 days or more | 12,994 | 4,055 | 8,673 |  |
| Total non-performing loans | 25,264 | 12,784 | 9,842 |  |
| Other real estate owned | 459 | 4,600 | - |  |
| Total non-performing assets | $\$ 25,723$ | $\$ 17,384$ | $\$ 9,842$ |  |

The company's loans that were modified during the years ended December 31, 2011 and 2010 and considered troubled debt restructurings are as follows (in thousands):


The balances below provide information as to how the loans were modified as troubled debt restructured loans at December 31, 2011 and 2010 (in thousands):

December 31, 2011

| Adjusted <br> interest rate | Extended <br> maturity | Combined <br> rate and <br> maturity | Adjusted <br> interest rate | Combined <br> Extended <br> maturity | Cote and <br> maturity |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 759$ | $\$-$ | $\$-$ | - | $\$-$ | $\$-$ |
| 364 | - | - | - | - | - |
| $\$ 1,123$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ |

The following table provides information about impaired loans at December 31, 2011 and 2010 (in thousands):

|  | Recorded investment | Unpaid principal balance | Related allowance | Average recorded investment | Interest income recognized |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2011 |  |  |  |  |  |
| Without an allowance recorded |  |  |  |  |  |
| Construction | \$ | \$- | \$- | \$ 100 | \$- |
| Commercial mortgage | - | - | - | 310 | - |
| Commercial | 900 | 2,042 | - | 626 | - |
| Consumer - home equity | 927 | 927 | - | 371 | - |
| Residential | 1,264 | 1,414 | - | 662 | - |
| With an allowance recorded |  |  |  |  |  |
| Construction | 4,949 | 4,949 | 2,296 | 2,123 | - |
| Commercial mortgage | 3,672 | 3,672 | 712 | 2,793 | - |
| Commercial | 5,550 | 5,550 | 2,724 | 3,075 | - |
| Consumer - home equity | 325 | 325 | 204 | 510 | - |
| Residential | - | - | - | 5,048 | - |
| Total |  |  |  |  |  |
| Construction | \$4,949 | \$4,949 | \$2,296 | \$2,223 | \$- |
| Commercial mortgage | \$3,672 | \$3,672 | \$712 | \$3,103 | \$- |
| Commercial | \$6,450 | \$7,592 | \$2,724 | \$3,701 | \$- |
| Consumer - home equity | \$ 1,252 | \$ 1,252 | \$204 | \$881 | \$- |
| Residential | \$ 1,264 | \$ 1,414 | \$- | \$5,710 | \$- |
| December 31, 2010 |  |  |  |  |  |
| Without an allowance recorded |  |  |  |  |  |
| Construction | \$- | \$- | \$- | \$624 | \$- |
| Commercial mortgage | - | - | - | 207 | - |
| Commercial | - | - | - | - | - |
| Consumer - home equity | - | - | - | 119 | - |
| Residential | - | - | - | 238 | - |
| With an allowance recorded |  |  |  |  |  |
| Construction | 4,881 | 4,881 | 2,644 | 1,917 | - |
| Commercial mortgage | 1,650 | 1,650 | 284 | 830 | - |
| Commercial | 2,280 | 2,280 | 1,316 | 762 | - |
| Consumer - home equity | 960 | 960 | 117 | 130 | - |
| Residential | 5,526 | 5,622 | 970 | 4,057 | - |
| Total |  |  |  |  |  |
| Construction | \$4,881 | \$4,881 | \$2,644 | \$2,541 | \$- |
| Commercial mortgage | \$ 1,650 | \$ 1,650 | \$284 | \$ 1,037 | \$ |
| Commercial | \$2,280 | \$2,280 | \$ 1,316 | \$762 | \$ - |
| Consumer - home equity | \$960 | \$960 | \$117 | \$249 | \$ - |
| Residential | \$5,526 | \$5,622 | \$970 | \$4,295 | \$- |

We had $\$ 17.6$ million of non-accrual loans at December 31, 2011 compared to $\$ 15.3$ million of non-accrual loans at December 31, 2010. The increase in non-accrual loans was primarily due to the impact of $\$ 20.8$ million of loans placed on non-accrual status, partially offset by $\$ 8.0$ million of loan charge-offs, $\$ 6.7$ million of transfers to other real
estate owned and $\$ 3.8$ million of loan payments. Included within the non-accrual loans at December 31, 2011 are two troubled debt restructured loans with a balance of $\$ 1.1$ million. Loans past due 90 days or more still accruing interest amounted to $\$ 4.1$ million and $\$ 2.2$ million at December 31, 2011 and December 31, 2010, respectively. The $\$ 1.9$ million increase reflected $\$ 6.2$ million of loans transferred to non-accrual status, $\$ 315,000$ of loan payments and $\$ 3.3$ million of charge-offs. These decreases were offset by $\$ 11.7$ million of additions to this category.

We had $\$ 7.4$ million of other real estate owned at December 31, 2011 compared to $\$ 2.1$ million at December 31, 2010. The increase in other real estate owned was primarily due to additions of $\$ 6.7$ million which were partially offset by $\$ 894,000$ of cash received due to sales and $\$ 555,000$ of realized losses.

The following table classifies our loans by categories which are used throughout the industry as of December 31, 2011 and 2010 (in thousands):


* Unrated loans consist of performing loans which did not exhibit any negative characteristics which would require the loan to be evaluated, or fell below the dollar threshold requiring review and was not one of the loans otherwise selected in ongoing portfolio evaluation. The scope of the Bank's loan review policy encompasses commercial and construction loans and leases which singly or in the aggregate in the case of loans with related borrowers, equal or exceed $\$ 3,000,000$. The loan portfolio review coverage was approximately $65 \%$ at December 31, 2011 and approximately $64 \%$ at December 31, 2010. This review is performed by the loan review department, which is independent of the loan department and reports directly to the audit committee. All classified loans are reviewed by the independent loan review function of the Bank. Potential problem loans which are identified by either the independent loan review department or line management are also reviewed. All loans are subject to review by their relationship manager and senior loan personnel. Also, many of the Bank's loans are relatively short term, and are subject to reconsideration with a full review in loan committee between one and three years.

Deposits. A primary source of funding is deposit acquisition. We offer a variety of deposit accounts with a range of interest rates and terms, including demand, checking and money market accounts. One strategic focus is growing these accounts through affinity groups. To offset deposit seasonality, management has historically used certificates of deposit, including brokered certificates of deposit. However, as a result of deposit growth in other areas, the use of
brokered certificates of deposit was minimal in 2011. Total time deposits, including such brokered funds, averaged $\$ 31.1$ million in 2011, representing $1.2 \%$ of total deposits. At December 31, 2011, we had total deposits of $\$ 2.68$ billion as compared to $\$ 2.02$ billion at December 31, 2010, $\$ 1.65$ billion at December 31, 2009, an increase of $\$ 658.4$ million or $32.5 \%$ between 2011 and 2010. Increases in average deposit trends have allowed us to virtually eliminate time deposits, which may bear higher interest rates than transaction accounts. The following table presents the average balance and rates paid on deposits for the periods indicated (in thousands):

|  | December 31, 2011 |  | December 31, 2010 |  |  | December 31, 2009 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance | Average rate |  | Average balance (amount in | Average rate ousands) |  | Average balance | Ave <br> ra |  |
| Demand (non-interest bearing) |  |  |  |  |  |  |  |  |  |
| * | \$ 1,421,023 | 0.10 | \% | \$1,011,667 | 0.13 | \% | \$529,477 | 0.08 | \% |
| Interest checking | 754,949 | 0.81 | \% | 622,116 | 1.27 | \% | 365,715 | 1.62 | \% |
| Savings and money market | 355,094 | 0.86 | \% | 311,251 | 1.26 | \% | 516,356 | 1.15 | \% |
| Time | 31,066 | 1.14 | \% | 69,169 | 0.66 | \% | 151,791 | 1.65 | \% |
| Total deposits | \$2,562,132 | 0.43 | \% | \$2,014,203 | 0.67 | \% | \$1,563,339 | 0.95 | \% |

* Non-interest bearing demand accounts are not paid interest. The amount shown as interest reflects the fees paid to affinity groups, which are based upon a rate index, and therefore classified as interest expense.

At December 31, 2011, we had $\$ 6.3$ million of certificate of deposit accounts maturing in one year or less. At December 31, 2011, 2010, and 2009, approximately $2.1 \%, 6.0 \%$ and $7.6 \%$ respectively, of deposits consisted of institutional (brokered) deposits, which are included in that classification. As we discussed above, such funding was virtually eliminated as the result of our deposit growth in 2011.

The remaining maturity of certificates of deposit greater than $\$ 100,000$ as of December 31, 2011, was as follows:

|  | Amount <br> (in |
| :--- | :---: |
| Three months or less | $\$ 1,522$ |
| Three to six months | 826 |
| Six to twelve months | 2,661 |
| Greater than twelve months | 4,733 |
| Total | $\$ 9,742$ |

Borrowings. We had no outstanding advances from the FHLB at December 31, 2011. The Bank also has several lines of credit, which we discuss in "Liquidity and Capital Resources". We also utilized these lines minimally in 2011, as a result of deposit growth. We had no outstanding balances on the Bank's lines of credit at December 31, 2011. We do not have any policy prohibiting us from incurring debt.

| As of or for the year ended <br> 2011 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| December 31, <br> (dollars in thousands) |  |  |  |  |
|  |  |  |  |  |
| $\$ 33,177$ |  | $\$ 14,383$ | $\$ 2,588$ |  |
| 23,113 |  | 8,637 | 2,175 |  |
| 33,582 |  | 14,383 | 3,847 |  |
| 1.00 | $\%$ | 0.31 | $\%$ | 1.20 |
| 0.35 | $\%$ | 0.28 | $\%$ | 1.02 |$\%$

As of or for the year ended December 31, 201120102009

| Short-term borrowings and federal funds purchased |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Balance at year-end | $\$-$ | $\$ 136,000$ | $\$ 100,000$ |  |  |
| Average during the year | 745 | 13,464 | 44,895 |  |  |
| Maximum month-end balance | - | 136,000 | 105,000 |  |  |
| Weighted average rate during the year | 0.40 | $\%$ | 0.66 | $\%$ | 0.73 |
| Rate at December 31 | 0.34 | $\%$ | 0.68 | $\%$ | 0.65 |

As of December 31, 2011 we have two established statutory business trusts: The Bancorp Capital Trust II and The Bancorp Capital Trust III (Trusts). In each case, we own all the common securities of the trust. These trusts issued preferred capital securities to investors and invested the proceeds in us through the purchase of junior subordinated debentures issued by us. These debentures are the sole assets of the trusts.

The $\$ 10.3$ million of debentures issued to The Bancorp Capital Trust II on November 28, 2007, mature on March 15, 2038 and bear interest at an annual fixed rate of $7.55 \%$ through March 15, 2013, and for each subsequent distribution date at an annual rate equal to 3 -month LIBOR plus $3.25 \%$.

The $\$ 3.1$ million of debentures issued to The Bancorp Capital Trust III on November 28, 2007 mature on March 15, 2038, and currently bear interest at a floating annual rate equal to 3-month LIBOR plus 3.25\%.

Shareholders' equity
At December 31, 2011, we had $\$ 271.5$ million in shareholders' equity. In March 2011, the Company issued $7,015,000$ shares of the Company's common stock, par value $\$ 1.00$, at a public offering price of $\$ 8.25$ per share in an underwritten public offering. The sale of the common stock resulted in net proceeds to the Company, after underwriting discounts, commissions and expenses, of approximately $\$ 54.5$ million.

In 2011 we adopted a common stock repurchase program. Shares repurchased will reduce the amount of shares outstanding. Repurchased shares may be reissued for various corporate purposes. As of December 31, 2011,we had repurchased 100,000 shares of a total 750,000 maximum number of shares authorized by the Board of Directors. The 100,000 shares were repurchased at an average cost of $\$ 8.66$.

On March 10, 2010, we redeemed all our outstanding Series B Fixed Rate Cumulative Perpetual Preferred Stock $\$ 45.2$ million issued under the Trouble Assets Relief Program (TARP) for $\$ 45.2$ million. We participated in the TARP by issuing to the U.S. Treasury non-voting perpetual preferred stock for a purchase price of $\$ 45.2$ million and a stock warrant to purchase $1,960,405$ shares of our common stock, exercisable at a price of $\$ 3.46$ per share. As a result of repurchasing the TARP preferred stock, we accelerated the remaining accretion of the issuance discount on the TARP preferred stock of $\$ 5.8$ million and recorded a corresponding charge to retained earnings and income (loss) applicable to common shareholders in the calculation of earnings per common share. Repayment saves us approximately $\$ 3.7$ million in annual dividends and accretion, comprised of $\$ 2.3$ million in cash dividends and $\$ 1.5$ million of accretion.

The amount of common stock for which the stock warrant was exercisable was reduced from 1,960,405 shares to 980,203 shares in 2009 due to the "qualifying capital" we raised in that year. On September 8, 2010, we repurchased the remaining 980,203 outstanding warrants issued to the Treasury Department for $\$ 4.8$ million. Accordingly, there was no impact related to TARP in 2011.

Off-balance sheet commitments
We are party to financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of our customers. These financial instruments include commitments to extend credit and standby letters of credit. These instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in our financial statements.

Credit risk is defined as the possibility of sustaining a loss due to the failure of the other parties to a financial instrument to perform in accordance with the terms of the contract. The maximum exposure to credit loss under commitments to extend credit and standby letters of credit is represented by the contractual amount of these
instruments. We use the same underwriting standards and policies in making credit commitments as we do for on-balance sheet instruments.

Financial instruments whose contract amounts represent potential credit risk for us at December 31, 2011 were our commitments to extend credit, which were approximately $\$ 380.3$ million, and standby letters of credit, which were approximately $\$ 13.3$ million, at December 31, 2011.

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and many require the payment of a fee. Standby letters of credit are conditional commitments issued that guarantee the performance of a customer to a third party. Since we expect that many of the commitments or letters of credit we issue will not be fully drawn upon, the total commitment or letter of credit amounts do not necessarily represent future cash requirements. We evaluate each customer's creditworthiness on a case-by-case basis. We base the amount of collateral we obtain when we extend credit on our credit evaluation of the customer. Collateral held varies but may include real estate, marketable securities, pledged deposits, equipment and accounts receivable.

Contractual Obligations and Other Commitments
The following table sets forth our contractual obligations and other commitments, including off-balance sheet commitments, representing required and potential cash outflows as of December 31, 2011:

|  | Total | Less than <br> one year | One to <br> three years <br> (in thousands) | Three to <br> five years | More than <br> five years |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Minimum annual rentals on <br> noncancellable operating leases | $\$ 10,502$ | $\$ 2,391$ | $\$ 3,811$ | $\$ 2,140$ | $\$ 2,160$ |
| Remaining contractual maturities of <br> time deposits | 35,270 | 6,253 | 28,982 | 10 | 25 |
| Loan commitments | 380,295 | 89,604 | 45,925 | 1,988 | 242,778 |
| Subordinated debenture | 13,401 | - | - | - | 13,401 |
| Interest expense on subordinated     <br> debenture (1) 22,626 863 1,727 1,727 <br> Standby letters of credit 13,256 11,761 1,495 - <br> Total $\$ 475,350$ $\$ 110,872$ $\$ 81,940$ $\$ 5,865$ | $\$ 276,673$ |  |  |  |  |

(1) Presentation assumes a weighted average interest rate of $6.64 \%$

Impact of Inflation
The primary impact of inflation on our operations is on our operating costs. Unlike most industrial companies, virtually all of the assets and liabilities of a financial institution are monetary in nature. As a result, interest rates have a more significant impact on a financial institution's performance than the effects of general levels of inflation. Interest rates do not necessarily move in the same direction or in the same magnitude as the price of goods and services. While we anticipate that inflation will affect our future operating costs, we cannot predict the timing or amounts of any such effects.

Recently Issued Accounting Standards
Information on recent accounting pronouncements is set forth in Note B, item 17, to the consolidated financial statements included in this report and is incorporated herein by this reference.

Item 7A. Quantitative and Qualitative Disclosures About Market Risk.
Information with respect to quantitative and qualitative disclosures about market risk is included under the section entitled "Asset and Liability Management" in Part 2 Item 7 "Management's Discussion and Analysis of Financial

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Condition and Results of Operations".

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Item 8. Financial Statements and Supplementary Data.

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Shareholders
The Bancorp, Inc.
We have audited the accompanying consolidated balance sheets of The Bancorp, Inc. (a Delaware Corporation) and subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of operations, changes in shareholders' equity and cash flows for each of the three years in the period ended December 31, 2011. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of The Bancorp, Inc. and its subsidiary as of December 31, 2011 and 2010, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2011 in conformity with accounting principles generally accepted in the United States of America.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), The Bancorp, Inc. and its subsidiary's internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) and our report dated March 13, 2012 expressed an unqualified opinion.

/s/ Grant Thornton LLP

Philadelphia, Pennsylvania
March 13, 2012

## THE BANCORP, INC. AND SUBSIDIARY CONSOLIDATED BALANCE SHEETS

| December | December |
| :---: | :---: |
| 31, | 31, |
| 2011 | 2010 |

(in thousands)

| ASSETS |  |  |
| :--- | :--- | :--- |
| Cash and cash equivalents | $\$ 96,228$ | $\$ 157,411$ |
| Cash and due from banks | 652,946 | 314,908 |
| Interest earning deposits at Federal Reserve Bank | 749,174 | 472,319 |
| Total cash and cash equivalents |  |  |
|  | 448,204 | 224,927 |
| Investment securities, available-for-sale, at fair value | 18,044 | 21,364 |
| Investment securities, held-to-maturity (fair value $\$ 13,826$ and $\$ 16,550$, respectively) | 5,088 | 6,238 |
| Federal Home Loan and Atlantic Central Bankers Bank stock | $1,744,828$ | $1,619,195$ |
| Loans, net of deferred loan costs | $(29,568$ | $(24,063$ |
| Allowance for loan and lease losses | $1,715,260$ | $1,595,132$ |
| Loans, net | 8,358 | 8,767 |
| Premises and equipment, net | 8,476 | 8,878 |
| Accrued interest receivable | 8,004 | 9,005 |
| Intangible assets, net | 7,405 | 2,115 |
| Other real estate owned | 21,941 | 24,365 |
| Deferred tax asset, net | 20,727 | 22,613 |
| Other assets | $\$ 3,010,681$ | $\$ 2,395,723$ |
| Total assets |  |  |
|  |  |  |
| LIABILITIES | $\$ 1,424,913$ | $\$ 945,605$ |
| Deposits | $1,22,368$ | 975,973 |
| Demand (non-interest bearing) | 25,528 | 90,862 |
| Savings, money market and interest checking | 9,742 | 11,657 |
| Time deposits | $2,682,551$ | $2,024,097$ |
| Time deposits, $\$ 100,000$ and over | 33,177 | 14,383 |
| Total deposits | - | 87,000 |
| Securities sold under agreements to repurchase | - | 49,000 |
| Short-term borrowings | 123 | 124 |
| Federal funds purchased | 13,401 | 13,401 |
| Accrued interest payable | 9,950 | 8,812 |
| Subordinated debenture | $2,739,202$ | $2,196,817$ |
| Other liabilities |  |  |

## SHAREHOLDERS' EQUITY

Common stock - authorized, $50,000,000$ shares of $\$ 1.00$ par value; $33,196,281$ and $26,181,281$
$\left.\begin{array}{lll}\text { shares issued at December 31, } 2011 \text { and December 31, 2010, respectively } & 33,196 & 26,181 \\ \text { Treasury stock, at cost (100,000 shares) } & (866 & - \\ \text { Additional paid-in capital } & 241,997 & 192,711 \\ \text { Accumulated deficit } & (9,277 & (18,195\end{array}\right)$

The accompanying notes are an integral part of these statements.

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## THE BANCORP, INC. AND SUBSIDIARY CONSOLIDATED STATEMENTS OF OPERATIONS

|  | For t 2011 (in tho | year ended 2010 ands, except | $\begin{gathered} \text { ember 31, } \\ 2009 \\ \text { share data) } \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| Interest income |  |  |  |
| Loans, including fees | \$74,627 | \$73,789 | \$73,074 |
| Interest on investment securities: |  |  |  |
| Taxable interest | 9,682 | 6,181 | 5,017 |
| Tax-exempt interest | 2,672 | 1,945 | 1,347 |
| Federal funds sold | - | - | 234 |
| Interest earning deposits | 1,461 | 817 | 87 |
|  | 88,442 | 82,732 | 79,759 |
| Interest expense |  |  |  |
| Deposits | 10,939 | 13,559 | 14,812 |
| Securities sold under agreements to repurchase | 231 | 27 | 26 |
| Short-term borrowings | 3 | 89 | 329 |
| Subordinated debt | 863 | 864 | 883 |
|  | $12,036$ | $14,539$ | $16,050$ |
| Net interest income | 76,406 | 68,193 | 63,709 |
| Provision for loan and lease losses | 21,498 | 19,287 | 13,000 |
| Net interest income after provision for loan and lease losses | 54,908 | 48,906 | 50,709 |
| Non-interest income |  |  |  |
| Service fees on deposit accounts | 2,907 | 2,142 | 1,375 |
| Merchant credit card processing and ACH fees | 2,399 | 2,061 | 1,248 |
| Prepaid fees | 18,665 | 11,001 | 7,965 |
| Gain on sales of investment securities | 759 | 1,207 | 1,106 |
| Other than temporary impairment on securities available-for-sale (1) | (75 | ) (135 | (2,225 |
| Leasing income | 2,517 | 2,752 | 1,183 |
| Debit card income | 796 | 663 | 447 |
| Other | 2,557 | 905 | 358 |
| Total non-interest income | 30,525 | 20,596 | 11,457 |
| Non-interest expense |  |  |  |
| Salaries and employee benefits | 31,108 | 25,570 | 23,415 |
| Depreciation and amortization | 3,025 | 3,073 | 2,883 |
| Rent and related occupancy cost | 2,959 | 2,610 | 2,592 |
| Data processing expense | 8,961 | 7,567 | 6,229 |
| Printing and supplies | 1,529 | 1,272 | 1,062 |
| Audit expense | 1,081 | 1,065 | 1,302 |
| Legal expense | 2,801 | 2,751 | 1,975 |
| Amortization of intangible assets | 1,001 | 1,001 | 1,001 |
| Loss on sale of other real estate owned | 555 | 22 | 1,700 |
| FDIC Insurance | 3,335 | 4,350 | 3,112 |
| Software, maintenance and equipment | 1,586 | 1,301 | 766 |
| Other real estate owned expense | 1,159 | 190 | 188 |


| Other | 13,104 | 10,976 | 9,591 |
| :--- | :--- | :--- | :--- |
| Total non-interest expense | 72,204 | 61,748 | 55,816 |
| Income before income tax | 13,229 | 7,754 | 6,350 |
| Income tax provision | 4,311 | 2,532 | 2,248 |
| Net income | 8,918 | 5,222 | 4,102 |
| Less preferred stock dividends and accretion | - | $(6,242$ | $(3,760$ |
| Net income (loss) available to common shareholders | $\$ 8,918$ | $\$(1,020$ | $) \$ 342$ |
| Net income (loss) per share - basic | $\$ 0.28$ | $\$(0.04$ | $) \$ 0.02$ |
| Net income (loss) per share - diluted | $\$ 0.28$ | $\$(0.04$ | $\$ 0.02$ |

(1) Other-than-temporary impairment was due to credit loss and therefore did not include amounts due to market conditions.

The accompanying notes are an integral part of these statements.

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THE BANCORP INC. AND SUBSIDIARY CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

For the years ended December 31, 2011, 2010, and 2009
(in thousands except share data)

|  |  |  | Accumulated |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Common |  |  | Additional | other |  |  |
| stock | Common | Preferred | Treasury | paid-in | Accumulatedmprehersisuaprehensive |  |
| shares | stock | stock | stock | capital | deficit income/(loss) income | Total |

Balance at
December 31, 2008
Net income Cash dividends on preferred stock

14,563,919 \$ 14,563 \$39,029 \$ -


Series A
preferred shares
converted to
common shares $117,362 \quad 118 \quad(1 \quad) \quad$ (117 )
Accretion of
Series B
preferred shares
1,467
(1,467 )
Stock-based
compensation
153
153
Common stock
warrant
Common stock
offering, net of
$\begin{array}{llll}\text { offering costs } & 11,500,000 & 11,500 & 50,599\end{array}$
Other
comprehensive income, net of reclassification adjustments and

| tax | - | - | - | - | - |  | 739 | 739 | 739 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Balance at
December 31, 2009

26,181,281 \$26,181 \$39,411 \$- \$196,875 \$(17,175) \$ (89)
\$ 245,203
Net income
Cash dividends
on preferred
stock (433 )
(433 )
Accretion of
Series B
preferred shares $\quad 5,809 \quad(5,809)$

Stock-based
compensation $590 \quad 590$
Series B
Preferred stock
repayment to US
Treasury
$(45,220)$
(45,220)
Repurchase of warrants
(4,754 ) (4,754 )
Other
comprehensive
income, net of
reclassification
adjustments and

Balance at
December 31,
$2010 \quad 26,181,281 \quad \$ 26,181$ \$- \$- \$192,711 $\$(18,195) \$(1,791) \quad \$ 198,906$

Net income
Issuance of
common stock 7,015,000 7,015 - 47,486 54,501
Stock-based
$\begin{array}{lll}\text { compensation } & 1,800 & 1,800\end{array}$
Purchase of treasury shares
(100,000 shares) (866) (866 )
Other
comprehensive
income, net of
reclassification
adjustments and

| $\operatorname{tax}$ | - | - | - | - | - | - | 8,220 | 8,220 | 8,220 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Balance at
December 31,
$201133,196,281$ \$33,196 \$- \$(866) \$241,997 \$(9,277) \$6,429 \$271,479
The accompanying notes are an integral part of these statements.

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# THE BANCORP, INC. AND SUBSIDIARY CONSOLIDATED STATEMENTS OF CASH FLOWS <br> (dollars in thousands) 

|  | Year ended December 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  | 2009 |
| Operating activities |  |  |  |  |  |
| Net income | \$8,918 |  | \$5,222 |  | \$4,102 |
| Adjustments to reconcile net income to net cash provided by operating activities |  |  |  |  |  |
| Depreciation and amortization | 4,026 |  | 4,074 |  | 3,881 |
| Provision for loan and lease losses | 21,498 |  | 19,287 |  | 13,000 |
| Net amortization of investment securities discounts/premiums | 669 |  | 514 |  | 70 |
| Stock-based compensation expense | 1,800 |  | 590 |  | 153 |
| Mortgage loans originated for sale | (458 | ) | (1,048 | ) | (5,977 |
| Sale of mortgage loans originated for resale | 462 |  | 1,055 |  | 6,008 |
| Gain on sales of mortgage loans originated for resale | (4 | ) | (7 | ) | (31 |
| Deferred income tax expense (benefit) | (1,961 | ) | (2,494 | ) | 1,239 |
| (Gain) loss on sales of fixed assets | (25 | ) | 46 |  | (39 |
| Other than temporary impairment on securities available-for-sale | 75 |  | 135 |  | 2,225 |
| Loss on sale of other real estate owned | 555 |  | 22 |  | 1,700 |
| Gain on sales of investment securities | (759 | ) | (1,207 | ) | (1,106 |
| Decrease (increase) in accrued interest receivable | 402 |  | (1,156 | ) | (189 |
| Decrease in interest payable | (1 | ) | (238 | ) | (2,113 |
| (Increase) decrease in other assets | 1,125 |  | (505 | ) | (2,909 |
| (Decrease) increase in other liabilities | 1,318 |  | (18,659 | ) | 27,157 |
| Net cash provided by operating activities | 37,640 |  | 5,631 |  | 47,171 |
| Investing activities |  |  |  |  |  |
| Purchase of investment securities available-for-sale | (345,809 | ) | (273,227 | ) | (151,398 ) |
| Proceeds from call of securities held-to-maturity | 4,000 |  | - |  | - |
| Proceeds from sale of investment securities available-for-sale | 99,849 |  | 87,014 |  | 55,260 |
| Proceeds from redemptions and repayment of securities available for sale | 35,772 |  | 46,490 |  | 87,837 |
| Proceeds from sale of other real estate owned | 894 |  | 423 |  | 2,900 |
| Net increase in loans | (148,365 | ) | (111,899 | ) | (85,605 |
| Proceeds from sales of fixed assets | 97 |  | 74 |  | 162 |
| Purchases of premises and equipment | (2,106 | ) | (3,622 | ) | (2,496 |
| Net cash used in investing activities | (355,668 | ) | (254,747 | ) | (93,340 |
| Financing activities |  |  |  |  |  |
| Net increase in deposits | 658,454 |  | 369,588 |  | 129,147 |
| Net increase (decrease) in securities sold under agreements to repurchase | 18,794 |  | 11,795 |  | (6,831 |
| (Repayment) proceeds from short-term borrowings | (136,000 | ) | 36,000 |  | 39,000 |
| Proceeds from issuance of common stock | 54,501 |  | - |  | 62,099 |
| Purchase of treasury stock | (866 | ) | - |  | - |
| Redemption of preferred stock | - |  | (45,220 | ) | - |


| Repurchase of warrants | - | $(4,754$ | - |  |
| :--- | :--- | :--- | :--- | :--- |
| Dividends paid on Series A and B preferred stock <br> Net cash provided by financing activities | - | $(433$ | $)$ | $(2,293$ |
| Net increase in cash and cash equivalents | 594,883 | 366,976 | 221,122 |  |
| Cash and cash equivalents, beginning of year | 276,855 | 117,860 | 174,953 |  |
| Cash and cash equivalents, end of year | 472,319 | 354,459 | 179,506 |  |
| Supplemental disclosure: | $\$ 749,174$ | $\$ 472,319$ | $\$ 354,459$ |  |
| Interest paid <br> Taxes paid <br> Transfers of loans to other real estate owned | $\$ 12,037$ | $\$ 14,777$ | $\$ 18,394$ |  |
|  | $\$ 6,139$ | $\$ 483$ | $\$ 1,401$ |  |

The accompanying notes are an integral part of these statements.

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## THE BANCORP, INC. AND SUBSIDIARY NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Note A—Formation and Structure of Company

The Bancorp, Inc. (the Company) is a Delaware corporation and a registered financial holding company with a wholly owned subsidiary bank, The Bancorp Bank (the Bank). The Bank is a Delaware chartered commercial bank located in Wilmington, Delaware and is a Federal Deposit Insurance Corporation (FDIC) insured institution. Through the Bank, the Company provides retail and commercial banking services in the Philadelphia, Pennsylvania and Wilmington, Delaware areas and related other banking services nationally, which include private label banking, wealth management, health savings accounts and prepaid debit cards. The principal medium for the delivery of the Company's deposit services is the Internet.

The Company and the Bank are subject to regulation by certain state and federal agencies and, accordingly, they are examined periodically by those regulatory authorities. As a consequence of the extensive regulation of commercial banking activities, the Company's and the Bank's businesses may be affected by state and federal legislation and regulations.

Note B—Summary of Accounting Policies

## 1. Basis of Presentation

The accounting and reporting policies of the Company conform to accounting principles generally accepted in the United States of America (US GAAP) and predominant practices within the banking industry. The consolidated financial statements include the accounts of the Company and the Bank. All inter-company balances have been eliminated.

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

The principal estimates that are particularly susceptible to a significant change in the near term relate to the allowance for loan and lease losses, investment other than temporary impairment (OTTI) and deferred income taxes.

The evaluation of the adequacy of the allowance for loan and lease losses includes, among other factors, an analysis of historical loss rates and environmental factors by category, applied to current loan totals. However, actual losses may be higher or lower than historical trends, which vary. Actual losses on specified problem loans, which also are provided for in the evaluation, may vary from those estimated loss percentages, which are established based upon a limited number of potential loss classifications.

The Company periodically reviews its investment portfolio to determine whether unrealized losses on securities are temporary, based on evaluations of the creditworthiness of the issuers or guarantors, and underlying collateral, as applicable. In addition, it considers the continuing performance of the securities. Credit losses are recognized in the consolidated statement of operations. If management believes market value losses are temporary and it believes the Bank has the ability and intention to hold those securities to maturity, for available for sale securities the reduction in value is recognized in other comprehensive income, through equity and for held to maturity securities the securities are held at the amortized cost.

Deferred tax assets are recorded on the consolidated balance sheet at their net realizable value. The Company performs an assessment each reporting period to evaluate the amount of deferred tax asset it is more likely than not to realize. Realization of deferred tax assets is dependent upon the amount of taxable income expected in future periods, as tax benefits require taxable income to be realized. If a valuation allowance is required, the deferred tax asset on the consolidated balance sheet is reduced via a corresponding income tax expense in the consolidated statement of operations.

## 2. Cash and Cash Equivalents

Cash and cash equivalents are defined as cash on hand and amounts due from banks with an original maturity of three months or less and federal funds sold.

## 3. Investment Securities

Investments in debt securities which the Company has both the ability and intent to hold to maturity are carried at cost, adjusted for the amortization of premiums and accretion of discounts computed by the level interest method. Investments in debt and equity securities which management believes may be sold prior to maturity due to changes in interest rates, prepayment risk, liquidity requirements, or other factors, are classified as available-for-sale. Net unrealized gains for such securities, net of tax effect, are reported as other comprehensive income and excluded from the determination of net income. The unrealized losses for both the held-to-maturity and available-for-sale securities are evaluated to determine if credit loss exists. If a credit loss is determined, an other than temporary charge is recorded within the statement of operations. The Company does not engage in securities trading. Gains or losses on disposition of investment securities are based on the net proceeds and the adjusted carrying amount of the securities sold using the specific identification method.

The Company evaluates whether a credit impairment exists by considering primarily the following factors: (a) the length of time and extent to which the fair value has been less than the amortized cost of the security, (b) changes in the financial condition, credit rating and near-term prospects of the issuer, (c) whether the issuer is current on contractually obligated interest and principal payments, (d) changes in the financial condition of the security's underlying collateral and (e) the payment structure of the security. The Company's best estimate of expected future cash flows used to determine the credit loss amount is a quantitative and qualitative process that incorporates information received from third-party sources along with certain internal assumptions and judgments regarding the future performance of the security. The Company's best estimate of future cash flows involves assumptions including, but not limited to, various performance indicators, such as historical and projected default and recovery rates, credit ratings, current delinquency rates, loan-to value ratios and the possibility of obligor refinancing. These assumptions require the use of significant management judgment and include the probability of issuer default and estimates regarding timing and amount of expected recoveries which may include estimating the underlying collateral value. In addition, projections of expected future cash flows from a debt security may change based upon new information regarding the performance of the issuer and/or underlying collateral such as changes in the projections of the underlying property value estimates. The Company recognized other-than-temporary impairment charges of $\$ 75,000$ in 2011, $\$ 135,000$ in 2010 and $\$ 2.2$ million in 2009. The $\$ 75,000$ charge in 2011 resulted from the write-down of the amortized cost to the present value of the cash flows expected to be collected for one pooled trust preferred security. The $\$ 135,000$ charge in 2010 resulted from the write-down of amortized cost to the discounted cash flows for two pooled trust preferred securities. The $\$ 2.2$ million charge in 2009 represented the amortized cost of a single trust preferred security in its held-to-maturity portfolio. The amount of this credit impairment was calculated by estimating the discounted cash flows for that security.

## 4. Loans and Allowance for Loan and Lease Losses

Loans that management has the intent and ability to hold for the foreseeable future or until maturity or payoff are stated at the amount of unpaid principal and are net of unearned discount, unearned loan fees and an allowance for loan and lease losses. The allowance for loan and lease losses is established through a provision for loan and lease losses charged to expense. Loan principal considered to be uncollectible by management is charged against the allowance for loan and lease losses. The allowance is an amount that management believes will be adequate to absorb possible losses on existing loans that may become uncollectible based upon an evaluation of known and inherent risks
in the loan portfolio. The evaluation takes into consideration such factors as changes in the nature and size of the loan portfolio, overall portfolio quality, specific problem loans and current economic conditions which may affect the borrowers' ability to pay. The evaluation also details historical losses by loan category, the resulting loss rates for which are projected at current loan total amounts. Loss estimates for specified problem loans are also detailed.

Interest income is accrued as earned on a simple interest basis. Accrual of interest is discontinued on a loan when management believes, after considering economic and business conditions and collection efforts, that the borrower's financial condition is such that collection of interest is doubtful. When a loan is placed on non-accrual status, all accumulated accrued interest receivable applicable to periods prior to the current year is charged off to the allowance for loan and lease losses. Interest that had accrued in the current year is reversed out of current period income. Loans reported as having missed four or more consecutive monthly payments and still accruing interest must have both principal and accruing interest adequately secured and must be in the process of collection. Such loans are reported as 90 days delinquent and still accruing. For all loan types, the Company uses the method of reporting delinquencies which considers a loan past due or delinquent if a monthly payment has not been received by the close of business on the loan's next due date. In the Company's reporting two missed payments are reflected as 30 to 59 day delinquencies and three missed payments are reflected as $60-89$ day delinquencies.

The allowance for loan losses represents management's estimate of losses inherent in the loan and lease portfolio as of the balance sheet date and is recorded as a reduction to loans and leases. The allowance for loan losses is increased by the provision for loan losses, and decreased by charge-offs, net of recoveries. Loans deemed to be uncollectible are charged against the allowance for loan losses, and subsequent recoveries, if any, are credited to the allowance. All, or part, of the principal balance of loans receivable are charged off to the allowance as soon as it is determined that the repayment of all, or part, of the principal balance is highly unlikely. Because all identified losses are immediately charged off, no portion of the allowance for loan losses is restricted to any individual loan or groups of loans, and the entire allowance is available to absorb any and all loan losses.

Management performs a quarterly evaluation of the adequacy of the allowance, which is based on the Company's past loan loss experience, known and inherent risks in the portfolio, the volume and mix of the existing loan and lease portfolios, including the volume and severity of non-performing and adversely classified credits, an analysis of net charge-offs experienced on previously classified credits, the trend in loan and lease growth, including any rapid increase in loan and lease volume within a relatively short time period, general and local economic conditions affecting the collectability of the Company's loans and leases, previous loan and lease experience by type, including net charge-offs, as a percentage of average loans and leases over the past several years and other relevant factors. This evaluation is inherently subjective as it requires material estimates that may be susceptible to significant revision as more information becomes available.

The allowance consists of specific, general and unallocated components. The specific component relates to loans and leases that are classified as impaired. For such loans and leases, an allowance is established when the discounted cash flows, or collateral value, or observable market price of the impaired loan is lower than the carrying value of that loan. Regardless of the measurement method, a creditor must measure impairment based on the fair value of the collateral when the creditor determines that foreclosure is probable.

The allowance calculation methodology includes further segregation of loan classes into regulatory risk rating categories of special mention, substandard, doubtful and loss. Loans classified as special mention have potential weaknesses that deserve management's close attention. If uncorrected, the potential weaknesses may result in deterioration of the repayment prospects. Loans classified substandard have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt. They include loans that are inadequately protected by the current sound net worth and paying capacity of the obligor or of the collateral pledged, if any. Loans rated as special mention and substandard are reserved for based on the average charge-off history for loans and leases previously classified in those categories. Loans classified as doubtful have all the weaknesses inherent in loans classified substandard with the added characteristic that collection or liquidation in full, on the basis of current conditions and facts, is highly improbable. Loans classified as a loss are considered uncollectible and are charged to the allowance for loan losses. Loans not classified are included in the general component of the reserve calculation.

The general component covers pools of loans by loan type. These pools of loans are evaluated for loss exposure based upon historical loss rates for each of these categories of loans, adjusted for relevant qualitative factors. Separate qualitative adjustments are made for higher-risk criticized loans that are not impaired. These qualitative risk factors include:

Changes in lending policies or procedures;
Changes in regional economic conditions;

> Portfolio growth;

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Changes in the nature or volume of the portfolio;

Changes in management's experience;
Past due volume;
Non-accrual volume;
Adversely classified loans;
Quality of the loan review system;

# Changes in the value of underlying collateral; 

Concentrations of credit; and

- External factors.

Each factor is assigned a value from a matrix established by management based on management's best judgment using relevant information available at the time of the evaluation.

An unallocated component is maintained to cover uncertainties that could affect management's estimate of probable losses. The unallocated component of the allowance reflects the margin of imprecision inherent in the underlying assumptions used in the methodologies for estimating specific and general losses in the portfolio.

A loan is considered impaired when, based on current information and events, it is probable that the loan will not be collected according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value and the probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant payment delays and payment shortfalls generally are not classified as impaired. Management determines the significance of payment delays and payment shortfalls on a case-by-case basis, taking into consideration all of the circumstances surrounding the loan and the borrower, including the length of the delay, the reasons for the delay, the borrower's prior payment record and the amount of the shortfall in relation to the principal and interest owed. Impairment is measured on a loan by loan basis for all impaired loans by either the present value of expected future cash flows discounted at the loan's effective interest rate or the fair value of the collateral if the loan is collateral dependent. An allowance for loan losses is established for an impaired loan if its carrying value exceeds its estimated fair value. The estimated fair values of substantially all of the Company's impaired loans are measured based on the estimated fair value of the loan's collateral.

For commercial loans secured by real estate, estimated fair values are determined primarily through third-party appraisals or evaluations. When a real estate secured loan becomes impaired, a decision is made regarding whether an updated certified appraisal of the real estate is necessary. This decision is based on various considerations, including the age of the most recent appraisal, the loan-to-value ratio based on the original appraisal and the condition of the property. Appraised values are discounted to arrive at the estimated selling price of the collateral, which is considered to be the estimated fair value. The discounts also include estimated costs to sell the property.

For commercial and industrial loans secured by non-real estate collateral, such as accounts receivable, inventory and equipment, estimated fair values are determined based on the borrower's financial statements, inventory reports, accounts receivable agings or equipment appraisals or invoices. Indications of value from these sources are generally discounted based on the age of the financial information or the quality of the assets.

In addition, regulatory agencies, as an integral part of their examination process, periodically review the Company's allowance for loan losses and may require the Company to recognize additions to the allowance based on their judgments about information available to them at the time of their examination, which may not be currently available to management. Based on management's comprehensive analysis of the loan portfolio, management believes the current level of the allowance for loan losses is adequate.

Loans originated and intended for sale in the secondary market are carried at the lower of cost or estimated fair value in the aggregate. Net unrealized losses, if any, are recognized through a valuation allowance by charges to income. Servicing is not retained on residential mortgage sales. At December 31, 2011 the Company had no loans available for sale and at December 31, 2010 the Company had $\$ 454,000$ loans available for sale.
5. Premises and Equipment

Premises and equipment, including leasehold improvements, are stated at cost less accumulated depreciation. Depreciation expense is computed on the straight-line method over the useful lives of the assets. Leasehold improvements are depreciated over the shorter of the estimated useful lives of the improvements or the terms of the related leases.

## 6. Internal Use Software

The Company capitalizes costs associated with internally developed and/or purchased software systems for new products and enhancements to existing products that have reached the application stage and meet recoverability tests. Capitalized costs include external direct costs of materials and services utilized in developing or obtaining internal use software, payroll and payroll related expenses for employees who are directly associated with and devote time to the internal use software project and interest costs incurred, if material, while developing internal use software. Capitalization of such costs begins when the preliminary project stage is complete and ceases no later than the point at which the project is substantially complete and ready for its intended purpose.

The carrying value of the Company's software is periodically reviewed and a loss is recognized if the value of the estimated undiscounted cash flow benefit related to the asset falls below the unamortized cost. Amortization is provided using the straight-line method over the estimated useful life of the related software, which is generally three to seven years. As of December 31, 2011 and 2010, the Company had capitalized total software costs of approximately $\$ 1.1$ million and $\$ 882,000$, respectively. The Company recorded amortization expense of approximately $\$ 582,000, \$ 396,000$ and $\$ 172,000$ for the years ended December 31, 2011, 2010 and 2009, respectively.

## 7. Income Taxes

The Company accounts for income taxes under the liability method whereby deferred tax assets and liabilities are determined based on the difference between their carrying values on the financial statements and their tax basis as measured by the enacted tax rates which will be in effect when these differences reverse. Deferred tax expense (benefit) is the result of changes in deferred tax assets and liabilities.

The Company recognizes the benefit of a tax position in the financial statements only after determining that the relevant tax authority would more likely than not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amount recognized in the financial statements is the largest benefit that has a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority. For these analyses, the Company may engage attorneys to provide opinions related to the positions. The Company applies this policy to all tax positions for which the statute of limitations remain open, but this application does not materially impact the Company's consolidated balance sheet or statement of operations. Any interest and penalties related to uncertain tax positions are recognized in income tax (benefit) expense in the consolidated statement of operations.

## 8. Share-Based Compensation

The Company recognizes compensation expense for stock options in accordance with FASB ASC topic 718, Stock Based Compensation. The expense of the option is generally measured at fair value at the grant date with compensation expense recognized over the service period, which is usually the vesting period. For grants subject to a service condition, the Company utilizes the Black-Scholes option-pricing model to estimate the fair value of each option on the date of grant. The Black-Scholes model takes into consideration the exercise price and expected life of the options, the current price of the underlying stock and its expected volatility, the expected dividends on the stock and the current risk-free interest rate for the expected life of the option. The Company's estimate of the fair value of a stock option is based on expectations derived from historical experience and may not necessarily equate to its market value when fully vested. In accordance with ASC topic 718, the Company estimates the number of options for which the requisite service is expected to be rendered.
9. Other Real Estate Owned

Other real estate owned is recorded at the lower of cost or estimated fair market value less cost of disposal. When property is acquired, the excess, if any, of the loan balance over fair market value is charged to the allowance for loan and lease losses. Periodically thereafter, the asset is reviewed for subsequent declines in the estimated fair market value. Subsequent declines, if any, and holding costs, as well as gains and losses on subsequent sale, are included in the consolidated statements of operations. We had $\$ 7.4$ million and $\$ 2.1$ million in other real estate owned at December 31, 2011 and 2010, respectively.

## 10. Advertising Costs

The Company expenses advertising costs as incurred.

## 11. Earnings per Share

The Company calculates earnings per share under FASB ASC topic 260, Earnings Per Share. Basic earnings per share exclude dilution and are computed by dividing income available to common shareholders by the weighted average common shares outstanding during the period. Diluted earnings per share takes into account the potential dilution that could occur if securities or other contracts to issue common stock were exercised and converted into common stock.

Year ended December 31, 2011

| Income | Shares <br> (numerator) | Per share <br> (denominator) <br> amount |
| :---: | :---: | :---: |
| (dollars in thousands except per share |  |  |
| data) |  |  |

Basic earnings per share
$\begin{array}{llll}\text { Net income available to common shareholders } & \$ 8,918 & 31,914,955 & \$ 0.28\end{array}$
Effect of dilutive securities
Common stock options
Diluted earnings per share
$\begin{array}{llll}\text { Net income available to common shareholders } & \$ 8,918 & 31,920,732 & \$ 0.28\end{array}$
Stock options for $2,705,115$ shares and stock appreciation rights for 60,000 shares, exercisable at prices between $\$ 7.36$ and $\$ 25.43$ per share, were outstanding at December 31, 2011 but were not included in the dilutive shares because the exercise price was greater than the average market price.

Year ended December 31, 2010

| Income | Shares <br> (numerator) | Per share <br> (denominator) <br> amount |
| :---: | :---: | :---: |
| (dollars in thousands except per share |  |  |
| data) |  |  |

Basic loss per share
Net loss available to common shareholders $\quad \$(1,020 \quad) \quad 26,181,281 \quad \$(0.04)$
Effect of dilutive securities
Common stock warrants
Diluted loss per share
Net loss available to common shareholders $\quad \$(1,020 \quad$ ) $26,181,281 \quad \$(0.04)$
Stock options for $2,244,864$ shares and stock appreciation rights for 60,000 shares, exercisable at prices between $\$ 7.81$ and $\$ 25.43$ per share, were outstanding at December 31, 2010 but were not included in the computation of dilutive loss per share because the Company had a net loss for the period.

Year ended December 31, 2009
$\left.\begin{array}{ccc}\text { Income } & \text { Shares } & \text { Per share } \\ \text { (numerator) } & \text { (denominator) } & \text { amount }\end{array}\right]$ (dollars in thousands except per share

Basic earnings per share
Net income available to common shareholders \$342
18,794,590 \$0.02
Effect of dilutive securities
Common stock warrants
529,745 -
Diluted earnings per share

Net income available to common shareholders plus assumed conversions

Stock options for $1,322,864$ shares of common stock, exercisable at prices between $\$ 10.00$ and $\$ 25.43$ per share, were outstanding at December 31, 2009 but were not included in the dilutive shares because the exercise price was greater than the average market price.

## 12. Other Comprehensive Income

Other comprehensive income (loss) consists of revenues, expenses, gains, and losses that bypass the statement of operations and are reported directly in a separate component of equity.

|  | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other comprehensive income (loss) |  |  |  |  |  |  |
| Change in net unrealized gain/loss during the period | \$14,198 |  | \$(1,392 | ) | \$2,024 |  |
| Reclassification adjustments for (gains) losses included in income | (759 | ) | (1,207 | ) | (966 | ) |
| Reclassification adjustment for called security | (846 | ) | - |  | - |  |
| Reclassification adjustments tax rate adjustment | - |  | - |  | - |  |
| Amortization of losses previously held as available for sale | $\begin{aligned} & 12 \\ & 12,605 \end{aligned}$ |  | $\begin{aligned} & 48 \\ & (2,551 \end{aligned}$ | ) | $\begin{aligned} & 53 \\ & 1.111 \end{aligned}$ |  |
| Deferred tax expense |  |  |  |  |  |  |
| Securities available for sale |  |  |  |  |  |  |
| Change in net unrealized gain/loss during the period | 4,969 |  | (473 | ) | 688 |  |
| Reclassification adjustments for (gains) losses included in income | (265 | ) | (410 | ) | (335 | ) |
| Reclassification adjustment for called security | (296 | ) | - |  | - |  |
| Reclassification adjustments tax rate adjustment | (27 | ) | 18 |  | - |  |
| Amortization of losses previously held as available for sale | 4 |  | 16 |  | 19 |  |
|  | 4,385 |  | (849 | ) | 372 |  |
| Other comprehensive income (loss), net of tax | \$8,220 |  | \$(1,702 | ) | \$739 |  |

## 13. Restrictions on Cash and Due from Banks

The Bank is required to maintain reserves against customer demand deposits by keeping cash on hand or balances with the Federal Reserve Bank. The amount of those reserves and cash balances at December 31, 2011 and 2010 was approximately $\$ 96.2$ million and $\$ 105.8$ million, respectively.

## 14. Other Identifiable Intangible Assets

The Company accounts for its customer list in accordance with FASB ASC topic 350, Intangibles-Goodwill and Other. The acquisition of the Stored Value Solutions division of Marshall Bank First in 2007 resulted in a customer list intangible of $\$ 12.0$ million which is being amortized over a 12 year period. Amortization expense is $\$ 1.0$ million per year ( $\$ 5.0$ million over the next five years).

The gross carrying value and accumulated amortization related to the customer list intangible at December 31, 2011 and 2010 are presented below.

December 31,
2011
2010

| Gross | Gross |  |  |
| :---: | :---: | :---: | :---: |
| Carrying | Accumulated | Carrying | Accumulated |

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|  | Amount |  | Amortization |  |  | Amount | Amortization |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Customer list intangible | \$ | 12,006 | \$ | 4,002 | \$ | 12,006 | \$ | 3,002 |

## 15. Business Segments

FASB ASC 280, Segment Reporting, establishes standards for the way business enterprises report information about operating segments in annual financial statements. The Company had one reportable segment in 2011, 2010 and 2009 which consisted of Community Banking.

## 16. Reclassifications

Certain reclassifications have been made to the 2010 and 2009 financial statements to conform to the 2011 presentation.

## 17. Recent Accounting Pronouncements

FASB Accounting Standards Update No. 2011-02. In April 2011, the FASB issued Accounting Standards Update (ASU) No. 2011-02, Receivables (Topic 310): A Creditor's Determination of Whether a Restructuring Is a Troubled Debt Restructuring. The amendments clarify guidance on whether a restructuring constitutes a troubled debt restructuring. The creditor must separately conclude that both of the following exist: (1) the restructuring constitutes a concession, and (2) the debtor is experiencing financial difficulties. The amendments are effective for the first interim or annual period beginning on or after September 15, 2011, and should be applied retrospectively to the beginning of the annual period of adoption. For purposes of measuring impairment of those receivables, an entity should apply the amendments prospectively for the first interim or annual period beginning on or after September 15, 2011. The adoption of this ASU did not have a material impact on the Company's consolidated financial statements.

FASB Accounting Standards Update No. 2011-03. In April 2011, the FASB issued Standards Update (ASU) No. 2011-03, Reconsideration of Effective Control for Repurchase Agreements. This accounting standard modifies the criteria for determining when repurchase agreements would be accounted for as a secured borrowing rather than as a sale. Currently, an entity that maintains effective control over transferred financial assets must account for the transfer as a secured borrowing rather than as a sale. The provisions of ASU No. 2011-03 removes from the assessment of effective control the criterion requiring the transferor to have the ability to repurchase or redeem the financial assets on substantially the agreed terms, even in the event of default by the transferee. The FASB believes that contractual rights and obligations determine effective control and that there does not need to be a requirement to assess the ability to exercise those rights. ASU No. 2011-03 does not change the other existing criteria used in the assessment of effective control. The provisions of ASU No. 2011-03 are effective prospectively for transactions, or modifications of existing transactions, that occur on or after January 1, 2012. The adoption of this ASU is not expected to have a material impact on the Company's consolidated financial statements.

FASB Accounting Standards Update No. 2011-04. In May 2011, the FASB issued Accounting Standards Update (ASU) No. 2011-04, Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs. This accounting standard results in a consistent definition of fair value and common requirements for measurement of and disclosure about fair value between U.S. GAAP and International Financial Reporting Standards ("IFRS"). The changes to U.S. GAAP as a result of ASU No. 2011-04 are as follows: (1) The concepts of highest and best use and valuation premise are only relevant when measuring the fair value of nonfinancial assets (that is, it does not apply to financial assets or any liabilities). (2) U.S. GAAP currently prohibits application of a blockage factor in valuing financial instruments with quoted prices in active markets. ASU No. 2011-04 extends that prohibition to all fair value measurements. (3) An exception is provided to the basic fair value measurement principles for an entity that holds a group of financial assets and financial liabilities with offsetting positions in market risks or counterparty credit risk that are managed on the basis of the entity's net exposure to either of those risks. This exception allows the entity, if certain criteria are met, to measure the fair value of the net asset or
liability position in a manner consistent with how market participants would price the net risk position. (4) ASU No. 2011-04 aligns the fair value measurement of instruments classified within an entity's shareholders' equity with the guidance for liabilities. (5) Disclosure requirements have been enhanced for recurring Level 3 fair value measurements to disclose quantitative information about unobservable inputs and assumptions used, to describe the valuation processes used by the entity, and to describe the sensitivity of fair value measurements to changes in unobservable inputs and interrelationships between those inputs. In addition, entities must report the level in the fair value hierarchy of items that are not measured at fair value in the statement of condition but whose fair value must be disclosed. The provisions of ASU No. 2011-04 are effective for the Company's interim reporting period beginning on or after December 15, 2011. The adoption of ASU No. 2011-04 is not expected to have a material impact on the Company's consolidated financial statements.

FASB Accounting Standards Update No. 2011-05. In June 2011, the FASB issued Accounting Standards Update (ASU) No. 2011-05 Presentation of Comprehensive Income. This accounting standard allows an entity the option to present the total of comprehensive income, the components of net income, and the components of other comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both choices, an entity is required to present each component of net income along with total net income, each component of other comprehensive income along with a total for other comprehensive income, and a total amount for comprehensive income. The statement(s) are required to be presented with equal prominence as the other primary financial statements. ASU No. 2011-05 eliminates the option to present the components of other comprehensive income as part of the statement of changes in shareholders' equity but does not change the items that must be reported in other comprehensive income or when an item of other comprehensive income must be reclassified to net income. The provisions of ASU No. 2011-05 are effective for the Company's interim reporting period beginning on or after December 15, 2011, with retrospective application required. The adoption of ASU No. 2011-05 is expected to result in presentation changes to the Company's statements of income and the addition of a statement of comprehensive income, but is not otherwise expected to have a material impact on the Company's consolidated financial statements.

## 18. Prepaid Card Processing Fees

The Company recognizes prepaid card processing fees in the periods in which they are earned by performance of the related services. The majority of fees the Company earns result from contractual fees paid by third party sponsors to the Company, computed on a per transaction basis and paid monthly. Additionally, the Company earns interchange fees paid through settlement associations such as Visa, which are also determined on a per transaction basis. The Company records this revenue, net of costs such as association fees and interchange costs.

## 19. Common Stock Repurchase Program

In 2011, the Company adopted a common stock repurchase program in which share repurchases reduce the amount of shares outstanding. Repurchased shares may be reissued for various corporate purposes. As of December 31, 2011, the Company had repurchased 100,000 shares of the total 750,000 maximum number of shares authorized by the Board of Directors. The 100,000 shares were repurchased at an average cost of $\$ 8.66$.

## Note C-Subsequent events

The Company evaluated its December 31, 2011 financial statements for subsequent events through the date the financial statements were issued. The Company is not aware of any subsequent events which would require recognition or disclosure in the financial statements.

Note D—Investment Securities
The amortized cost, gross unrealized gains and losses, and fair values of the Company's investment securities classified as available-for-sale and held-to-maturity are summarized as follows (in thousands):

Available-for-sale

|  | Gross |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Amortized | Gross |  |  |
| unrealized | unrealized | Fair |  |  |
|  | cost | gains | losses | value |
| U.S. Government agency securities | $\$ 9,087$ | $\$ 198$ | $\$-$ | $\$ 9,285$ |
| Tax-exempt obligations of states and political subdivisions | 94,227 | 3,580 | $(8)$ | 97,799 |

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Taxable obligations of states and political subdivisions
Residential mortgage-backed securities
Commercial mortgage-backed securities
Other debt securities
Other equity securities

| 50,778 | 2,149 | $(60$ | $)$ | 52,867 |
| :--- | :--- | :--- | :--- | :--- |
| 190,214 | 3,582 | $(111$ | $)$ | 193,685 |
| 51,242 | 875 | $(56$ | $)$ | 52,061 |
| 38,873 | 1,058 | $(399$ | $)$ | 39,532 |
| 3,000 | - | $(25$ | $)$ | 2,975 |

\$437,421 $\$ 11,442 \quad \$(659 \quad) \$ 448,204$

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Held-to-maturity
Other debt securities - single issuers
Other debt securities - pooled

December 31, 2011

| December 31, 2011 |  |  |  |
| :---: | :---: | :---: | ---: |
|  | Gross | Gross |  |
| Amortized | unrealized | unrealized | Fair |
| cost | gains | losses | value |
| $\$ 16,337$ | $\$ 138$ | $\$(4,051$ | $)$ |
| 1,707 | - | $(305$ | 12,424 |
| $\$ 18,044$ | $\$ 138$ | $\$(4,356$ | 1,402 |
|  |  | 13,826 |  |

Available-for-sale
December 31, 2010

|  | Gross <br> Amortized <br> cost | Gnrealized <br> gains | Grealized <br> losses |
| :---: | :---: | :---: | :---: | | Fair |
| ---: |
| value |

Held-to-maturity
December 31, 2010
Gross Gross

| Amortized |  |  |  |
| :---: | :---: | :---: | ---: |
| cost | unrealized |  |  |
| gains | unrealized | losses | Fair <br> value |
| $\$ 19,526$ | $\$ 128$ | $\$(4,632$ | $)$ |
| 1,838 | - | $(310,022$ |  |
| $\$ 21,364$ | $\$ 128$ | $\$(4,942$ | 1,528 |
|  | $\$ 16,550$ |  |  |

Investments in Federal Home Loan and Atlantic Central Bankers Bank stock are recorded at cost and amounted to $\$ 5.1$ million at December 31, 2011 and $\$ 6.2$ million at December 31, 2010.

The amortized cost and fair value of the Company's investment securities at December 31, 2011, by contractual maturity are shown below. Expected maturities may differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

|  | Available-for-sale |  | Held-to-maturity |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Amortized | Fair | Amortized | Fair |
|  | cost | value | cost | value |
| Due before one year | $\$ 56,519$ | $\$ 56,525$ | $\$-$ | $\$-$ |
| Due after one year through five years | 81,456 | 82,819 | - | - |
| Due after five years through ten years | 23,214 | 24,161 | 3,265 | 2,845 |
| Due after ten years | 273,232 | 281,724 | 14,779 | 10,981 |
| Other equity securities | 3,000 | 2,975 | - | - |
|  | $\$ 437,421$ | $\$ 448,204$ | $\$ 18,044$ | $\$ 13,826$ |

At December 31, 2011 and 2010, investment securities with a book value of approximately $\$ 44.6$ million and $\$ 19.8$ million, respectively, were pledged to secure securities sold under repurchase agreements as required or permitted by law. Gross gains on sales of securities were $\$ 788,000, \$ 1.3$ million and $\$ 1.7$ million for the years ended December 31, 2011, 2010 and 2009, respectively. Gross losses on sales of securities were $\$ 29,000, \$ 104,000$ and $\$ 598,000$ for
the years ended December 31, 2011, 2010 and 2009, respectively.

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Available-for-sale securities fair values are based on the fair market value supplied by the third-party market data provider while held-to-maturity securities are based on the present value of cash flows, which discounts expected cash flows from principal and interest using yield to maturity at the measurement date. The Company periodically reviews its investment portfolio to determine whether unrealized losses are temporary, based on an evaluations of the creditworthiness of the issuers/guarantors as well as the underlying collateral if applicable, in addition to the continuing performance of the securities. The Company recognized other-than-temporary impairment charges of $\$ 75,000, \$ 135,000$ and $\$ 2.2$ million in 2011, 2010 and 2009 on one trust preferred pooled security in 2011, on two trust preferred pooled securities in its held-to-maturity portfolio in 2010 and one trust preferred single issuer security in 2009. The amount of the credit impairment was calculated by estimating the discounted cash flows for those securities.

The table below indicates the length of time individual securities had been in a continuous unrealized loss position at December 31, 2011 (in thousands):


|  | Number of securities |  | Unrealized losses |  | Unrealized losses |  |  | Unrealized losses |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Description of Securities |  |  |  |  |  |  |  |  |  |
| Other debt securities - single issuers | 2 |  |  | \$8,021 | \$(4,052 | ) | \$8,021 | \$(4,052 | ) |
| Other debt securities - pooled | 2 | - | - | 1,402 | (304 | ) | 1,402 | (304 | ) |
| Total temporarily impaired investment securities | 4 | \$- | \$- | \$9,423 | \$(4,356 |  | \$9,423 | \$ 4,356 |  |

The table below indicates the length of time individual securities had been in a continuous unrealized loss position at December 31, 2010 (in thousands):

| Available-for-sale |  | Less than | 12 months |  | 12 month | or longer |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of securities | Fair Value | Unrealized losses |  | Fair Value | Unrealized losses | Fair Value | Unrealized losses |
| Description of Securities |  |  |  |  |  |  |  |  |
| Tax-exempt obligations of states and political subdivisions | 65 | \$54,685 | \$(3,070 | ) | \$- | \$- | \$54,685 | \$(3,070 |
| Taxable obligations of states and political |  |  |  |  |  |  |  |  |
| subdivisions | 15 | 14,060 | (454 | ) | - | - | 14,060 | (454 |
| Mortgage-backed securities | 8 | 26,021 | (64 | ) | - | - | 26,021 | (64 |
| Other debt securities | 11 | 16,771 | (24 | ) | 748 | (162 | 17,519 | (186 |
| Total temporarily impaired investment |  |  |  |  |  |  |  |  |
| securities | 99 | \$111,537 | \$ 3,612 | ) | \$748 | \$(162 | \$112,285 | \$(3,774 |

Held-to-maturity
Less than 12 months
12 months or longer
Number of securities
Description of
Securities
Other debt securities - single issuers 3
Other debt securities - pooled
Total temporarily
impaired
investment
$\begin{array}{llllllll}\text { securities } & 5 & \$- & \$- & \$ 12,134 & \$(4,942 & ) & \$ 12,134\end{array} \$(4,942)$
The Company has evaluated the securities in the above tables and has concluded that none of these securities has impairment that is other-than-temporary. The Company evaluates whether a credit impairment exists by considering primarily the following factors: (a) the length of time and extent to which the fair value has been less than the amortized cost of the security, (b) changes in the financial condition, credit rating and near-term prospects of the issuer, (c) whether the issuer is current on contractually obligated interest and principal payments, (d) changes in the financial condition of the security's underlying collateral and (e) the payment structure of the security. The Company's
best estimate of expected future cash flows which is used to determine the credit loss amount is a quantitative and qualitative process that incorporates information received from third-party sources along with internal assumptions and judgments regarding the future performance of the security. The Company concluded that most of the securities that are in an unrealized loss position are in a loss position because of changes in interest rates after the securities were purchased. The securities that have been in an unrealized loss position for 12 months or longer include other securities whose market values are sensitive to interest rates and changes in credit quality. The Company's unrealized loss for the debt securities, which includes four single issuer trust preferred securities and two pooled trust preferred securities, is primarily related to general market conditions and the resultant lack of liquidity in the market. The severity of the impairments in relation to the carrying amounts of the individual investments is consistent with market developments. The Company's analysis for each investment, is performed at the security level. As a result of its review, the Company concluded that other-than-temporary impairment did not exist due to the Company's ability and intention to hold these securities to recover their amortized cost basis.

Note E-Loans

The Company analyzes credit risk prior to making loans, on an individual loan basis. The Company considers relevant aspects of the borrowers' financial position and cash flow, past borrower performance, management's knowledge of market conditions, side collateral and the ratio of the loan amount to estimated collateral value in making its credit determinations.

Major classifications of loans are as follows (in thousands):

|  | December <br> 31, | December <br> 31, |
| :--- | :---: | :---: |
|  | 2011 | 2010 |
| Commercial |  |  |
| Commercial mortgage (1) | $\$ 450,411$ | $\$ 441,799$ |
| Construction | 609,487 | 580,780 |
| Total commercial loans | 246,611 | 203,120 |
| Direct lease financing | $1,306,509$ | $1,225,699$ |
| Residential mortgage | 129,682 | 103,289 |
| Consumer loans and others | 96,110 | 93,004 |
|  | 209,041 | 194,320 |
| Unamortized loan costs | $1,741,342$ | $1,616,312$ |
| Total loans, net of deferred loan costs | 3,486 | 2,883 |
|  | $\$ 1,744,828$ | $\$ 1,619,195$ |
| Supplemental loan data: |  |  |
| Construction 1-4 family | $\$ 85,189$ | $\$ 92,190$ |
| Commercial construction, acquisition and development | 161,422 | 110,930 |
|  | $\$ 246,611$ | $\$ 203,120$ |

(1) At December 31, 2011 our owner-occupied real estate loans amounted to $\$ 137.9$ million, or $22.6 \%$ of commercial mortgages as compared to $\$ 126.7$ million, or $21.8 \%$ at December 31, 2010.

The Company has identified twenty-three loans as impaired, where it is probable that interest and principal will not be collected according to the contractual terms of the loan agreement. The balance of these impaired loans was $\$ 17.6$ million at December 31, 2011, of which $\$ 14.5$ million had a specific valuation allowance of $\$ 5.9$ million. The remaining $\$ 3.1$ million of impaired loans did not have a valuation allowance. Included within the impaired loans at December 31, 2011 are two troubled debt restructured loans with a balance of $\$ 1.1$ million with a total specific valuation allowance of $\$ 8,000$. The average amount of impaired loans was $\$ 15.6$ million for the year ended December 31, 2011. The Company recognizes income on impaired loans when they are placed into non-accrual status on a cash basis when the loans are both current and the collateral on the loan is sufficient to cover the outstanding obligation to the Company. If these factors do not exist, the Company will not recognize income on such loans. Interest income would have increased by $\$ 1.2$ million if interest on impaired loans had been accrued in the year 2011. The balance of the Company's impaired loans was $\$ 15.3$ million at December 31, 2010, of which $\$ 15.3$ million had a specific valuation allowance of $\$ 5.3$ million. The average amount of impaired loans was $\$ 16.7$ million for the year ended December 31, 2010. Interest income would have increased by $\$ 971,000$ in 2010 if interest on impaired loans had been accrued. Interest income would have increased by $\$ 776,000$ in 2009 if interest on impaired loans had been accrued. The Company did not recognize interest income on impaired loans in 2011 and 2010 and did recognize interest income of $\$ 465,000$ on impaired loans in 2009.

The following table provides information about impaired loans at December 31, 2011 and 2010:

|  | Recorded investment | Unpaid principal balance | Related allowance | Average recorded investment | Interest income recognized |
| :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, 2011 |  |  |  |  |  |
| Without an allowance recorded |  |  |  |  |  |
| Construction | \$- | \$- | \$- | \$ 100 | \$- |
| Commercial mortgage | - | - | - | 310 | - |
| Commercial | 900 | 2,042 | - | 626 | - |
| Consumer - home equity | 927 | 927 | - | 371 | - |
| Residential | 1,264 | 1,414 | - | 662 | - |
| With an allowance recorded |  |  |  |  |  |
| Construction | 4,949 | 4,949 | 2,296 | 2,123 | - |
| Commercial mortgage | 3,672 | 3,672 | 712 | 2,793 | - |
| Commercial | 5,550 | 5,550 | 2,724 | 3,075 | - |
| Consumer - home equity | 325 | 325 | 204 | 510 | - |
| Residential | - | - | - | 5,048 | - |
| Total |  |  |  |  |  |
| Construction | \$4,949 | \$4,949 | \$2,296 | \$2,223 | \$- |
| Commercial mortgage | \$3,672 | \$3,672 | \$712 | \$3,103 | \$- |
| Commercial | \$6,450 | \$7,592 | \$2,724 | \$3,701 | \$- |
| Consumer - home equity | \$ 1,252 | \$1,252 | \$204 | \$881 | \$ |
| Residential | \$ 1,264 | \$ 1,414 | \$- | \$5,710 | \$- |
| December 31, 2010 |  |  |  |  |  |
| Without an allowance recorded |  |  |  |  |  |
| Construction | \$- | \$- | \$- | \$624 | \$- |
| Commercial mortgage | - | - | - | 207 | - |
| Commercial | - | - | - | - | - |
| Consumer - home equity | - | - | - | 119 | - |
| Residential | - | - | - | 238 | - |
| With an allowance recorded |  |  |  |  |  |
| Construction | 4,881 | 4,881 | 2,644 | 1,917 | - |
| Commercial mortgage | 1,650 | 1,650 | 284 | 830 | - |
| Commercial | 2,280 | 2,280 | 1,316 | 762 | - |
| Consumer - home equity | 960 | 960 | 117 | 130 | - |
| Residential | 5,526 | 5,622 | 970 | 4,057 | - |
| Total |  |  |  |  |  |
| Construction | \$4,881 | \$4,881 | \$2,644 | \$2,541 | \$- |
| Commercial mortgage | \$ 1,650 | \$ 1,650 | \$284 | \$ 1,037 | \$ |
| Commercial | \$2,280 | \$2,280 | \$ 1,316 | \$762 | \$- |
| Consumer - home equity | \$960 | \$960 | \$ 117 | \$249 | \$ |
| Residential | \$5,526 | \$5,622 | \$970 | \$4,295 | \$ |

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The following table summarizes the Company's non-accrual loans, loans past due 90 days and other real estate owned at December 31, 2011 and 2010, respectively (the Company had no non-accrual leases at December 31, 2011 or December 31, 2010):

|  | $\begin{array}{c}\text { December 31, } \\ 2011\end{array}$ |  |
| :--- | :---: | :---: |
| (in thousands) |  |  |$]$

* Included in the non-accrual loan balances as of December 31, 2011 are two troubled debt restructured loans: $\$ 759,000$ in commercial mortgage and $\$ 364,000$ in residential mortgage.

The company's loans that were modified during the years ended December 31, 2011 and 2010 and considered troubled debt restructurings are as follows (in thousands):


The balances below provide information as to how the loans were modified as troubled debt restructured loans at December 31, 2011 and 2010 (in thousands):

|  | December 31, 2011 |  |  |  | December 31, 2010 |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Adjusted <br> interest rate | Extended <br> maturity | Combined <br> rate and <br> maturity | Adjusted <br> interest rate | Extended <br> maturity | Combined <br> rate and <br> maturity |
|  | $\$ 759$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ |
| Commercial mortgage | 364 | - | - | - | - | - |
| Residential mortgage | $\$ 1,123$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ | $\$-$ |
| Total |  |  |  |  |  |  |

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A detail of the changes in the allowance for loan and lease losses by loan category is as follows (in thousands):

|  |  | Direct |  |
| :---: | :---: | :---: | :---: |
| Commercial | Residential | lease |  |
| Commercial |  |  |  |
| mortgage |  |  |  | Construction mortgage | Consumer | financing Unallocated |
| :--- | :--- | Total

December 31,
2011
Beginning

| balance | $\$ 6,051$ | $\$ 9,501$ | $\$ 5,030$ | $\$ 2,115$ | $\$ 578$ | $\$ 164$ | $\$ 624$ | $\$ 24,063$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Charge-offs | $(7,453$ | $)$ | $(1,198$ | $)$ | $(3,254$ | $)$ | $(2,870$ | $(1,280$ | $)$ |
| Recoveries | 2 | 89 | 4 | - | 6 | - | - | $(16,094$ | $)$ |
| Provision | 11,614 | 882 | 3,572 | 2,845 | 2,042 | 129 | 414 | 101 | 21,498 |
| Ending balance | $\$ 10,214$ | $\$ 9,274$ | $\$ 5,352$ | $\$ 2,090$ | $\$ 1,346$ | $\$ 254$ | $\$ 1,038$ | $\$ 29,568$ |  |

Ending balance:
Individually
evaluated for impairment \$ 2,724 \$712 \$2,296 \$ - \$204 \$- \$ - \$5,936

Ending balance:
Collectively evaluated for impairment $\begin{array}{llllllll}\$ 7,490 & \$ 8,562 & \$ 3,056 & \$ 2,090 & \$ 1,142 & \$ 254 & \$ 1,038 & \$ 23,632\end{array}$

Loans:
Ending balance $\begin{array}{llllllll}\$ 450,411 & \$ 609,487 & \$ 246,611 & \$ 96,110 & \$ 209,041 & \$ 129,682 & \$ 3,486 & \$ 1,744,828\end{array}$
Ending balance:
Individually
evaluated for
impairment $\$ 6,450 \quad \$ 3,672 \quad \$ 4,949 \quad \$ 1,264 \quad \$ 1,252 \quad \$-\quad \$-\quad \$ 17,587$
Ending balance:
Collectively evaluated for impairment $\begin{array}{llllllll}\$ 443,961 & \$ 605,815 & \$ 241,662 & \$ 94,846 & \$ 207,789 & \$ 129,682 & \$ 3,486 & \$ 1,727,241\end{array}$
$\left.\begin{array}{lcccccccc}\text { December 31, 2010 } & & & & & & & & \\ \text { Beginning balance } & \$ 5,181 & \$ 7,041 & \$ 4,356 & \$ 1,699 & \$ 460 & \$ 151 & \$ 235 & \$ 19,123 \\ \text { Charge-offs } & (4,453 & (9,060 & - & -1,254 & (618 & ) & (3 & ) \\ \text { Recoveries } & 232 & 47 & 4 & 742 & 6 & 10 & - & (15,388\end{array}\right)$
evaluated for
impairment
Ending balance:
Collectively evaluated for $\begin{array}{lllllllll}\text { impairment } & \$ 4,735 & \$ 9,217 & \$ 2,386 & \$ 1,145 & \$ 461 & \$ 164 & \$ 624 & \$ 18,732\end{array}$

Loans:
Ending balance $\quad \$ 441,799 \quad \$ 580,780 \quad \$ 203,120 \quad \$ 93,004 \quad \$ 194,320 \quad \$ 103,289 \quad \$ 2,883 \quad \$ 1,619,195$
Ending balance:
Individually evaluated for $\begin{array}{llllllll}\text { impairment } & \$ 2,280 & \$ 1,650 & \$ 4,881 & \$ 5,526 & \$ 960 & \$- & \$-\end{array}$

Ending balance:
Collectively evaluated for $\begin{array}{llllllll}\text { impairment } & \$ 439,519 & \$ 579,130 & \$ 198,239 & \$ 87,478 & \$ 193,360 & \$ 103,289 & \$ 2,883\end{array} \$ 1,603,898$

The Company did not have loans acquired with deteriorated credit quality at either December 31, 2011 or December 31, 2010.

A detail of our delinquent loans by loan category is as follows (in thousands):
Age Analysis of Past Due Loans
As of December 31, 2011 and 2010

|  | 30-59 Days | 60-89 Days | Greater Than |  | Total |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| December 31, |  |  |  |  |  |  |  |
| 2011 | Past Due | Past Due | 90 Days | Nonaccrual | Past Due | Current | Loans |
| Commercial | \$- | \$242 | \$817 | \$6,450 | \$7,509 | \$442,902 | \$450,411 |
| Commercial |  |  |  |  |  |  |  |
| mortgage | 278 | 1,763 | 1,597 | 3,672 | 7,310 | 602,177 | 609,487 |
| Construction | - | 825 | 942 | 4,949 | 6,716 | 239,895 | 246,611 |
| Direct lease |  |  |  |  |  |  |  |
| financing | 1,230 | 606 | 745 | - | 2,581 | 127,101 | 129,682 |
| Consumer - other | - | - | - | 1,252 | 1,252 | 164,145 | 165,397 |
| Consumer - home equity | - | 2 | - | - | 2 | 43,642 | 43,644 |
| Residential mortgage | - | - | - | 1,264 | 1,264 | 94,846 | 96,110 |
| Unamortized |  |  |  |  |  |  |  |
| costs | - | - | - | - | - | 3,486 | 3,486 |
|  | \$ 1,508 | \$3,438 | \$4,101 | \$17,587 | \$26,634 | \$1,718,194 | \$1,744,828 |

December 31,
2010

| Commercial | $\$-$ | $\$ 100$ | $\$ 285$ | $\$ 2,280$ | $\$ 2,665$ | $\$ 439,134$ | $\$ 441,799$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Commercial <br> mortgage | 774 | - | 824 | 1,650 | 3,248 | 577,532 | 580,780 |
| Construction | - | 391 | - | 4,881 | 5,272 | 197,848 | 203,120 |
| Direct lease <br> financing | 816 | 192 | 49 | - | 1,057 | 102,232 | 103,289 |
| Consumer - other <br> Consumer - home | - | 2 | 12 | - | 14 | 148,715 | 148,729 |
| equity | 330 | - | - | 960 | 1,290 | 44,301 | 45,591 |
| Residential <br> mortgage | - | - | 1,050 | 5,526 | 6,576 | 86,428 | 93,004 |
| Unamortized <br> costs | - | - | - | - | - | 2,883 | 2,883 |
|  | $\$ 1,920$ | $\$ 685$ | $\$ 2,220$ | $\$ 15,297$ | $\$ 20,122$ | $\$ 1,599,073$ | $\$ 1,619,195$ |

The following table classifies loans by categories which are used throughout the industry as of December 31, 2011 and 2010 (in thousands):

| Commercial | Construction | Commercial <br> mortgage | Residential <br> mortgage |  |
| :---: | :---: | :---: | :---: | :---: |
| $12 / 31 / 2011$ | $12 / 31 / 2010$ | $12 / 31 / 2011$ | $12 / 31 / 2010$ | $12 / 31 / 2011$ | $12 / 31 / 2010 \quad 12 / 31 / 2011 \quad 12 / 31 / 2010$

Risk Rating

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| Pass | $\$ 320,287$ | $\$ 291,140$ | $\$ 176,824$ | $\$ 165,089$ | $\$ 476,421$ | $\$ 461,378$ | $\$ 28,981$ | $\$ 30,066$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Special Mention | 1,049 | - | - | - | 21,615 | - | - | - |
| Substandard | 7,696 | 6,091 | 6,716 | 5,271 | 6,867 | 3,608 | 1,264 | 6,576 |
| Doubtful | - | - | - | - | - | - | - | - |
| Loss | - | - | - | - | - | - | - | - |
| Unrated $*$ | 121,379 | 144,568 | 63,071 | 32,760 | 104,584 | 115,794 | 65,865 | 56,362 |
| Total | $\$ 450,411$ | $\$ 441,799$ | $\$ 246,611$ | $\$ 203,120$ | $\$ 609,487$ | $\$ 580,780$ | $\$ 96,110$ | $\$ 93,004$ |



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#### Abstract

* Unrated loans consist of performing loans which did not exhibit any negative characteristics which would require the loan to be evaluated, or fell below the dollar threshold requiring review and was not one of the loans otherwise selected in ongoing portfolio evaluation The scope of the Bank's loan review policy encompasses commercial and construction loans and leases which singly or in the aggregate in the case of loans with related borrowers, equal or exceed $\$ 3,000,000$. It is present Bank policy that a minimum of $60 \%$ of the loan portfolio be reviewed every eighteen months. The loan portfolio review coverage was approximately $65 \%$ at December 31, 2011 and approximately $64 \%$ at December 31, 2010. This review is performed by the loan review department, which is independent of the loan department and reports directly to the audit committee. All classified loans are reviewed by the independent loan review function of the Bank. Potential problem loans which are identified by either the independent loan review department or line management are also reviewed. All loans are subject to review by their relationship manager and senior loan personnel. Also, many of the Bank's loans are relatively short term, and are subject to reconsideration with a full review in loan committee between one and three years.


Note F-Premises and Equipment
Premises and equipment are as follows (in thousands):

|  | December 31, |  |  |
| :--- | :---: | :---: | :---: |
|  | Estimated |  | 2011 |
| useful lives | $\$ 24,303$ | $\$ 22,439$ |  |
| Furniture, fixtures, and equipment | 3 to 12 years | 4,693 | 4,658 |
| Leasehold improvements | 6 to 10 years | 28,996 | 27,097 |
|  |  | $(20,638$ | $(18,330$ |$)$

Depreciation expense for the years ended December 31, 2011, 2010 and 2009 was approximately $\$ 3.0$ million, $\$ 3.1$ million and $\$ 2.9$ million, respectively.

Note G—Time Deposits
At December 31, 2011, the scheduled maturities of time deposits (certificates of deposit) are as follows (in thousands):

| 2012 | $\$ 6,253$ |
| :---: | :---: |
| 2013 | 7,433 |
| 2014 | 12,149 |
| 2015 | 9,400 |
| 2016 | 10 |
| 2021 | 25 |
|  | $\$ 35,270$ |

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Note H—Debt

## 1.Short-term borrowings

At December 31, 2011, the Bank maintained $\$ 49.0$ million in unsecured lines of credit that bear interest at variable rates and are renewed annually. The Bank has approved overnight borrowing capacity with the Federal Home Loan Bank of Pittsburgh of up to $\$ 429$ million at December 31, 2011. Borrowings under this arrangement have a variable interest rate. As of December 31, 2011, the Bank did not have any borrowings outstanding on these lines. The details of these categories are presented below:

2. Securities sold under agreements to repurchase

Securities sold under agreements to repurchase generally mature within 30 days from the date of the transactions. The detail of securities sold under agreements to repurchase is presented below:

As of or for the year ended December 31,
201120102009
(dollars in thousands)

| Balance at year-end | $\$ 33,177$ |  | $\$ 14,383$ | $\$ 2,588$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Average during the year | 23,113 | 8,637 | 2,175 |  |  |
| Maximum month-end balance | 33,582 |  | 14,383 | 3,847 |  |
| Weighted average rate during the year | 1.00 | $\%$ | 0.31 | $\%$ | 1.20 |
| Rate at December 31 | 0.35 | $\%$ | 0.28 | $\%$ | 1.02 |

## 3. Guaranteed Preferred Beneficiary Interest in Company's Subordinated Debt

As of December 31, 2011, the Company had established two statutory business trusts: The Bancorp Capital Trust II and The Bancorp Capital Trust III (Trusts). In each case, the Company owns all the common securities of the trust. These trusts issued preferred capital securities to investors and invested the proceeds in the Company through the purchase of junior subordinated debentures issued by the Company. These debentures are the sole assets of the trusts.

- The $\$ 10.3$ million of debentures issued to The Bancorp Capital Trust II on November 28, 2007 mature on March 15, 2038, and bear interest at an annual fixed rate of $7.55 \%$ through March 15, 2013, and for each distribution date thereafter at an annual rate equal to 3-month LIBOR plus 3.25\%.

The $\$ 3.1$ million of debentures issued to The Bancorp Capital Trust III on November 28, 2007 mature on March 15, 2038, and bear interest at a floating annual rate equal to 3-month LIBOR plus $3.25 \%$, except for the first interest period thereafter ended on March 15, 2008, where interest was at an annual rate of $8.33 \%$.

As of December 31, 2011, the Trusts qualify as variable interest entities under ASC section 810, Consolidation. The Company is not considered the primary beneficiary and therefore the trusts are not consolidated in the Company's financial statements. The trusts are accounted for under the equity method of accounting.

## Note I—Shareholders' Equity

In 2011, the Company adopted a common stock repurchase program in which shares repurchases reduce the amount of shares outstanding. Repurchased shares may be reissued for various corporate purposes. As of December 31, 2011, the Company had repurchased 100,000 shares of the total 750,000 maximum number of shares authorized by the Board of Directors. The 100,000 shares were repurchased at an average cost of $\$ 8.66$.

In March 2011, the Company issued $7,015,000$ shares of the Company's common stock, par value $\$ 1.00$, at a public offering price of $\$ 8.25$ per share in an underwritten public offering. The sale of the common stock resulted in net proceeds to the Company, after underwriting discounts, commissions and expenses, of approximately $\$ 54.5$ million.

On March 10, 2010, the Company repurchased its outstanding Series B Fixed Rate Cumulative Perpetual Preferred Stock under the Trouble Assets Relief Program (TARP) for $\$ 45.2$ million. The Company accelerated the remaining accretion of the issuance discount on the TARP Preferred Stock of $\$ 5.8$ million and recorded a corresponding charge to retained earnings. On September 8, 2010, the Company repurchased all of the 980,203 outstanding warrants issued to the Treasury Department and recorded a reduction to additional paid-in capital of $\$ 4.8$ million.

The Company also recorded a cash dividend payout $\$ 433,000$ relating to the TARP preferred stock in 2010 and $\$ 2.3$ million in 2009.

Note J—Preferred Stock

As set forth in Note I, on March 10, 2010, the Company repurchased its TARP Preferred Stock.

As also set forth in Note I, on September 8, 2010, the Company repurchased all of the 980,203 outstanding warrants issued in connection with the TARP.

In determining net income available to common shareholders, the periodic amortization and the cash dividend on issued preferred stock are subtracted from net income (loss). The Company paid $\$ 433,000$ in preferred stock dividends in 2010 and $\$ 2.3$ million in preferred stock dividends in 2009 , stock and recognized preferred stock accretion of $\$ 5.8$ million in 2010, \$1.5 million in 2009 and $\$ 59,000$ in 2008.

The Company paid the $6 \%$ annual dividend on its Series A Preferred Stock for 2009 in the form of quarterly cash dividends which amounted to $\$ 32,000$. All 108,136 outstanding shares of Series A preferred stock, which had a liquidation value of $\$ 1.1$ million, were converted into 117,372 shares of the Company's common stock in the third quarter of 2009.

## Note K—Benefit Plans

401 (k) Plan

The Company maintains a $401(\mathrm{k})$ savings plan covering substantially all employees of the Company. Under the plan, the Company matches $50 \%$ of the employee contributions for all participants, not to exceed $6 \%$ of their salary. Contributions made by the Company were approximately $\$ 577,000, \$ 469,000$ and $\$ 493,000$ for the years ended

December 31, 2011, 2010 and 2009, respectively.
Supplemental Executive Retirement Plan
In 2005, the Company began contributing to a supplemental executive retirement plan for its Chief Executive Officer that provides annual retirement benefits when the chief executive officer reaches age 70, based on the average salary of the Chief Executive Officer's three highest compensated years during the preceding 10 year period. The Company expensed $\$ 137,000, \$ 558,000$ and $\$ 503,000$ for this plan for the years ended December 31, 2011, 2010, and 2009 respectively.

Note L-Income Taxes
The components of the income taxes (benefit) included in the statements of operations are as follows:

|  | For the years ended <br> December 31, |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2011 | 2010 <br> (in thousands) | 2009 |  |
| Current tax provision |  | $\$ 5,148$ | $\$ 4,624$ | $\$ 552$ |
| Federal | 1,124 | 402 | 457 |  |
| State | 6,272 | 5,026 | 1,009 |  |
|  |  |  |  |  |
| Deferred tax (benefit) provision | $(1,512$ | $)$ | $(2,719$ | 1,161 |
| Federal | $(449$ | $)$ | 225 | 78 |
| State | $(1,961$ | $)$ | $(2,494$ | 1,239 |
|  | $\$ 4,311$ | $\$ 2,532$ | $\$ 2,248$ |  |

The differences between applicable income tax expense and the amounts computed by applying the statutory federal income tax rate of $35 \%$ for 2011 and $34 \%$ for 2010 and 2009, respectively, are as follows:

|  | For the years ended <br> December 31, |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2011 | 2010 <br> (in thousands) | 2009 |  |
|  |  |  |  |  |
| Computed tax expense at statutory rate | $\$ 4,498$ | $\$ 2,636$ | $\$ 2,159$ |  |
| State taxes | 445 | 414 | 354 |  |
| Tax exempt interest income | $(986$ | $)$ | $(658$ | $(458$ |
| Other | 354 | 140 | 193 |  |
|  | $\$ 4,311$ | $\$ 2,532$ | $\$ 2,248$ |  |

Deferred income taxes are provided for the temporary difference between the financial reporting basis and the tax basis of the Company's assets and liabilities. Cumulative temporary differences are as follows:

|  | December 31, <br> 2011 <br> (in thousands) |  |
| :--- | :---: | :---: |
| Deferred tax assets: |  |  |
| Allowance for loan and lease losses | $\$ 9,354$ | $\$ 7,483$ |
| Deferred compensation | 934 | 887 |
| State taxes | 909 | 612 |
| Nonqualified stock options | 763 | 176 |
| Stock appreciation rights | 96 | 71 |
| Net operating loss carry forwards | - | 9 |
| Tax deductible goodwill | 12,137 | 13,156 |
| Depreciation | 161 | - |
| Unrealized gains on investment securities available for sale | - | 923 |
| Nonaccrual Interest | 1,041 | 1,118 |
| OTTI | 72 | 46 |
| Total deferred tax assets | $\$ 25,467$ | $\$ 24,481$ |
| Deferred tax liabilities: | 3,462 | - |
| Unrealized gains on investment securities available for sale | - | 116 |
| Depreciation | 64 | - |
| Leasing | 3,526 | 116 |
| Total deferred tax liabilities | $\$ 21,941$ | $\$ 24,365$ |

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

|  | For the years ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
| Beginning balance at January 1 | \$47 | \$47 | \$47 |
| Increases in tax provisions for prior years | 72 | - | - |
| Decreases in tax provisions for prior years | - |  | - |
| Gross unrecognized tax benefits at December 31 | \$119 | \$47 | \$47 |

The Company files federal and state returns in jurisdictions with varying statutes of limitations. The 2008 through 2011 tax years generally remain subject to examination by federal and most state tax authorities.

Note M—Stock-Based Compensation
In May 2011, the Company adopted a Stock Option and Equity Plan (the 2011 Plan). Employees, directors and consultants (with restrictions) are eligible to participate in the 2011 Plan. The option term may not exceed 10 years from the date of the grant. An employee or consultant who possesses more than 10 percent of voting power of all classes of stock for the Company, or any parent or subsidiary may not have options with terms exceeding 5 years from the date of grant. An aggregate of $1,400,000$ shares of common stock were reserved for issuance by the 2011 plan.

In June 2005, the Company adopted an omnibus equity compensation plan (the 2005 plan). Employees and directors of the Company and the Bank are eligible to participate in the 2005 plan. An aggregate of $1,000,000$ shares of common stock were reserved. Options granted under the 2005 plan expire on the tenth anniversary of their grant.

In December 2003, the Bank adopted a stock option plan (the 2003 plan). Employees and directors of the Company and the Bank were eligible to participate in the 2003 plan. An aggregate of 760,000 shares of common stock for the Bank had been reserved. Options expire on the tenth anniversary of their grant. Under the 2003 plan, 501,000 options were granted. As a result of the reorganization of the Company and the Bank, the Bank's plan terminated and the options theretofore granted under the Bank's plan were converted into options to purchase 576,101 shares of the Company's common stock.

In October 1999, the Company adopted a stock option plan (the 1999 Plan). Employees and directors of the Company and the Bank were eligible to participate in the 1999 Plan. An aggregate of $1,000,000$ shares of common stock were reserved under the 1999 Plan, with no more than 75,000 shares being issuable to non-employee directors. Options vested over four years and expired on the tenth anniversary of the grant.

A summary of the status of the Company's equity compensation plans is presented below.

|  | Weighted- <br> average <br> Weighted- <br> remaining |
| :---: | :---: |
| average | contractual | | Aggregate |
| :---: |
| exercise |
| term |
| Shares |
| (in thousands except per share data) |

Outstanding at January 1, 2011
$\begin{array}{lc}2,244,864 & \$ 10.71 \\ 510,000 & 7.40\end{array}$
Granted
Exercised

| 510,000 | 7.40 | - | - |
| :--- | :--- | :--- | :--- |
| - | - | - | - |
| - | - | - | - |
| $(9,749$ | 9.73 | - | - |
| $2,745,115$ | $\$ 10.10$ | 6.40 | $\$-$ |
| $1,446,865$ |  | 4.06 | $\$-$ |

Expired
Forfeited
Outstanding at December 31, 2011
Exercisable at December 31, 2011
1,446,865
4.06
\$-
A summary of the Company's stock appreciation rights is presented below:

|  | Average <br> remaining |
| :--- | :---: | :---: | :---: |
| contractual |  |
| term |  |
| (years) |  |

A summary of the status of the Company's non-vested options under the plans as of December 31, 2011, and changes during the year then ended, is presented below:

|  | Weighted- <br> average <br> grant-date <br> fair value |  |
| :--- | :--- | :--- |
| Non-Vested at January 1, 2011 | Non-Vested Options | Shares |
| Granted | $1,136,000$ | $\$ 4.76$ |
| Vested | 510,000 | 3.62 |
| Cancelled | $(342,750)$ | 4.63 |
| Forfeited | - | - |
| Non-Vested at December 31, 2011 | $(5,000$, | 4.34 |

The Company granted 510,000 common stock options in 2011, 40,000 with a vesting period of one year and 470,000 with a vesting period of four years. The weighted-average fair value of the stock options issued was $\$ 3.62$. The Company granted $1,136,000$ in 2010. The Company did not grant any stock options in 2009. There were no options exercised in 2011, 2010, or 2009.

As of December 31, 2011, there was a total of $\$ 5.1$ million of unrecognized compensation cost related to non-vested awards under share-based plans. This cost is expected to be recognized over a weighted average period of 2.8 years.

For the years ended December 31, 2011 and 2010, the Company estimated the fair value of each grant on the date of grant using the Black-Scholes options pricing model with the following weighted average assumptions:

|  | December 31, |  |
| :--- | ---: | ---: |
|  | 2011 | 2010 |
| Risk-free interest rate | $2.19 \%$ | $3.43 \%$ |
| Expected dividend yield | - | - |
| Expected volatility | $53.10 \%$ | $55.22 \%$ |
| Expected lives (years) | 5.47 | 5.93 |

Expected volatility is based on the historical volatility of the Company's stock and peer group comparisons over the expected life of the grant. The risk-free rate for periods within the expected life of the option is based on the U.S. Treasury strip rate in effect at the time of the grant. The life of the option is based on historical factors which include the contractual term, vesting period, exercise behavior and employee terminations. In accordance with the ASC topic 718, Stock Based Compensation, stock based compensation expense for the year ended December 31, 2011 is based on awards that are ultimately expected to vest and has been reduced for estimated forfeitures. The Company estimates forfeitures using historical data based upon the groups identified by management.

Note N -Transactions with Affiliates
The Company entered into a sublease for office space in Philadelphia, Pennsylvania with RAIT Financial Trust (RAIT) commencing in October 2000. The former Chief Executive Officer of RAIT (from December 2006 to February 2009), who was also a RAIT trustee, is the Chairman of the Company and a director and Chairman of the Executive Committee of the Bank. RAIT paid the Company approximately $\$ 306,000, \$ 302,000$ and $\$ 307,000$ rent for the years ended December 31, 2011, 2010 and 2009, respectively.

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The Company entered into a space sharing agreement for office space in New York, New York with Resource America Inc. commencing in September 2011. The Chairman of the Board of Resource America, Inc. is the father of the Chairman of the Board and the spouse of the Chief Executive Officer of the Company. The Chief Executive Officer of Resource America is the brother of the Chairman of the Board and the son of the Chief Executive Officer of the Company. Rent expense for 2011 was $\$ 59,000$.

The Bank maintains deposits for various affiliated companies totaling approximately $\$ 88.8$ million and $\$ 15.0$ million as of December 31, 2011 and 2010, respectively.

The Bank has entered into lending transactions in the ordinary course of business with directors, executive officers, principal stockholders and affiliates of such persons on the same terms as those prevailing for comparable transactions with other borrowers. At December 31, 2011, these loans were current as to principal and interest payments, and did not involve more than normal risk of collectability. At December 31, 2011, there were $\$ 32.4$ million of outstanding loans to these related parties.

The Bank participated in a loan in the ordinary course of business in 2008 that was originated by RAIT. The outstanding participation has never been delinquent and amounted to $\$ 21.7$ million at December 31, 2011. The Bank has a senior position on the loan.

During 2011, the Company executed security transactions through PrinceRidge, a brokerage firm in which the Company's Chairman is a principal. A total of $\$ 73.3$ million of bonds rated AAA by at least one rating agency were purchased from that firm at market, the market price having been confirmed by an independent security advisor. Of that total, $\$ 50.6$ million were commercial mortgage-backed securities, $\$ 13.7$ million were mortgage-backed securities and $\$ 9.0$ million were SBA securities. A $\$ 3.0$ million purchase of stock in a publicly traded investment company was also made through PrinceRidge. The Company does not pay a separate fee or commission to PrinceRidge. We do not have information as to PrinceRidge's actual profits or losses. All of the purchases were classified as available for sale.

Note O-Commitments and Contingencies

## 1. Operating Leases

The Company leased its operations facility for a term expiring on August 31, 2018, and has leased its Philadelphia offices for a term expiring in 2014. The Company also has leases for business production offices in Pennsylvania, Maryland, Florida and Minnesota that expire at various times through 2020. The Company also leases space in South Dakota for its prepaid card department. The lease on this space expires on November 30, 2013. The Company also leases space in Illinois for its Small Business Lending division which expires in 2015. The Company also leases executive office space in New York which expires in 2015. These leases require the Company to pay the real estate taxes and insurance on the leased properties in addition to rent. The approximate future minimum annual rental payments required by these leases are as follows (in thousands):

Year ending December 31,

| 2012 | $\$$ | 2,391 |
| ---: | ---: | ---: |
| 2013 |  | 2,253 |
| 2014 |  | 1,558 |
| 2015 |  | 1,075 |
| 2016 |  | 1,065 |
| Thereafter |  | 2,160 |

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\$ 10,502

Rent expense for the years ended December 31, 2011, 2010 and 2009 was approximately $\$ 2.5$ million, $\$ 2.2$ million and $\$ 2.2$ million, net of rental charged to RAIT of approximately $\$ 306,000, \$ 302,000$ and $\$ 307,000$, respectively.

## 2. Legal Proceedings

Various actions and proceedings are currently pending to which The Bancorp, Inc. or its subsidiary is a party. These actions and proceedings arise out of routine operations and, in management's opinion, are not expected to have material impact on the Company's financial position or results of operations.

Note P—Financial Instruments with Off-Balance-Sheet Risk and Concentrations of Credit Risk
The Company is party to financial instruments with off-balance-sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit and standby letters of credit. Such financial instruments are recorded in the financial statements when they become payable. These instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the consolidated balance sheets. The contractual, or notional, amounts of those instruments reflect the extent of involvement the Company has in particular classes of financial instruments.

The Company's exposure to credit loss in the event of non-performance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is represented by the contractual or notional amount of those instruments. The Company uses the same credit policies in making commitments and conditional obligations as it does for on-balance-sheet instruments.

The approximate contract amounts and maturity term at December 31, 2011 of the Company's credit commitments are as follows:

|  | December 31, |  |
| :--- | :---: | :---: |
|  | 2011 |  |
| (in thousands) |  |  |

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The Company evaluates each customer's creditworthiness on a case-by-case basis. The amount of collateral obtained, if deemed necessary by the Company upon extension of credit, is based on management's credit evaluation.

Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements, including commercial paper, bond financing and similar transactions. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. The Company holds residential or commercial real estate, accounts receivable, inventory and equipment as collateral supporting those commitments for which collateral is deemed necessary. Based upon periodic analysis of the Company's standby letters of credit, management has determined that a reserve is not necessary at December 31, 2011. The Company reduces any potential liability on its standby letters of credit based upon its estimate of the proceeds obtainable upon
the liquidation of the collateral held. Fair values of unrecognized financial instruments, including commitments to extend credit and the fair value of letters of credit, are considered immaterial. The standby letters of credit expire as follows: \$11.8 million in 2012, \$1.3 million in 2013 and the remaining \$150,000 in 2014.

## Note Q—Fair Value of Financial Instruments

FASB ASC topic 825, Financial Instruments, requires disclosure of the estimated fair value of an entity's assets and liabilities considered to be financial instruments. For the Company, as for most financial institutions, the majority of its assets and liabilities are considered to be financial instruments. However, many of such instruments lack an available trading market as characterized by a willing buyer and willing seller engaging in an exchange transaction. Also, it is the Company's general practice and intent to hold its financial instruments to maturity whether or not categorized as "available-for-sale" and not to engage in trading or sales activities, except for certain loans. For fair value disclosure purposes, the Company utilized certain fair value measurement criteria as required under FASB ASC topic 820, Fair Value Measurements and Disclosures, and discussed below.

Estimated fair values have been determined by the Company using the best available data and an estimation methodology it believes to be suitable for each category of financial instruments. Changes in the assumptions or methodologies used to estimate fair values may materially affect the estimated amounts. Also, there may not be reasonable comparability between institutions due to the wide range of permitted assumptions and methodologies in the absence of active markets. This lack of uniformity gives rise to a high degree of subjectivity in estimating financial instrument fair values.

Cash and cash equivalents, which are comprised of cash and due from banks, our balance at the Federal Reserve Bank and federal funds sold, had recorded values of $\$ 749.2$ million and $\$ 472.3$ million as of December 31, 2011 and 2010, respectively, which approximated fair values. The estimated fair values of investment securities are based on quoted market prices, if available, or by an estimation methodology based on management's inputs. The fair values of the Company's investment securities held-to-maturity are based on using "unobservable inputs" that are the best information available in the circumstances.

The net loan portfolio at December 31, 2011 and 2010 has been valued using the present value of discounted cash flow where market prices were not available. The discount rate used in these calculations is the estimated current market rate adjusted for credit risk. The carrying value of accrued interest approximates fair value.

The estimated fair values of demand deposits (i.e. interest-and noninterest-bearing checking accounts, savings, and certain types of money market accounts) are equal to the amount payable on demand at the reporting date (i.e. their carrying amounts). The fair values of securities sold under agreements to repurchase and short term borrowings are equal to their carrying amounts as they are overnight borrowings.

The fair values of certificates of deposit and subordinated debentures are estimated using a discounted cash flow calculation that applies current interest rates to discount expected cash flows. Based upon time deposit maturities at December 31, 2011, the carrying values approximate their fair values. The carrying amount of accrued interest payable approximates its fair value.

Cash and cash equivalents
Investment securities available-for-sale
Investment securities held-to-maturity

| December 31, 2011 |  | December 31, 2010 |  |
| :---: | :---: | :---: | :---: |
| Carrying |  |  |  |
| amount |  |  |  | \(\left.\begin{array}{c}Estimated <br>

fair value <br>
(dollars in\end{array} $$
\begin{array}{ccc}\text { Carrying } \\
\text { amount }\end{array}
$$ $$
\begin{array}{c}\text { Estimated } \\
\text { fair value }\end{array}
$$\right\}\)

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Federal Home Loan and Atalantic Central Bankers Bank Stock
Loans receivable, net
Demand deposits (non-interest bearing)
Savings, money market and interest checking
Certificates of deposit
Subordinated debentures and notes
Securities sold under agreements to repurchase
Short-term borrowings
Accrued interest payable

| $1,744,828$ | $1,718,698$ | $1,619,195$ | $1,597,764$ |
| :--- | :--- | :--- | :--- |
| $1,424,913$ | $1,424,913$ | 945,605 | 945,605 |
| $1,222,368$ | $1,222,368$ | 975,973 | 975,973 |
| 35,270 | 35,336 | 102,519 | 102,587 |
| 13,401 | 9,287 | 13,401 | 9,185 |
| 33,177 | 33,177 | 14,383 | 14,383 |
| - | - | 136,000 | 136,000 |
| 123 | 123 | 124 | 124 |

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The fair value of commitments to extend credit is estimated based on the amount of unamortized deferred loan commitment fees. The fair value of letters of credit is based on the amount of unearned fees plus the estimated cost to terminate the letters of credit. Fair values of unrecognized financial instruments, including commitments to extend credit, and the fair value of letters of credit are considered immaterial.

In addition, FASB ASC topic 820, Fair Value Measurements and Disclosures, establishes a common definition for fair value to be applied to assets and liabilities. It clarifies that fair value is an exit price, representing the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. It also establishes a framework for measuring fair value and expands disclosures concerning fair value measurements. FASB ASC topic 820 establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (Level 1 measurements) and the lowest priority to unobservable inputs (Level 3 measurements). Level 1 valuation is based on quoted market prices for identical assets or liabilities to which the company has access at the measurement date. Level 2 valuation is based on other observable inputs for the asset or liability, either directly or indirectly. This includes quoted prices for similar assets in active or inactive markets, inputs other than quoted prices that are observable for the asset or liability such as yield curves, volatilities, prepayment speeds, credit risks, default rates, or inputs that are derived principally from, or corroborated through, observable market data by market-corroborated reports. Level 3 valuation is based on "unobservable inputs" that are the best information available in the circumstances. A financial instrument's level within the fair value hierarchy is based on the lowest level of input that is significant to the fair value measurement. The assets measured at fair value on a recurring basis, segregated by fair value hierarchy, are summarized below (in thousands):

|  | Fair value December 31, 2011 | Fair Value Measurements at Reporting Date Using |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Quoted prices in active markets for identical assets (Level 1) | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) |
| Investment |  |  |  |  |
| U.S. Government agency securities | \$9,285 | \$- | \$9,285 | \$ - |
| Obligations of states and political subdivisions | 150,666 | - | 150,666 | - |
| Residential mortgage-backed securities | 193,685 | - | 193,685 | - |
| Commercial mortgage-backed securities | 52,061 | - | 52,061 | - |
| Other debt securities | 39,532 | - | 38,902 | 630 |
| Other equity securities | 2,975 | 2,975 | - | - |
|  | \$448,204 | \$2,975 | \$444,599 | \$ 630 |
| Description |  | Fair Value Measurements at Reporting Date Using |  |  |
|  | Fair value December 31, 2010 | Quoted prices in active markets for identical | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) |


|  | assets <br> (Level 1) |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| Investment | $\$ 103,988$ | $\$-$ | $\$ 103,988$ | $\$-$ |
| Obligations of states and political subdivisions | 76,915 | - | 76,915 | - |
| Mortgage-backed securities | 44,024 | - | 43,276 | 748 |
| Other debt securities | $\$ 224,927$ | $\$-$ | $\$ 224,179$ | $\$ 748$ |

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The Company's Level 3 assets are listed below (in thousands).

> Fair Value Measurements Using
> Significant Unobservable Inputs
> (Level 3)

|  | Available-for-sale securities |  |
| :---: | :---: | :---: |
|  | December $\text { 31, } 2011$ | December $31,2010$ |
| Beginning balance | \$748 | \$657 |
| Transfers into level 3 | - | - |
| Transfers out of level 3 | - | - |
| Total gains or losses (realized/unrealized) |  |  |
| Included in earnings | (2 | ) (13 |
| Included in other comprehensive income | (62 ) | ) 187 |
| Purchases, issuances, and settlements |  |  |
| Purchases | - | - |
| Issuances | - | - |
| Sales |  |  |
| Settlements | (54 ) | ) (96 |
| Ending balance | \$630 | \$748 |

Assets measured at fair value on a nonrecurring basis, segregated by fair value hierarchy, at December 31, 2011 and 2010 are summarized below (in thousands):


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| Impaired loans | $\$ 15,297$ | $\$-$ | $\$-$ | $\$ 15,297$ |
| :--- | :---: | :---: | :---: | :---: |
| Other real estate owned | 2,115 | - | - | 2,115 |
|  | $\$ 17,412$ | $\$-$ | $\$-$ | $\$ 17,412$ |

Impaired loans that are collateral dependent have been presented at their fair value, less costs to sell, of $\$ 17.6$ million through the establishment of specific reserves and other writedowns of $\$ 5.9$ million or by recording charge-offs when the carrying value exceeds the fair value. Included in the impaired balance at December 31, 2011 were troubled debt restructured loans with a balance of $\$ 1.1$ million with a specific reserve of $\$ 8,000$. Valuation techniques consistent with the market and/or cost approach were used to measure fair value and primarily included observable inputs for the individual impaired loans being evaluated such as recent sales of similar assets or observable market data for operational or carrying costs. In cases where such inputs were unobservable, the loan balance is reflected within the Level 3 hierarchy. The fair value of other real estate owned is based on an appraisal of the property using the market approach for valuation.

Note R—Regulatory Matters
It is the policy of the Federal Reserve that financial holding companies should pay cash dividends on common stock only out of income available over the past year and only if prospective earnings retention is consistent with the organization's expected future needs and financial condition. The policy provides that financial holding companies should not maintain a level of cash dividends that undermines the financial holding company's ability to serve as a source of strength to its banking subsidiaries.

Various federal and state statutory provisions limit the amount of dividends that subsidiary banks can pay to their holding companies without regulatory approval. Under Delaware banking law, the Bank's directors may declare dividends on common or preferred stock of so much of its net profits as they judge expedient, but the Bank must, before the declaration of a dividend on common stock from net profits, carry $50 \%$ of its net profits from the preceding period for which the dividend is paid to its surplus fund until its surplus fund amounts to $50 \%$ of its capital stock and thereafter must carry $25 \%$ of its net profits for the preceding period for which the dividend is paid to its surplus fund until its surplus fund amounts to $100 \%$ of its capital stock.

In addition to these explicit limitations, federal and state regulatory agencies are authorized to prohibit a banking subsidiary or financial holding company from engaging in an unsafe or unsound practice. Depending upon the circumstances, the agencies could take the position that paying a dividend would constitute an unsafe or unsound banking practice.

The Bank and Company are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory and possible additional discretionary actions by regulators that, if undertaken, could have a direct material effect on the Company's consolidated financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Company and the Bank must meet specific capital guidelines that involve quantitative measures of their assets, liabilities and certain off-balance-sheet items as calculated under regulatory accounting practices. The capital amounts and classification of the Company and the Bank are also subject to qualitative judgments by the regulators about components, risk weightings and other factors.

Quantitative measures established by regulations to ensure capital adequacy require the Company and the Bank to maintain minimum amounts and ratios (set forth in the table below) of total and Tier I capital (as defined in the regulations) to risk-weighted assets, and of Tier I capital to average assets.

|  |  | To be well <br> capitalized under |  |
| :---: | :---: | :---: | :---: |
| Actual |  | For capital | prompt corrective |
| action provisions |  |  |  |

As of December 31, 2011
Total capital
(to risk-weighted assets)
Company
Bank

| $\$ 286,067$ | 15.89 | $\%$ | $\$ 144,009$ | $>=8.00$ | N/A | N/A |
| ---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 208,229 | 11.60 | $\%$ | 143,610 | 8.00 | 179,513 | $>=10.00 \%$ |

Tier I capital (to risk-weighted assets)

| Company | 263,478 | 14.64 | $\%$ | 72,005 | $>=4.00$ | N/A | N/A |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bank | 185,702 | 10.34 | $\%$ | 71,805 | 4.00 | 107,708 | $>=6.00 \%$ |

Tier I capital
(to average assets)
Company
Bank

| 263,478 | 8.69 | $\%$ | 121,322 |
| :--- | :--- | :--- | :--- |
| 185,702 | 6.13 | $\%$ | 121,191 |

$\begin{array}{ll}>=4.00 & \text { N/A } \\ 4.00 & 151,489\end{array}$
N/A
Bank
185,702
6.13 \% 121,191
.
As of December 31, 2010
Total capital
(to risk-weighted assets)
Company
Bank

| $\$ 217,847$ | 13.24 | $\%$ | $\$ 131,636$ | $>=8.00$ | N/A | N/A |
| ---: | :---: | :---: | :---: | :---: | :--- | :---: |
| 194,584 | 11.85 | $\%$ | 131,368 | 8.00 | 164,210 | $>=10.00 \%$ |

Tier I capital
(to risk-weighted assets)
Compan
Bank
Tier I capital (to average assets)

Compan
Bank
$\begin{array}{llllclc}197,277 & 8.37 & \% & 94,268 & >=4.00 & \text { N } / \mathrm{A} & \text { N/A } \\ 174,014 & 7.39 & \% & 94,206 & 4.00 & 117,757 & >=5.00 \%\end{array}$
As of December 31, 2011, the Company and the Bank met all regulatory requirements for classification as well capitalized under the regulatory framework for prompt corrective action. In 2010, the FDIC notified the Company that a formal action should be anticipated in connection with certain compliance management issues related to one of the affinity groups through which the Company generates business. We believe that the alleged violations will result in an order requiring restitution and civil money penalties may be assessed against the Bank. Our customer has contractually indemnified the Bank and the Bank believes that such indemnification would be collectible. The related contractual indemnification broadly indemnifies the Company from liability resulting from all actions which the third party takes.

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Note S - Quarterly Financial Data (Unaudited)
The following represents summarized quarterly financial data of the Company, which in the opinion of management reflects all adjustments (comprised of normal accruals) necessary for fair presentation.


## (1)

May not equal annual amounts due to rounding,
Note T—Condensed Financial Information—Parent Only
Condensed Balance Sheets
December 31,
20112010
(in thousands)
Assets
Cash and due from banks \$73,291 \$20,347

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| Equity investments | 2,975 | - |
| :--- | :---: | :---: |
| Investment in bank subsidiaries | 206,703 | 188,643 |
| Other assets | 1,949 | 3,347 |
| Total assets | $\$ 284,918$ | $\$ 212,337$ |
| Liabilities and stockholders' equity |  |  |
| Other liabilities | $\$ 38$ | $\$ 30$ |
| Subordinated debentures | 13,401 | 13,401 |
|  |  |  |
| Stockholders' equity | 271,479 | 198,906 |
| Total liabilities and stockholders' equity | $\$ 284,918$ | $\$ 212,337$ |

Condensed Statements of Operations

|  | Years ended <br> December 31, <br> 2010 |  |  |
| :--- | :--- | :---: | :---: |
| (in thousands) |  |  |  |, 2009

Condensed Statements of Cash Flows

|  | Years ended <br> December 31, <br> 2010 |  |  |  |
| :--- | :--- | :---: | :---: | :---: |
| (in thousands) |  |  |  |  |,

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| Net increase (decrease) in cash and cash equivalents | 52,944 | $(51,581$ | ) |
| :--- | ---: | ---: | ---: |
| Cash and cash equivalents, beginning of year | 20,347 | 71,928 | 14,255 |
| Cash and cash equivalents, end of year | $\$ 73,291$ | $\$ 20,347$ | $\$ 71,928$ |

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure
None
Item 9A. Controls and Procedures.
Disclosure Controls and Procedures
We maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed in our reports under the Securities Exchange Act of 1934, as amended, or the Exchange Act, is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and our Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. In designing and evaluating the disclosure controls and procedures, our management recognized that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives, and our management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures.

Under the supervision of our Chief Executive Officer and Chief Financial Officer, we have carried out an evaluation of the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based upon that evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures are effective at the reasonable assurance level.

## Changes in Internal Control Over Financial Reporting

There has been no change in our internal control over financial reporting that occurred during the quarter ended December 31, 2011 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Management's Report on Internal Control Over Financial Reporting
Our management is responsible for establishing and maintaining adequate internal control over financial reporting. Pursuant to the rules and regulations of the Securities and Exchange Commission, internal control over financial reporting is a process designed by, or under the supervision of, our principal executive and principal financial officers and effected by our Board of Directors, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles and includes those policies and procedures that:

- pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of our assets;
- provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures are being made only in accordance with authorizations of our management and directors; and
- provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of our assets that could have a material effect on our financial statements.

Internal control over financial reporting cannot provide absolute assurance of achieving financial reporting objectives because of its inherent limitations. Internal control over financial reporting is a process that involves human diligence and compliance and is subject to lapses in judgment and breakdowns resulting from human failures. Internal control over financial reporting also can be circumvented by collusion or improper management override. Because of such limitations, there is a risk that material misstatements may not be prevented or detected on a timely basis by internal control over financial reporting. However, these inherent limitations are known features of the financial reporting process. Therefore, it is possible to design into the process safeguards to reduce, though not eliminate, this risk.

Management has evaluated the effectiveness of its internal control over financial reporting as of December 31, 2011 based on the control criteria established in a report entitled Internal Control-Integrated Framework, issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on such evaluation, management has concluded that our internal control over financial reporting was effective as of December 31, 2011.

Our independent registered public accounting firm has issued a report on our internal control over financial reporting. This report appears below. This report follows under the heading "Report of Independent Registered Public Accounting Firm".

Report of Independent Registered Public Accounting Firm

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Shareholders
The Bancorp, Inc.
We have audited The Bancorp, Inc. (a Delaware corporation) and its subsidiary's internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Bancorp, Inc.'s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on The Bancorp, Inc. and its subsidiary's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, The Bancorp, Inc. and its subsidiary maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control-Integrated Framework issued by COSO.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of The Bancorp, Inc. and its subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of operations, changes in shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2011 and our report dated March 13, 2012 expressed an unqualified opinion.
/s/ Grant Thornton LLP
Philadelphia, Pennsylvania
March 13, 2012

Item 9B. Other Information
None

## PART III

Item 10. Directors and Executive Officers of the Registrant
Information included in the 2012 Proxy Statement to be filed is incorporated herein by reference.
Item 11. Executive Compensation
Information included in the 2012 Proxy Statement to be filed is incorporated herein by reference.
Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters
Securities authorized for issuance under equity compensation plans *

| Number of securities to be | Weighted-average | future issuance under <br> equity compensation <br> plans |
| :---: | :---: | :---: |
| issued upon exercise of <br> outstanding options, <br> warrants and rights <br> (a) | exercise price of <br> outstanding options, <br> warrants and rights | (b) <br> (excluding securities <br> reflected in column (a) |
| 862,750 | $\$ 11.03$ | (c) |
| 536,615 | $\$ 10.87$ | 23,000 |
| 905,750 | $\$ 10.36$ | 0 |
|  |  | 24,875 |
| 500,000 | $\$ 7.36$ | 900,000 |
| $2,805,115$ | $\$ 10.13$ | 947,875 |

* All plans authorized have been approved by shareholders.

Additional information included in the 2012 Proxy Statement to be filed is incorporated herein by reference.
Item 13. Certain Relationships and Related Transactions
Information included in the 2012Proxy Statement to be filed is incorporated herein by reference.
Item 14. Principal Accountant Fees and Services
Information included in the 2012 Proxy Statement to be filed is incorporated herein by reference.

## PART IV

Item 15. Exhibits and Financial Statement and Schedules.
(a) The following documents are filed as part of this Annual Report on Form 10-K:

1. Financial Statements

Report of Independent Registered Public Accounting Firm
Consolidated Balance Sheet at December 31, 2011 and 2010
Consolidated Statement of Operations for the three years ended December 31, 2011
Consolidated Statement of Changes in Shareholders' Equity for the three years ended December 31, 2011
Consolidated Statement of Cash Flows for the three years ended December 31. 2011
Notes to Consolidated Financial Statements
2. Financial Statement Schedules

None
3. Exhibits

| Exhibit No. | Description |
| :---: | :--- |
| 3.1 | Certificate of Incorporation(1) |
| 3.2 | Bylaws(1) |
| 3.3 | Amendment \#1 to Bylaws (8) |
| 4.1 | Specimen stock certificate(1) |
| 10.1 | 1999 Stock Option Plan (the "1999 SOP")(3) |
| 10.2 | Form of Grant of Non-Qualified Stock Options under <br> the 1999 SOP(3) |
| 10.3 | Form of Grant of Incentive Stock Options under the <br> 1999 SOP(3) |
| 10.4 | The Bancorp, Inc. 2005 Omnibus Equity Compensation <br> Plan (the "2005 Plan")(4) |
| 10.5 | Form of Grant of Non-qualified Stock Option under the <br> 2005 Plan(5) |
| 10.6 | Form of Grant of Incentive Stock Option under the 2005 <br> Plan(5) |


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| :--- | :--- |
| 10.7 | Form of Stock Unit Award Agreement under the 2005 <br> Plan(6) |
| 10.8 | Employee and Non-employee Director Non-cash <br> Compensation Plan(1) |
| 10.9 | Stock Option and Equity Plan of 2011(7) |
| 10.10 | Form of Grant of Stock Option under the 2011 Plan (7) |
| 12.1 | $\underline{\text { Ratio of earnings to fixed changes }}$ |
| 21.1 | $\underline{\text { Cubsidiaries of Registrant }}$ |
| 23.1 | $\underline{\text { Rule 13a-14(a)/15d-14(a) Certifications }}$ |
| 31.1 | $\underline{\text { Rule 13a-14(a)/15d-14(a) Certifications }}$ |
| 31.2 | $\underline{\text { Section 1350 Certifications }}$ |
| 32.1 | $\underline{\text { Section 1350 Certifications }}$ |
| 32.2 |  |

(1) Filed previously as an exhibit to our Registration Statement on Form S-4, registration number 333-117385, and by this reference incorporated herein.
(2) Filed previously as an exhibit to our current report on Form 8-K filed December 16, 2008, and by this reference incorporated herein.
(3) Filed previously as an exhibit to our Registration Statement on Form S-8, registration number 333-124339, and by this reference incorporated herein.
(4) Filed previously as an appendix to the definitive proxy statement on Schedule 14A filed on May 2, 2005, and by this reference incorporated herein.
(5) Filed previously as an exhibit to our current report on Form 8-K filed December 30, 2005, and by this reference incorporated herein.
(6) Filed previously as an exhibit to our current report on Form 8-K filed January 20, 2006, and by this reference incorporated herein.
(7) Filed previously as an exhibit to our Registration Statement on Form S-8, registration number 333-176208, and by this reference incorporated herein.
(8) Filed previously as an exhibit to our current report on Form 8-K filed March 22, 2011.

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## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

THE BANCORP, INC. (Registrant)
March 13, 2012
By: /s/ Betsy Z. Cohen
Betsy Z. Cohen Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

| /s/ Betsy Z. Cohen | Chief Executive Officer and Director <br> (principal executive officer) | March 13, 2012 |
| :--- | :--- | :--- |
| BETSY Z. COHEN | President, Chief Operating Officer |  |
| and Director |  |  |
| /s/ Frank M. Mastrangelo | Director | March 13, 2012 |
| FRANK M. MASTRANGELO | Director | March 13, 2012 |
| /s/ Daniel G. Cohen <br> DANIEL G. COHEN | March 13, 2012 |  |
| /s/ Walter T. Beach <br> WALTER T. BEACH | Director | March 13, 2012 |
| /s/ Michael J. Bradley |  |  |
| MICHAEL J. BRADLEY |  |  |

/s/ Matthew Cohn
Director
March 13, 2012
MATTHEW COHN
/s/ William H. Lamb
Director
March 13, 2012
WILLIAM H. LAMB
/s/ James J. McEntee III Director March 13, 2012
JAMES J. MCENTEE III
/s/ Linda Schaeffer
Director
March 13, 2012
LINDA SCHAEFFER
/s/ Joan Specter
Director
March 13, 2012
JOAN SPECTER
/s/ Paul Frenkiel
Executive Vice President of Strategy,
March 13, 2012
PAUL FRENKIEL

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Chief Financial Officer and Secretary (principal accounting officer)

